

**SAMSUNG**

# SYSTEM AIR CONDITIONER

INDOOR UNIT

**Basic Model :** AQN36VFUAGM/CV

**Model Code:** AC100MNTDEH/EU  
AC100MNTCEH/EU

# ***SERVICE*** *Manual*

## AIR CONDITIONER



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# 1. Precautions

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## 1-1 Precautions for the Service

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- ◆ **Use the standard parts when replacing the electric parts.**
  - Confirm the model name, rated voltage, rated current of the electric parts.
- ◆ **When repairing the equipment, connection of the harness parts must be firm and solid.**
  - A loose connection may cause noise or other malfunction.
- ◆ **When assembling and disassembling the equipment while it is laid down, lay it on soft cloth.**
  - Otherwise it may scratch the back of the exterior of the product.
- ◆ **Remove dust or dirt completely from the housing block, wiring block and service parts during repair.**
  - This helps prevent the danger of fire caused by tracking or short circuit.
- ◆ **Fasten the valve caps of service valves and charging valves of outdoor unit as much as possible using adjustable wrenches.**
- ◆ **Check the status of the components' assembly after repair service.**
  - The status must be the same as before the repair service.

## 1-2 Precautions related to static electricity and PL

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- ◆ **The PCB power supply block is susceptible to static electricity. Therefore, care must be taken during repair or measuring while the power is on.**
  - Wear insulation gloves for PCB repair or measuring.
- ◆ **Check whether the installation location is at least two meters away from other electronic products such as TV, video, or audio.**
  - Otherwise, the video quality might be degraded or noise might be generated.
- ◆ **Do not let end users repair the products themselves.**
  - Unauthorized disassembly might cause electric shock or fire.



## 1-3 Precautions related to product safety

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- ◆ **Do not pull the power cord and do not touch the power plug or aux power switch with wet hands.**
  - It might cause electric shock or fire.
- ◆ **A damaged power line or power plug must be replaced to prevent danger.**
- ◆ **Do not bend the power cable with excessive force, and do not place a heavy weight on the case as it might damage the cable.**
  - It might cause electric shock or fire.
- ◆ **Do not use multiple electric outlets.**
  - This might cause electric shock or fire.
- ◆ **Connect the ground terminal when necessary.**
  - You must connect the ground terminal if you determine that there is a danger of electric leakage due to moisture or water.
- ◆ **Unplug the power cable or turn off the auxiliary power switch for electric part replacement and repair service.**
  - Otherwise it might cause electric shock.
- ◆ **Instruct end users to separate the batteries from the remote controllers and store them separately when the product is not used for long time.**
  - Otherwise leakage from the dry cell may cause problems with the remote controller.

## 1-4 Other precautions

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- ◆ **The pipes should have no leaks during installation, and the compressor must be stopped before removing connecting pipes for pump down work. Operating the compressor while the service valve is open and coolant pipe is not properly connected may cause explosion or injury due to abnormal high pressure created inside the coolant cycle as the air can be absorbed through the pipe.**
- ◆ **Pump Down work procedure (When uninstalling the product)**
  - Turn on the air conditioner, select cooling operation, and run the compressor for more than three minutes.
  - Release the high pressure and low pressure valve caps.
  - Close the high pressure valve completely using an L-wrench
  - After about two minutes, close the low pressure valve completely.
  - Stop running the air conditioner.
  - Separate the connecting pipe.

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## 2. Product Specifications

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### 2-1 The Feature of Product

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◆ **Built-in Cassette Type**

After installed, the air conditioner can be harmonized with a room interior.

◆ **High Performance & Energy Saving**

With the advanced BLDC inverter technology, it makes a room cool with highly energy saving and arises the efficiency of air conditioner.



◆ **Long Ambient Operation(In Low Temperature)**

It can arise the reliability and the capacity of the air conditioner, especially operated in low temperature.

◆ **Eco-friendly Product(Lead-Free, ROHS, WEEE)**

◆ **Easy installation of ultra-lightweight indoor unit**

## 2-2 Product Specifications

ITEM				AC100MNTDEH	AC100MNTCEH
IMAGE	Indoor Unit				
	Remote Controller				
Power	Product			1Φ, 220~240V, 50Hz	1Φ, 220~240V, 50Hz
Indoor	L x H x D	mm		1280 x 345 x 253	1280 x 345 x 253
Indoor	Product	kg(Net)		18.5	18.5
Capacity	Cooling(STD)	W		9,500	10,000
	Heating(STD)	W		10,800	11,200
Power Consumption	Cooling(STD)	W		90	90
	Heating(STD)	W		90	90
Operation current	Cooling(STD)	A		1.1	1.1
	Heating(STD)	A		1.1	1.1
Noise (Cooling/Heating)	Indoor unit	In case of strongest air blow	dB(A)	55/55	55/55
Refrigerant (R410A)			g	3,000	2,900
Connecting Pipe		Liquid	mm	9.52	9.52
		Gas	mm	15.88	15.88
Additional Refrigerant (R410A)			g/m	50	25
Standard			m	5	5
Extension length(Total)			m	50	75
Extension length(Elevation)			m	30	30
Option Code			Product Option	01107F-193580-27646C-3B2700	01127F-193580-276470-3B2708
			Installation Option	020000-100000-200100-300000	020000-100000-200100-300000

## 2-3 Accessories



Item	Description	Code No.	Q'ty	Remark
	Remote Control	DB93-15882F (AC100MNTDEH/EU)  DB93-15882H (AC100MNTCEH/EU)	1	Essential Offer (Indoor Unit)
	Batteries for Remote Control	4301-000121	2	
	USER MANUAL	DB68-06495A (AC100MNTDEH/EU)  DB68-06253A (AC100MNTCEH/EU)	1	
	INSTALLATION MANUAL	DB68-06496A (AC100MNTDEH/EU)  DB68-06254A (AC100MNTCEH/EU)	1	
	Remote Control Holder	DB61-06087A	1	
	M4 x 16 Tapped Screws	6002-000234	2	
	CARD WARRNATY	DB68-02596B	1	

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## 3. Disassembly and Reassembly




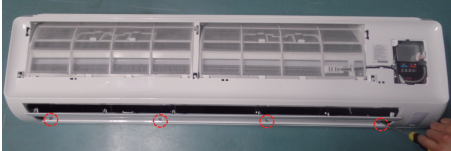

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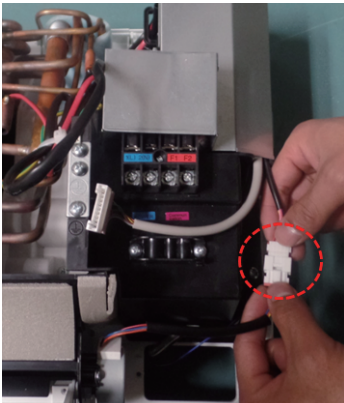

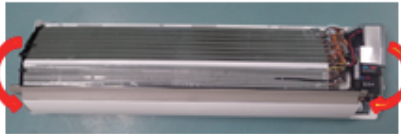
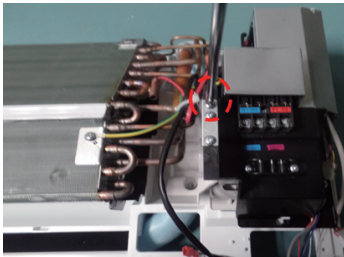
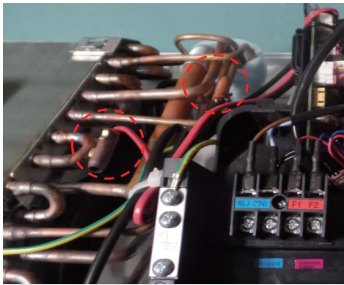

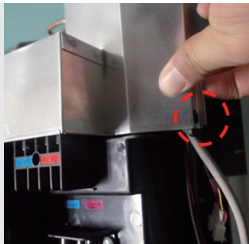
### ◆ Necessary Tools

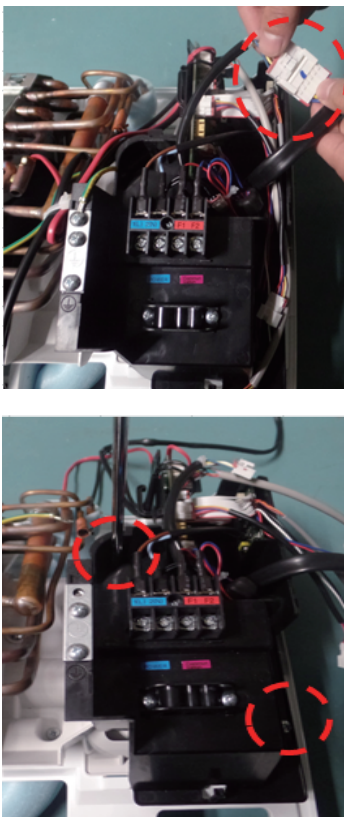
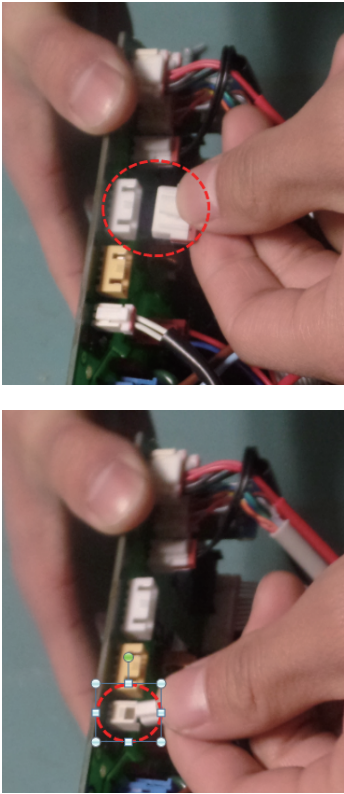
Item	Remarks
+SCREW DRIVER	
MONKEY SPANNER	

