Air conditioner User & Installation manual

AM***DN1DKG / AM***DN4*KG

- Thank you for purchasing this Samsung air conditioner.
- Before operating this unit, please read this manual carefully and retain it for future reference.

SAMSUNG

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Correct Disposal of This Product (Waste Electrical & Electronic Equipment)

(Applicable in countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

For information on Samsung's environmental commitments and product regulatory obligations, e.g. REACH, visit our sustainability page available via www.samsung.com

Safety Information

Before using your new air conditioner, please read this manual thoroughly to ensure that you know how to safely and efficiently operate the extensive features and functions of your new appliance.

Because the following operating instructions cover various models, the characteristics of your air conditioner may differ slightly from those described in this manual. If you have any questions, call your nearest contact centre or find help and information online at www.samsung.com.

⚠ WARNING

Hazards or unsafe practices that may result in severe personal injury or death.

CAUTION

Hazards or unsafe practices that may result in minor personal injury or property damage.

- Follow directions.
- O Do NOT attempt.
- Make sure the machine is grounded to prevent electric shock.
- Cut-off the power supply.
- Do NOT disassemble.

Symbol	Meaning
	Flammable gas
	Flammable materials
Refrigerant Safety Group AZL	Refrigerant safety group
	Read operating manual
Ţi	Refer to operating manual
	Read service manual

FOR INSTALLATION



♠ WARNING



Use the power line with the power specifications of the product or higher and use the power line for this appliance only. In addition, do not use an extension line.

- Extending the power line may result in electric shock or fire.
- Do not use an electric transformer. This may result in electric shock or fire.
- If the voltage/frequency/rated current condition is different, it may cause fire.

Safety Information

- The installation of this appliance must be performed by a qualified technician or service company.
 - Failing to do so may result in electric shock, fire, explosion, problems with the product, or injury.

Install a switch and circuit breaker dedicated to the air conditioner.

• Failing to do so may result in electric shock or fire.

Fix the outdoor unit firmly so that the electric part of the outdoor unit is not exposed.

• Failing to do so may result in electric shock or fire.

This product is equipped with a safety device that operates on electricity.

 To ensure normal operation of the safety device, power must be supplied to the product at all times after installation, except when repairing it.

This product is equipped with a refrigerant leak sensor for the purpose of safety.

- To ensure normal operation of the refrigerant leak sensor, power must be supplied to the product at all times after installation, except when repairing it.
- O not install this appliance near a heater, inflammable material. Do not install this appliance in a humid, oily or dusty location, in a location exposed to direct sunlight and water (rain drops). Do not install this appliance in a location where gas may leak.
 - This may result in electric shock or fire.

- Never install the outdoor unit in a location such as on a high external wall where it could fall.
 - If the outdoor unit falls, it may result in injury, death or property damage.
- This appliance must be properly grounded. Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line.
 - Failure to do so may result in electric shock, fire, an explosion, or other problems with the product.
 - Make sure that it is in accordance with local and national codes.

↑ CAUTION

- Install your appliance on a level and hard floor that can support its weight.
 - Failing to do so may result in abnormal vibrations, noise, or problems with the product.

Install the drain hose properly so that water is drained correctly.

 Failing to do so may result in water overflowing and property damage. Avoid adding drain to waste pipes as odours may arise in the future.

When installing the outdoor unit, make sure to connect the drain hose so that draining is performed correctly.

 The water generated during the heating operation in the outdoor unit may overflow and result in property damage.
 In particular, in winter, if a block of ice falls, it may result in injury, death or property damage.

The product shall be stored in a room with no ignition sources (e.g. open flames, gas appliance, electric heater, etc.).

• Note that the refrigerant has no odor.

Safety Information

FOR POWER SUPPLY



♠ WARNING

- When the circuit breaker is damaged, contact your nearest service centre.
- O Do not pull or excessively bend the power line. Do not twist or tie the power line. Do not hook the power line over a metal object. place a heavy object on the power line, insert the power line between objects, or push the power line into the space behind the appliance.
 - This may result in electric shock or fire.



- When not using the air conditioner for a long period of time or during a thunder/lightning storm, cut the power at the circuit breaker.
 - Failing to do so may result in electric shock or fire.

FOR USING



♠ WARNING

- If the appliance is flooded, please contact your nearest service centre.
 - Failing to do so may result in electric shock or fire.
 - If the appliance generates a strange noise, a burning smell or smoke, cut-off the power supply immediately and contact the nearest service centre.
 - Failing to do so may result in electric shock or fire.

- In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate immediately without touching the power line. Do not touch the appliance or power line.
 - Do not use a ventilating fan.
 - A spark may result in an explosion or fire.

To reinstall the air conditioner, please contact your nearest service centre.

- Failing to do so may result in problems with the product, water leakage, electric shock, or fire.
- A delivery service for the product is not provided. If you reinstall the product in another location, additional construction expenses and an installation fee will be charged.
- Especially, when you wish to install the product in an unusual location such as in an industrial area or near the seaside where it is exposed to salt in the air, please contact your nearest service centre.
- O not touch the circuit breaker with wet hands.
 - This may result in electric shock.

Do not turn the air conditioner off with the circuit breaker while it is operating.

 Turning the air conditioner off and then on again with the circuit breaker may cause a spark and result in electric shock or fire.

After unpacking the air conditioner, keep all packaging materials well out of the reach of children, as packaging materials can be dangerous to children.

- If a child places a bag over its head, it may result in suffocation.

 Do not touch the front panel with your hands or fingers during
- the heating operation.
- This may result in electric shock or burns.

Safety Information

- O not insert your fingers or foreign substances into the outlet when the air conditioner is operating or the front panel is closing.
 - Take special care that children do not injure themselves by inserting their fingers into the product.

Do not insert your fingers or foreign substances into the air inlet/outlet of the air conditioner.

• Take special care that children do not injure themselves by inserting their fingers into the product.

Do not strike or pull the air conditioner with excessive force.

- This may result in fire, injury, or problems with the product.
- Do not place an object near the outdoor unit that allows children to climb onto the machine.
- This may result in children seriously injuring themselves.
- Do not use this air conditioner for long periods of time in badly ventilated locations or near infirm people.
- Since this may be dangerous due to a lack of oxygen, open a window at least once an hour.
- If any foreign substance such as water has entered the appliance, cut-off the power supply and contact the nearest service centre.
 - Failing to do so may result in electric shock or fire.
- Do not attempt to repair, disassemble, or modify the appliance yourself.
 - Do not use any fuse (such as copper, steel wire, etc.)other than the standard fuse.
 - Failing to do so may result in electric shock, fire, problems with the product, or injury.



↑ CAUTION



- Do not place objects or devices under the indoor unit.
 - Water dripping from the indoor unit may result in fire or property damage.

Check that the installation frame of the outdoor unit is not broken at least once a year.

• Failing to do so may result in injury, death or property damage.

Max current is measured according to IEC standard for safety and current is measured according to ISO standard for energy efficiency.

When the air conditioner does not operate properly for cooling or heating, there is a possibility of refrigerant leakage. If any leakage, stop operation, ventilate the room, and consult your dealer to recharge the refrigerant.

The refrigerant is not harmful. However, if it comes in contact with fire, it may generate harmful gases and there is a risk of fire.

During the transportation of the indoor unit, the pipelines shall be covered with brackets for protection. Do not move the product by holding the refrigerant or drain pipe connections.

• It may cause gas leakage.

Do not install the product on a ship or a vehicle (such as a campervan).

- Salt, vibration or other environmental factors may cause the product to malfunction, electric shock or fire.
- O Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.
 - This may result in electric shock, fire, problems with the product, or injury.

Do not operate the appliance with wet hands.

• This may result in electric shock.

Safety Information

Do not spray volatile material such as insecticide onto the surface of the appliance.

 As well as being harmful to humans, it may also result in electric shock, fire or problems with the product.

Do not drink the water from the air conditioner.

• The water may be harmful to humans.

O not apply a strong impact to the remote controller and do not disassemble the remote controller.

Do not touch the pipes connected with the product.

• This may result in burns or injury.

Do not use this air conditioner to preserve precision equipment, food, animals, plants or cosmetics, or for any other unusual purposes.

• This may result in property damage.

Avoid directly exposing humans, animals or plants to the air flow from the air conditioner for long periods of time.

• This may result in harm to humans, animals or plants.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

For use in Europe: This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

FOR CLEANING



↑ WARNING

- O Do not clean the appliance by spraying water directly onto it. Do not use benzene, thinner, alcohol or acetone to clean the appliance.
 - This may result in discoloration, deformation, damage, electric shock or fire

Before cleaning or performing maintenance, cut-off the power supply and wait until the fan stops.

• Failing to do so may result in electric shock or fire.



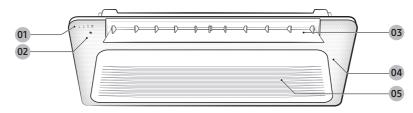
↑ CAUTION

- Take care when cleaning the surface of the heat exchanger of the outdoor unit since it has sharp edges.
 - To avoid cutting your fingers, wear thick cotton gloves when cleaning it.
 - This should be done by a qualified technician please contact your installer or service centre.
- O Do not clean the inside of the air conditioner by yourself.
 - For cleaning inside the appliance, contact your nearest service centre.
 - When cleaning the internal filter, refer to the descriptions in the 'Cleaning and Maintaining' section.
 - Failure to do may result in damage, electric shock or fire.
 - Make sure to prevent any injury from sharp edges of the surface when handling the heat exchanger.

