

# Air conditioner

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## User manual

AJ\*\*\*NBNDH

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- Thank you for purchasing this Samsung air conditioner.
- Before operating this unit, please read this user manual carefully and retain it for future reference.



DB68-07760A-00

**SAMSUNG**

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***Correct Disposal of This Product  
(Waste Electrical & Electronic Equipment)***

***(Applicable in countries with separate collection systems)***

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

# Safety Information

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Before using your new air conditioner, please read this manual thoroughly to ensure that you know how to safely and efficiently operate the extensive features and functions of your new appliance.






Because the following operating instructions cover various models, the characteristics of your air conditioner may differ slightly from those described in this manual. If you have any questions, call your nearest contact centre or find help and information online at [www.samsung.com](http://www.samsung.com).

## **WARNING**

Hazards or unsafe practices that may result in severe personal injury or death.

## **CAUTION**


Hazards or unsafe practices that may result in minor personal injury or property damage.

-  Follow directions.
-  Do NOT attempt.
-  Make sure the machine is grounded to prevent electric shock.
-  Cut-off the power supply.
-  Do NOT disassemble.

## FOR INSTALLATION

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## **WARNING**

-  **Use the power line with the power specifications of the product or higher and use the power line for this appliance only. In addition, do not use an extension line.**
  - Extending the power line may result in electric shock or fire.
  - Do not use an electric transformer. This may result in electric shock or fire.
  - If the voltage/frequency/rated current condition is different, it may cause fire.



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- ❗ **The installation of this appliance must be performed by a qualified technician or service company.**
    - Failing to do so may result in electric shock, fire, explosion, problems with the product, or injury.
  - Install a switch and circuit breaker dedicated to the air conditioner.**
    - Failing to do so may result in electric shock or fire.
  - Fix the outdoor unit firmly so that the electric part of the outdoor unit is not exposed.**
    - Failing to do so may result in electric shock or fire.
  - ⊘ **Do not install this appliance near a heater, inflammable material. Do not install this appliance in a humid, oily or dusty location, in a location exposed to direct sunlight and water (rain drops). Do not install this appliance in a location where gas may leak.**
    - This may result in electric shock or fire.
  - Never install the outdoor unit in a location such as on a high external wall where it could fall.**
    - If the outdoor unit falls, it may result in injury, death or property damage.
  - ⚡ **This appliance must be properly grounded. Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line.**
    - Failure to do so may result in electric shock, fire, an explosion, or other problems with the product.
    - Never plug the power cord into a socket that is not grounded correctly and make sure that it is in accordance with local and national codes.

# Safety Information

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## CAUTION

### **Install your appliance on a level and hard floor that can support its weight.**

- Failing to do so may result in abnormal vibrations, noise, or problems with the product.

### **Install the drain hose properly so that water is drained correctly.**

- Failing to do so may result in water overflowing and property damage. Avoid adding drain to waste pipes as odours may arise in the future.

### **When installing the outdoor unit, make sure to connect the drain hose so that draining is performed correctly.**

- The water generated during the heating operation in the outdoor unit may overflow and result in property damage. In particular, in winter, if a block of ice falls, it may result in injury, death or property damage.

## FOR POWER SUPPLY

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## WARNING

### **When the circuit breaker is damaged, contact your nearest service centre.**

### **Do not pull or excessively bend the power line. Do not twist or tie the power line. Do not hook the power line over a metal object, place a heavy object on the power line, insert the power line between objects, or push the power line into the space behind the appliance.**

- This may result in electric shock or fire.

## CAUTION

### **When not using the air conditioner for a long period of time or during a thunder/lightning storm, cut the power at the circuit breaker.**

- Failing to do so may result in electric shock or fire.

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## FOR USING

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### **WARNING**

#### **If the appliance is flooded, please contact your nearest service centre.**

- Failing to do so may result in electric shock or fire.

**If the appliance generates a strange noise, a burning smell or smoke, unplug the power plug immediately and contact your nearest service centre.**

- Failing to do so may result in electric shock or fire.

**In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate immediately without touching the power line. Do not touch the appliance or power line.**

- Do not use a ventilating fan.
- A spark may result in an explosion or fire.

**To reinstall the air conditioner, please contact your nearest service centre.**

- Failing to do so may result in problems with the product, water leakage, electric shock, or fire.
- A delivery service for the product is not provided. If you reinstall the product in another location, additional construction expenses and an installation fee will be charged.
- Especially, when you wish to install the product in an unusual location such as in an industrial area or near the seaside where it is exposed to salt in the air, please contact your nearest service centre.

#### **Do not touch the circuit breaker with wet hands.**

- This may result in electric shock.

**Do not turn the air conditioner off with the circuit breaker while it is operating.**

- Turning the air conditioner off and then on again with the circuit breaker may cause a spark and result in electric shock or fire.

# Safety Information

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- ⊘ After unpacking the air conditioner, keep all packaging materials well out of the reach of children, as packaging materials can be dangerous to children.**
- If a child places a bag over its head, it may result in suffocation.
- Do not touch the front panel with your hands or fingers during the heating operation.**
- This may result in electric shock or burns.
- Do not insert your fingers or foreign substances into the outlet when the air conditioner is operating or the front panel is closing.**
- Take special care that children do not injure themselves by inserting their fingers into the product.
- Do not insert your fingers or foreign substances into the air inlet/outlet of the air conditioner.**
- Take special care that children do not injure themselves by inserting their fingers into the product.
- Do not strike or pull the air conditioner with excessive force.**
- This may result in fire, injury, or problems with the product.
- Do not place an object near the outdoor unit that allows children to climb onto the machine.**
- This may result in children seriously injuring themselves.
- Do not use this air conditioner for long periods of time in badly ventilated locations or near infirm people.**
- Since this may be dangerous due to a lack of oxygen, open a window at least once an hour.
- ⊘ If any foreign substance such as water has entered the appliance, cut the power by unplugging the power plug and turning the circuit breaker off and then contact your nearest service centre.**
- Failing to do so may result in electric shock or fire.
- ⊘ Do not attempt to repair, disassemble, or modify the appliance yourself.**
- Do not use any fuse (such as copper, steel wire, etc.) other than the standard fuse.
  - Failing to do so may result in electric shock, fire, problems with the product, or injury.

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 **CAUTION**


 **Do not place objects or devices under the indoor unit.**

- Water dripping from the indoor unit may result in fire or property damage.

**Check that the installation frame of the outdoor unit is not broken at least once a year.**

- Failing to do so may result in injury, death or property damage.

**Max current is measured according to IEC standard for safety and current is measured according to ISO standard for energy efficiency.**

 **Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.**

- This may result in electric shock, fire, problems with the product, or injury.

**Do not operate the appliance with wet hands.**

- This may result in electric shock.

**Do not spray volatile material such as insecticide onto the surface of the appliance.**

- As well as being harmful to humans, it may also result in electric shock, fire or problems with the product.

**Do not drink the water from the air conditioner.**

- The water may be harmful to humans.

**Do not apply a strong impact to the remote controller and do not disassemble the remote controller.**

**Do not touch the pipes connected with the product.**

- This may result in burns or injury.

**Do not use this air conditioner to preserve precision equipment, food, animals, plants or cosmetics, or for any other unusual purposes.**

- This may result in property damage.

**Avoid directly exposing humans, animals or plants to the air flow from the air conditioner for long periods of time.**

- This may result in harm to humans, animals or plants.

# Safety Information

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- ⊘ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

## FOR CLEANING

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### WARNING

- ⊘ **Do not clean the appliance by spraying water directly onto it. Do not use benzene, thinner, alcohol or acetone to clean the appliance.**
  - This may result in discoloration, deformation, damage, electric shock or fire.

**Before cleaning or performing maintenance, unplug the air conditioner from the wall socket and wait until the fan stops.**

- Failing to do so may result in electric shock or fire.

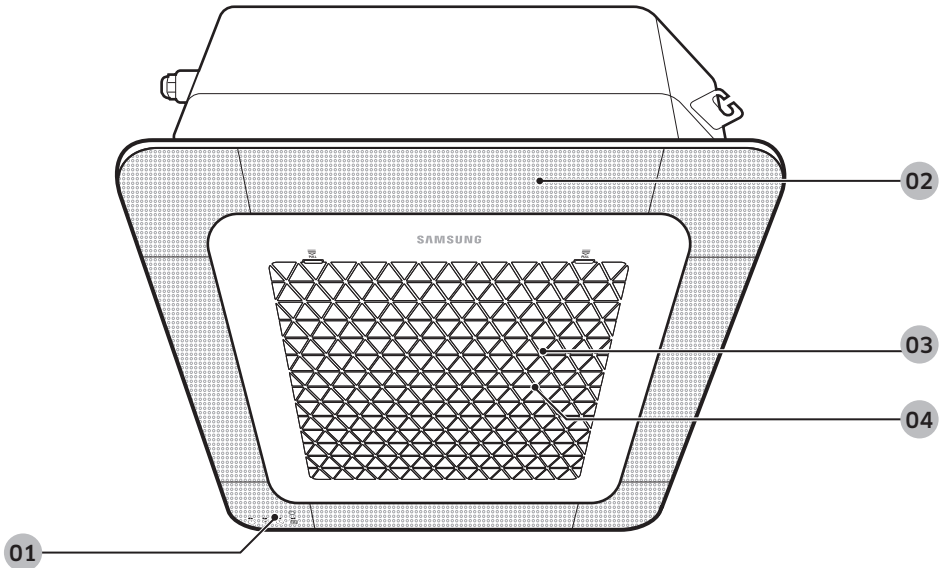
### CAUTION

- ⓘ **Take care when cleaning the surface of the heat exchanger of the outdoor unit since it has sharp edges.**
  - To avoid cutting your fingers, wear thick cotton gloves when cleaning it.
  - This should be done by a qualified technician please contact your installer or service centre.
- ⊘ **Do not clean the inside of the air conditioner by yourself.**
  - For cleaning inside the appliance, contact your nearest service centre.
  - When cleaning the internal filter, refer to the descriptions in the 'Cleaning and Maintaining' section.
  - Failure to do may result in damage, electric shock or fire.

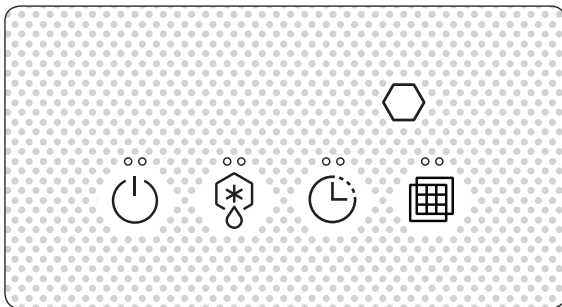


# Indoor Unit Overview

The indoor unit and its display may look slightly different from the illustration shown below, depending on the model and the panel type.



## 01 Display



Indication	Function
	On/Off operation indicator
	Removing frost indicator
	Timer indicator
	Filter cleaning indicator
	Remote control sensor

**02** Air flow blade/Air outlet (inside) / Wind-Free panel  
 (You can use the Wind-Free Cooling function when the Cool, Dry, or Fan mode is running.)  
 (Refer to the remote control manual for product operation.)

**03** Air intake

**04** Air filter (under the grille)

# Operation Features

## Operating temperature and humidity

When using the air conditioner follow the operating temperature and humidity ranges.

Mode	Outdoor temperature	Indoor temperature	Indoor humidity	If out of conditions
Cool mode	Depending on the outdoor unit specifications	16 °C to 32 °C	80% or less	Condensation may occur on the indoor unit with risk to have either water blow off or drop on the floor.
Heat mode		27 °C or less		Internal protection triggers and the air conditioner will stop.
Dry mode		18 °C to 32 °C		Condensation may occur on the indoor unit with risk to have either water blow off or drop on the floor.