## 3-1 Indoor unit

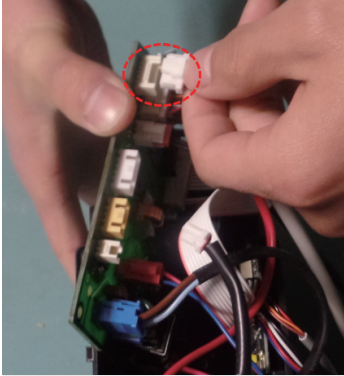
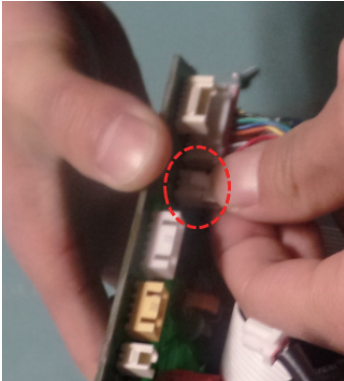
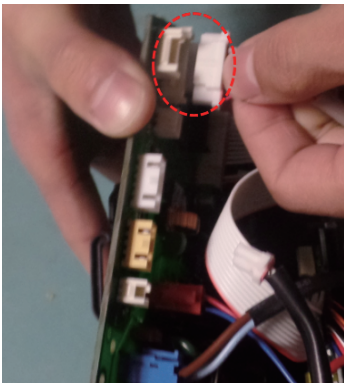
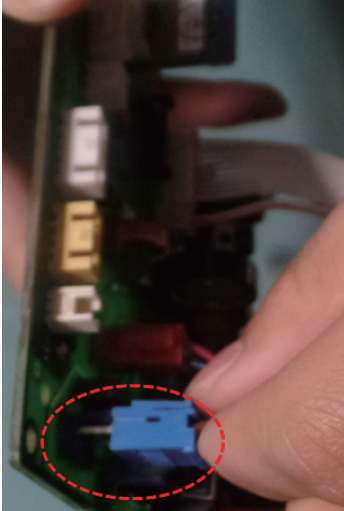
### ◆ AC100MNTDEH / AC100MNTCEH

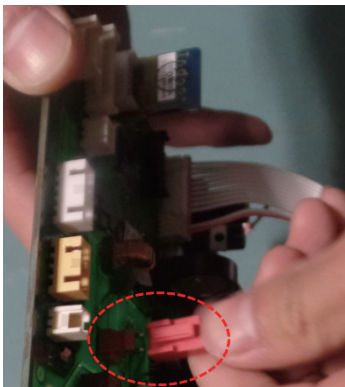
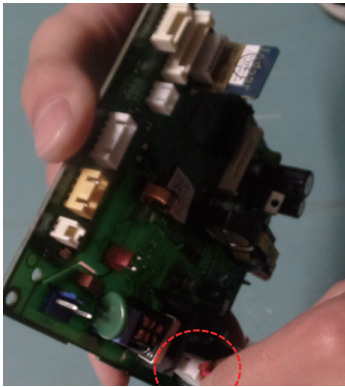
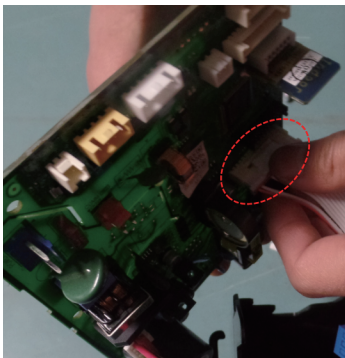
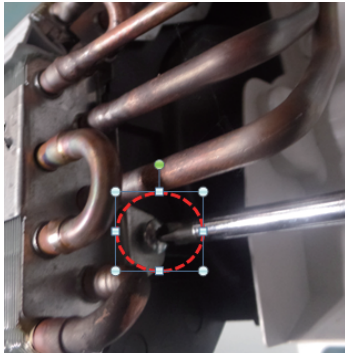
No	Parts	Procedure	Remark
1	PANEL-FRONT	<p>1) Stop the driving of air conditioner and shut off main power supply.</p> <p>2) Open the FRONT-GRILLE and pull out from the PANEL-FRONT.</p> <p>3) Detach COVER-TERMINAL from the PANEL FRONT. (use + Screw Driver)</p> <p>4) Loosen connector wire(white) and detach the temperature sensor wire .</p> <p>5) To detach the FRONT-PANELthe main frame, unfasten 2 screw at the bottom.(use + Screw Driver)</p> <p>6) Take off the FRONT-PANEL,lifting up the bottom</p>	        

No	Parts	Procedure	Remark
2	TRAY DRAIN	<p>1) Loosen stepping motor wire and detach the hook of main frame.</p> <p>2) To detach TRAY-DRAIN from the main frame, pull the bottom of the TRAY-DRAIN towards you.</p> <p>3) To detach TRAY-DRAIN from the main frame , pull the bottom of the TRAY-DRAIN towards you.</p>	  
3	CONTROL IN	<p>1) Unfasten the earth screw.(use + ScrewDriver)</p> <p>2) Detach the temperature sensor and Humidity sensor.</p> <p>3) Detach the temperature sensor.</p>	   

No	Parts	Procedure	Remark
		<p>4) Loosen MOTOR wires(white).</p> <p>5) Take off the CASE-CONTROL from the main frame. (use + Screw Driver)</p>	
4	PBA	<p>1) Loosen the STEP UP/DOWN connector(CN802).</p> <p><b>⚠ Caution:</b> When you separate the connector, pull pressing the locking button.</p> <p>2) Loosen the FUSE CHK connector (CN140).</p> <p><b>⚠ Caution:</b> When you separate the connector, pull pressing the locking button.</p>	



No	Parts	Procedure	Remark
		<p>3) Loosen the EVA IN/OUT connector. (CN403)</p> <p><b>⚠ Caution:</b> When you separate the connector, pull pressing the locking button.</p>	
		<p>4) Loosen the Humidity sensor connector (CN401). -&gt;Option connector.</p> <p><b>⚠ Caution:</b> The terminal is locking type. So, when you separate terminals, pull pressing the button.</p>	
		<p>5) Loosen the DISPLAY connector. (CN501).</p> <p><b>⚠ Caution:</b> The terminal is locking type. So, when you separate terminals, pull pressing the button.</p>	
		<p>6) Loosen the POWER connector.</p> <p><b>⚠ Caution:</b> When you separate the connector, pull pressing the locking button.</p>	

No	Parts	Procedure	Remark
		<p>7) Loosen the COMM wire connector(CN303).</p> <p><b>⚠ Caution:</b> When you take off the PBA, don't touch the components. Please hold the PBA both side.</p> <p>8) Loosen the Motor connector(CN701).</p> <p><b>⚠ Caution:</b> When you separate the connector, pull pressing the locking button.</p> <p>9) Take off the main PBA from the ASS'Y Control in.</p> <p><b>⚠ Caution:</b> When you take off the PBA, don't touch the components. Please hold the PBA both side.</p>	  
5	EVAPORATOR	<p>1) Unfasten the screw at the right side. (use + ScrewDriver)</p>	

No	Parts	Procedure	Remark
		2) Unfasten the screw at the left side. (use + ScrewDriver)	
		3) Detach the HOLDER PIPE. (use + Screw Driver)	
		4) Detach the BRACKET-EVAP. (use + Screw Driver)	
		5) Detach the HOLDER EVAP. (use + Screw Driver)	
		6) Loosen 1 fixing earth screw right side. (use + Screw Driver)	

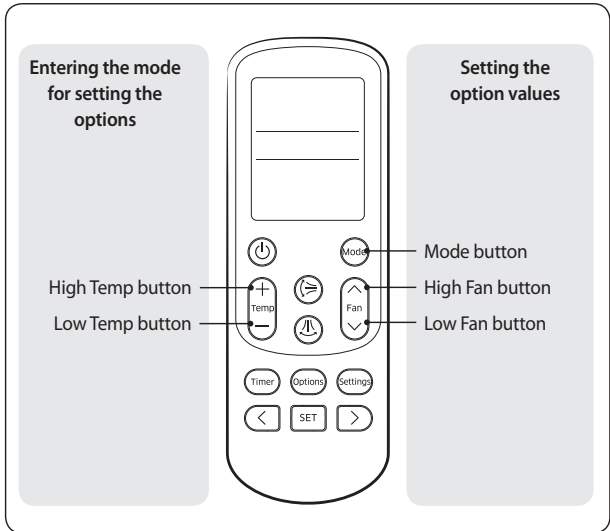
No	Parts	Procedure	Remark
6	FAN MOTOR & CROSS FAN	<p>1) Loosen 6 fixing screws of HOLDER-MOTOR</p> <p>2) unfasten the screw a little. (use + Screw Driver)</p> <p>3) unfasten the screw a little and pull the MOTOR FAN to the right side. (use + Screw Driver)</p> <p>4) Loosen 1 fixing screws of HOLDER-FAN.(use + Screw Driver)</p> <p>5) unfasten the screw a little.(use + Screw Driver)</p>	    

## 4. Troubleshooting



You cannot set both of the indoor unit addresses and the installation options in a batch: set both of them respectively.

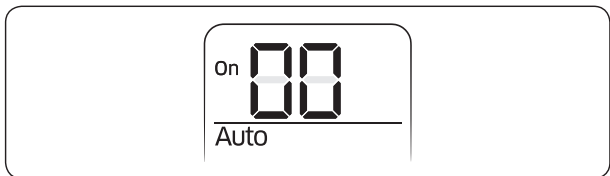
### 4-1-1 Common steps for setting the addresses and options

MR-EC00 and MR-EH00 remote controls



#### NOTE

- The remote control display and buttons may vary depending on the model.
- Enter the mode for setting the options:
    - Remove the batteries from the remote control, and then insert them again.
    - While holding down the  (High Temp) and  (Low Temp) buttons simultaneously, insert the batteries into the remote control.
    - Make sure that you are entered to the mode for setting the options:





- Set the option values.