Indoor Unit Overview

1way cassette

PC1*W*MANW



01 Display

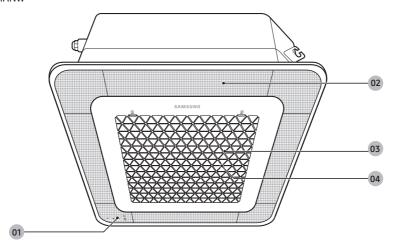


- 02 Remote control sensor
- 03 Airflow blade
- 04 WindFree panel (You can use the WindFree Cooling function when the Cool, Dry, or Fan mode is running.) (Refer to the remote control manual for product operation)
- 05 Air intake

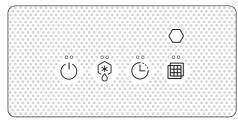
Indication	Function	
மு	Peration indicator Heating and cooling model: Operation(Blue) / Defrost(Yellow) Cooling only model: Operation indicator	
Ü	Timer indicator	
P	Fan indicator	
	Filter cleaning indicator	

4way cassette

PC4N**MANW



01 Display



02	Air flow blade/Air outlet (inside) /
	WindFree panel
	(You can use the WindFree Cooling function
	when the Cool, Dry, or Fan mode is running.)
	(Refer to the remote control manual for product
	operation)

03 Air intake

04 Air filter (under the grille)

Indication	Function
(1)	On/Off operation indicator
*	Removing frost indicator
(1)	Timer indicator
	Filter cleaning indicator
\bigcirc	Remote control sensor

Operation Features

Operating temperature and humidity

When using the air conditioner follow the operating temperature and humidity ranges.

Mode	Indoor temperature	Outdoor temperature	Indoor humidity
Cool mode	- 18~32 °C		
Dry mode		Depending on the outdoor unit specification	80% or less
Heat mode	30 °C or less		

↑ CAUTION

- If you use the air conditioner at a relative humidity above 80%, it may cause a formation of condensation and a leakage of water on the floor.
- The rated heating capacity is based on an outdoor temperature of 7°C. If the outdoor temperature goes down below 0°C, heating efficiencies may decrease depending on the temperature conditions.
- If the indoor unit is out of the operating temperature and humidity range, the safery device may operate and the air conditioner may stop.
- If the indoor unit is installed in an IT room (for example, a computer room), a separate backup system must be installed, and the reliability of our product cannot be guaranteed at temperatures outside the operating temperature range.

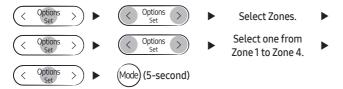
Pairing an indoor unit with a remote control

Use the Zone function to assign numbers to multiple indoor units installed in the same space, and control individual indoor units.



NOTE

- You can select either one or all of Zone 1 to Zone 4.
- If multiple products are in use, you can pair each indoor unit and remote control, and control indoor units individually.
- Setting a channel to individually control products
 Configure this setting using the remote control when the indoor unit power is off.



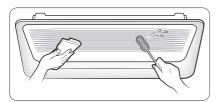
- Press the (< options >) button, and within 60 seconds, press the (Mode) button.
- The current Zone function settings persist even if you change the current mode or you turn off and then turn on the remote control.
 - If the remote control battery discharges, all settings are reset, in which case settings should be configured again.

Cleaning and Maintaining

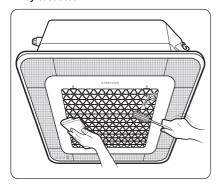
A Before cleaning the indoor unit, be sure to turn off the auxiliary power switch.

Cleaning the indoor unit exterior

1way cassette



4way cassette



Wipe the surface of the unit with a slightly wet or dry cloth when needed. Wipe off dirt of odd-shaped areas by using a soft brush.

♠ CAUTION

- Do not use alkaline detergent, sulphuric acid, hydrochloric acid, or organic solvents (such as thinner, kerosene, and acetone) to clean the surfaces.
- Do not attach any stickers on the surfaces because this may cause damage.
- When you clean the heat exchanger on the indoor unit, you need to disassemble the indoor unit. Therefore, you must contact the local service center for help.

Cleaning the outdoor unit heat exchanger



↑ CAUTION

The heat exchanger of the outdoor unit has sharp edges. Take care when cleaning its surface.



If it is difficult to clean the heat exchanger of the outdoor unit, contact the local service center.

Cleaning the air filter

∴ CAUTION

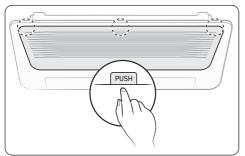
- Before cleaning the indoor unit, be sure to turn off the auxiliary power switch.
- Be sure to hold the grille with a hand to prevent dropping from the opening of the front grille.

NOTE

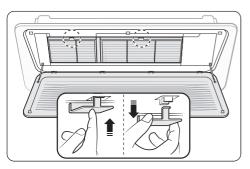
• When removing the grill completely, unhook the safety hooks on both sides of the grill.

1way cassette

1 Detaching the air filter

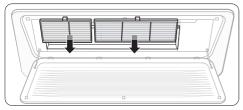


Press the **Push** signs on the front panel, then open the grille.



Press the Push signs (∇) on the air filter.

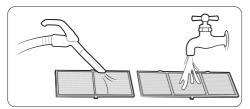
Grab the handle of the air filter and pull it out from the indoor unit with your hand.



Pull the air filter out of the indoor unit.

Cleaning and Maintaining

2 Cleaning the air filter



Clean the air filter with a vacuum cleaner or soft brush. If dust is too heavy, then rinse it with running water and dry it in a ventilated area.

∴ CAUTION

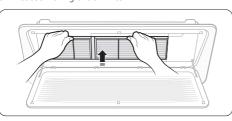
• Do not scrub the air filter with a brush or other cleaning utensil. This may damage the filter.



NOTE

- If the air filter dries in a humid area, it may produce offensive odours. Clean it again and dry it in a well-ventilated area.
- The cleaning period may differ depending on the usage and environmental conditions, so clean the air filter every week if the air conditioner is in the dusty area.
- You can request a filter cleaning service. Note that it is a charged service.

3 Reassembling the air filter

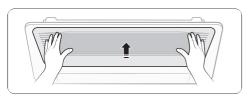


2

To assemble the air filter, proceed in reverse order of detaching.

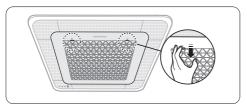
↑ CAUTION

• If the indoor unit is used without the air filter, it may be damaged due to dust.



4way cassette

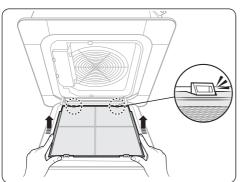
1 Detaching the air filter



Push down the hooks at each side of the front grille to open the grille.

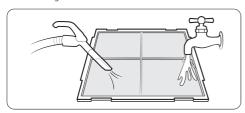


• The hooks are located on both sides of the front grill with the Samsung logo.



Pull out the air filter from the indoor unit.

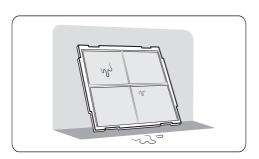




Clean the air filter with a vacuum cleaner or soft brush. If dust is too heavy, then rinse it with running water and dry it in a ventilated area.

⚠ CAUTION

 Do not scrub the air filter with a brush or other cleaning device. This may damage the filter.

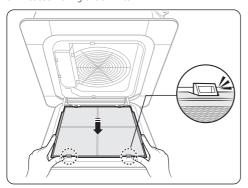


NOTE

- If the air filter dries in a humid area, it may produce offensive odours. Clean it again and dry it in a well-ventilated area.
- The cleaning period may differ depending on the usage and environmental conditions, so clean the air filter every week if the indoor unit is in the dusty area.
- You can request a filter cleaning service. Note that it is a charged service.

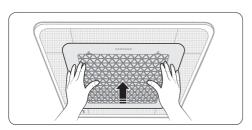
Cleaning and Maintaining

3 Reassembling the air filter



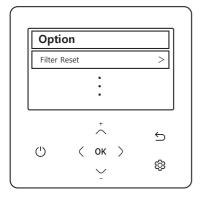


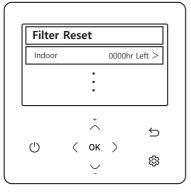
• If the indoor unit is used without the air filter, the indoor unit may be damaged due to dust.

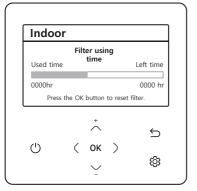


Resetting the filter-cleaning reminder

Programmable Wired Controller







After cleaning and reassembling the air filter, be sure to reset the filter-cleaning reminder as follows :

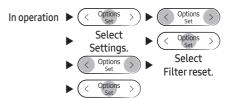
- Indoor unit with the wired remote control:
 - a Press the 🕄 button to display the **Option** menu.
 - **b** Press the **)** button to select **Filter Reset** and press the **OK** button.
 - c Press the button to select Indoor and press the OK button to display Filter using time.
 - **d** Press the **OK** button to reset the air filter.

Cleaning and Maintaining

Wireless Remote Control



• Indoor unit with the wireless remote control:



↑ CAUTION

- The filter reset indicator blinks when the air filter should be cleaned.
- Although the filter cleaning indicator (Yellow green light) does not light, be sure to set the "Filter Reset" after cleaning the air filter.
- If the angle of the airflow blade is changed by opening the front grille for installation or maintenance of the indoor unit, be sure to turn off and then on the auxiliary switch before operating the indoor unit again. If not, the angle of the air flow blade may change and the blades may not be closed after turning off the indoor unit.

Periodical maintenance

Unit	Maintenance item	Interval	Requires qualified technicians
	Clean the air filter.	At least once a month	
	Clean the condensate drain pan.	Once a year	Required
	Clean up the heat exchange.	Once a year	Required
Indoor unit	Clean the condensate drain pipe.	Once every 4 months	Required
	Replace the remote control batteries.	At least once a year	
	R-32 detecting sensor	10 years	Required
	Clean the heat exchanger on the outside of the unit.	Once every 4 months	Required
	Clean the heat exchanger on the inside of the unit.	Once a year	Required
0.14	Clean the electric components with jets of air.	Once a year	Required
Outdoor unit	Verify that all the electric components are firmly tightened.	Once a year	Required
	Clean the fan.	Once a year	Required
	Verify that the fan assemblies are firmly tightened.	Once a year	Required
	Clean the condensate drain pan.	Once a year	Required

NOTE

- The checks and maintenance operations described above are essential to guarantee the efficiency of the air conditioner. The frequency of these operations may vary depending on the characteristics of the area, the amount of dust, etc.
- The above mentioned operations should be performed more frequently if the area of installation is very dusty.
- 2 If the period of use of the R-32 detecting sensor exceeds 5 years, "E695" is displayed on the wired remote control. The product works normally. Six months before the expiration of the period of use date, "E695" is displayed on the wired remote control, and the product operates normally.
 - If the period of use date exceeds 10 years, the wired remote control displays "E700", and the use of the product is restricted.
 - It must be replaced through Samsung Electronics Service Center before the expiration of the period of use date.
- 3 These operations must always be performed by qualified personnel. For more detailed information, refer to the Installation Manual.