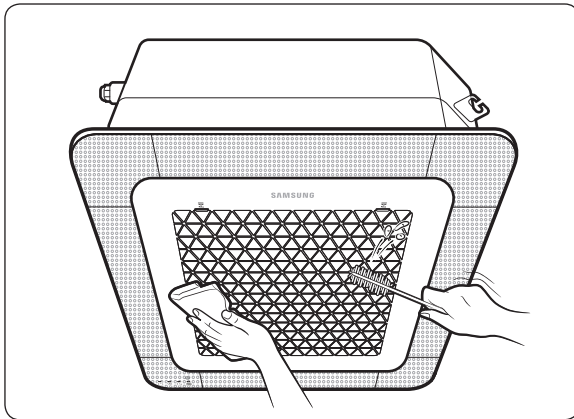
### CAUTION

- If you use the air conditioner at a relative humidity above 80%, it may cause a formation of condensation and a leakage of water on the floor.
- The standardized temperature for heating is 7 °C. If the outdoor temperature drops to 0 °C or below, the heating capacity can be reduced depending on the temperature condition. If the cooling operation is used at over 32 °C (indoor temperature), it does not cool at its full capacity.
- If the indoor unit is out of the operating temperature and humidity range, the safety device may operate and the air conditioner may stop.

# Cleaning and Maintaining

Before cleaning the indoor unit, be sure to turn off the auxiliary power switch.

## Cleaning the indoor unit exterior

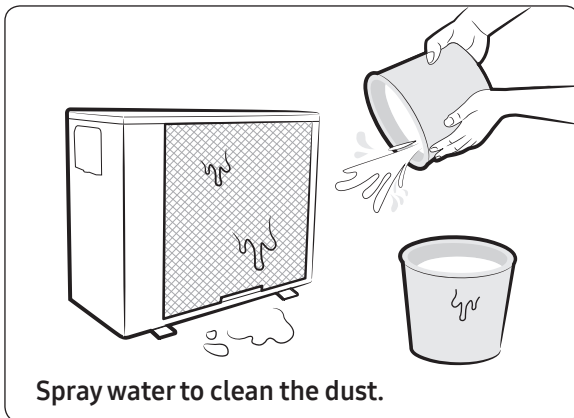


Wipe the surface of the unit with a slightly wet or dry cloth when needed. Wipe off dirt of odd-shaped areas by using a soft brush.

### ⚠ CAUTION

- Do not use alkaline detergent, sulphuric acid, hydrochloric acid, or organic solvents (such as thinner, kerosene, and acetone) to clean the surfaces.
- Do not attach any stickers on the surfaces because this may cause damage.
- When you clean the heat exchanger on the indoor unit, you need to disassemble the indoor unit. Therefore, you must contact the local service center for help.

## Cleaning the outdoor unit heat exchanger



### ⚠ CAUTION

- The heat exchanger of the outdoor unit has sharp edges. Take care when cleaning its surface.

### 📄 NOTE

- If it is difficult to clean the heat exchanger of the outdoor unit, contact the local service center.

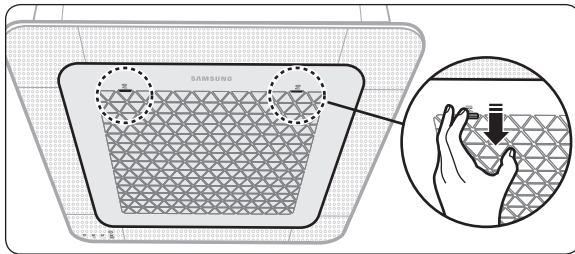
# Cleaning and Maintaining

## Cleaning the air filter

### ⚠ CAUTION

- Be sure to hold the grille with a hand to prevent dropping from the opening of the front grille.

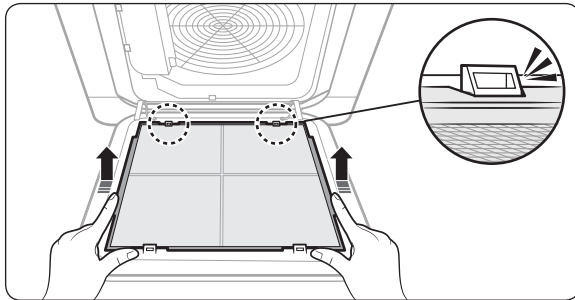
### 1 Detaching the air filter



Push down the hooks at each side of the front grille to open the grille.

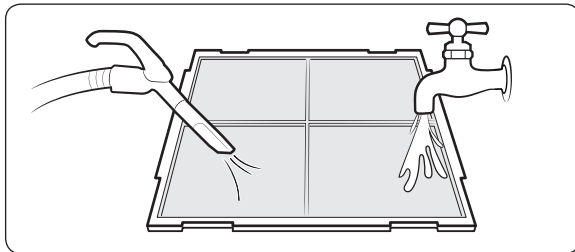
### 📄 NOTE

- The hooks are located on both sides of the front grill with the Samsung logo.



Pull out the air filter from the indoor unit.

### 2 Cleaning the air filter



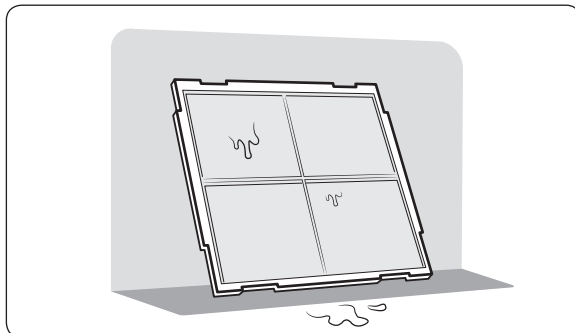
Clean the air filter with a vacuum cleaner or soft brush. If dust is too heavy, then rinse it with running water and dry it in a ventilated area.

### ⚠ CAUTION

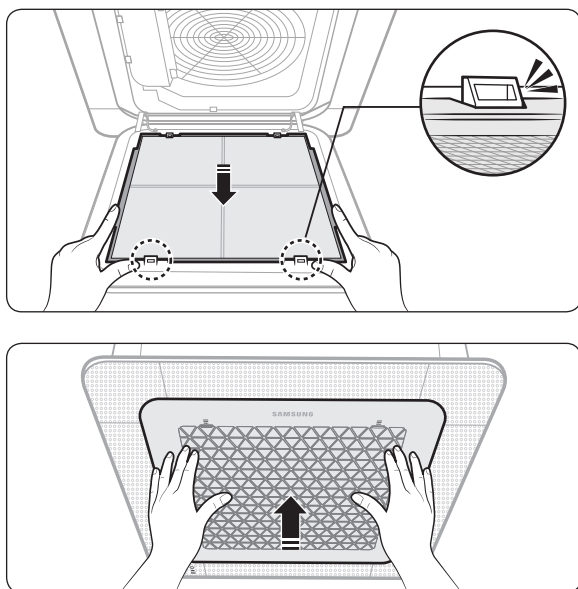
Do not scrub the air filter with a brush or other cleaning utensil. This may damage the filter.

### 📄 NOTE

- If the air filter dries in a humid area, it may produce offensive odours. Clean it again and dry it in a well-ventilated area.
- The cleaning period may differ depending on the usage and environmental conditions, so clean the air filter every week if the indoor unit is in the dusty area.



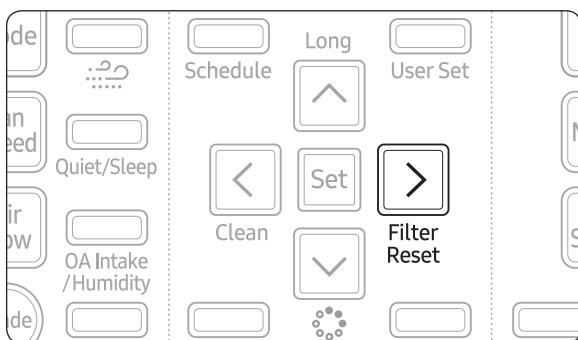
### 3 Reassembling the air filter



#### ⚠ CAUTION

- If the indoor unit is used without the air filter, the indoor unit may be damaged due to dust.

### 4 Resetting the air filter (Wired remote control is an optional item)

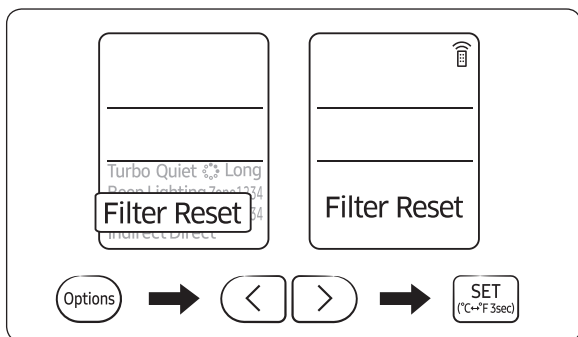


After cleaning and reassembling the air filter, be sure to reset the filter-cleaning reminder as follows:

- Indoor unit with the wired remote control: Press the **Filter Reset** button.
- Indoor unit with the wireless remote control: Press the **Options** button → < or > → (**Filter Reset**) Blinking → press the **SET** button.

#### 📄 NOTE

- The filter reset indicator blinks when the air filter should be cleaned.
- If the angle of the air flow blade is changed by opening the front grille for installation or maintenance of the indoor unit, be sure to turn off and then on the auxiliary switch before operating the indoor unit again. If not, the angle of the air flow blade may be changed and the blades may not be closed after turning off the indoor unit.



# Cleaning and Maintaining

## Periodical maintenance

Unit	Maintenance item	Interval	Requires qualified technicians
Indoor unit	Clean the air filter.	At least once a month	
	Clean the condensate drain pan.	Once a year	Required
	Clean up the heat exchange.	Once a year	Required
	Clean the condensate drain pipe.	Once every 4 months	Required
	Replace the remote control batteries.	At least once a year	
Outdoor unit	Clean the heat exchanger on the outside of the unit.	Once every 4 months	Required
	Clean the heat exchanger on the inside of the unit.	Once a year	Required
	Clean the electric components with jets of air.	Once a year	Required
	Verify that all the electric components are firmly tightened.	Once a year	Required
	Clean the fan.	Once a year	Required
	Verify that the fan assemblies are firmly tightened.	Once a year	Required
	Clean the condensate drain pan.	Once a year	Required



## Troubleshooting

Refer to the following chart if the air conditioner operates abnormally. This may save time and unnecessary expense.