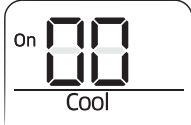








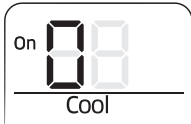
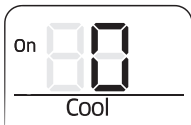










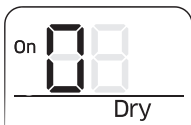
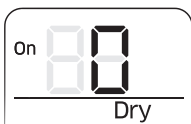
#### CAUTION

- The total number of available options are 24: SEG1 to SEG24.
- Because SEG1, SEG7, SEG13, and SEG19 are the page options used by the previous remote control models, the modes to set values for these options are skipped automatically.
- Set a 2-digit value for each option pair in the following order: SEG2 and SEG3   SEG4 and SEG5   SEG6 and SEG8   SEG9 and SEG10   SEG11 and SEG12   SEG14 and SEG15   SEG16 and SEG17   SEG18 and SEG20   SEG21 and SEG22   SEG23 and SEG24


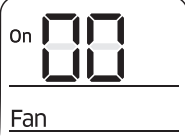




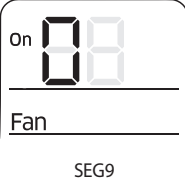


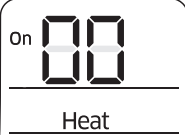




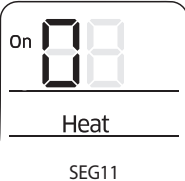
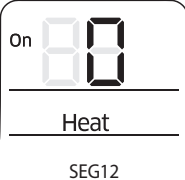



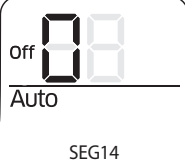
SEG1	SEG2	SEG3	SEG4	SEG5	SEG6
0	X	X	X	X	X
SEG7	SEG8	SEG9	SEG10	SEG11	SEG12
1	X	X	X	X	X
SEG13	SEG14	SEG15	SEG16	SEG17	SEG18
2	X	X	X	X	X
SEG19	SEG20	SEG21	SEG22	SEG23	SEG24
3	X	X	X	X	X




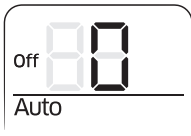

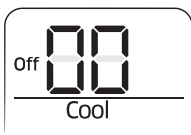




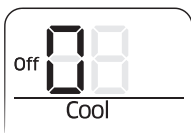
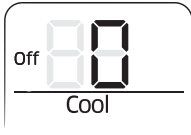

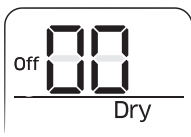




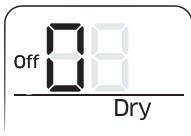
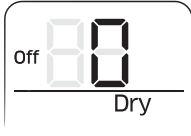


On (SEG1 to SEG12)	Off (SEG13 to SEG24)
	

Take the steps presented in the following table:





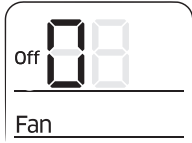
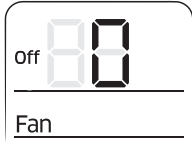

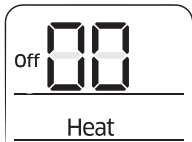




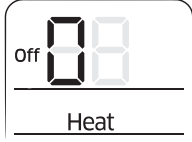
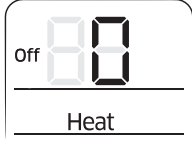
Steps	Remote control display
<p>1 Set the SEG2 and SEG3 values:</p> <p>a Set the SEG2 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>b Set the SEG3 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order:  →  → ...  → </p>	 <p style="text-align: center;">SEG2</p>  <p style="text-align: center;">SEG3</p>
<p>2 Press the  (Mode) button. Cool and On appear on the remote control display.</p>	
<p>3 Set the SEG4 and SEG5 values:</p> <p>a Set the SEG4 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>b Set the SEG5 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order:  →  → ...  → </p>	 <p style="text-align: center;">SEG4</p>  <p style="text-align: center;">SEG5</p>
<p>4 Press the  (Mode) button. Dry and On appear on the remote control display.</p>	
<p>5 Set the SEG6 and SEG8 values:</p> <p>a Set the SEG6 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>b Set the SEG8 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order:  →  → ...  → </p>	 <p style="text-align: center;">SEG6</p>  <p style="text-align: center;">SEG8</p>




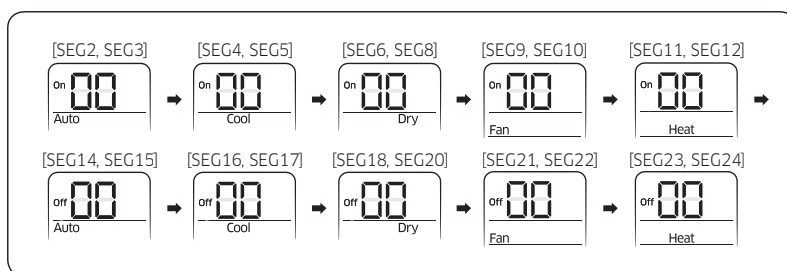
Steps	Remote control display
6 Press the  (Mode) button. Fan and On appear on the remote control display.	
7 Set the SEG9 and SEG10 values: a Set the SEG9 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.  b Set the SEG10 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.  When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: 0 → 1 → ... E → F	 
8 Press the  (Mode) button. Heat and On appear on the remote control display.	
9 Set the SEG11 and SEG12 values: a Set the SEG11 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.  b Set the SEG12 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.  When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: 0 → 1 → ... E → F	 
10 Press the  (Mode) button. Auto and Off appear on the remote control display.	
11 Set the SEG14 and SEG15 values: a Set the SEG14 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.	

Steps	Remote control display
<p>b Set the SEG15 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: 0 → 1 → ... E → F</p>	 <p>SEG15</p>
<p>1 Press the  (Mode) button. Cool and Off appear on the remote control display.</p>	
<p>2 Set the SEG16 and SEG17 values:</p> <p>a Set the SEG16 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>b Set the SEG17 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: 0 → 1 → ... E → F</p>	 <p>SEG16</p>  <p>SEG17</p>
<p>3 Press the  (Mode) button. Dry and Off appear on the remote control display.</p>	
<p>4 Set the SEG18 and SEG20 values:</p> <p>a Set the SEG18 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>b Set the SEG20 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: 0 → 1 → ... E → F</p>	 <p>SEG18</p>  <p>SEG20</p>
<p>5 Press the  (Mode) button. Fan and Off appear on the remote control display.</p>	








Steps	Remote control display
<p>6 Set the SEG21 and SEG22 values:</p> <p>a Set the SEG21 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>b Set the SEG22 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: 0 → 1 → ... → E → F</p>	 <p>SEG21</p>  <p>SEG22</p>
<p>7 Press the  (Mode) button. Heat and Off appear on the remote control display.</p>	
<p>8 Set the SEG23 and SEG24 values:</p> <p>a Set the SEG23 value by pressing the  (Low Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>b Set the SEG24 value by pressing the  (High Fan) button repeatedly until the value you want to set appears on the remote control display.</p> <p>When you press the  (Low Fan) or  (High Fan) button, values appear in the following order: 0 → 1 → ... → E → F</p>	 <p>SEG23</p>  <p>SEG24</p>

- 3 Check whether the option values that you have set are correct by pressing the  (Mode) button repeatedly



- 4 Save the option values into the indoor unit:

Point the remote control to the remote control sensor on the indoor unit and then press the  (Power) button on the remote control twice. Make sure that this command is received by the indoor unit. When it is successfully received, you can hear a short sound from the indoor unit. If the command is not received, press the  (Power) button again.

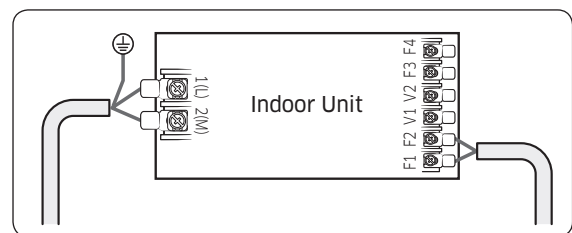
- 1 Check whether the air conditioner operates in accordance with the option values you have set:
  - a Reset the indoor or outdoor unit.
    - Indoor unit : Press the  (Set) and  (Low Fan) buttons on the remote control simultaneously for 4 seconds.
    - Outdoor unit : Press the K3 button.
  - b Remove the batteries from the remote control, insert them again, and then press the  (Power) button on the remote control.

## 4-1-2 Setting the indoor unit addresses

**Option No. for an indoor unit address: 0AXXXX-1XXXXX-2XXXXX-3XXXXX**

Before installing an indoor unit, be sure to set an address for the indoor unit by taking the following steps:

- 1 Make sure that the power is supplied to the indoor unit. If the indoor unit is not plugged in, it must include a power supply.



- 2 Set an address for each indoor unit using the remote control, according to your air conditioning system plan, by referring to the following table and by following the steps in **Common steps for setting the addresses and options** on page <?>.
  - The indoor unit addresses (main and RMC addresses) are set to 0A0000-100000-200000-300000 by default.
  - If indoor units and outdoor units match 1:1, you don't need to set the main address because it is automatically set by the outdoor unit.
  - If you are using on or off controller, set RMC address.