Cleaning and Maintaining

Troubleshooting

Refer to the following chart if the air conditioner operates abnormally. This may save time and unnecessary expense.

Problem	Solution	
The product does not work.	 Connect an R-32-exclusive wired remote control. * MWR-WG01*N 	
Error E694	* R-32-exclusive wired remote controls should be purchased separately.	
An alarm sounds, and the product does not work. Error E696	This is intended to determine whether there is a leak or not, as R-32 refrigerant is sensed. The indoor unit determines again whether or not there is a refrigerant leak while operating for 2 minutes using Fan mode (specifically High speed). If there is no refrigerant leak, the indoor unit stops operating, the error is cleared and the product can operate normally. The R-32 sensor, embedded in the indoor unit, reacts not only to R-32 refrigerant but also to high-concentration chemicals (e.g. organic solvents, hair spray and paint). Do not use any high-concentration chemicals in the vicinity of the indoor	
An alarm sounds, and the product does not work. Error E697, E797	, , ,	

Problem	Solution
The product does not work. Error E116, E698, E699, E700	 This error occurs when the R-32 refrigerant sensor has a malfunction or the sensor's life has expired. Display "E116" or "E698" when a sensor failure occurs The R-32 sensor's lifespan is 10 years. The wired remote control displays 'E699' 6 months before the sensor's lifespan expires. After the sensor's lifespan expires, the wired remote control displays 'E700', and the product usage is limited. Contact the Samsung Electronics service center for assistance.
The air conditioner does not operate immediately after it has been restarted.	Because of the protective mechanism, the appliance does not start operating immediately to keep the unit from overloading. The air conditioner will start in 3 minutes.
The air conditioner does not operate at all.	 Check whether the power is turned on, and then operate the air conditioner again. Check whether the auxiliary power switch (MCCB, ELB) is turned on. If the auxiliary power switch (MCCB, ELB) is turned off, the air conditioner does not work although you press the (1) (Power) button. When you clean the air conditioner, turn off the auxiliary power switch (MCCB, ELB). After the air conditioner is not used for an extended period of time, be sure to turn on the auxiliary power switch (MCCB, ELB) 6 hours before starting operation. NOTE The auxiliary power switch (MCCB, ELB) is sold separately. Make sure that auxiliary power switch (MCCB, ELB) is installed in the distribution box inside the building. If the air conditioner is turned off by the Timed off function, turn on the air conditioner again by pressing the (1) (Power) button.
The temperature does not change.	 Check whether the Fan mode is running. In the Fan mode, the air conditioner controls the set temperature automatically, and you cannot change the set temperature.
Warm air does not come out of the air conditioner.	 Check whether the outdoor unit is designed for cooling only. In this case, warm air does not come out although you select the Heat mode. Check whether the remote control is designed only for cooling only. Use a remote control that supports both cooling and heating.
The fan speed does not change.	Check whether the Auto or Dry mode is running. In these modes, the air conditioner controls the fan speed automatically, and you cannot change the fan speed.

Cleaning and Maintaining

Problem	Solution
The wireless remote control does not operate.	 Check whether the batteries are discharged. Replace the batteries with new ones. Make sure that nothing is blocking the remote control sensor. Check whether any strong lighting sources are near the air conditioner. Strong light which comes from fluorescent bulbs or neon signs may interfere with the remote control.
The wired remote control does not operate.	Check whether the ! indicator is displayed at the bottom right of the remote control display. In this case, turn off both the air conditioner and the auxiliary power switch, and then contact a service center.
The air conditioner is not turned on or off immediately with the wired remote control.	Check whether the wired remote control is set for group control. In this case, the air conditioners connected to the wired remote control are turned on or off sequentially. This operation takes up to 32 seconds.
The Timed on/off function does not operate.	Check whether you pressed the (SET) button on the remote control after setting the on/off time. Set the on/off time.
The indoor unit display blinks continuously.	 Turn on the air conditioner again by pressing the (Power) button. Turn off and then turn on the auxiliary power switch, and then turn on the conditioner. If the indoor unit display is still blinking, contact a service center.
I want to get cooler air.	Operate the air conditioner with a electric fan to save energy and enhance the cooling efficiency.
The air is not cool or warm enough.	 In the Cool mode, cool air does not come out if the set temperature is higher than the current temperature. Remote control: Press the Temperature button repeatedly until the set temperature [minimum: 18°C] is set to lower than the current temperature. In the Heat mode, warm air does not come out if the set temperature is lower than the current temperature. Remote control: Press the Temperature button repeatedly until the set temperature [maximum: 30°C] is set to higher than the current temperature. Both cooling and heating do not operate in the Fan mode. Select the Cool, Heat, Auto, or Dry mode. Check whether the air filter is blocked with dirt. A dusty filter may decrease the cooling and heating efficiencies. Clean the air filter frequently. If a cover is on the outdoor unit or any obstacle is present near the outdoor unit, remove them. Install the outdoor unit in a well-ventilated place. Avoiding places exposed to direct sunlight or close to a heating appliance. Place a sunscreen over the outdoor unit to protect it from direct sunlight. If the indoor unit is installed in a place exposed to direct sunlight, pull the curtains on the windows.

Problem	Solution
The air is not cool or warm enough.	 Close the windows and doors to maximize the cooling and heating efficiencies. If the Cool mode is stopped and then started immediately, cool air comes out after about 3 minutes to protect the compressor of the outdoor unit. When the Heat mode is started, warm air does not come out immediately to prevent cool air from coming out at the beginning. If the refrigerant pipe is too long, the cooling and heating efficiencies may be decreased. Avoid exceeding the maximum pipe length.
The air conditioner makes strange noises.	 In certain conditions (especially, when the outdoor temperature is lower than 20°C), a hissing, rumbling, or splashing sound may be heard while the refrigerant is circulating through the air conditioner. This is a normal operation. When you press the (**) (Power) button on the remote control, noise may be heard from the drain pump inside the air conditioner. This noise is a normal sound.
Unpleasant odours permeate the room.	 If the air conditioner is running in a smoky area or if there is a smell entering from outside, ventilate the room properly. If both indoor temperature and indoor humidity are high, operate the air conditioner in the Clean or Fan mode for 1 to 2 hours. If the air conditioner has not been operated for an extended period of time, clean the indoor unit and then operate the air conditioner in the Fan mode for 3 to 4 hours to dry the inside of the indoor unit for removal of unpleasant odours. If the air filter blocked with dirt, clean the air filter.
Steam is produced on the indoor unit.	 In winter, if the indoor humidity is high, steam may be produced around the air outlet while the defrost function is running. This is a normal operation.
The outdoor unit fan continues to operate when the air conditioner is turned off.	When the air conditioner is turned off, the outdoor unit fan may continue to operate to reduce noise of the refrigerant gas. This is a normal operation.
Water drops from the piping connections of the outdoor unit.	Condensation may develop due to the difference in temperature. This is a normal condition.
Steam is produced on the outdoor unit.	 In winter, when the air conditioner runs in the Heat mode, the frost on the heat exchanger melts and steam may be produced. This is a normal operation, neither product malfunction nor a fire.

Technical specifications

Unit	Model	Net weight (kg)	dimension(W x D x H) (mm)
AM***DN1DKG*	**017**	8.0	740*135*360
	022	8.0	740*135*360
	028	10.0	970*135*410
	036	10.0	970*135*410
	056	13.5	1200*138*450
	071	13.5	1200*138*450
AM***DN4DKG*	**028**	15.0	840*204*840
	036	15.0	840*204*840
	045	15.0	840*204*840
	056	16.5	840*204*840
	071	16.5	840*204*840
	090	18.0	840*246*840
	112	19.0	840*246*840
	128	21.5	840*288*840
	140	22.5	840*288*840
AM***DN4FKG*	**022**	18.0	840*246*840
	028	18.0	840*246*840
	036	18.0	840*246*840
	045	18.0	840*246*840
	056	21.5	840*288*840
	071	22.5	840*288*840

Information about Refrigerant

Important information: regulation regarding the refrigerant used

This product contains fluorinated greenhouse gases. Do not vent gases into the atmosphere.



If the system contains 5 tCO₂e or more of fluorinated greenhouse gases, it must be checked for leakage
at least once every 12 months, according to regulation No. 517/2014. This activity must be covered by
qualified personnel only. In the case of the situation above, the installer (or authorized person with
responsibility for final check) must provide a maintenance book, with all the information recorded,
according to REGULATION (EU) No. 517/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 16
April 2014 on fluorinated greenhouse gases.

Refrigerant type	GWP value	
R-32	675	

- GWP: Global Warming Potential
- Calculating tCO₂e: kg x GWP/1000

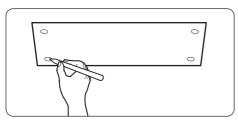
Installation Procedure

Step 1 Installing the indoor unit

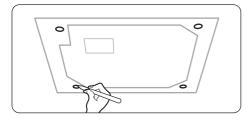
When deciding on the location of the air conditioner the following restrictions must be taken into account.

1 Place the pattern sheet on the ceiling at the spot where you want to install the indoor unit.

1way cassette

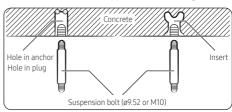


4way cassette

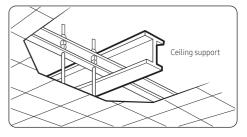


NOTE

 Since the diagram is made of paper, it may shrink or stretch slightly due to temperature or humidity. For this reason, before drilling the holes, be sure to maintain the correct dimensions between the markings. 2 Insert bolt anchors, use existing ceiling supports or construct a suitable support as shown in figure.