Problem	Solution
The air conditioner does not operate immediately after it has been restarted.	<ul style="list-style-type: none"> <li>• Because of the protective mechanism, the appliance does not start operating immediately to keep the unit from overloading. The air conditioner will start in 3 minutes.</li> </ul>
The air conditioner does not work at all.	<ul style="list-style-type: none"> <li>• Check power status and then operate the air conditioner again.</li> <li>• Check if the circuit breaker is switched off.</li> <li>• Check if there is a power failure.</li> <li>• Check your fuse. Make sure it is not blown out.</li> </ul>
The temperature does not change.	<ul style="list-style-type: none"> <li>• Check if you selected Fan mode. Press the <b>Mode</b> button on the remote control to select another mode.</li> </ul>
The cool (warm) air does not come out of the air conditioner.	<ul style="list-style-type: none"> <li>• Check if the set temperature is higher (lower) than the current temperature. Press the <b>Temperature</b> button on the remote control to change the set temperature. Press the <b>Temperature</b> button to decrease or increase the temperature.</li> <li>• Check if the air filter is blocked by dirt. Clean the air filter every two weeks.</li> <li>• Check if the air conditioner has just been turned on. If so, wait 3 minutes. Cool air does not come out to protect the compressor of the outdoor unit.</li> <li>• Check if the air conditioner is installed in a place with a direct exposure to sunlight. Hang curtains on windows to boost cooling efficiency.</li> <li>• Check if the cover or any obstacle is not near the outdoor unit.</li> <li>• Check if the refrigerant pipe is too long.</li> <li>• Check if the air conditioner is only available in Cool mode.</li> <li>• Check if the remote control is only available for cooling model.</li> </ul>
The fan speed does not change.	<ul style="list-style-type: none"> <li>• Check if you selected Auto or Dry mode. The air conditioner automatically adjusts the fan speed to Auto in Auto/Dry mode.</li> </ul>
Timer function does not set.	<ul style="list-style-type: none"> <li>• Check if you press the <b>Power</b> button on the remote control after you have set the time.</li> </ul>
Odors permeate in the room during operation.	<ul style="list-style-type: none"> <li>• Check if the appliance is running in a smoky area or if there is a smell entering from outside. Operate the air conditioner in Fan mode or open the windows to air out the room.</li> </ul>

# Cleaning and Maintaining

Problem	Solution
The air conditioner makes a bubbling sound.	<ul style="list-style-type: none"> <li>• A bubbling sound may be heard when the refrigerant is circulating through the compressor. Let the air conditioner operate in a selected mode.</li> <li>• When you press the <b>Power</b> button on the remote control, noise may be heard from the drain pump inside the air conditioner.</li> </ul>
Water is dripping from the air flow blades.	<ul style="list-style-type: none"> <li>• Check if the air conditioner has been cooling for an extended period of time with the air flow blades pointed downwards. Condensation may generate due to the difference in temperature.</li> </ul>
Remote control is not working.	<ul style="list-style-type: none"> <li>• Check if your batteries are depleted.</li> <li>• Make sure batteries are correctly installed.</li> <li>• Make sure nothing is blocking your remote control sensor.</li> <li>• Check that there are strong lighting apparatus near the air conditioner. Strong light which comes from fluorescent bulbs or neon signs may interrupt the electric waves.</li> </ul>
The air conditioner does not turn on or off with the wired remote control.	<ul style="list-style-type: none"> <li>• Check if you set the wired remote control for group control.</li> </ul>
The wired remote control does not operate.	<ul style="list-style-type: none"> <li>• Check if TEST indicator is displayed on the wired remote control. If so, turn off the unit and switch off the circuit breaker. Call your nearest contact center.</li> </ul>
The indicators of the digital display flashes.	<ul style="list-style-type: none"> <li>• Press the <b>Power</b> button on the remote control to turn the unit off and switch the circuit breaker off. Then, switch it on again.</li> </ul>

# Safety Information on Installation

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## WARNING

- Hazards or unsafe practices that may result in severe personal injury or death.

## CAUTION

- Hazards or unsafe practices that may result in minor personal injury or property damage.
- Carefully follow the precautions listed below because they are essential to guarantee the safety of the equipment.

## WARNING

- Always disconnect the air conditioner from the power supply before servicing it or accessing its internal components.
- Verify that installation and testing operations are performed by qualified personnel.
- Verify that the air conditioner is not installed in an easily accessible area.

## General information

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## WARNING

- Carefully read the content of this manual before installing the air conditioner and store the manual in a safe place in order to be able to use it as reference after installation.
- For maximum safety, installers should always carefully read the following warnings.
- Store the operation and installation manual in a safe location and remember to hand it over to the new owner if the air conditioner is sold or transferred.
- This manual explains how to install an indoor unit with a split system with two SAMSUNG units. The use of other types of units with different control systems may damage the units and invalidate the warranty. The manufacturer shall not be responsible for damages arising from the use of non compliant units.
- The manufacturer shall not be responsible for damage originating from unauthorized changes or the improper connection of electric and requirements set forth in the "Operating limits" table, included in the manual, shall immediately invalidate the warranty.

- The air conditioner should be used only for the applications for which it has been designed: the indoor unit is not suitable to be installed in areas used for laundry.
- Do not use the units if damaged. If problems occur, switch the unit off and disconnect it from the power supply.
- In order to prevent electric shocks, fires or injuries, always stop the unit, disable the protection switch and contact SAMSUNG's technical support if the unit produces smoke, if the power cable is hot or damaged or if the unit is very noisy.
- Always remember to inspect the unit, electric connections, refrigerant tubes and protections regularly. These operations should be performed by qualified personnel only.
- The unit contains moving parts, which should always be kept out of the reach of children.
- Do not attempt to repair, move, alter or reinstall the unit. If performed by unauthorized personnel, these operations may cause electric shocks or fires.
- Do not place containers with liquids or other objects on the unit.
- All the materials used for the manufacture and packaging of the air conditioner are recyclable.
- The packing material and exhaust batteries of the remote controller(optional) must be disposed of in accordance with current laws.
- The air conditioner contains a refrigerant that has to be disposed of as special waste. At the end of its life cycle, the air conditioner must be disposed of in authorised centres or returned to the retailer so that it can be disposed of correctly and safely.

## Installing the unit

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## WARNING

**IMPORTANT: When installing the unit, always remember to connect first the refrigerant tubes, then the electrical lines.**

- Always disassemble the electric lines before the refrigerant tubes.
- Upon receipt, inspect the product to verify that it has not been damaged during transport. If the product appears damaged, DO NOT INSTALL it and immediately report the damage to the carrier or retailer (if the installer or the authorized technician has collected the material from the retailer.)

# Safety Information on Installation

- After completing the installation, always carry out a functional test and provide the instructions on how to operate the air conditioner to the user.
- Do not use the air conditioner in environments with hazardous substances or close to equipment that release free flames to avoid the occurrence of fires, explosions or injuries.
- Our units should be installed in compliance with the spaces shown in the installation manual, to ensure accessibility from both sides and allow repairs or maintenance operations to be carried out. The unit's components should be accessible and easy to disassemble without endangering people and objects.  
For this reason, when provisions of the installation manual are not complied with, the cost required to access and repair the units (in SAFETY CONDITIONS, as set out in prevailing regulations) with harnesses, ladders, scaffolding or any other elevation system will NOT be considered part of the warranty and will be charged to the end customer.

## Power supply line, fuse or circuit breaker

### WARNING

- Always make sure that the power supply is compliant with current safety standards. Always install the air conditioner in compliance with current local safety standards.
- Always verify that a suitable grounding connection is available.
- Verify that the voltage and frequency of the power supply comply with the specifications and that the installed power is sufficient to ensure the operation of any other domestic appliance connected to the same electric lines.
- Always verify that the cut-off and protection switches are suitably dimensioned.
- Verify that the air conditioner is connected to the power supply in accordance with the instructions provided in the wiring diagram included in the manual.
- Always verify that electric connections (cable entry, section of leads, protections...) are compliant with the electric specifications and with the instructions provided in the wiring scheme. Always verify that all connections comply with the standards applicable to the installation of air

conditioners.

- ices disconnected from the power supply should be completely disconnected in the condition of overvoltage category.
- Be sure not to perform power cable modification, extension wiring, and multiple wire connection.
  - It may cause electric shock or fire due to poor connection, poor insulation, or current limit override.
  - When extension wiring is required due to power line damage, refer to **Step 13 Optional: Extending the power cable** in the installation manual.

### CAUTION

**Make sure that you earth the cables.**

- Do not connect the earth wire to the gas pipe, water pipe, lighting rod or telephone wire. If earthing is not complete, electric shock or fire may occur.

**Install the circuit breaker.**

- If the circuit breaker is not installed, electric shock or fire may occur.

**Make sure that the condensed water dripping from the drain hose runs out properly and safely.**

**Install the power cable and communication cable of the indoor and outdoor unit at least 1m away from the electric appliance.**


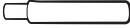
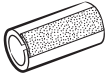
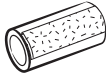
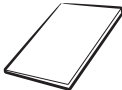


**Install the indoor unit away from lighting apparatus using the ballast.**

- If you use the wireless remote control, reception error may occur due to the ballast of the lighting apparatus.

# Installation Procedure

## Step 1 Checking and preparing accessories

The following accessories are supplied with the indoor unit. The type and quantity may differ, depending on the specifications.

Pattern sheet (1)	Drain hose (1)
	
Insulation pipe (Liquid side1, gas side1)	Insulation drain hose (1)
	
User & Installation manual(1)	Cable-tie (6)
	
Clamp (1)	
	

## Step 2 Choosing the installation location

### Installation location requirements

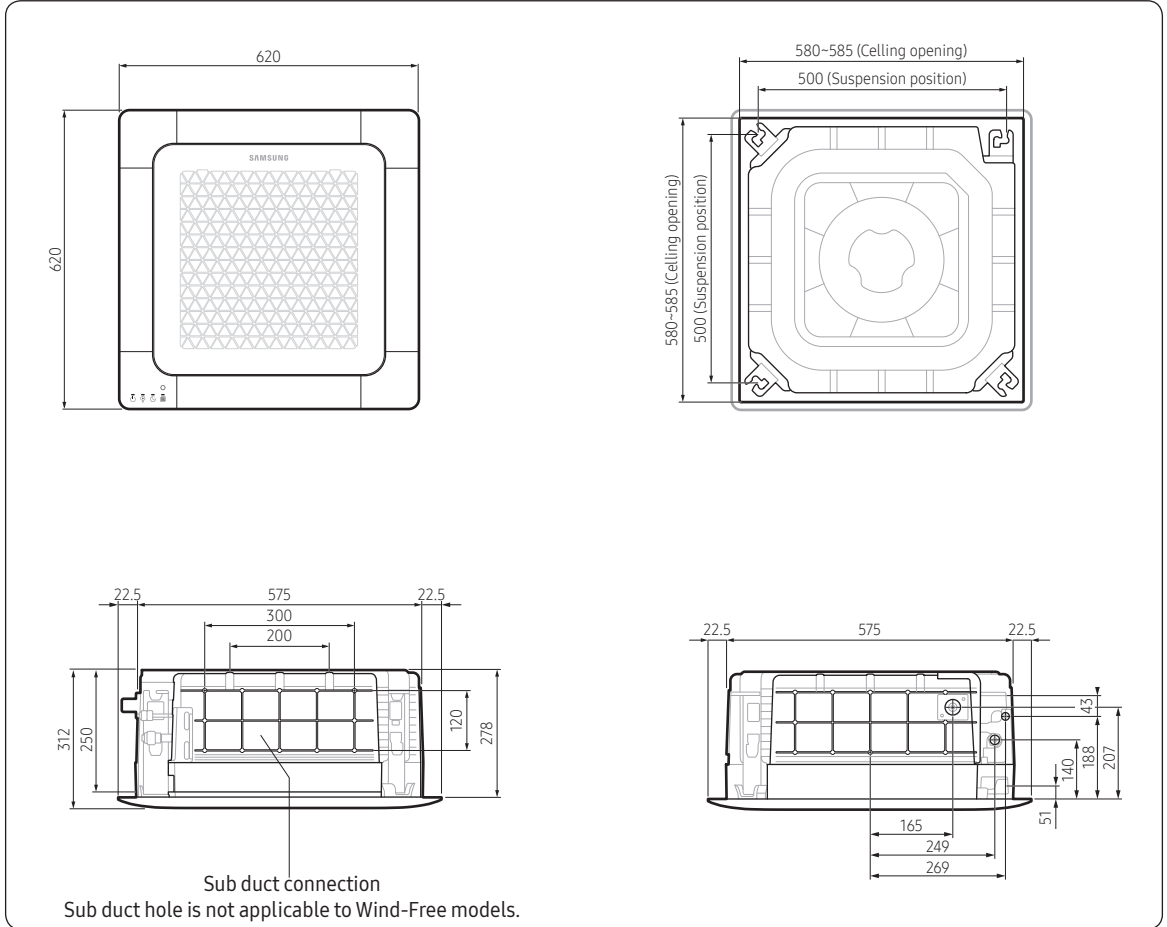
- There must be no obstacles near the air inlet and outlet.
- Install the indoor unit on a ceiling that can support its weight.
- Maintain sufficient clearance around the indoor unit.
- Before installing the indoor unit, be sure to check whether the chosen location is well-drained.
- The indoor unit must be installed such that it is beyond public access and is not touchable by users.