Option	SEG1		SEG2		SEG3		SEG4	SEG5	SEG6		
Function	Page		Mode		Setting main address		Reserved	Reserved	Indoor unit number		
Indication and details	Indication	Details	Indication	Details	Indication	Details			Indication	Details	
	0		A		0	No main address			0 to 9	Units digit	
					1	Main address setting mode					
Option	SEG7		SEG8		SEG9		SEG10	SEG11	SEG12		
Function	Page		Reserved		Setting RMC address		Reserved	Group channel (x16)		Group address	
Indication and details	Indication	Details			Indication	Details		Indication	Details	Indication	Details
	1				0	No RMC address		RMC1	0 to 2	RMC2	0 to F
					1	RMC address setting mode					

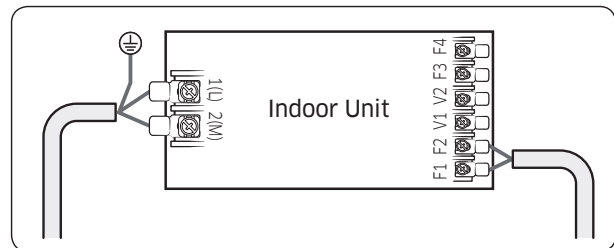
## ⚠ CAUTION

- The main address must be set to a value in the range 0 to 14. If you set other values, communication error will occur.
- If any of SEG5 and SEG6 is set to a value in the range A to F, the main address of the indoor unit does not change.
- If SEG3 is set to 0, the indoor unit maintains the existing main address even if SEG6 is set to a new value.
- If SEG9 is set 0, the indoor unit maintains the existing RMC address even if SEG11 and SET12 are set to new values.

### 4-1-3 Setting the installation options in a batch

Option No. for an indoor unit address: 02XXXX-1XXXXX-2XXXXX-3XXXXX

- 1 Make sure that the power is supplied to the indoor unit. If the indoor unit is not plugged in, it must include a power supply.



- 2 Set the installation options of indoor units, by referring to the following table and by following the steps in **Common steps for setting the addresses and options** on page <?>.
  - The installation options of indoor units are set to 020000-100000-200000-300000 by default.
  - The SEG20 option, Individual control with remote control, allows you to control multiple indoor units individually by using the remote control.

Option	SEG1		SEG2		SEG3	SEG4		SEG5		SEG6	
Function	Page		Mode		Reserved	Use of external temperature sensor		Use of central control		Compensation of the fan RPM	
Indication and details	Indication	Details	Indication	Details		Indication	Details	Indication	Details	Indication	Details
	0		2			0	Disuse	0	Disuse	0	Disuse (recessed installation)
										1	High-ceiling mode (recessed installation)
										4	Disuse (exposed installation)
					1	Use	1	Use	5	High-ceiling mode (exposed installation)	



- Even if you set the Use of drain pump (SEG8) option to 0, it is automatically set to 2 (the drain pump is used with 3 minute delay).
- If you set the Maximum filter usage time (SEG18) option to a value other than 2 and 6, it is automatically set to 2 (1000 hours).
- If you set the Individual control with remote control (SEG20) option to a value other than 0 to 4, it is automatically set to 0 (Indoor 1).
- Default value of Heating setting compensation (SEG21) is 5°C for 360 cassette model.

\* Level control: The centralized controller can limit the functions and inputs of connected products with this function enabled. (Example: Operation mode limit (Cooling only/Heating only/No limitation), Heating temperature upper limit, Cooling temperature lower limit)  
To enable 'Level control' when applying the DPM with the centralized controller, appoint the master (Set 'Use of external control [SEG14] option to 4 or higher).

Example: When installing DPM (1 Outdoor unit with 4 indoor units)

Condition		SEG14 Setting				Result
External control	Level control	Indoor 1	Indoor 2	Indoor 3	Indoor 4	
Default		Not set (0)				Slave (All)
Disuse	Use	4	Not set (0)	Not set (0)	Not set (0)	Master (Indoor 1), Slave (Indoor 2,3,4)
Use (Indoor 3)	Disuse	Not set (0)	Not set (0)	1~3	Not set (0)	Slave (All)
Use (Indoor 4)	Use	Not set (0)	Not set (0)	Not set (0)	5~7	Master (Indoor 4), Slave (Indoor 1,2,3)

#### 4-1-4 Changing the addresses and options individually

When you want to change the value of a specific option, refer to the following table and follow the steps in **Common steps for setting the addresses and options** on page <?>.

Option	SEG1		SEG2		SEG3		SEG4		SEG5		SEG6	
Function	Page		Mode		Option mode to change		Tens position of the option number		Units position of the option number		New value	
Indication and details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details
	0		D		Option type	0 to F	Tens position value	0 to 9	Units position value	0 to 9	New value	0 to F




Example: Changing the Buzzer control (SEG17) option of the installation options to 1 disuse.

Option	SEG1	SEG2	SEG3	SEG4	SEG5	SEG6
Function	Page	Mode	Option mode to change	Tens position of the option number	Units position of the option number	New value
Indication	0	D	2	1	7	1

## Detection of errors

- ◆ If an error occurs during the operation, an LED flickers and the operation is stopped except the LED.
- ◆ If you re-operate the air conditioner, it operates normally at first, then detect an error again.
- ◆ If you turn off the air conditioner when the LED is flickering, the LED is also turned off.
- ◆ If you re-operate the air conditioner, it operates normally at first, then detect an error again.
- ◆ When E108 error occurs, change the address and reset the system.Ex.) When address of the indoor unit #1 and #2 are set as 5, address of the indoor unit #1 will become 5 and indoor unit #2 will display E108, A002.

● On ○ Flickering ✕ Off

Abnormal condition	Error code	LED Display		
				
Error on indoor temperature sensor (Short or Open)	E121	✕	●	✕
1. Error on Eva-in sensor (Short or Open) 2. Error on Eva-out sensor (Short or Open) 3. Discharge sensor error (Short or Open)	E122 E123 E126	●	●	✕
Indoor fan error	E154	✕	✕	●
1. Error on outdoor temperature sensor (Short or Open) 2. Error on cond sensor 3. Error on discharge sensor Other outdoor unit sensor error that is not on the above list	E221 E237 E251	●	✕	●
1. When there is no communication between the indoor•outdoor units for 2 minutes 2. Communication error received from the outdoor unit 3. 3 minute tracking error on outdoor unit 4. Communication error after tracking due to unmatching number of installed units 5. Error due to repeated communication address 6. Communication address not confirmed Other outdoor unit communication error that is not on the above list	E101 E102 E202 E201 E108 E109	✕	●	●
Self diagnosis error display 1. Error due to opened EEV (2nd detection) 2. Error due to closed EEV (2nd detection) 3. Eva in sensor is detached 4. Eva out sensor is detached 5. Thermal fuse error (Open)	E151 E152 E128 E129 E198	●	●	●
1. COND mid sensor is detached 2. Refrigerant leakage (2nd detection) 3. Abnormally high temperature on Cond (2nd detection) 4. Low pressure s/w (2nd detection) 5. Abnormally high temperature on discharged air on outdoor unit (2nd detection) 6. Indoor operation stop due to unconfirmed error on outdoor unit 7. Error due to reverse phase detection 8. Comp stop due to freeze detection (6th detection) 9. High pressure sensor is detached 10. Low pressure sensor is detached 11. Outdoor unit copression ration error 12. Outdoor sump down_1 prevetion control 13. Compressor down due to low pressure sensor prevention control_1 14. Simultaneous opening of cooling/heating MCU SOL valve (1st detection) 15. Simultaneous opening of cooling/heating MCU SOL valve (2nd detection) Other outdoor unit self-diagnosis error that is not on the above list	E241 E554 E450 E451 E416  E559 E425 E403 E301 E306 E428 E413 E410 E180 E181	●	●	●
EEPROM error	E162	●	●	●
EEPROM option error	E163	●	●	●

## 4-2 Troubleshooting for outdoor unit

The table below list the self-diagnostic routines. For some of error codes, you must contact an authorized service centre. If an error occurs during the operation, it is displayed on the outdoor unit PCB LED, both MAIN PCB and INVERTER PCB.




No.	Error Code	Meaning	Remarks
1	E108	Error due to duplicated communication address	Check on repeated indoor unit main address
2	E121	Error on room temperature sensor of indoor unit (Short or Open)	Indoor unit Room Thermistor Open/Short
3	E122	Error on EVA IN sensor of indoor unit (Short or Open)	Indoor unit EVA_IN Thermistor Open/Short
4	E123	Error on EVA OUT sensor of indoor unit (Short or Open)	Indoor unit EVA_OUT Thermistor Open/Short
5	E153	Error on float switch (2nd detection)	Indoor unit Float Switch Open/Short Drain Pump operation Check
6	E154	Indoor fan error	Check on indoor unit indoor Fan operation
7	E198	Error on thermal fuse of indoor unit (Open)	Thermal Fuse Open Check of indoor unit Terminal Block
8	E201	Communication error between the indoor unit and outdoor unit (Pre-tracking failure or when the actual number of indoor units are different from the indoor unit quantity setting on the outdoor unit) Error due to communication tracking failure after initial power is supplied (The error occurs regardless of the number of units.)	Check indoor quantity setting in outdoor
9	E202	Communication error between indoor unit and outdoor unit (When there is no response from indoor units after tracking is completed)	Check electrical connection and setting between indoor unit and outdoor unit
10	E203	Communication error between the outdoor unit and main micom (For PF #4 to #6 controllers, error will be determined from the time when the compressor is turned on.)	Check electrical connection and setting between indoor unit MAIN PBA - INVERTER PBA
11	E221	Error on outdoor temperature sensor (Short or Open)	Check Outdoor sensor Open / Short
12	E231	Error on outdoor COND OUT sensor (Short or Open)	Check Cond-Out sensor Open / Short
13	E251	Error on discharge temperature sensor of compressor 1 (Short or Open)	Check Discharge sensor Open / Short
14	E320	Error on OLP sensor (Short or Open)	Check OLP sensor Open / Short
15	E403	Compressor down due to freeze protection control	Check Outdoor Cond.
16	E404	System stop due to overload protection control	Check Comp. when it starts
17	E416	System stop due to discharge temperature	-
18	E422	Blockage detected on high pressure pipe	1. Check if the service valve is open 2. Check for refrigerant leakage (pipe connections, heat exchanger) and charge refrigerant if necessary 3. Check if there's any blockage on the refrigerant cycle (indoor unit/outdoor unit) 4. Check if additional refrigerant has been added after pipe extension
19	E425	Reverse phase or open phase	Check whether 3 phase is reversed or opened.
20	E440	Heating operation restricted at outdoor temperature over Theat_high value	HEATING
21	E441	Cooling operation restricted at outdoor temperature below Tcool_low value	COOLING
22	E458	Fan speed error	FAN1 ERROR