3 Install the suspension bolts, depending on the ceiling type.



↑ CAUTION

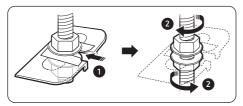
- Make sure that the ceiling is strong enough to support the weight of the indoor unit. Before hanging the unit, test the strength of each attached suspension bolt.
- If the length of the suspension bolt is more than 1.5 m, you are required to prevent vibration.
- 4 Screw eight pairs of nuts and washers to the suspension bolts, making space for hanging the indoor unit

∴ CAUTION

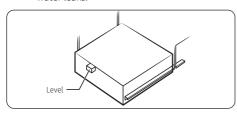
- You must install all of the suspension rods.
- It is important to leave sufficient space in the false ceiling to allow access for maintenance or repairs to the drainage pipe connection, the refrigerant pipe connection, or to remove the unit if necessary.

Installation Procedure

- 5 Hang the indoor unit to the suspension bolts between two nuts. Cut a pad stopper and place it on the suspension bolts to hold the washer. Remove the stopper and screw the nuts to fix the unit.
 - · Stoppers are only included in 4WAY products.



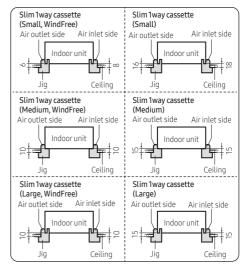
- **6** Check the level of the indoor unit by using a leveler.
 - A tilt of the indoor unit may cause malfunction of a built-in float switch and water leaks.



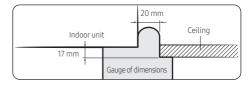
- 7 Adjust the unit to the appropriate position, taking into account the installation area for the front panel.
 - Place the pattern sheet on the indoor unit.
 - Adjust the space between the ceiling and the indoor unit by using a dimension gauge.
 - Fix the indoor unit securely after adjusting the level of the unit by using a leveller.
 - Remove the pattern sheet, connect the other cables. and install the front panel.

1way cassette

(Unit: mm)



4way cassette



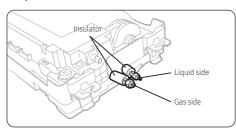
Step 2 Performing the gas leak test

To identify potential gas leaks on the indoor unit, inspect the connection area of each refrigerant pipe using a leak detector for R-32.

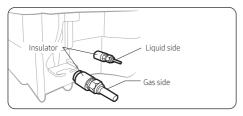
Before recreating the vacuum and recirculating the refrigerant gas, pressurize the whole system with nitrogen (using a cylinder with a pressure reducer) at a pressure above 4.1 MPa in order to immediately detect leaks on the refrigerant fittings.

Made vacuum for 15 minutes and pressurizing system with nitrogen.

1way cassette



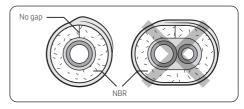
4way cassette



Step 3 Insulating the refrigerant pipes

Once you have checked that there are no leaks in the system, you can insulate the piping and hose.

 To avoid condensation problems, place
 Acrylonitrile Butadien Rubber separately around
 each refrigerant pipe.

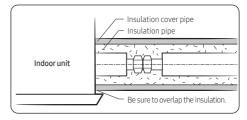


NOTE

• Always make the seam of pipes face upwards.

♠ CAUTION

- The insulation has to be produced in full compliance wirh European regulation EEC / EU 2037 / 2000 requiring the use of sheaths insulation without using CFC and HCFC gases for health and the environment.
- 2 Wind insulating tape around the pipes and drain hose avoiding compressing the insulation too much.



↑ CAUTION

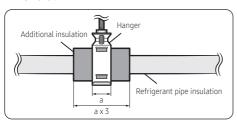
• Be sure to wrap insulation tightly without any gaps.

Installation Procedure

- **3** Finish wrapping insulating tape around the rest of the pipes leading to the outdoor unit.
- 4 The pipes and electrical cables connecting the indoor unit with the outdoor unit must be fixed to the wall with suitable ducts

↑ CAUTION

- Must fit tightly against body without any gap.
- Make sure that all refrigerant connection must be accessible for easy maintenance and detachment
- Install the insulation not to get wider and use the adhesives on the connection part of it to prevent moisture from entering.
- Wind the refrigerant pipe with insulation tape if it is exposed to outside sunlight.
- Install the refrigerant pipe respecting that the insulation does not get thinner on the bent part or hanger of pipe.
- Add the additional insulation if the insulation plate gets thinner.
- All refrigerant connection must be accessible, in order to permit eithernit maintenance or removal.



- **5** Select the insulation of the refrigerant pipe.
 - Insulate the gas side and liquid side pipe, noting the insulation thickness that must differ according to the pipe size.
 - Standard: Less than an indoor temperature of 30°C, with humidity at 85%. If installing in a high humidity environment, use one grade thicker insulator by referring to the table below. If installing in an unfavourable environment, use thicker one.

• The heat-resistance temperature of the insulator must be more than 120°C.

	Pipe size (mm)	Insulation Type (Heating/Cooling)		
Pipe		[30°C, 85%]	High humidity [30°C, over 85%]	Remarks
		EPDN		
Liquid pipe	Ø6.35 to Ø9.52	9t	←	
	Ø12.7 to Ø50.80	13t	←	
Gas pipe	Ø6.35	13t	19t	Internal temperature is higher than 120°C
	Ø9.52 to Ø25.40		25t	
	Ø28.58 to Ø44.45	19t	32t	
	Ø50.80	25t	38t	

 When installing insulation in the places and conditions below, use the same insulation that is used for high humidity conditions.

<Geological condition>

High humidity locations such as shorelines, hot springs, lake or riversides, and ridges (when part of the building is covered by earth and sand)

Operation purpose condition>

Restaurant ceiling, sauna, swimming pool etc.

<Building construction condition>

Ceilings frequently exposed to moisture and cooling are not covered. For example, pipes installed at a corridor of a dormitory and studio or near an exit that opens and closes frequently.

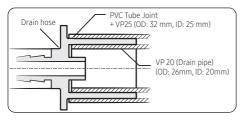
Places (where the pipes are installed) that are highly humid due to a lack of ventilation.

- Refrigerant pipe before EEV kit and MCU or without EEV kit and MCU
 - You can contact the gas side and liquid side pipes but the pipes should not be pressed.
 - When contacting the gas side and liquid side pipe, use 1 grade thicker insulator.
- Refrigerant pipe after EEV kit and MCU
 - Install the gas side and liquid side pipes, leave 10mm of space.
 - When contacting the gas side and liquid side pipe, use 1 grade thicker insulator.

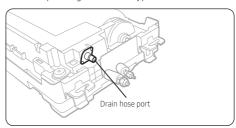
Step 4 Installing the drain hose and drain pipe

1way cassette

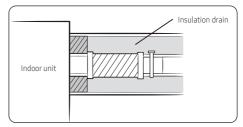
- 1 Fix the flexible hose to the drain pipe.
 - The connection port of the flexible hose and PVC drain pipe must be fixed with PVC adhesives.
 - Check out that the connected part doesn't leak.



- **2** Connect the flexible hose to the drain hose port.
 - Make sure that a rubber ring is installed on the drain hose port.
 - The drain hose port location differs depending on the unit types.



3 Cover the flexible hose with the provided insulation drain

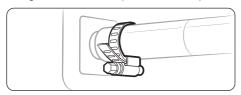


- 4 Install the drain pipe as shortly as possible (field supply).
- 5 Insulate the whole drain pipe inside the building (field supply).
 - The whole drain pipe must be insulated with 5t (or more) insulation to prevent condensation.

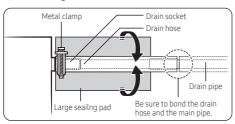
Installation Procedure

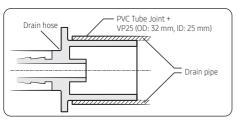
4way cassette

- 1 Push the supplied drain hose as far as possible over the drain socket.
- 2 Tighten the metal clamp as shown in the picture.



- Wrap the supplied large sealing pad over the metal clamp and drain hose to insulate and fix it with clamps.
- 4 Insulate the complete drain piping inside the building (field supply). If the drain hose cannot be sufficiently set on a slope, fit the hose with drain raising piping (field supply).
- 5 Push the drain hose up to insulation when connecting the drain hose to drain socket.

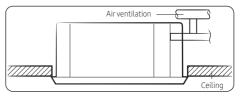




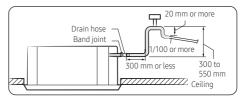
♠ CAUTION

Check that the indoor unit is level with the ceiling by using the leveller.

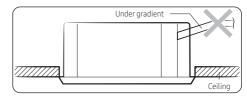
• Install air ventilation to drain condensation smoothly.



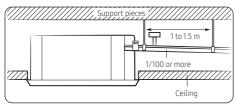
 If it is necessary to increase the height of the drain pipe, install the drain pipe straight within 300 mm from the drain hose port. If it is raised higher than 550 mm, there may be water leaks.



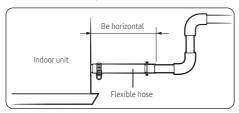
 Do not give the hose an upward gradient beyond the connection port. This will cause water to flow backwards when the unit is stopped, resulting in water leaks.



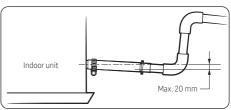
 Do not apply force to the piping on the unit side when connecting the drain hose. The hose should not be allowed to hang loose from its connection to the unit. Fasten the hose to a wall, frame or other support as close to the unit as possible.



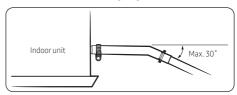
· Install horizontally.



• Max. allowable axis gap.

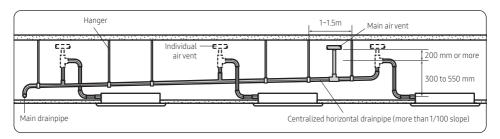


Max. allowable bending angle.



NOTE

• If a concentrated drain pipe is installed, refer to the figure below.