### Do not install the air conditioner in following places.

- Place where there is mineral oil or arsenic acid. Resin parts flame and the accessories may drop or water may leak. The capacity of the heat exchanger may reduce or the air conditioner may be out of order.
- The place where corrosive gas such as sulphuric acid gas generates from the vent pipe or air outlet.
- The copper pipe or connection pipe may corrode and refrigerant may leak.
- The place where there is a machine that generates electromagnetic waves. The air conditioner may not operate normally due to control system.
- The place where there is a danger of existing combustible gas, carbon fibre or flammable dust.
- The place where thinner or gasoline is handled. Gas may leak and it may cause fire.

# Installation Procedure

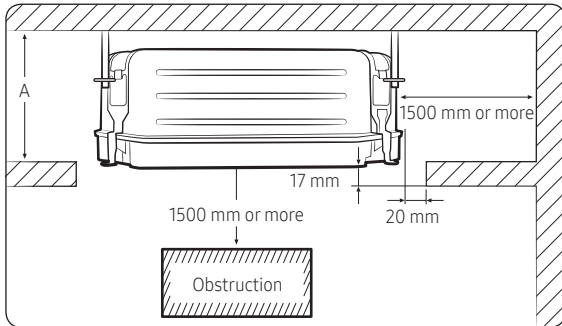
(Unit: mm)



Model		AJ016NBNDEH	AJ020NBNDEH	AJ026NBNDEH	AJ035NBNDEH	AJ052NBNDEH
Net dimension (W × D × H)	mm	575 X 575 X 250				
Liquid pipe connection	mm	Ø6.35 (1/4")				
Gas pipe connection	mm	Ø9.52 (3/8")				Ø12.70 (1/2")
Drain hose connection	mm	VP20 (outer diameter : Ø25, inner diameter : Ø20)				

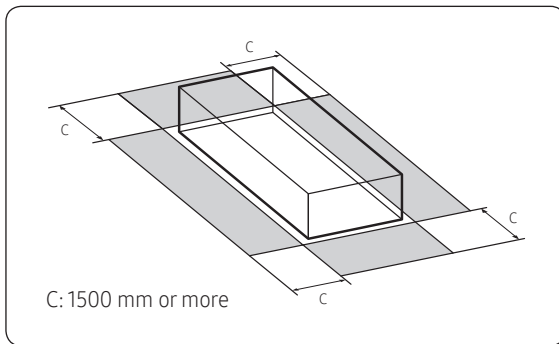


## Spacing requirements



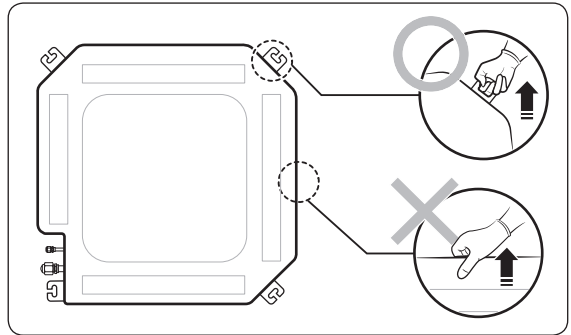
(Unit: mm)

Model	AJ016NBNDDEH
	AJ020NBNDDEH
	AJ026NBNDDEH
	AJ035NBNDDEH
	AJ052NBNDDEH
A	297



### ⚠ CAUTION

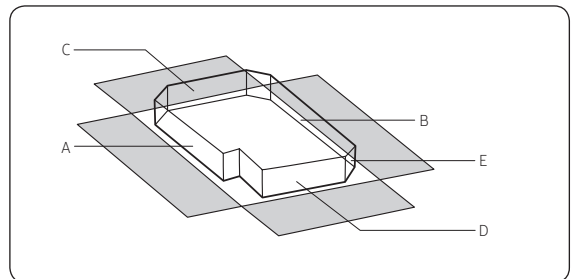
- The indoor unit must be installed according to the specified distances in order to permit accessibility from each side, to guarantee correct operation, maintenance, and repair of the unit. The components of the indoor unit must be reachable and removable under safe conditions for people and the unit.
- Do not hold the discharge while carrying the indoor unit to avoid the possibility of breakage.
- You must hold the hanger plate on the corner and carry the indoor unit.



## Step 3 Optional: Insulating the body of the indoor unit

If you install a cassette type indoor unit on the ceiling when temperature is over 27°C and humidity is over 80%, you must apply an extra 10 mm thick polyethylene insulation or a similar type of insulation to the body of the indoor unit.

Cut away the part where pipes are pulled out for the insulating work.



Insulate the end of the pipe and some curved area by using separate insulator.

### 📄 NOTE

- A: Reference for the outer circumference of the unit (When insulating the body of the indoor unit, use A as the reference for its outer circumference.)

(Unit: mm)

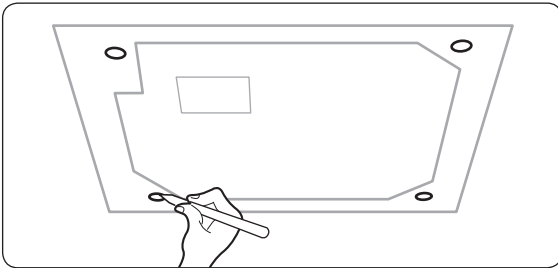
A	B	C	D	E
400X190	400X190	400X190	400X190	550X550

# Installation Procedure

## Step 4 Installing the indoor unit

When deciding on the location of the air conditioner the following restrictions must be taken into account.

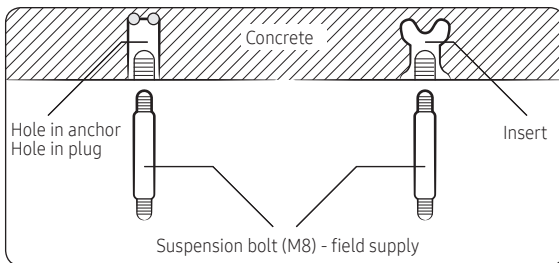
- 1 Place the pattern sheet on the ceiling at the spot where you want to install the indoor unit.



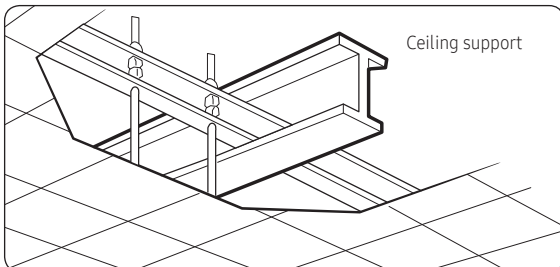
### NOTE

- Since the diagram is made of paper, it may shrink or stretch slightly due to temperature or humidity. For this reason, before drilling the holes, be sure to maintain the correct dimensions between the markings.

- 2 Insert bolt anchors, use existing ceiling supports or construct a suitable support as shown in figure.



- 3 Install the suspension bolts, depending on the ceiling type.



### CAUTION

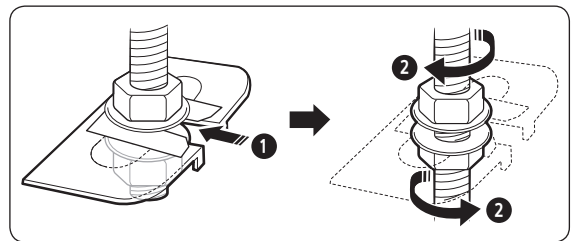
- Make sure that the ceiling is strong enough to support the weight of the indoor unit. Before hanging the unit, test the strength of each attached suspension bolt.
- If the length of the suspension bolt is more than 4.9 ft (1.5 m), you are required to prevent vibration.

- 4 Screw eight pairs of nuts and washers to the suspension bolts, making space for hanging the indoor unit.

### CAUTION

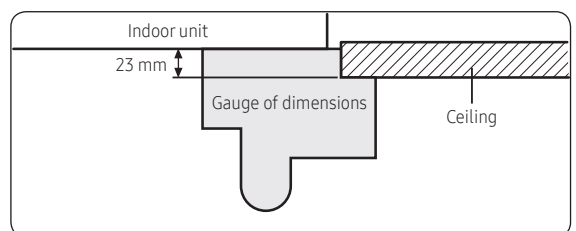
- You must install all of the suspension rods.
- It is important to leave sufficient space in the false ceiling to allow access for maintenance or repairs to the drainage pipe connection, the refrigerant pipe connection, or to remove the unit if necessary.

- 5 Hang the indoor unit to the suspension bolts between two nuts. Cut a pad stopper and place it on the suspension bolts to hold the washer. Remove the stopper and screw the nuts to fix the unit.



- 6 Adjust the unit to the appropriate position, taking into account the installation area for the front panel.

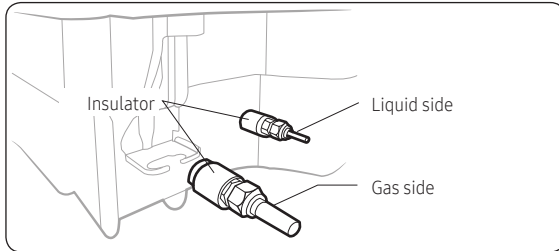
- Place the pattern sheet on the indoor unit.
- Adjust the space between the ceiling and the indoor unit by using a dimension gauge.
- Fix the indoor unit securely after adjusting the level of the unit by using a leveller.
- Remove the pattern sheet, connect the other cables, and install the front panel.



## Step 5 Purging inert gas from the indoor unit

The indoor unit comes with nitrogen gas (inert gas) charged at the factory. Therefore, all inert gas must be purged before connecting the assembly piping.

**Unscrew the pinch pipe at the end of each refrigerant pipe.**

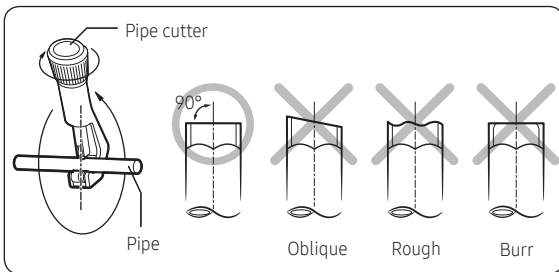


### NOTE

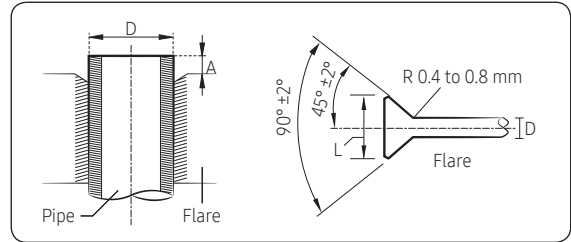
- To prevent dirt or foreign objects from getting into the pipes during installation, do not remove the pinch pipe completely until you are ready to connect the piping.

## Step 6 Cutting and flaring the pipes

- Make sure that you have the required tools available: pipe cutter, reamer, flaring tool, and pipe holder.
- If you wish to shorten the pipes, cut them with a pipe cutter, ensuring that the cut edge remains at a 90° angle to the side of the pipe. Refer to the illustrations below for examples of edges cut correctly and incorrectly.