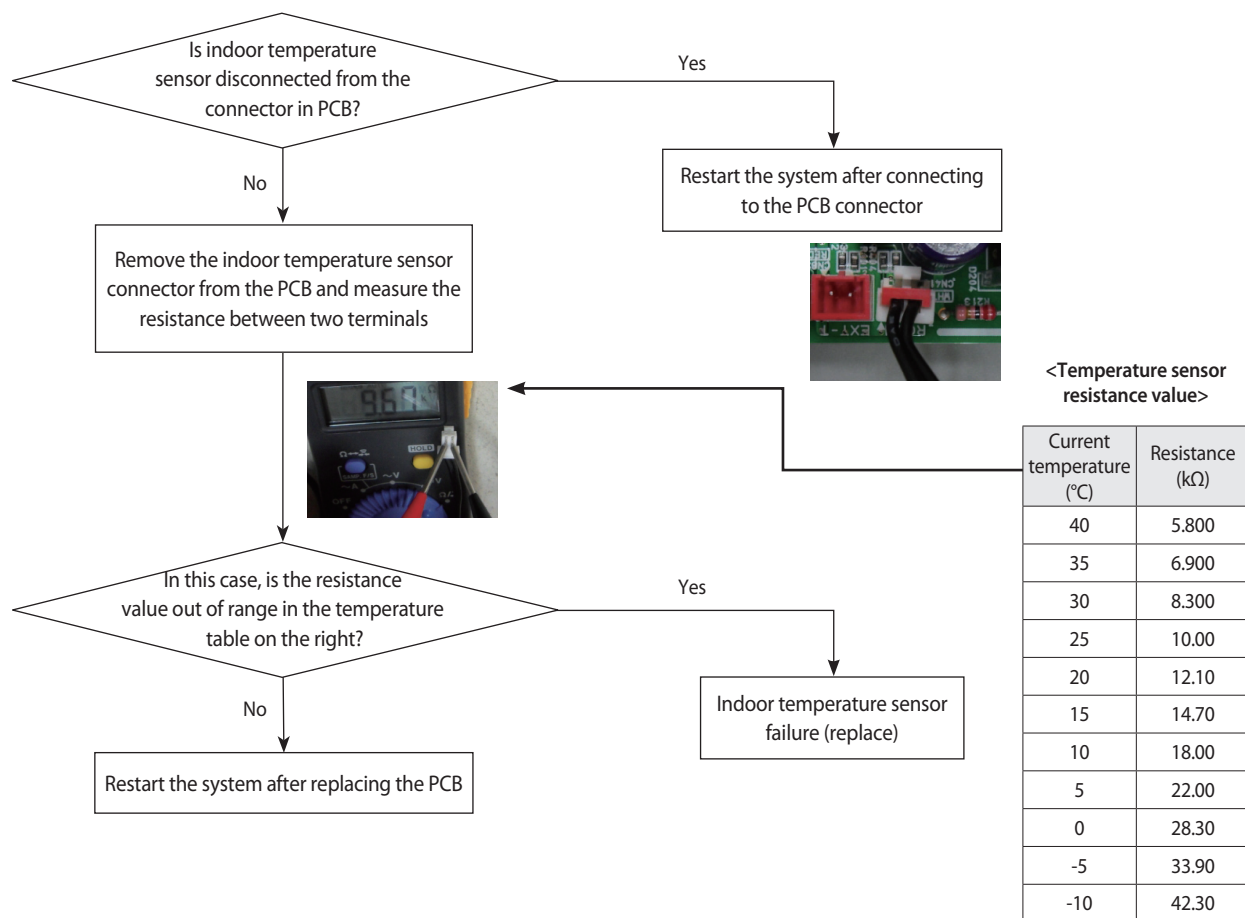
No.	Error Code	Meaning	Remarks
23	E461	Error due to operation failure of inverter compressor	-
24	E462	System stop due to full current control	-
25	E463	Over current trip / PFC over current error	Check OLP sensor
26	E464	IPM Over Current(O.C)	IPM
27	E465	Comp. Over load error	-
28	E466	DC-Link voltage under/over error	Check AC Power and DC Link Voltage
29	E467	Error due to abnormal rotation of the compressor or unconnected wire of compressor	Check Comp wire
30	E468	Error on current sensor (Short or Open)	Check Outdoor Inverter PBA.
31	E469	Error on DC-Link voltage sensor (Short or Open)	-
32	E470	Outdoor unit EEPROM Read/Write error (Option)	Check Outdoor EEPROM Data
33	E471	Outdoor unit EEPROM Read/Write error (H/W)	Check Outdoor EEPROM PBA
34	E472	AC Line Zero Cross Signal out	-
35	E473	Comp Lock error	-
36	E474	Error on IPM Heat Sink sensor of inverter 1 (Short or Open)	Check Outdoor Inverter PBA.
37	E475	Error on inverter fan 2	FAN2 ERROR
38	E484	PFC Overload (Over current) Error	Check Outdoor Inverter PBA.
39	E485	Error on input current sensor of inverter 1 (Short or Open)	Check Outdoor EEPROM PBA
40	E500	IPM over heat error on inverter 1	Check Outdoor Inverter PBA.
41	E508	Smart install is not installed	-
42	E554	Gas leak detected	Check the refrigerant
43	E556	Error due to mismatching capacity of indoor and outdoor unit	Check the indoor and outdoor unit capacity
45	E590	Inverter EEPROM Checksum error	-
46	E660	Inverter Boot Code error	-




## 4-3 Troubleshooting by symptoms

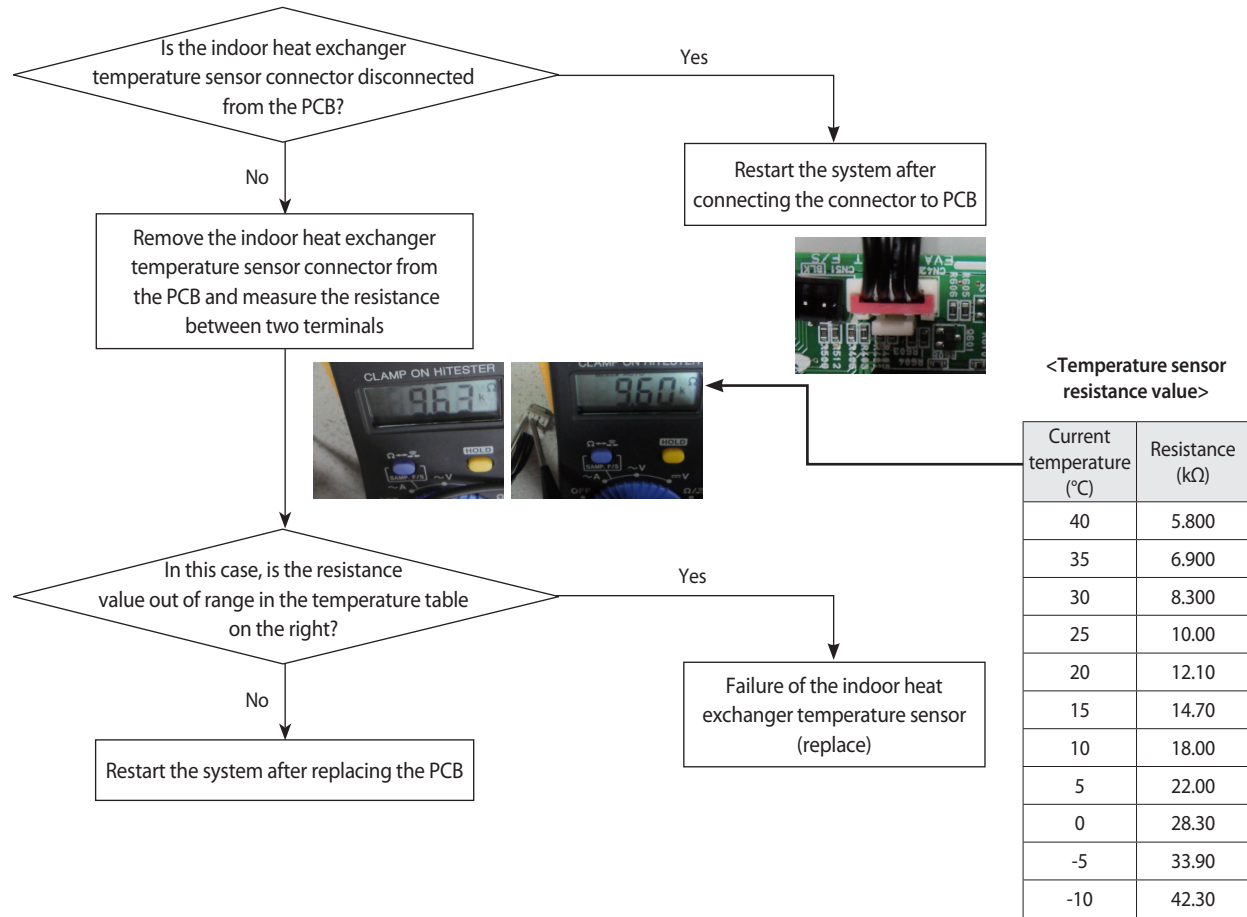
### 4-3-1 Indoor temperature sensor (open/short)