- If 3 or more units are installed, install the main air vent at the front of the farthest indoor unit from the main drain pipe.
- To prevent water from flowing back to indoor units, install an individual air vent at the top of each indoor
 unit.
 - The air vents should be T or 7 shaped to prevent dust or foreign substances from entering.
 - You may not need to install air vent if the horizontal drain pipe is in proper slope.

Step 5 Connecting the power and communication cables

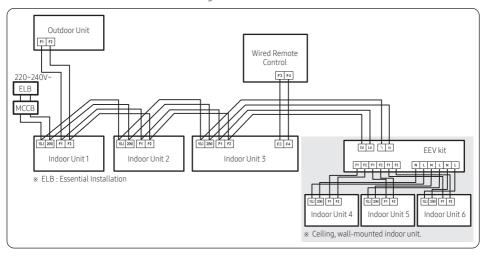
Power and communication cable connection

- Before wiring work, you must turn off all power source.
- Connect the power and communication cable among the units within maximum length to set the voltage drop under 10%.
- The auxiliary circuit breaker (ELCB, MCCB, ELB) should be considered more capacity if many indoor units are connected from one breaker.
- Connect F3, F4(for communication) to the communication cable of the wired remote control.
- Tighten the electric wires with a proper tool within the torque limit to connect and fix them firmly, and then organize the wires to prevent outside pressure being exerted on the covers and other parts. Failure to do so may result in overheating, electric shock, and fire.

Tightening torque (N•m)					
M3.5	0.8 ~ 1.2				
M4	1.2 ~ 1.8				

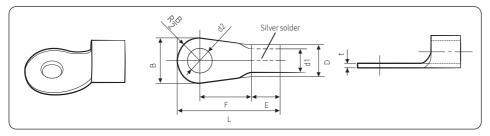
(1 N•m = 10 kgf•cm)

- To protect the product from water and possible shock, you should keep the power and the communication cables of the indoor and outdoor units in the iron pipe.
- Connect the power cable to the auxiliary circuit breaker (ELCB, MCCB, ELB).
- Keep distances of 50mm or more between power cable and communication cables.
- Power supply cords of parts of appliances for outdoor use shall not be lighter than polychloroprene sheathed flexible cord. (Code designation IEC:60245 IEC 57 / CENELEC: H05RN-F or IEC:60245 IEC 66 / CENELEC: H07RN-F)
- Screws on terminal block must not be unscrewed with the torque less than 12 kqf•cm.
- When installing the indoor unit in a computer room, use the double shielded (tape aluminum / polyester braid + copper) cable of FROHH2R type.



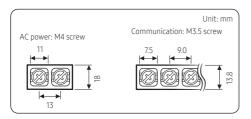
Selecting the crimping terminal lug

- 1 Select the crimping terminal lug based on the norminal dimension of the power cable.
- 2 Cover the connection part of the power cable and crimping terminal lug to insulate it.



Norminal	Norminal	В		ı	D	d	d1		F	L	d	2	t
dimensions for cable (mm²)	dimensions forscrew (mm)	Standard dimension (mm)	Allowance (mm)	Standard dimension (mm)	Allowance (mm)	Standard dimension (mm)	Allowance (mm)	Min.	Min.	Max.	Standard dimension (mm)	Allowance (mm)	Min.
1.5	4	6.6	± 0.2	3.4	+0.3	1.7	± 0.2	4.1	6	16	4.3	+0.2	0.7
1.5	4	8	- 0.2	3,4	-0.2	1.7	- 0.2	7.1	0	10	7.5	0	0.7
2.5	4	6.6	± 0.2	4.2	+0.3	2.3	± 0.2	4	6	17.5	4.3	+0.2	0.8
2.3	4	8.5	± 0.∠	4,2	-0.2	2.3	± 0.∠	6	6	17.3	4.3	0	0.0
4	4	9.5	± 0.2	5.6	+0.3 -0.2	3.4	± 0.2	6	5	20	4.3	+0.2	0.9

Specifications of the terminal blocks



Power supply (single phase)	МССВ	ELB
Min : 198V	ХА	XA, 30 mA
Max : 242V	AA	0.1 s
Power cable	Earth cable	Communication cable
2.5 mm ² or more	2.5 mm ²	0.75 to 1.5 mm ²

Decide the power cable specification and maximum length by formula **2**.

1 Decide the capacity of ELB and MCCB by below formula.

The capacity of ELB, MCCB X[A] = 1.25 X 1.1 X ΣAi



- X: The capacity of ELB, MCCB
- ΣAi : Sum of rating currents of each indoor unit.

Rated currents

Unit	Model	Rating current (A)
	017	0.14
	022	0.15
\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	**028**	0.23
AM***DN1DKG*	**036**	0.25
	056	0.28
	071	0.40

Unit	Model	Rating current (A)
	028	0.25
	036	0.27
	045	0.30
	056	0.32
AM***DN4DKG*	**071**	0.35
	090	0.45
	112	0.60
	128	0.75
	140	0.85
	022	0.14
	028	0.17
A	**036**	0.23
AM***DN4FKG*	**045**	0.29
	056	0.38
	071	0.58

2 Decide the power cable specification and maximum length within 10% voltage drop among indoor units.

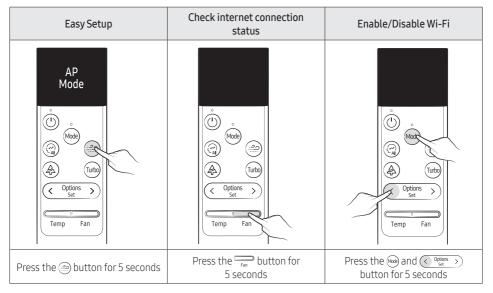
n	Coef×35.6×Lk	<10% of input
Σ(,	voltage[V]
k=1	1000×Ak	voitage[v]

NOTE

- Coef: 1.55
- Lk: Distance among each indoor unit[m], Ak: Power cable specification[mm²]
- ik: Running current of each unit[A]

Step 6 Optional: LED Display indicator specifications when checking Wi-Fi Easy Setup and Wi-Fi status

The wireless remote control can be used for Easy Setup, checking the internet connection status and connecting or disconnecting Wi-Fi.



LED Indicator Status

			ED lamp	displa	у		
1-way Cassette		Operation	Timer	Fan	Filter Cleaning	Remarks	Measure
		U	Ü	P			
	AP entry	•	•	•	•	All LED lights are on	-
	Check device	•	•	•	•	All LED lights flash	
	Registering devices	•	•	•	•	All LED lights flash one after another	
Easy Setup	Connected	•	•	•	•	All LED lights flash for 3 seconds	
	Connection failed	Х	X	X	X	All LED lights turn off, and the system operates in the previous mode	AP settings, change Wi-Fi module
Check internet connection	If AP/internet is connected successfully	•	•	•	•	All LED lights turn on for 5 seconds	Normal operation
status	If no AP connection	X	X	Χ	X	All LED turns off for 5 seconds	AP settings, change Wi-Fi module
\\/: F:	Enable	•		•		All I ED liabte fleeb sees	-
Wi-Fi	Disable	•	•		•	All LED lights flash once	-
If AP is set up u		•	•	•	•	All LED lights flash simultaneously (max. 5 mins)	-
Connection info reset		•	•	•	•	All LED lights flash in order (order: Operation → ••• → filter cleaning)	-
All devic	es reset	•	•	•	•	All LED lights flash in order (order: filter cleaning→ ••• → On/Off	-

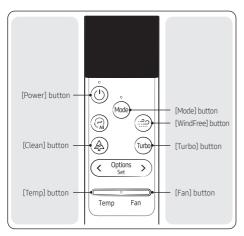
4-way Cassette			LED D	isplay			
		Operation	Defrost	Timer	Filter Cleaning	Remarks	Measure
		U	*	(3)			
	AP entry	•	•	•	•	All LED lights are on	-
	Check device	•	•	•	•	All LED lights flash	
FaculCotup	Registering devices	•	•	•	•	All LED lights flash one after another	
Easy Setup	Connected	•	•	•	•	All LED lights flash for 3 seconds	
	Connection failed	X	X	X	X	All LED lights turn off, and the system operates in the previous mode	AP settings, change Wi-Fi module
Check internet	If AP/internet is connected successfully	•	•	•	•	All LED lights turn on for 5 seconds	Normal operation
status	If no AP connection	X	X	X	X	All LED turns off for 5 seconds	AP settings, change Wi-Fi module
Wi-Fi	Enable		0	•	0	All LED lights flash once	-
VVI-FI	Disable					All LED lights flash once	-
If AP is set up u		•	•	•	•	All LED lights flash simultaneously (max. 5 mins)	-
Connection info reset		•	•	•	•	All LED lights flash in order (order: Operation → ••• → filter cleaning)	-
All devic	es reset	•	•	•	•	All LED lights flash in order (order: filter cleaning→ ••• → On/Off)	-

Step 7 Setting the indoor unit addresses and the installation options

You cannot set both indoor unit addresses and the installation options in a batch: set both respectively.

Common steps for setting the addresses and options

Remote controls

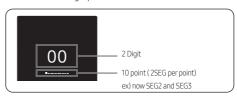


NOTE

- The remote control display and buttons may vary depending on the model.
- 1 Enter the mode for setting the options.
 - a Reset remote control: Temp button Down +

 Down + Press for 10 seconds
 - **b** You can see the "SW Initialization" message and enter the following in 5 seconds.
 - **c** Press button and button for 5 seconds.

d Make sure that you are entered to the mode for setting options.