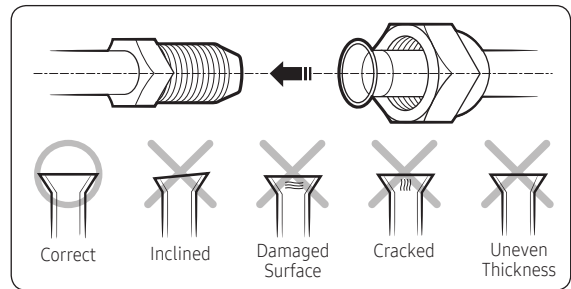


- To prevent any gas from leaking out, remove all burrs at the cut edge of the pipe, using a reamer.
- Slide a flare nut on to the pipe and modify the flare.



Outer Diameter (D)	Depth (A)	Flare dimension (L)
Ø6.35 mm	1.3 mm	8.7 to 9.1 mm
Ø9.52 mm	1.8 mm	12.8 to 13.2 mm
Ø12.70 mm	2.0 mm	16.2 to 16.6 mm
Ø15.88 mm	2.2 mm	19.3 to 19.7 mm

- Check that the flaring is correct, referring to the illustrations below for examples of incorrect flaring.

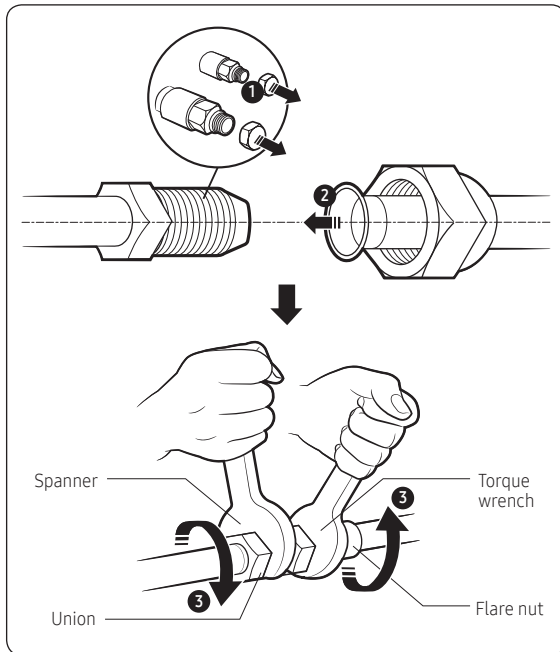


# Installation Procedure

## Step 7 Connecting the assembly pipes to the refrigerant pipes

There are two refrigerant pipes of different diameters :

- A smaller one for the liquid refrigerant.
  - A larger one for the gas refrigerant. The inside of copper pipe must be clean and has no dust.
- 1 Remove the pinch pipe on the pipes and connect the assembly pipes to each pipe, tightening the nuts, first manually and then with a torque wrench, a spanner applying the following torque.



Outer Diameter (mm)	Torque (N•m)
Ø6.35	14 to 18
Ø9.52	34 to 42
Ø12.70	49 to 61
Ø15.88	68 to 82

(1 N•m=10 kgf•cm)

### NOTE

- If the pipes must be shortened, see **Step 6 Cutting and flaring the pipes** on page 25.
- 2 Be sure to use an insulator thick enough to cover the refrigerant tube to protect the condensate water on the outside of the pipe falling onto the floor and to improve the efficiency of the unit.
- 3 Cut off any excess foam insulation.
- 4 Make sure that there are no cracks or waves on the bent area.
- 5 It would be necessary to double the insulation thickness (10 mm or more) to prevent condensation even on the insulator when if the installed area is warm and humid.

### CAUTION

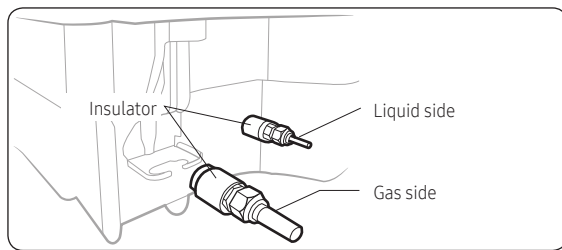
- Connect the indoor and outdoor units using pipes with flared connections (not supplied). For the lines, use insulated, unwelded, degreased and deoxidized copper pipe (Cu DHP type to ISO 1337 or UNI EN 12735-1), suitable for operating pressures of at least 4.2 MPa and for a burst pressure of at least 20.7 MPa. Copper pipe for hydro-sanitary applications is completely unsuitable.
- For sizing and limits (height difference, line length, max. bends, refrigerant charge, etc.) see the outdoor unit installation manual.
- All refrigerant connection must be accessible, in order to permit either unit maintenance or removing it completely.
- If the pipes require brazing, make sure that oxygen free nitrogen (OFN) is flowing through the system.
- Nitrogen blowing pressure range is 0.02 to 0.05 MPa.

## Step 8 Performing the gas leak test

To identify potential gas leaks on the indoor unit, inspect the connection area of each refrigerant pipe using a leak detector for R-410A.

Before recreating the vacuum and recirculating the refrigerant gas, pressurize the whole system with nitrogen (using a cylinder with a pressure reducer) at a pressure above 0.2 MPa, less than 4 MPa (gauge) in order to immediately detect leaks on the refrigerant fittings.

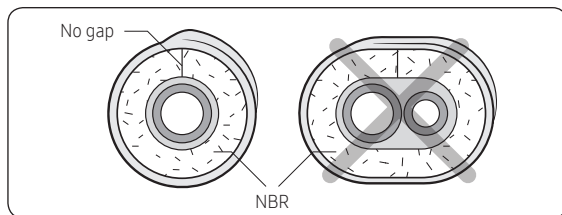
Made vacuum for 10 minutes and pressurizing system with nitrogen.



## Step 9 Insulating the refrigerant pipes

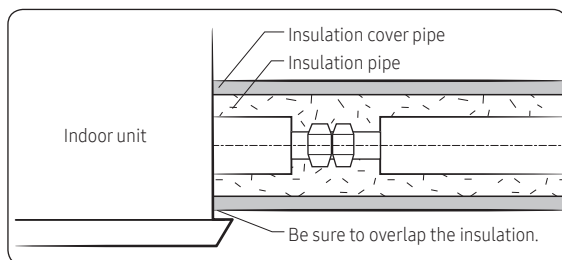
Once you have checked that there are no leaks in the system, you can insulate the piping and hose.

- 1 To avoid condensation problems, place Acrylonitrile Butadiene Rubber separately around each refrigerant pipe.



### NOTE

- Always make the seam of pipes face upwards.
- 2 Wind insulating tape around the pipes and drain hose avoiding compressing the insulation too much.

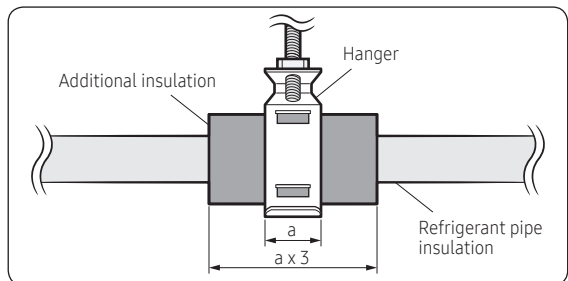


### CAUTION

- Be sure to wrap insulation tightly without any gaps.
- 3 Finish wrapping insulating tape around the rest of the pipes leading to the outdoor unit.
  - 4 The pipes and electrical cables connecting the indoor unit with the outdoor unit must be fixed to the wall with suitable ducts.

### CAUTION

- Make sure that all refrigerant connection must be accessible for easy maintenance and detachment.
- Install the insulation not to get wider and use the adhesives on the connection part of it to prevent moisture from entering.
- Wind the refrigerant pipe with insulation tape if it is exposed to outside sunlight.
- Install the refrigerant pipe respecting that the insulation does not get thinner on the bent part or hanger of pipe.
- Add the additional insulation if the insulation plate gets thinner.



- 5 Select the insulation of the refrigerant pipe.

- Insulate the gas side and liquid side pipe, noting the insulation thickness that must differ according to the pipe size.
- Standard: Less than an indoor temperature of 30°C, with humidity at 85%. If installing in a high humidity environment, use one grade thicker insulator by referring to the table below. If installing in an unfavourable environment, use thicker one.
- The heat-resistance temperature of the insulator must be more than 120°C.

# Installation Procedure

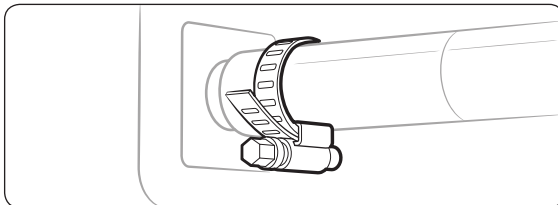
Pipe	Pipe size (mm)	Insulation type (heating/cooling)		Remarks
		Standard (Less than 30°C, 85%)	High humidity (Over 30°C, 85%)	
		EPDM, NBR		
Liquid pipe	Ø6.35 to Ø9.52	9t	9t	The internal temperature is higher than 120°C.
	Ø12.7 to Ø15.88	13t	13t	
Gas pipe	Ø6.35	13t	19t	
	Ø9.52	19t	25t	
	Ø12.70			
	Ø15.88			

- When installing insulation in the places and conditions below, use the same insulation that is used for high humidity conditions.

<b>&lt;Geological condition&gt;</b>
High humidity locations such as shorelines, hot springs, lake or riversides, and ridges (when part of the building is covered by earth and sand)
<b>&lt;Operation purpose condition&gt;</b>
Restaurant ceiling, sauna, swimming pool etc.
<b>&lt;Building construction condition&gt;</b>
Ceilings frequently exposed to moisture and cooling are not covered. For example, pipes installed at a corridor of a dormitory and studio or near an exit that opens and closes frequently.
Places (where the pipes are installed) that are highly humid due to a lack of ventilation.

## Step 10 Installing the drain hose and drain pipe

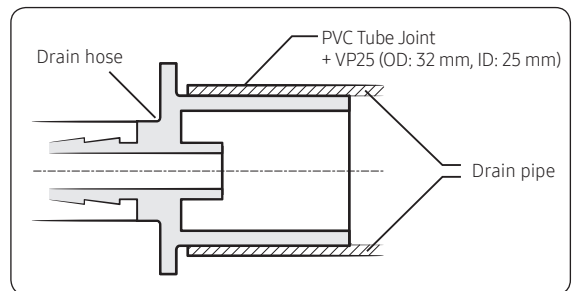
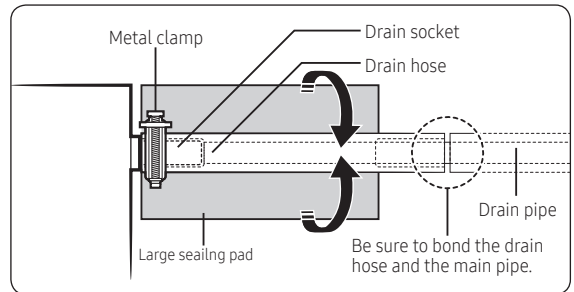
- Push the supplied drain hose as far as possible over the drain socket.
- Tighten the metal clamp as shown in the picture.



- Wrap the supplied large sealing pad over the metal clamp and drain hose to insulate and fix it with

clamps.

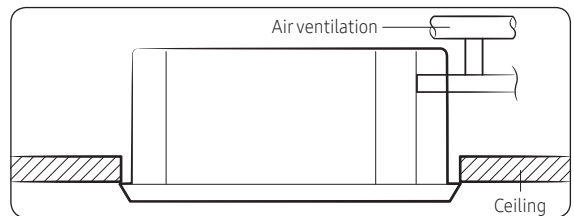
- Insulate the complete drain piping inside the building (field supply).  
If the drain hose cannot be sufficiently set on a slope, fit the hose with drain raising piping (field supply).
- Push the drain hose up to insulation when connecting the drain hose to drain socket.