Indoor unit display	  
Symptom	In case of open or short circuit of indoor temperature sensor
Failure	Short or leakage of the corresponding sensor






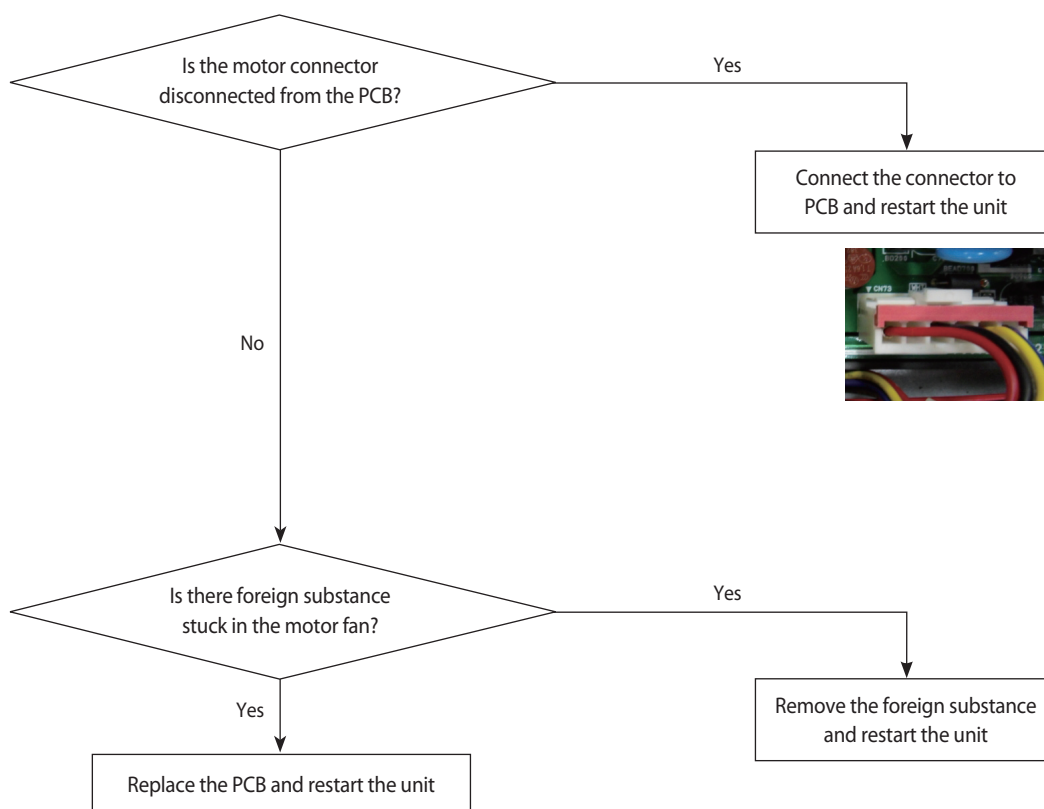
4-3-2 Indoor heat exchanger temperature sensor (open/short)

Indoor unit display	
Symptom	Short or open circuit of indoor heat exchanger temperature sensor
Failure	Short or open circuit in the corresponding sensor






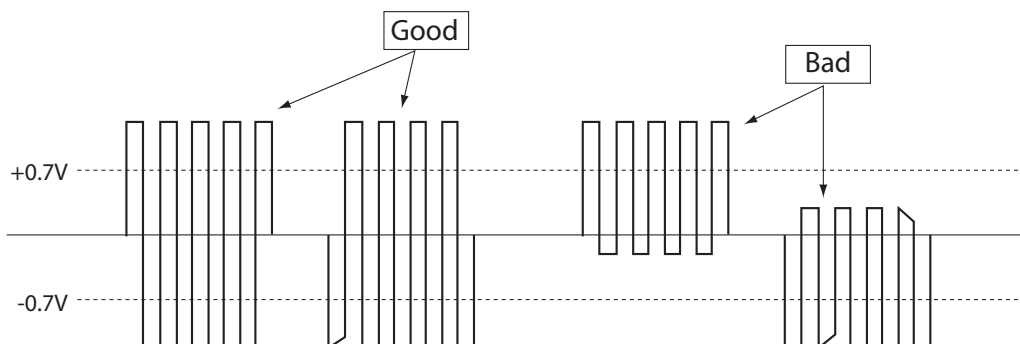
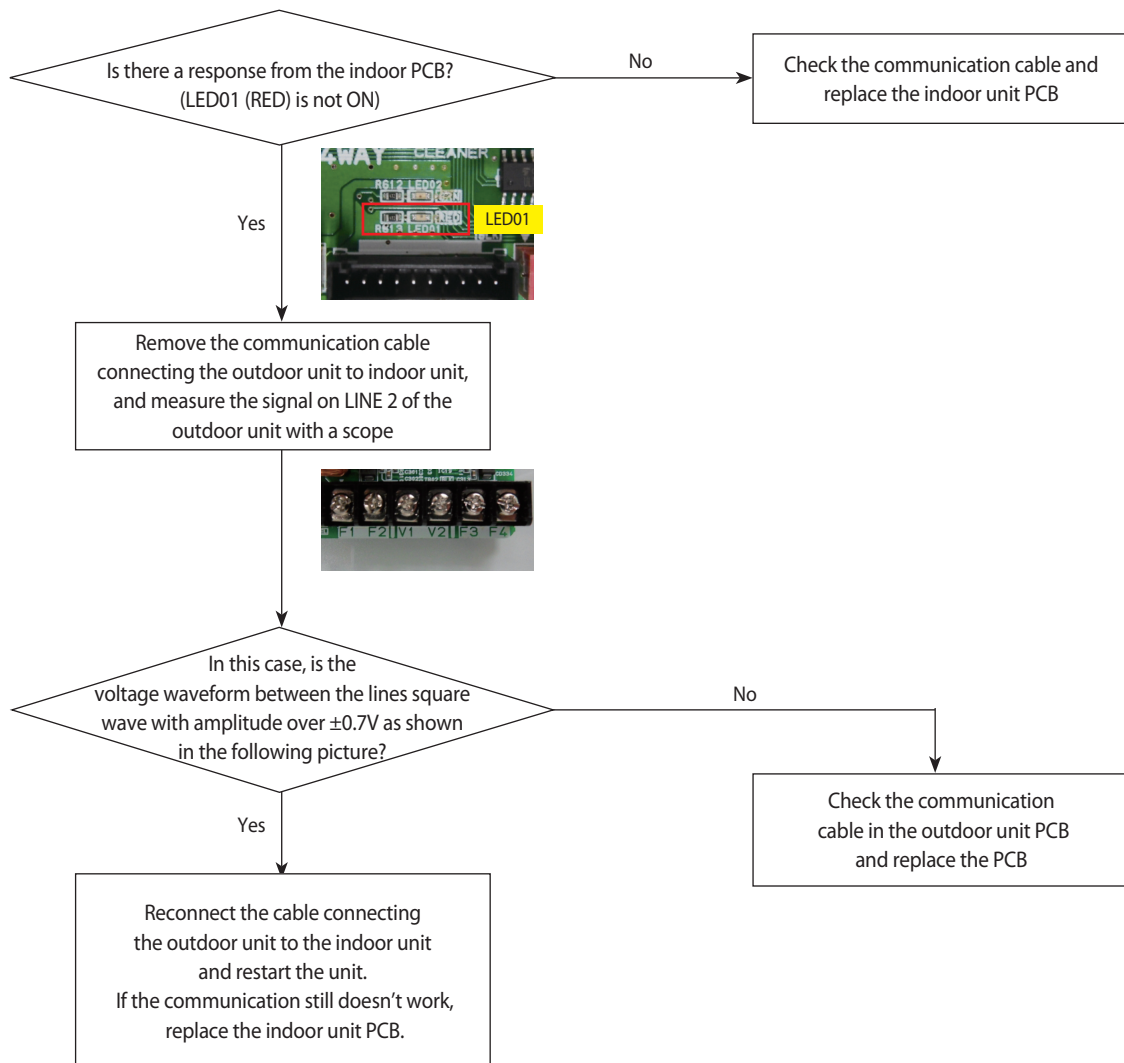
### 4-3-3 Indoor FAN error

Indoor unit display	  
Symptom	Indoor unit fan does not run /Runs at excessive high speed and stops
Failure	Check if the motor connector is disconnected/ check the motor fan assembly status