2 Set the option values.

↑ CAUTION

- The total number of available options are 24: SEG1 to SEG24
- Because SEG1, SEG7, SEG13 and SEG19 are the page options used by the previous remote control models, the modes to set values for these options are skipped automatically.
- Set a 2-digit value for each option pair in the following order.
- You can see 20 SEG (except SEG1, SEG7, SEG13, SEG19) SEG2 → ...→ SEG6 → SEG8 →→ SEG12 → SEG14 → → SEG18 → SEG20 → ... → SEG24

SEG1	SEG2	SEG3	SEG4	SEG5	SEG6
0	Χ	Х	Х	Х	Х
SEG7	SEG8	SEG9	SEG10	SEG11	SEG12
1	Х	Х	Х	Х	Х
SEG13	SEG14	SEG15	SEG16	SEG17	SEG18
2	Х	Х	Х	Х	Х
SEG19	SEG20	SEG21	SEG22	SEG23	SEG24
3	Х	Х	Х	Х	Х

- You can set the next SEG by pressing the button.
- You can change the digit value through the following operation.
 - Left value: $\overline{\mbox{\tiny Temp}}$ up or down, range : 0 ~ F Right value: $\overline{\mbox{\tiny Fam}}$ up or down, range : 0 ~ F

Take the steps presented in the following table:

	Steps	Remote control display
1	Set the SEG2 and SEG3 values: a Set the SEG2 value by pressing the Temp button repeatedly until the value you want to set appears on the remote control display.	00
	 b Set the SEG3 value by pressing the button repeatedly until the value you want to set appears on the remote control display. When you press the button, values appear in the following order:	SEG2 00 SEG3
2	Press the 📾 button to move to the next page.	00
3	Set the SEG4 and SEG5 values: a Set the SEG4 value by pressing the Temp button repeatedly until the value you want to set appears on the remote control display.	00
	 b Set the SEG5 value by pressing the button repeatedly until the value you want to set appears on the remote control display. When you press the button, values appear in the following order:	00
4	Press the button to move to the next page.	00

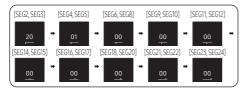
	Steps	Remote control display
5	Set the SEG6 and SEG8 values: a Set the SEG6 value by pressing the button repeatedly until the value you want to set appears on the remote control display.	00
	 b Set the SEG8 value by pressing the button repeatedly until the value you want to set appears on the remote control display. When you press the or button, values appear in the following order:	SEG6 OO SEG8
6	Press the button to move to the next page.	00
7	Set the SEG9 and SEG10 values: a Set the SEG9 value by pressing the Femp button repeatedly until the value you want to set appears on the remote control display.	00
	 b Set the SEG10 value by pressing the Fam button repeatedly until the value you want to set appears on the remote control display. When you press the Fam or Fam button, values appear in the following order: □ → □ → □ ← □ 	00 SEG10
8	Press the 📾 button to move to the next page.	00

	Steps	Remote control display
9	Set the SEG11 and SEG12 values: a Set the SEG11 value by pressing the temp button repeatedly until the value you want to set appears on the remote control display.	00
	 b Set the SEG12 value by pressing the button repeatedly until the value you want to set appears on the remote control display. When you press the or button, values appear in the following order:	SEG11 00 SEG12
10	Press the w button to move to the next page.	00
11	Set the SEG14 and SEG15 values: a Set the SEG14 value by pressing the Temp button repeatedly until the value you want to set appears on the remote control display.	00
	 b Set the SEG15 value by pressing the Fam button repeatedly until the value you want to set appears on the remote control display. When you press the Fam or Fam button, values appear in the following order: □ → □ → □ 	00 SEG15
12	Press the 📾 button to move to the next page.	00

	Steps	Remote control display
13	Set the SEG16 and SEG17 values: a Set the SEG16 value by pressing the button repeatedly until the value you want to set appears on the remote control display.	00
	 b Set the SEG17 value by pressing the Fan button repeatedly until the value you want to set appears on the remote control display. When you press the Fan or Fan button, values appear in the following order: □ → □ → E → E 	SEG16 00 SEG17
14	Press the 📾 button to move to the next page.	00
15	Set the SEG18 and SEG20 values: a Set the SEG18 value by pressing the temporal button repeatedly until the value you want to set appears on the remote control display.	00
	 b Set the SEG20 value by pressing the button repeatedly until the value you want to set appears on the remote control display. When you press the are or button, values appear in the following order:	00
16	Press the 🚾 button to move to the next page.	00

	Steps	Remote control display
17	Set the SEG21 and SEG22 values: a Set the SEG21 value by pressing the temporal button repeatedly until the value you want to set appears on the remote control display.	00
	 b Set the SEG22 value by pressing the button repeatedly until the value you want to set appears on the remote control display. When you press the or button, values appear in the following order:	SEG21 00 SEG22
18	Press the button to move to the next page.	00
19	Set the SEG23 and SEG24 values: a Set the SEG23 value by pressing the button repeatedly until the value you want to set appears on the remote control display.	00 SEG23
	 b Set the SEG24 value by pressing the Fan button repeatedly until the value you want to set appears on the remote control display. When you press the Fan or Temp button, values appear in the following order: □ → □ → □ E → E 	00

3 Check whether the option values you have set are correct by pressing the button repeatedly.



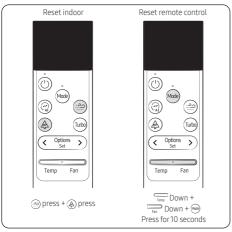
EX) AM***FE4DCG 020010-100000-2000C0-300000

- 4 Save the option values into the indoor unit:
 Point the remote control to the remote control sensor on the indoor unit and then press the ① button on the remote control twice.

 Make sure that this command is received by the indoor unit. When it is successfully received, you can hear a short sound from the indoor unit. If the command is not received, press the ② button again.
- **5** Check whether the air conditioner operates following the option values you have set:
 - a Reset the indoor or outdoor unit.
 - Indoor Unit: Press button + button for 5 seconds
 - Outdoor Unit : Press the K3 button
 - b Reset remote control: Temp button Down +

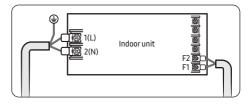
 putton Down + Press for 10 seconds

 You can see the "SW Initialization" message.



Setting the indoor unit addresses (MAIN/RMC/MCU)

- 1 Make sure that the power is supplied to the indoor unit.
 - If the indoor unit is not plugged in, it must include a power supply.
- 2 Make sure that the panel or display is connected to the indoor unit so that it can receive options.



- 3 Set an address (MAIN/RMC/MCU port) for each indoor unit using the remote control, according to your air conditioning system plan.
 - The indoor unit addresses (MAIN/RMC/MCU port) are set to 0A0000-100000-200000-300000 by default.

NOTE

- Also set the MCU and Indoor units address by using Add-on → Change address on S-NET Pro 2. (For more information, see the S-NET Pro 2 Help.)
- From SEG13 to SEG18 is for setting MCU address.
 - MCU models that can set address: MCU-S*NEK2N, MCU-S4NEK3N, MCU-S1NEK1N

Setting the installation options in a batch

Option No. for an indoor unit address: OAXXXX-1XXXXX-2XXXXX-3XXXXX

Option	SEG		SEC	G2	SE	G3	S	EG4	SE	G5	SEG	66		
Function	Pag	e	Mo	de	Setting ma	ain address		of an indoor address	10-digit of unit a		The single of indoor			
	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details		
Indication and					0	No main address								
details	0		А		1	Main address setting mode	0 to 9	10-digit	0 to 9	A single digit	0 to 3	A single digit		
Option	SEG	i7	SEC	i8	SE	G9	SE	G10	SEC	G11	SEG	12		
Function	Pag	e	-		Setting RM	AC address		-	Group cha	nnel (x16)	Group a	ddress		
	Indication	Indication Details			Indication	Details			Indication	Details	Indication	Details		
Indication and					0	No RMC address								
details	1		-		1	RMC address setting mode		-	RMC1	0 to F	RMC2	0 to F		
Option	SEG	13	SEG	14	SEC	G15	SE	EG16	SEC	G17	SEG	18		
Function	Pag	le	-		Setting M add		_	it of MCU dress	1-digit (of MCU	MCU POR	Γ address		
	Indication	Indication Details			Indication	Details	Indication	Details	Indication	Details	Indication	Details		
		ation Details		0	No MCU PORT									
Indication and details	2	2		2		-		MCU PORT address setting mode	0~1	10-digit	0~9	1-digit	A~F	PORT Location

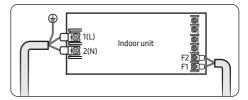
↑ CAUTION

- If you enter A to F to the SEG5 or SEG6, the indoor unit main address is not changed.
- If you enter 0 to the SEG3, the indoor unit maintains the previous main address although you enter the option value for the SEG5 or SEG6.
- If you enter 0 to the SEG9, the indoor unit maintains previous RMC address although you enter the option value for the SEG11 or SEG12.
- You cannot set the SEG11 or SEG12 to F value at the same time.
- If the indoor unit is connected to the MCU, you can set the SEG 15~18.
- Ex.) If you want to set the indoor unit to 'A' port of MCU #1.

(0A0000 - 100000 - 20101A -30000)

Setting the indoor unit installation option (suitable for the condition of each installation location)

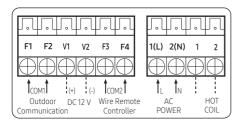
- 1 Make sure that the power is supplied to the indoor unit.
 - If the indoor unit is not plugged in, it must include a power supply.
- 2 Make sure that the panel or display is connected to the indoor unit so that it can receive options



- 3 Set an address for each indoor unit using the remote control, according to your air conditioning system plan.
 - The indoor unit addresses are set to 020010-100000-200080-300000 by default.
 - The SEG20 option, Individual control with remote control, allows you to control multiple indoor units individually by using the remote control

Installation options for the 02 series

- Even if you set the Use of drain pump (SEG8) option to 0, it is automatically set to 2 (the drain pump is used with 3 minute delay).
- If you set the Maximum filter usage time (SEG18) option to a value other than 2 and 6, it is automatically set to 2
 (1000 hours).
- If you set an option to a value that is out of range specified above, the option is automatically set to 0 by default.
- The SEG5 option (Use of central control) is set to 1 (Use) by default. Therefore, you don't need to set the SEG5 option additionally. Note that even if the central control system is not connected, no errors occur. If you want a specific indoor unit not to be controlled by the central control system, set the SEG option of that indoor unit to 0 (Disuse).
- The external output of SEG15 is generated via MIM-B14 connection. (Refer to the manual of MIM-B14.)
- If you set the Individual control with remote control (SEG20) option to a value other than 0 to 4, it is automatically set to 0 (Indoor1).