### ⚠ CAUTION

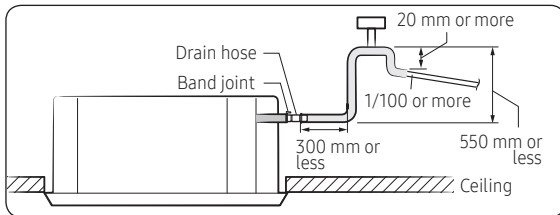
Check that the indoor unit is level with the ceiling by using the leveller.

- Install air ventilation to drain condensation smoothly.

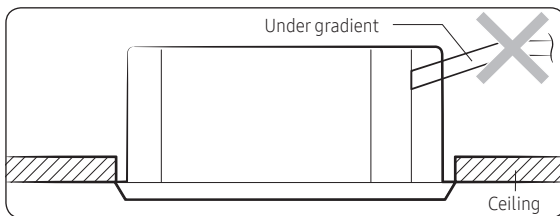




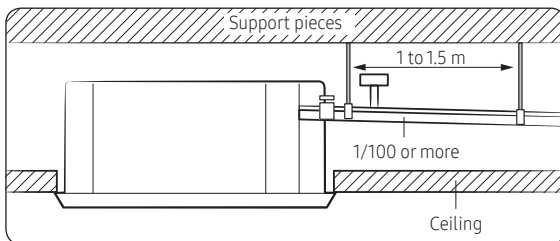
- If it is necessary to increase the height of the drain pipe, install the drain pipe straight within 300 mm from the drain hose port. If it is raised higher than 550 mm, there may be water leaks.



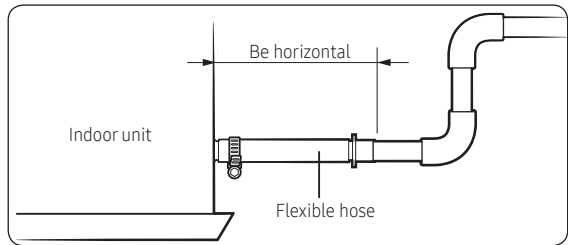
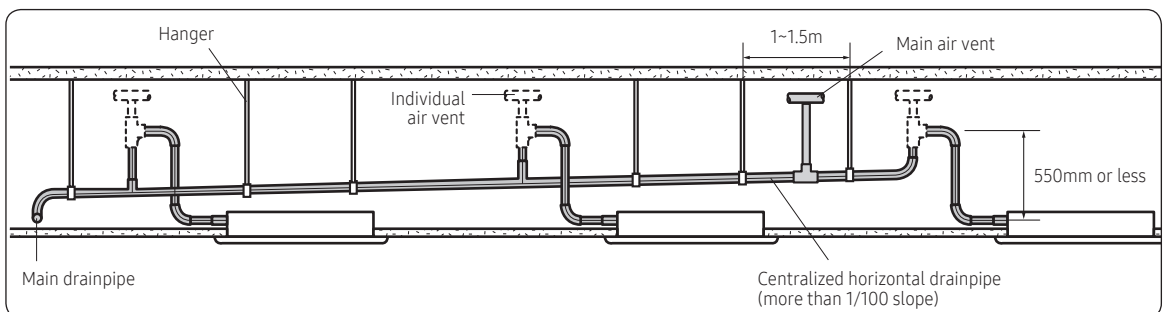
- Do not give the hose an upward gradient beyond the connection port. This will cause water to flow backwards when the unit is stopped, resulting in water leaks.



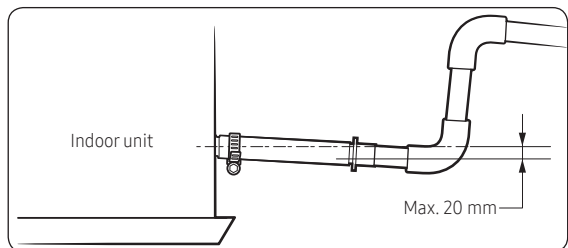
- Do not apply force to the piping on the unit side when connecting the drain hose. The hose should not be allowed to hang loose from its connection to the unit. Fasten the hose to a wall, frame or other support as close to the unit as possible.



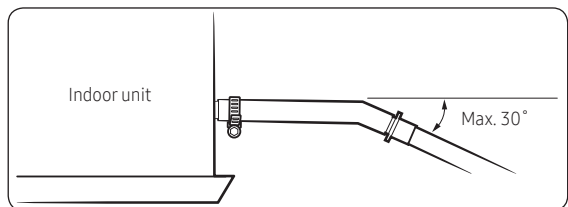
- Install horizontally.



- Max. allowable axis gap.



- Max. allowable bending angle.



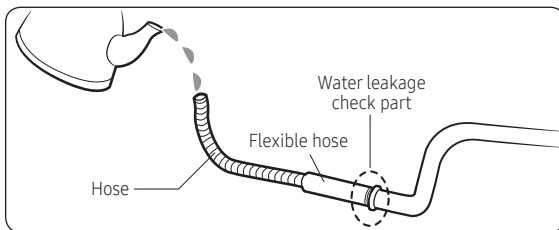
#### NOTE

- If a concentrated drain pipe is installed, refer to the figure below.

# Installation Procedure

## Step 11 Performing the drainage test

- 1 Do a leak test at the connection part of the flexible hose and the drain pipe:
  - a Connect a general hose to the connection part of the flexible hose of the indoor unit, and pour in some water.



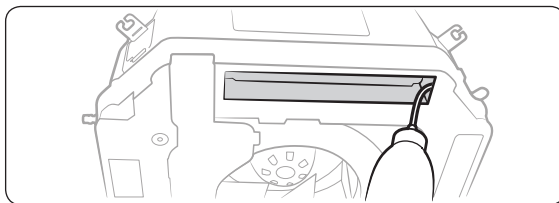
- b After pouring some water, reassemble the rubber cap on the connection part of a flexible hose of the indoor unit and firmly tighten it with a band to prevent leakage.
  - c Check the leak test at the part where the adhesive for the flexible hose and the drain pipe is used.

### CAUTION

- The leak test must be performed for at least 24 hours.

- 2 Check the condensed water drainage:

- a Pour about 2 liters of water into the indoor unit drain pan as shown in the picture.



- b When the electric cable connection is completed
    - Turn on the indoor unit and outdoor unit.
    - Operate in the Cool mode.

### CAUTION

- Only in the Cool mode, you can check the correct operation of the drain pump.

When the electric cable connection has not been completed

- Remove the control box cover of the indoor unit.
- Connect the power supply (220-240V, 50 Hz) to the L and N terminals.
- Reassemble the control box cover and turn on the indoor unit.

### CAUTION

- When the float switch is not detected due to insufficient water on the drain pan, the drain pump will not work.
- If the power supply is directly connected to the L and N terminals, communication error message might appear.
- After completing the drainage check, turn the unit off and disconnect the power supply.
- Reassemble the control box cover.

- c Check whether the drain pump works correctly.

- d Check whether the drainage is performing correctly at the end of the drain pipe.

- e Check for leakage at the drain pipe and drain pipe connection part.

- f When leakage occurs, check whether the indoor unit is level and check the drain hose connection part, drain pipe connection part and drain pump connection.

- g When the drainage check is completed and the condensed water remains on the drain pan, remove the water.

## Step 12 Connecting the power and communication cables

### ⚠ CAUTION

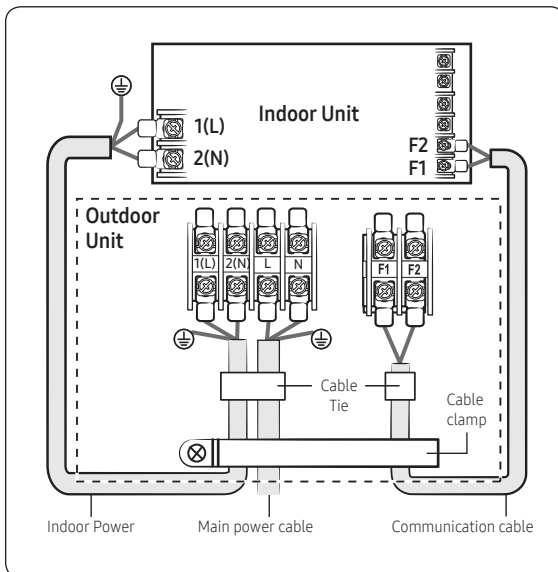
- Always remember to connect the refrigerant pipes before performing the electric connections. When disconnecting the system, always disconnect the electric cables before disconnecting the refrigerant pipes.

### ⚠ CAUTION

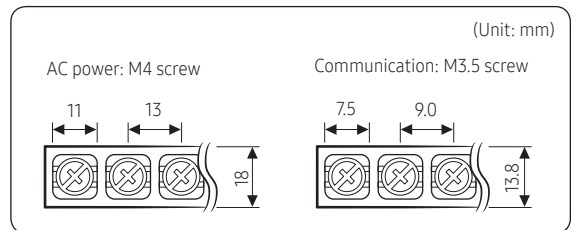
- Always remember to connect the air conditioner to the grounding system before performing the electric connections. Use a crimp ring terminal at the end of each wire.

The indoor unit is powered through the outdoor unit by means of a H07 RN-F connection cable (or a more power model), with insulation in synthetic rubber and a jacket in polychloroprene (neoprene), in accordance with the requirements specified in the standard EN 60335-2-40.

- Remove the screw on the electrical component box and remove the cover plate.
- Route the connection cord through the side of the indoor unit and connect the cable to the terminals refer to the figure below.
- Route the other end of the cable to the outdoor unit through the ceiling & the hole on the wall.
- Reassemble the electrical component box cover, carefully tightening the screw.

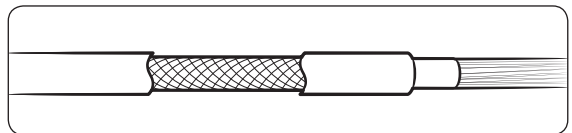


Indoor power supply		
Power supply	Max/Min(V)	Indoor power cable
220 to 240V, 50 Hz	±10%	1.0 mm <sup>2</sup> , 3 wires
Communication cable		
0.75 to 1.0 mm <sup>2</sup> , 2 wires		



Tightening torque (N•m)	
M3.5	0.8 to 1.2
M4	1.2 to 1.8

- 1 N•m = 10 kgf•cm
- Power supply cords of parts of appliances for outdoor use shall not be lighter than polychloroprene sheathed flexible cord. (Code designation IEC:60245 IEC 57 / CENELEC: H05RN-F or IEC:60245 IEC 66 / CENELEC: H07RN-F)
- Since it has the external power supply, refer to the outdoor unit installation manual for MAIN POWER.







# Installation Procedure

## ⚠ CAUTION

- When installing the indoor unit in a computer room or network room, use the double shielded communication cable (tape aluminum / polyester braid + copper) of FROHH2R type.
- Select the power cable in accordance with relevant local and national.
- Wire size must comply with local and national code.
- You should connect the power cable into the power cable terminal and fasten it with a clamp.
- The unbalanced power must be maintained within 10% of supply rating among whole indoor units.
- If the power is unbalanced greatly, it may shorten the life of the condenser. If the unbalanced power is exceeded over 10% of supply rating, the indoor unit is protected, stopped and the error mode indicates
- Connect the power cable to the auxiliary circuit breaker. An all pole disconnection from the power supply must be incorporated in the fixed wiring ( $\geq 3\text{mm}$ ).
- You must keep the cable in a protection tube.
- Maximum length of power cables are decided within 10% of power drop. If it exceeds, you must consider another power supplying method.
- The circuit breaker (MCCB, ELB) should be considered more capacity if many indoor units are connected from one breaker.
- Use round pressure terminal for connections to the power terminal block.
- For wiring, use the designated power cable and connect it firmly, then secure to prevent outside pressure being exerted on the terminal board.
- Use an appropriate screwdriver for tightening the terminal screws. A screwdriver with a small head will strip the head and make proper tightening impossible.
- Over-tightening the terminal screws may break them.