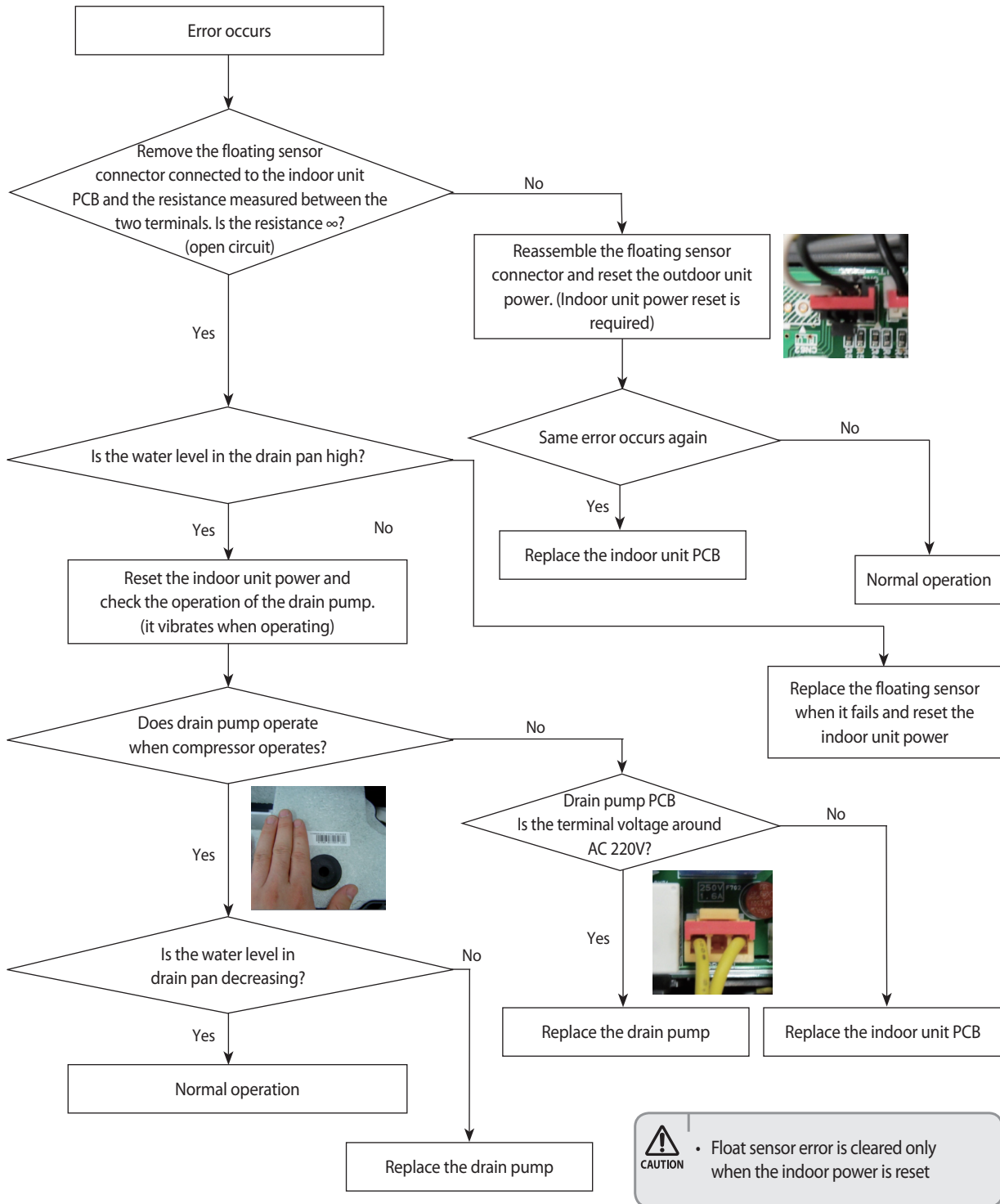
#### 4-3-4 Communication error after finishing Tracking

Indoor unit display	  
Symptom	Communication error between the indoor and outdoor unit for two minutes
Failure	Communication error between the indoor unit and outdoor unit






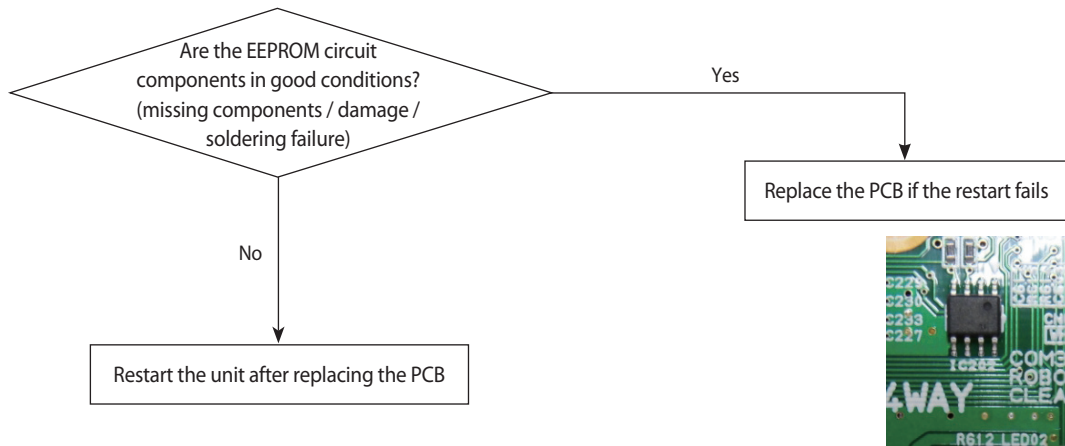
### 4-3-5 Indoor unit float sensor error

Indoor unit display	
Symptom	The indoor unit floating sensor is open and that state is maintained for more than one minute
Failure	Increase in the drain pan water level due to failure of the indoor unit drain pump, or float sensor failure



#### 4-3-6 EEPROM circuit failure

Indoor unit display	  
Symptom	EEPROM circuit failure
Failure	EEPROM component failure, EEPROM circuit parts missing/damaged/soldering failure