* The output of hot coil terminal is AC 220 V / 230 V (The same as Indoor Unit's input Power)

Option No.: 02XXXX-1XXXXX-2XXXXX-3XXXXX

Option	SE	G1	SE	G2	SEC	33		SEG4		SEC	55	S	EG6												
Explanation	PA	GE	MO	DE	Evapo Dryi			external room sensor / nizing fan oper thermostat is	ation when	Use of cont			N RPM ensation												
	Indication	Details	Indication	Details	Indication	Details	Indication	Use of	Minimizing fan operation when thermostat is off	Indication	Details	Indication	Details												
																	0	Disuse	0 1 2	Default Use Disuse	Default Disuse Use (Heating) (*2)	0	Disuse	0	Disuse
					2	Use (5min) (*1)	3 4 5	Use Disuse Use	Use (Heating) (*2) Use (Cooling) (*2) Use (Cooling) (*2)		Disuse														
Indication and																				Use	6	Disuse Use	Use (Heating / Cooling) (*2) Use (Heating /		
Details	()	2	2	4	(10min) (*1)	8	Disuse	Cooling) (*2) Use (Cooling Ultra Low Fan) (*2)																
		J					9	Use	Use (Cooling Ultra Low Fan) (*2)	1	Use	2	High ceiling KIT (4way												
					6	Use (30min) (*1)	А	Disuse	Use (Heating / Cooling Ultra Low Fan) (*2)				model only)												
									В	Use	Use (Heating / Cooling Ultra Low Fan) (*2)														

Option	SE	G7	SE	G8	SEC	39		SEG10		SEG	11	SE	EG12		
Explanation	PA	GE	Use of pur		Use o water h		Fan cor	s for load operat heater contro ntrol during defro control during de	l ost mode /	EEV Step heating		oper	removal ation in ree mode		
	Indication	Details	Indication	Details	Indication	Details	Indication	Deta Fan control during defrost mode	Heater control during defrost mode	Indication	Details	Indication	Details		
							1	Fan Off Fan turns on when heater turns on	Off				(Default)		
			0	Disuse	0	Disuse	3	Fan Off Fan turns on when heater turns on	Off	0	Default	0	Maintain blade status in WindFree		
	ndication						5	Fan Off Fan turns on when heater turns on	On On				mode		
							6	Fan Off	On						
and Details						Use	7	Fan turns on when heater turns on	On						
	1	1	1	Use	1	(*3)	8	Fan Off	Off						
							9	Fan turns on when heater turns on	Off						
							Α	Fan Off	Off		المحدثاتة		Cooling		
				When an indoor			В	Fan turns on when heater turns on	Off	1	Adjusted EEV Step setting	1	operation by opening the blade		
				unit			С	Fan Off	On						
			2	stops, drain pump	3	Use (*3)	D	Fan turns on when heater turns on	On						
				will operate			E	Fan Off	On	1					
						for 3min			F	Fan turns on when heater turns on	On				

Option	SEC	613	SEG	14		SEG15	SEC	316			SEG17			SEG	18
Explanation	PA	GE	Use of excont		of exte Externa / Cooli signal,	g the output rnal control / I heater signal ng operation /Free Cooling trol signal	S-Plasi	ma ion		/wheth	ner to use) / wheth sensor	APPU) er to use	(DSP	Hours o	
	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Buzzer	De Humidity		R-32	Indication	Dotaile
	IIIUICALIOII	Deldils	IIIUICALIUII	Details	IIIUICd(IOII	Details	IIIUICation	Details	IIIUICAUOII	Control	sensor	DSP	sensor	IIIUICALIUII	Details
			0	Disuse	0	External control			0	Use Buzzer	Disuse	Disuse	Disuse		
			0	Disuse	U	(Thermo On)			1	Disuse Buzzer	Disuse	Disuse	Disuse		
					1	External control			2	Use Buzzer	Use	Disuse	Disuse	-	
			1	ON/ OFF		(Operation On)	0	Disuse	3	Disuse Buzzer	Use	Disuse	Disuse	2	1000
				control	2	External heater signal			4	Use Buzzer	Disuse	Use	Disuse	_	Hour
						(*4)			5	Disuse Buzzer	Disuse	Use	Disuse		
Indication					3	External heater signal			6	Use Buzzer	Use	Use	Disuse		
and Details			2	OFF	3	(*4)			7	Disuse Buzzer	Use	Use	Disuse		
Details	2	:	2	control	4	Cooling operation			8	Use Buzzer	Disuse	Disuse	Use		
					7	signal (*5)			9	Disuse Buzzer	Disuse	Disuse	Use		
						Free Cooling control			А	Use Buzzer	Use	Disuse	Use		
				ue l	5	(Cooling Thermo On) (*6)	1	Use	В	Disuse Buzzer	Use	Disuse	Use	6	2000
		3	3	Window ON/		- 0 !!			С	Use Buzzer	Disuse	Use	Use		Hour
				OFF control		Free Cooling control			D	Disuse Buzzer	Disuse	Use	Use		
				CONTROL			Ory	o On)	E	Use Buzzer	Use	Use	Use		
						(0)			F	Disuse Buzzer	Use	Use	Use		

Option	SEC	G19	SEC	520		SEG21		S	EG22		SEG23	SEG24
Explanation	PA	GE	Individua of a re conti	emote		ng setting comp oving condensa heating mod	te water in	of sto	d EEV step oped unit oil return / st mode.	Setting th	ne MDS Kit installation option	-
	Indication	Details	Indication	Details	Indication	Deta Heating Setting Compensation	Removing Condensate Water in Heating Mode	Indication	Details	Indication	Details	
			0 or1	channel	0	Default	Disuse			0	Disuse (Soft Off+Hard off) (*8)	
					1	2℃	Disuse			1	Off after 20 min. (Soft Off+Hard off)	
					2	5℃	Disuse	0	Default	2	Off after 40 min. (Soft Off+Hard off)	
			2	channel 2						3	Off after 80 min. (Soft Off+Hard off)	
Indication and					3	Default	Use (*7)			4	Off after 20 min. (Soft Off+Hard off)	-
Details										5	Off after 40 min. (Soft Off+Hard off)	
	3	3	3	channel 3						6	Off after 80 min. (Soft Off+Hard off)	
					4	2℃	Use (*7)			7	Off after 20 min. (Soft Off only) (*9)	
					4	2 1	USE (^/)			8	Off after 40 min. (Soft Off only)	
				1 Adjusted EEV positor	1 1 1 /	1 Adjusted EEV positon	9	Off after 80 min. (Soft Off only)				
		4	channel 4						А	Off after 20 min. (Soft Off only)		
					5	5℃	Use (*7)			В	Off after 40 min. (Soft Off only)	
										С	Off after 80 min. (Soft Off only)	

^{*} Advanced function: Controlling cooling/heating current or power saving with motion detect.

- (*1) When Cooling or dry mode is off. The indoor fan operate in setting minutes.
- (*2) Minimizing fan operation when thermostat is off
 - Fan operates for 20 seconds at an interval of 5 minutes in Heat mode.
 - Fan stops or operates Ultra low in Cooling when thermostat is off.
- (*3) 1: Fan is turned on continually when the hot water heater is turned on, 3: Fan is turned off when the hot water heater is turned on with cooling only indoor unit Cooling only indoor unit: To use this option, install the Mode Select switch(MCM-C200) on the outdoor unit and fix it as Cool mode
- (*4) When the following 2 or 3 is used as external heater On/Off signal, the signal for monitoring external contact control will not be output.
 - 2: Fan is turned on continually when the external heater is turned on,
 - 3: Fan is turned off when the external heater is turned on with cooling only indoor unit Cooling only indoor unit: To use this option, install the Mode Select switch(MCM-C200) on the outdoor unit and fix it as Cool mode.
 - If Fan is set to off for cooling only indoor unit by setting the SEG9=3 or SEG15=3, you need to use an external sensor or wired remote controller sensor to detect indoor temperature exactly.
- (*5) When indoor unit is in cooling or Dry mode, The output signal is "ON"
- (*6) For free cooling control, Economizer controller is required.
- (*7) This function can be applied to 4 Way Cassette and Mini 4 Way Cassette only.

 If the air conditioner operates the heating mode immediately after finishing the cooling mode, the condensate water in the drain pan becomes water vapor by the heat of the indoor unit heat exchanger. Since the water vapor might be condensed on the indoor unit, which may fall into a living space, use this function to get rid of the water vapor out of the indoor unit by operating the fan (for maximum 20 minutes) even when the indoor unit is turned off after cooling mode is turned to heating mode.
- (*8) Soft Off: If no motion is detected for the Soft Off time, the MDS Kit turns off the indoor units.

 Then if any motion is detected until the Hard Off time is passed, the MDS Kit restarts the indoor units.
- (*9) Hard Off: If no motion is detected for the Hard Off time, the MDS Kit turns hard off the indoor units.

 Then although any motion is detected, the MDS Kit does not restart the indoor and outdoor units.

You must manually restart the units with the wired or wireless remote control.