## Step 13 Optional: Extending the power cable

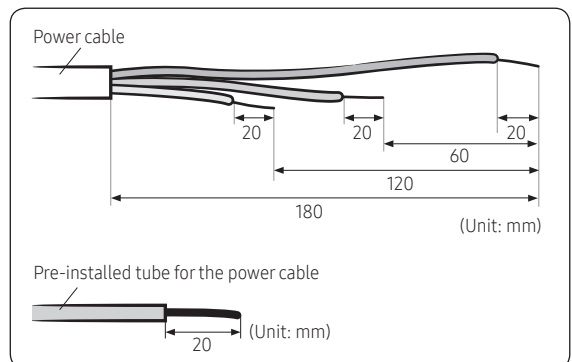
- 1 Prepare the following tools.

Tools	Spec	Shape
Crimping pliers	MH-14	
Connection sleeve (mm)	20xØ6.5 (HxOD)	
Insulation tape	Width 19 mm	
Contraction tube (mm)	70xØ8.0 (LxOD)	

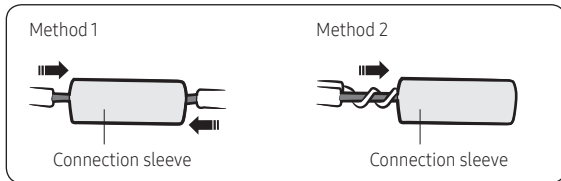
- 2 As shown in the figure, peel off the shields from the rubber and wire of the power cable.
  - Peel off 20 mm of cable shields from the pre-installed tube.

## ⚠ CAUTION

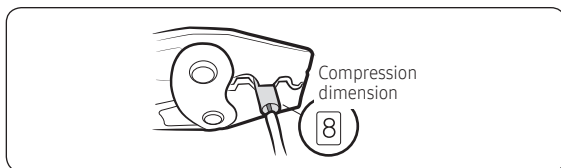
- For information about the power cable specifications for indoor and outdoor units, refer to the installation manual.
- After peeling off cable wires from the pre-installed tube, insert a contraction tube.



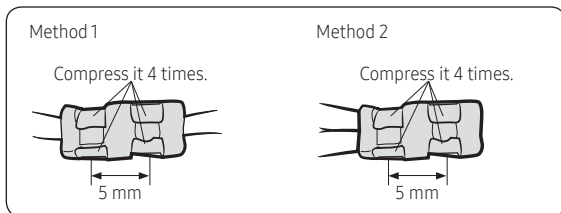
- 3 Insert both sides of core wire of the power cable into the connection sleeve.
- Method 1: Push the core wire into the sleeve from both sides.
  - Method 2: Twist the wire cores together and push it into the sleeve.



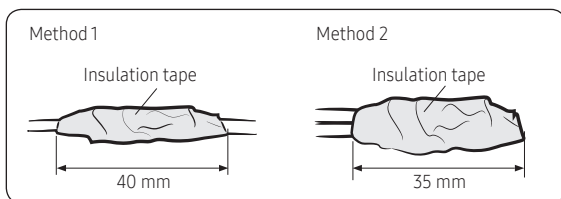
- 4 Using a crimping tool, compress the two points and flip it over and compress another two points in the same location.
- The compression dimension should be 8.0.



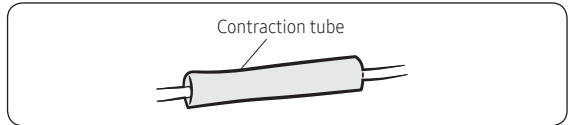
- After compressing it, pull both sides of the wire to make sure it is firmly pressed.



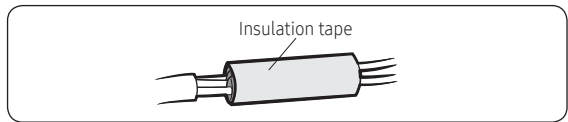
- 5 Wrap it with the insulation tape twice or more and position your contraction tube in the middle of the insulation tape. Three or more layers of insulation are required.



- 6 Apply heat to the contraction tube to contract it.



- 7 After tube contraction work is completed, wrap it with the insulation tape to finish.

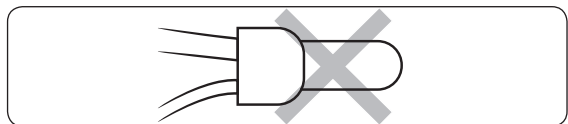


**CAUTION**

- Make sure that the connection parts are not exposed to outside.
- Be sure to use insulation tape and a contraction tube made of approved reinforced insulating materials that have the same level of withstand voltage with the power cable. (Comply with the local regulations on extensions.)

**WARNING**

- In case of extending the electric wire, please DO NOT use a round-shaped Pressing socket.
  - Incomplete wire connections can cause electric shock or a fire.

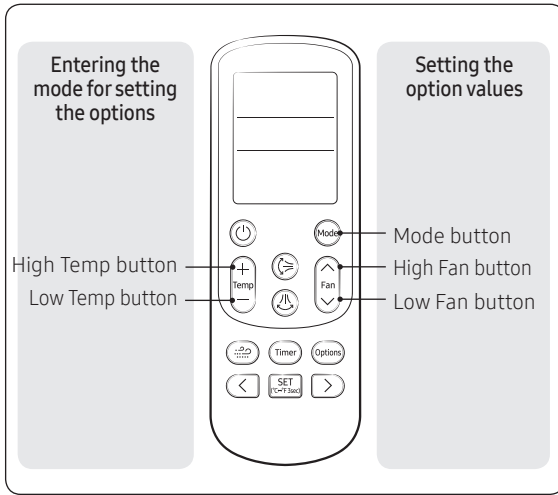


# Installation Procedure

## Step 14 Setting the indoor unit addresses and the installation options

You cannot set both of the indoor unit addresses and the installation options in a batch: set both of them respectively.

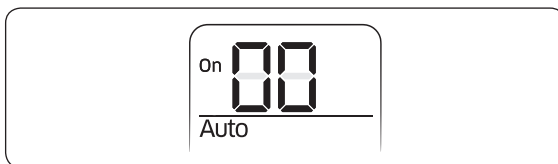
### Common steps for setting the addresses and options



### NOTE

The remote control display and buttons may vary depending on the model.

- 1 Enter the mode for setting the options:
  - a Remove the batteries from the remote control, and then insert them again.
  - b While holding down the (High Temp) and (Low Temp) buttons simultaneously, insert the batteries into the remote control.
  - c Make sure that you are entered to the mode for setting the options:



- 2 Set the option values.








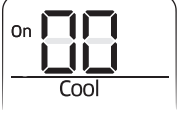




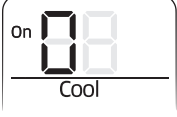
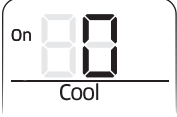






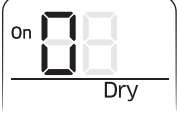

### CAUTION

- The total number of available options are 24: SEG1 to SEG24.
- Because SEG1, SEG7, SEG13, and SEG19 are the page options used by the previous remote control models, the modes to set values for these options are skipped automatically.
- Set a 2-digit value for each option pair in the following order: SEG2 and SEG3 → SEG4 and SEG5 → SEG6 and SEG8 → SEG9 and SEG10 → SEG11 and SEG12 → SEG14 and SEG15 → SEG16 and SEG17 → SEG18 and SEG20 → SEG21 and SEG22 → SEG23 and SEG24







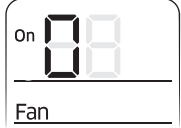
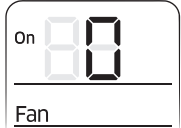

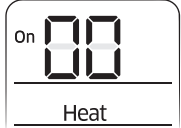




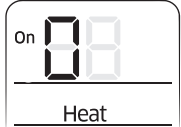
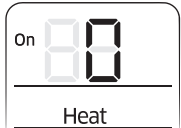


SEG1	SEG2	SEG3	SEG4	SEG5	SEG6
0	X	X	X	X	X
SEG7	SEG8	SEG9	SEG10	SEG11	SEG12
1	X	X	X	X	X
SEG13	SEG14	SEG15	SEG16	SEG17	SEG18
2	X	X	X	X	X
SEG19	SEG20	SEG21	SEG22	SEG23	SEG24
3	X	X	X	X	X

On (SEG1 to SEG12)	Off (SEG13 to SEG24)










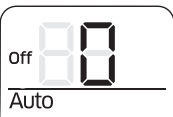

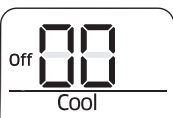








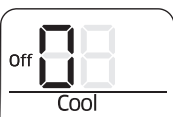
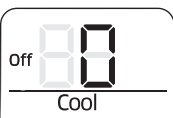










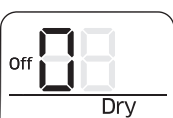
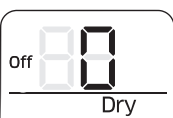
Take the steps presented in the following table:

Steps	Remote control display
<p><b>1</b> Set the SEG2 and SEG3 values:</p> <p><b>a</b> Set the SEG2 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p><b>b</b> Set the SEG3 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: 0 → 1 → ... E → F</p>	 
<p><b>2</b> Press the  (Mode) button. <b>Cool</b> and <b>On</b> appear on the remote control display.</p>	
<p><b>3</b> Set the SEG4 and SEG5 values:</p> <p><b>a</b> Set the SEG4 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p><b>b</b> Set the SEG5 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: 0 → 1 → ... E → F</p>	 
<p><b>4</b> Press the  (Mode) button. <b>Dry</b> and <b>On</b> appear on the remote control display.</p>	
<p><b>5</b> Set the SEG6 and SEG8 values:</p> <p><b>a</b> Set the SEG6 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p><b>b</b> Set the SEG8 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: 0 → 1 → ... E → F</p>	 










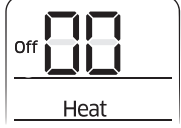




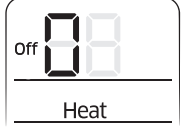
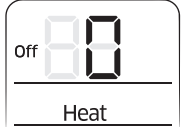
# Installation Procedure

Steps	Remote control display
<p>6 Press the  (Mode) button. <b>Fan</b> and <b>On</b> appear on the remote control display.</p>	
<p>7 Set the SEG9 and SEG10 values:</p> <p>a Set the SEG9 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>b Set the SEG10 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: <math>\square \rightarrow \uparrow \rightarrow \dots \rightarrow \text{E} \rightarrow \text{F}</math></p>	 <p style="text-align: center;">SEG9</p>  <p style="text-align: center;">SEG10</p>
<p>8 Press the  (Mode) button. <b>Heat</b> and <b>On</b> appear on the remote control display.</p>	
<p>9 Set the SEG11 and SEG12 values:</p> <p>a Set the SEG11 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>b Set the SEG12 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: <math>\square \rightarrow \uparrow \rightarrow \dots \rightarrow \text{E} \rightarrow \text{F}</math></p>	 <p style="text-align: center;">SEG11</p>  <p style="text-align: center;">SEG12</p>
<p>10 Press the  (Mode) button. <b>Auto</b> and <b>Off</b> appear on the remote control display.</p>	