05 series installation option (Detailed)

Option No. : 02XXXX-1XXXXX-2XXXXX-3XXXXX

Option	SEG1	SEC	52	SI	EG3	SE	G4	SE	G5	SE	G6			
Explanation	PAGE	MOI	DE	Over for Auto mo Cooling	uto Change HR only in de / Use of only indoor of HR	SEG3) S heatin	setting Standard g temp. fset	(When SEG3) S cooling	tandard temp.	(When SEG3) S for mode Heating -	tandard change			
	Indication Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details			
					Follow	0	0 °C	0	0 °C	0	1°C			
				0	product option	1	0.5 °C	1	0.5 °C	1	1.5 °C			
					Use Auto	2	1°C	2	1°C	2	2°C			
Indication				1	Change	3	1.5 °C	3	1.5 °C	3	2.5 °C			
and Details	0	5			Over for HR only	4	2 °C	4	2 °C	4	3 ℃			
					Use	5	2.5 °C	5	2.5 °C	5	3.5 °C			
					Cooling	6	3°C	6	3 °C	6	4°C			
				2	only indoor unit for HR	7	3.5 °C	7	3.5 °C	7	4.5 °C			
Option	SEG7	SEG8		SEG9		SEG10		SEC	G11	SEC	512			
Explanation		(When setting SEG3) Standard for mode change Cooling → Heating		(When setting SEG3) Time required for mode change		Compensation option for Long pipe or height difference between indoor units		MTFC	C (*3)	-				
	Indication Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	-				
		0	1°C	0	5min	0	Default							
		1	1.5 °C	1	7min		(*1) Height difference							
	nd 1	1	2	2 °C	2	9min	1	is more than 30m	0	Default	-			
Indication and Details			1	1	1	3	2.5 °C	3	11min		or (*2) Distance is longer than 110m			
		4	3 °C	4	13min		(*1) Height							
		5	3.5 °C	5	15min		difference							
		6	4 °C	6	20min	2	is 15~30m 2		1 2 Use	-				
				7	4.5 °C	7	30min		or (*2) Distance is 50~110m					

Option	SEC	G13	SEG1	4	SE	G15		SEC	316	SI	EG17		SEG18							
Explanation	-		-	1		el (heater setting	Dualf	uel sett		ock)	-	Control va	ariables when external hea							
														Deta	ils					
	Indication	Details	-	In	dicatio	n Detail	Indicat	ion	Det	ail	-	Indication	0		Disuse					
					0	Disuse	0		Disu	ıse		0	At the same as thermo		No delay					
					1	18.3 °C	1		7.2	°C		1	At the same as thermo		10 minutes					
					2	15.6 °C	2		4.4	°C		2	At the same as thermo		20 minutes					
					3	12.8 °C	3		1.7	°C		3	1.5 ℃		No delay					
 Indication					4	10 °C	4		-1.1	°C		4	1.5 ℃		10 minutes					
and					5	7.2 °C	5		-3.9	°C		5	1.5 ℃		20 minutes					
Details					6	4.4 °C	6		-6.7	°C		6	3.0 °C		No delay					
	2		-		7	1.7 °C	7		-9.4	°C	-	7	3.0 °C		10 minutes					
					8	-1.1 °C	8		-12.2	2°C		8	3.0 °C		20 minutes					
					9	-3.9 °C	9		-15	°C		9	4.5 ℃		No delay					
					Α	-6.7 °C	А		-17.8	S°C		Α	4.5 ℃		10 minutes					
					В	-9.4 °C	В		-20.6	5°C		В	4.5 ℃		20 minutes					
				C	-12.2 °C	С		-23	°C		C	6.0 ℃		No delay						
					D	-15 °C	D) -26				D	6.0 ℃		10 minutes					
					Е	-17.8 °C	. E		-29	°C										
					F	Cannot be used	I -		Can be u			Е	6.0 ℃		20 minutes					
Option	SEG	19	EG20	SEG21	SEG22	_	SEG23						SEG24							
Explanation	PAG	iΕ	-	-	-	Forcing Fa Heatin	AN Oper g and Co				erto all	use UV LED / whether to use BLE Onboardir illow fan speed control during auto mode / I otion detection sensor) control UX type								
							Det	tails					Detail							
	Indication	Details	-	-	-	Indication	Cooling Fan Setting	F	ating an tting	Indication	UV LED	BLE Onboarding	Whether to allow fan speed control during auto mode	de	MDS (motion tection sensor) ontrol UX type					
Indication					0	Disuse	Di	suse	0	Disuse	Disuse	Disuse	savi set	speed and power ng mode can be simultaneously						
and Details	7	3 -	-	-							1	Disuse	l	(Fan: Jser tting)	1	Use	Disuse	Disuse	savi	speed and power ng mode can be simultaneously
	3						2	Disuse		(Fan: igh)	2	Disuse	Use	Disuse	savi set	speed and power ng mode can be simultaneously				
									3	Disuse		(Fan: ow)	3	Use	Use	Disuse	savi	speed and power ng mode can be simultaneously		

Option	SEG19	SEG20	SEG21	SEG22		SEG23					SEG24	
Explanation		-	-	-		FAN Opera			her to allo	ow fan spee	ed control d	use BLE Onboarding / uring auto mode / MDS ontrol UX type
					4	Use (Fan: User setting)	Disuse	4	Disuse	Disuse	Use	Fan speed and power saving mode can be set simultaneously
					5	Use (Fan: User setting)	Use (Fan: User setting)	5	Use	Disuse	Use	Fan speed and power saving mode can be set simultaneously
					6	Use (Fan: User setting)	Use (Fan: High)	6	Disuse	Use	Use	Fan speed and power saving mode can be set simultaneously
					7	Use (Fan: User setting)	Use (Fan: Low)	7	Use	Use	Use	Fan speed and power saving mode can be set simultaneously
					8	Use (Fan: High)	Disuse	8	Disuse	Disuse	Disuse	Only fan speed or power saving mode can be set at a time
Indication and	3	_	_	-	9	Use (Fan: High)	Use (Fan: User setting)	9	Use	Disuse	Disuse	Only fan speed or power saving mode can be set at a time
Details					А	Use (Fan: High)	Use (Fan: High)	А	Disuse	Use	Disuse	Only fan speed or power saving mode can be set at a time
					В	Use (Fan: High)	Use (Fan: Low)	В	Use	Use	Disuse	Only fan speed or power saving mode can be set at a time
					С	Use (Fan: Low)	Disuse	С	Disuse	Disuse	Use	Only fan speed or power saving mode can be set at a time
					D	Use (Fan: Low)	Use (Fan: User setting)	D	Use	Disuse	Use	Only fan speed or power saving mode can be set at a time
					E	Use (Fan: Low)	Use (Fan: High)	E	Disuse	Use	Use	Only fan speed or power saving mode can be set at a time
					F	Use (Fan: Low)	Use (Fan: Low)	F	Use	Use	Use	Only fan speed or power saving mode can be set at a time

- (*1) Height difference: The difference of the height between the corresponding indoor unit and the indoor unit installed at the lowest place. For example, When the indoor unit is installed 40m higher than the indoor unit installed at the lowest place, select the option "1".
- (*2) The difference between the pipe length of the indoor unit installed at farthest place from an outdoor unit and the pipe length of the corresponding indoor unit from an outdoor unit.

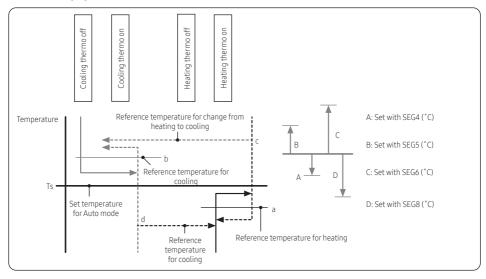
 For example, when the farthest pipe length is 100 m(328 ft.) and the corresponding indoor unit is 40 m away from an outdoor unit, select the option "2". (100 40 = 60m)
- (*3) For MTFC option, MTFC(Multi Tenant Function Controller) kit is required.
- (*4) Heater operation when the SEG9 of 02 series installation option is set to using hot water heater or when SEG15 is set to using external heater.

Example 1) Setting 02 series SEG9 ="1" / Setting 05 series SEG18 = "0": The hot water heater is turned on at the same time as the heating thermostat is on, and turned off when the heating thermostat is off. Example 2) Setting 02 series SEG15 = "2" / Setting 05 series SEG18 = "A": Room temp. ≤ set temp. + f (heating compensation temp.)

- External heater is turned on when the temperature is maintained as 4.5 °C for 10 minutes. Room temp. > set temp. + f(heating compensation temp.)
- External heater is turned off when the temperature is maintained as 4.5 °C +1 °C (1 °C is the Hysteresis for On/Off selection.)

Additional information on SEG3, 4, 5, 6, 8, 9

When SEG3 is set to 1 and the HR-specific auto changeover function is run, the indoor unit operates as shown in the following figure:



The mode change between the Cool and Heat modes is made only when the thermo off state is maintained for the period of time set with SEG9.

Changing the addresses and options individually

When you want to change the value of a specific option, refer to the following table and follow the steps in **Common steps for setting the addresses and options** on page 44.

Option	SEC	61	SE	G2	SEC	33	SE	G4	SE	G5	SE	G6
Function	Pag	je	Мо	de	Type of th		Tens po	sition of number	Units po		New	value
	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details
Indication and details	0		С)	Option type	0 to F	Tens position value	0 to 9	Units position value	0 to 9	New value	0 to F

Example: Changing the Buzzer control (SEG17) option of the installation options to 1 disuse.

Option	SEG1	SEG2	SEG3	SEG4	SEG5	SEG6
Function	Page	Mode	Type of the option to change	Tens position of the option number	Units position of the option number	New value
Indication	0	D	2	1	7	1

⚠ CAUTION

• If your indoor units support both cooling and heating, the mixed operation (two or more indoor units operate in different modes simultaneously) is not available when the indoor units are connected to the same outdoor unit. If you set an indoor unit as the master indoor unit by using the remote control, the outdoor unit automatically operate in the current mode of the master indoor unit.

Performing final check and trial operation

To complete the installation, perform the following checks and tests to ensure that the air conditioner operates correctly.

- 1 Check the followings.
 - Strength of the installation site
 - Tightness of pipe connection to detect a gas leak
 - Electric wiring connections
 - Heat-resistant insulation of the pipe
 - Drainage
 - Earth conductor connection
 - Correct operation (follow the steps below)

After finishing the installation of the air conditioner, you should explain the following to the user. Refer to appropriate pages in the User's Manual.

- 1 How to start and stop the air conditioner
- 2 How to select the modes and functions
- 3 How to adjust the temperature and fan speed
- 4 How to adjust the airflow direction
- 5 How to set the timers
- 6 How to clean and replace the filters

NOTE

When you complete the installation successfully, hand over the User's Manual and this Installation Manual to the user for storage in a handy and safe place.

Memo

SAMSUNG

QUESTIONS OR COMMENTS?

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