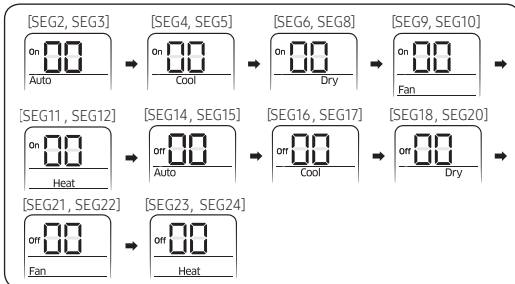





Steps	Remote control display
<p><b>11</b> Set the SEG14 and SEG15 values:</p> <p><b>a</b> Set the SEG14 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p><b>b</b> Set the SEG15 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order:  →  → ...  → </p>	 <p style="text-align: center;">SEG14</p>  <p style="text-align: center;">SEG15</p>
<p><b>12</b> Press the  (Mode) button. <b>Cool</b> and <b>Off</b> appear on the remote control display.</p>	
<p><b>13</b> Set the SEG16 and SEG17 values:</p> <p><b>a</b> Set the SEG16 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p><b>b</b> Set the SEG17 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order:  →  → ...  → </p>	 <p style="text-align: center;">SEG16</p>  <p style="text-align: center;">SEG17</p>
<p><b>14</b> Press the  (Mode) button. <b>Dry</b> and <b>Off</b> appear on the remote control display.</p>	
<p><b>15</b> Set the SEG18 and SEG20 values:</p> <p><b>a</b> Set the SEG18 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p><b>b</b> Set the SEG20 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order:  →  → ...  → </p>	 <p style="text-align: center;">SEG18</p>  <p style="text-align: center;">SEG20</p>

# Installation Procedure

Steps	Remote control display
<p><b>16</b> Press the  (Mode) button. <b>Fan</b> and <b>Off</b> appear on the remote control display.</p>	
<p><b>17</b> Set the SEG21 and SEG22 values:</p> <p><b>a</b> Set the SEG21 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p><b>b</b> Set the SEG22 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: <math>\square \rightarrow \blacksquare \rightarrow \dots \rightarrow \text{E} \rightarrow \text{F}</math></p>	 <p style="text-align: center;">SEG21</p>  <p style="text-align: center;">SEG22</p>
<p><b>18</b> Press the  (Mode) button. <b>Heat</b> and <b>Off</b> appear on the remote control display.</p>	
<p><b>19</b> Set the SEG23 and SEG24 values:</p> <p><b>a</b> Set the SEG23 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p><b>b</b> Set the SEG24 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: <math>\square \rightarrow \blacksquare \rightarrow \dots \rightarrow \text{E} \rightarrow \text{F}</math></p>	 <p style="text-align: center;">SEG23</p>  <p style="text-align: center;">SEG24</p>

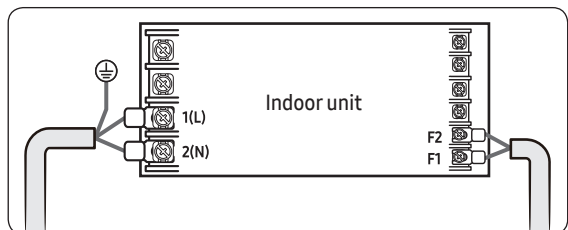
- 3 Check whether the option values that you have set are correct by pressing the  (Mode) button repeatedly



- 4 Save the option values into the indoor unit:  
Point the remote control to the remote control sensor on the indoor unit and then press the  (Power) button on the remote control twice. Make sure that this command is received by the indoor unit. When it is successfully received, you can hear a short sound from the indoor unit. If the command is not received, press the  (Power) button again.
- 5 Check whether the air conditioner operates in accordance with the option values you have set:
- Reset the indoor unit by disconnecting and then reconnecting the power cable of the indoor unit or by pressing the RESET button on the outdoor unit.
  - Remove the batteries from the remote control, insert them again, and then press the  (Power) button on the remote control.

## Setting the indoor unit address and installation option

- Make sure that the power is supplied to the indoor unit.
  - If the indoor unit is not plugged in, it must include a power supply.
- Make sure that the panel or display is connected to the indoor unit so that it can receive options



- Set an address and installation option for each indoor unit using the remote control, according to your air conditioning system plan.

# Installation Procedure

## Setting an indoor unit address (MAIN/RMC)

- The indoor unit address are set to 0A0000-100000-200000-300000 by default.

Option No. : 0AXXXX-1XXXXX-2XXXXX-3XXXXX

Option	SEG1		SEG2		SEG3		SEG4		SEG5		SEG6	
Explanation	Page		Mode		Setting main address		100-digit of indoor unit address		10-digit of indoor unit		A single digit of indoor unit	
Indication and details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details
	0		A		0	No main address	0~9	100-digit	0~9	10-digit	0~9	A single digit
					1	Main address setting mode						
Option	SEG7		SEG8		SEG9		SEG10		SEG11		SEG12	
Explanation	Page		Reserved		Setting RMC address		Reserved		Group channel(*16)		Group address	
Indication and details	Indication	Details			Indication	Details			Indication	Details	Indication	Details
	1				0	No RMC address			RMC1	1~F	RMC2	1~F
			1	RMC address setting mode								

\* You must set RMC address setting mode when using the centralized Control.

### CAUTION

- When "A"~"F" is entered to SEG4~6, the indoor unit MAIN ADDRESS is not changed.
- If you set the SEG 3 as 0, the indoor unit will maintain the previous MAIN ADDRESS even if you input the option value of SEG4~6.
- If you set the SEG 9 as 0, the indoor unit will maintain previous RMC ADDRESS even if you input the option value of SEG11~12.

### Setting an indoor unit installation option (suitable for the condition of each installation location)

- The indoor unit installation option are set to 020000-100000-200000-300000 by default.
- Set the indoor unit option by wireless remote controller. When entering Address option, connect remote controller receiver.

#### Installation options

SEG1	SEG2	SEG3	SEG4	SEG5	SEG6
0	2	Reserved	Use of external temperature sensor	Use of central control	Compensation of the fan RPM
SEG7	SEG8	SEG9	SEG10	SEG11	SEG12
1	Using of drain pump	Reserved	Reserved	Reserved	Remote control
SEG13	SEG14	SEG15	SEG16	SEG17	SEG18
2	Use of external control	Setting the output of external control	S-Plasma ion	Buzzer Control	Hours of filter usage
SEG19	SEG20	SEG21	SEG22	SEG23	SEG24
3	Individual control with remote control	Heating setting compensation offset	Dew removal operation in wind free mode	Motion detection sensor	Reserved

- Even if you set the Use of drain pump (SEG8) option to 0, it is automatically set to 2 (the drain pump is used with 3 minute delay).
- If you set the Maximum filter usage time (SEG18) option to a value other than 2 and 6, it is automatically set to 2 (1000 hours).
- If you set an option to a value that is out of range specified above, the option is automatically set to 0 by default.
- The external output of SEG15 is generated via MIM-B14 connection. (Refer to the manual of MIM-B14.)
- If you set the Individual control with remote control (SEG20) option to a value other than 0 to 4, it is automatically set to 0 (Indoor1).

# Installation Procedure

Installation option (Detailed)

Option No. : 02XXXX-1XXXXX-2XXXXX-3XXXXX

Option	SEG1		SEG2		SEG3		SEG4		SEG5		SEG6	
Explanation	Page		Mode		Reserved		Use of external temperature sensor		Use of central control		Compensation of the fan RPM	
Indication and details	Indication	Details	Indication	Details			Indication	Details	Indication	Details	Indication	Details
	0	2		0			Disuse	0	Disuse	0	Disuse	0
Indication and details	1	Use with 3 minute delay	0	Disuse	Reserved	Reserved	Reserved	Reserved	Reserved	0	Slave	
			1	Use						1	Master	
Option	SEG7		SEG8		SEG9		SEG10		SEG11		SEG12	
Explanation	Page		Use of drain pump		Reserved		Reserved		Reserved		Remote control	
Indication and details	1	Use with 3 minute delay	0	Disuse							Indication	Details
			2	Use with 3 minute delay							0	Slave
Option	SEG13		SEG14		SEG15		SEG16		SEG17		SEG18	
Explanation	Page		Use of external control		Setting the output of external control		S-Plasma ion		Buzzer control		Maximum filter usage time	
Indication and details	2	Window ON or OFF control	0	Disuse	0	Thermo ON	0	Disuse	0	Use of buzzer	2	1000 hours
			1	ON or OFF control								
			2	OFF control	1	Operation ON	1	Use	1	Disuse of buzzer	6	2000 hours
			3	Window ON or OFF control								

Installation Procedure

Option	SEG19		SEG20		SEG21		SEG22		SEG23	SEG24	
Explanation	Page		Individual control with remote control		Heating setting compensation offset		Dew removal operation in wind free mode		Reserved	Reserved	
Indication and details	Indication	Details	Indication	Details	Indication	Details	Indication	Details			
	3			0 or 1	channel 1	0	Default (*1)	0			(Default) Maintain blade status in wind free mode
				2	channel 2	1	2°C				
				3	channel 3	2	5°C	1	Cooling operation by opening the blade		
4				channel 4							

(\*1) Default setting value: 2 °C

(\*2) If you input a number other than 0~4 of the individual control of the indoor unit(SEG20), the indoor is set as "channel 1".

# Installation Procedure

## Changing the addresses and options individually

When you want to change the value of a specific option, refer to the following table and follow the steps in **Common steps for setting the addresses and options** on page 34.

Option	SEG1		SEG2		SEG3		SEG4		SEG5		SEG6	
Function	Page		Mode		Type of the option to change		Tens position of the option number		Units position of the option number		New value	
Indication and details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details
		0		D		Option type	0 to F	Tens position value	0 to 9	Units position value	0 to 9	New value

Example: Changing the Buzzer control (SEG17) option of the installation options to 1 disuse.





Option	SEG1		SEG2		SEG3		SEG4		SEG5		SEG6	
Function	Page		Mode		Type of the option to change		Tens position of the option number		Units position of the option number		New value	
Indication	0		D		2		1		7		1	

### CAUTION

- If your indoor units support both cooling and heating, the mixed operation (two or more indoor units operate in different modes simultaneously) is not available when the indoor units are connected to the same outdoor unit. If you set an indoor unit as the master indoor unit by using the remote control, the outdoor unit automatically operate in the current mode of the master indoor unit.



# Troubleshooting

Abnormal conditions	LED lamp display			
	Operation	Defrost	Timer	Filter
				
Power reset	●	X	X	X
Error of temperature sensor in the indoor unit (Open/Short)	X	●	X	X
Error of heat exchanger sensor in the indoor unit (Open/Short)	●	●	X	X
Error of fan motor in the indoor unit	X	X	●	X
Error of the outdoor temperature sensor Error of the condensor temperature sensor Error of the discharge temperature sensor	●	X	●	X
No communication for 2 minutes between indoor and outdoor unit (communication error for more than 2 minutes)	X	●	●	X
Error of outdoor unit Error of the terminal block thermal fuse (Open)	X	●	●	●
Detection of the float switch	X	X	●	●
EEPROM error EEPROM option error	●	●	●	●
Motion detect sensor error	●	X	X	●
Mixed operation error	X	X	X	●
Outdoor valve clogging error	●	X	●	●
Miss matching error between indoor unit and outdoor unit	●	●	X	●

● : On, ● : Flickering, X : Off

- If you turn off the air conditioner when the LED is flickering, the LED is also turned off.

## QUESTIONS OR COMMENTS?

COUNTRY	CALL	OR VISIT US ONLINE AT
SINGAPORE	1800-SAMSUNG(726-7864)	<a href="http://www.samsung.com/sg/support">www.samsung.com/sg/support</a>
AUSTRALIA	1300 362 603 (Other) 1300 425 299 (HHP)	<a href="http://www.samsung.com/au/support">www.samsung.com/au/support</a>
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