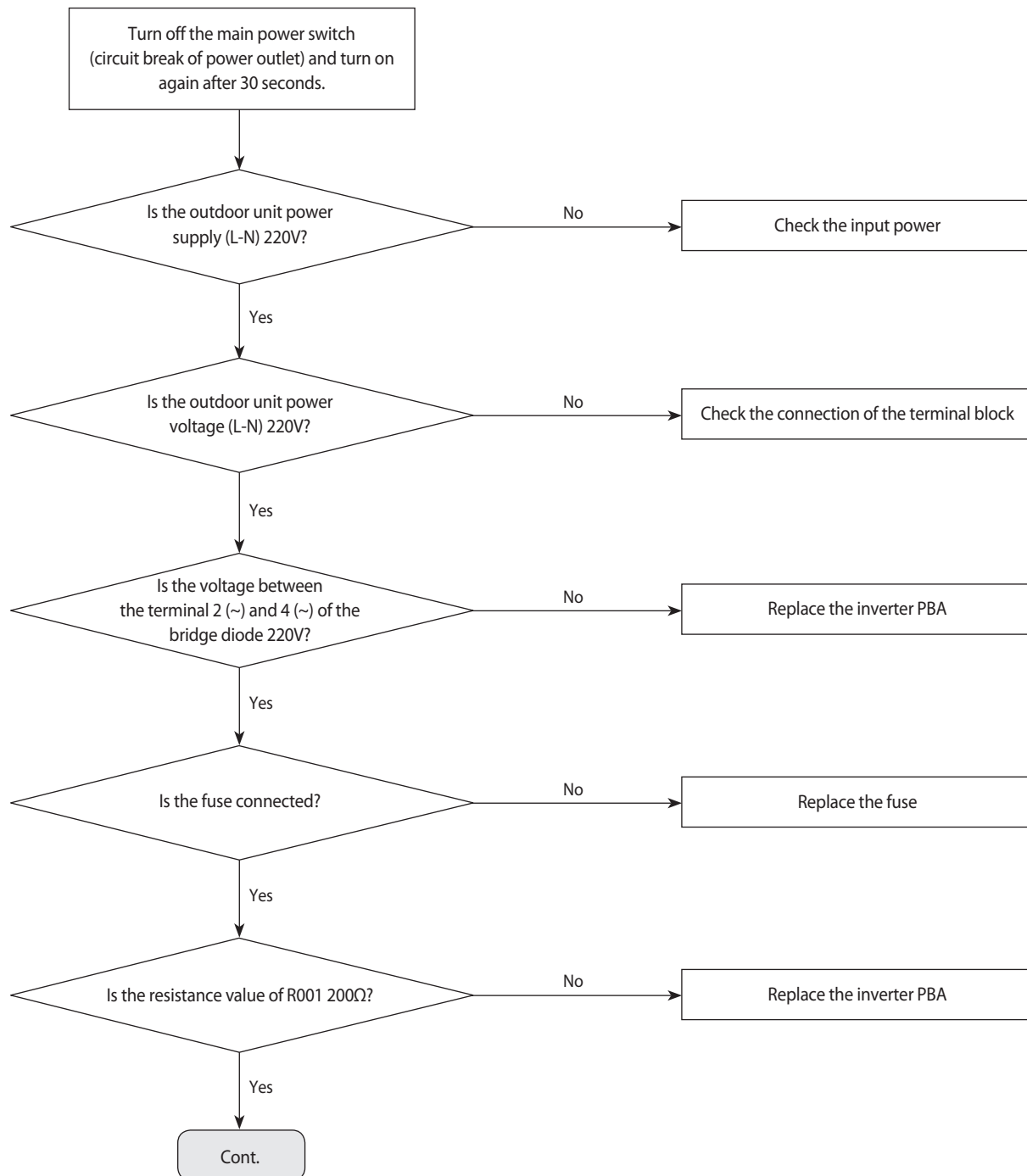


### 4-3-7 Outdoor unit is not powered on – Initial diagnosis

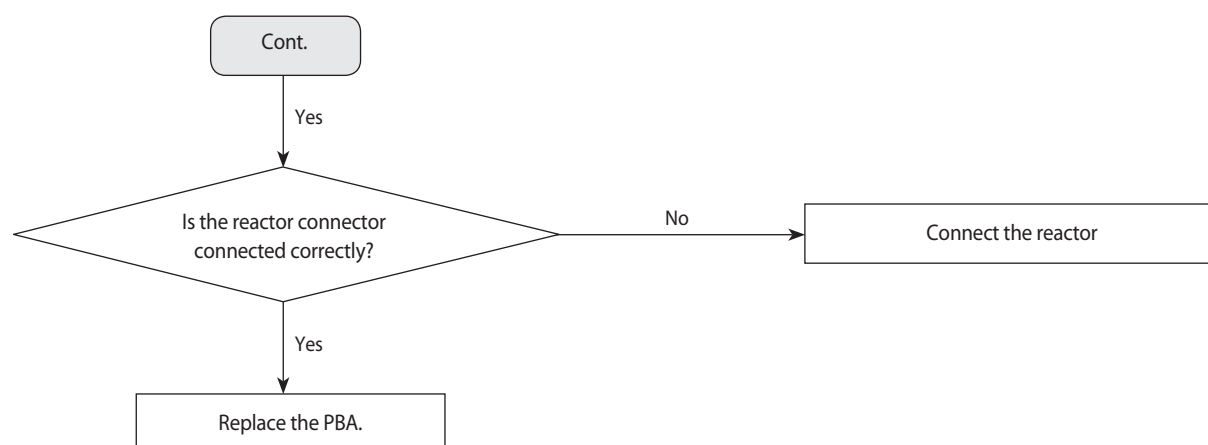
#### 1. Check items

- 1) Is the power supply voltage 220V?
- 2) Is the AC power connected correctly?
- 3) Are the LEDs in the main PCB and inverter PCB of the outdoor unit ON?
- 4) Is the input power voltage of the indoor unit 220V?
- 5) Is the wired remote controller connected correctly?

#### 2. Check procedure



## Outdoor unit is not powered on – Initial diagnosis (cont.)



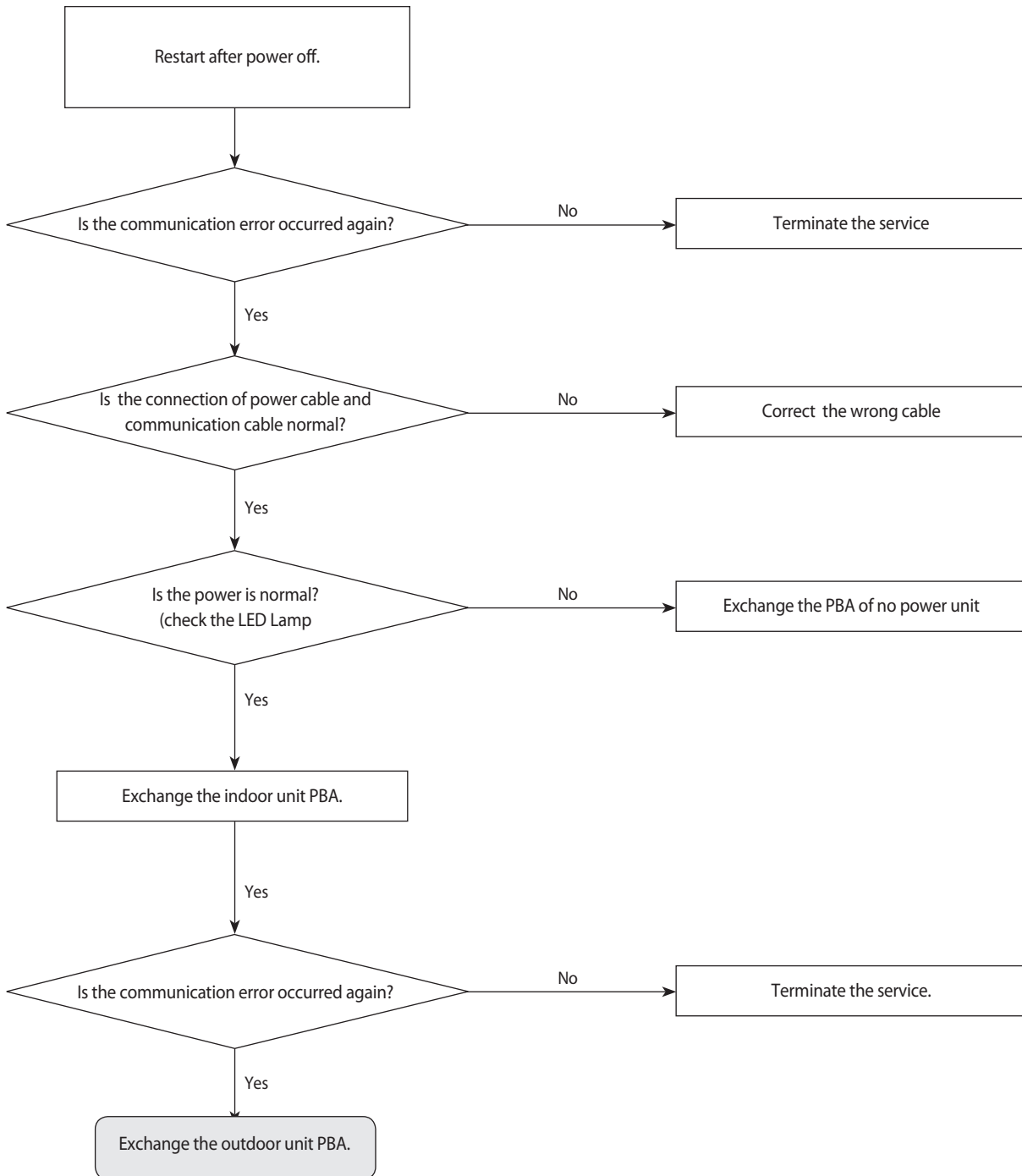


## 4-4-1 Communication error

### 1. Checklist :

- 1) Is the cable between the indoor unit and outdoor unit connected correctly?
- 2) Isn't the power cable and communication cable cross?

### 2. Troubleshooting procedure

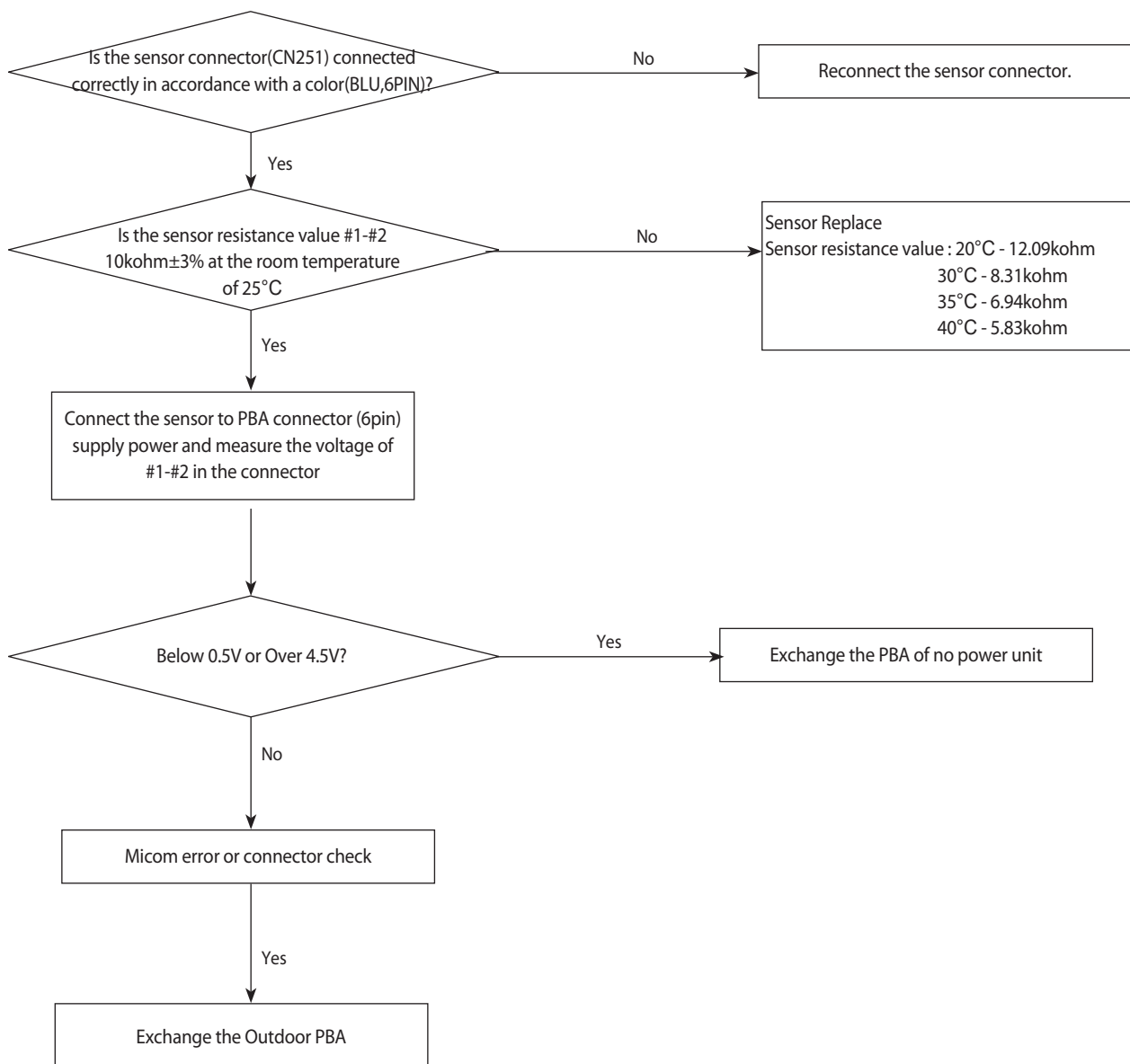


## 4-4-2 Outdoor temperature sensor error

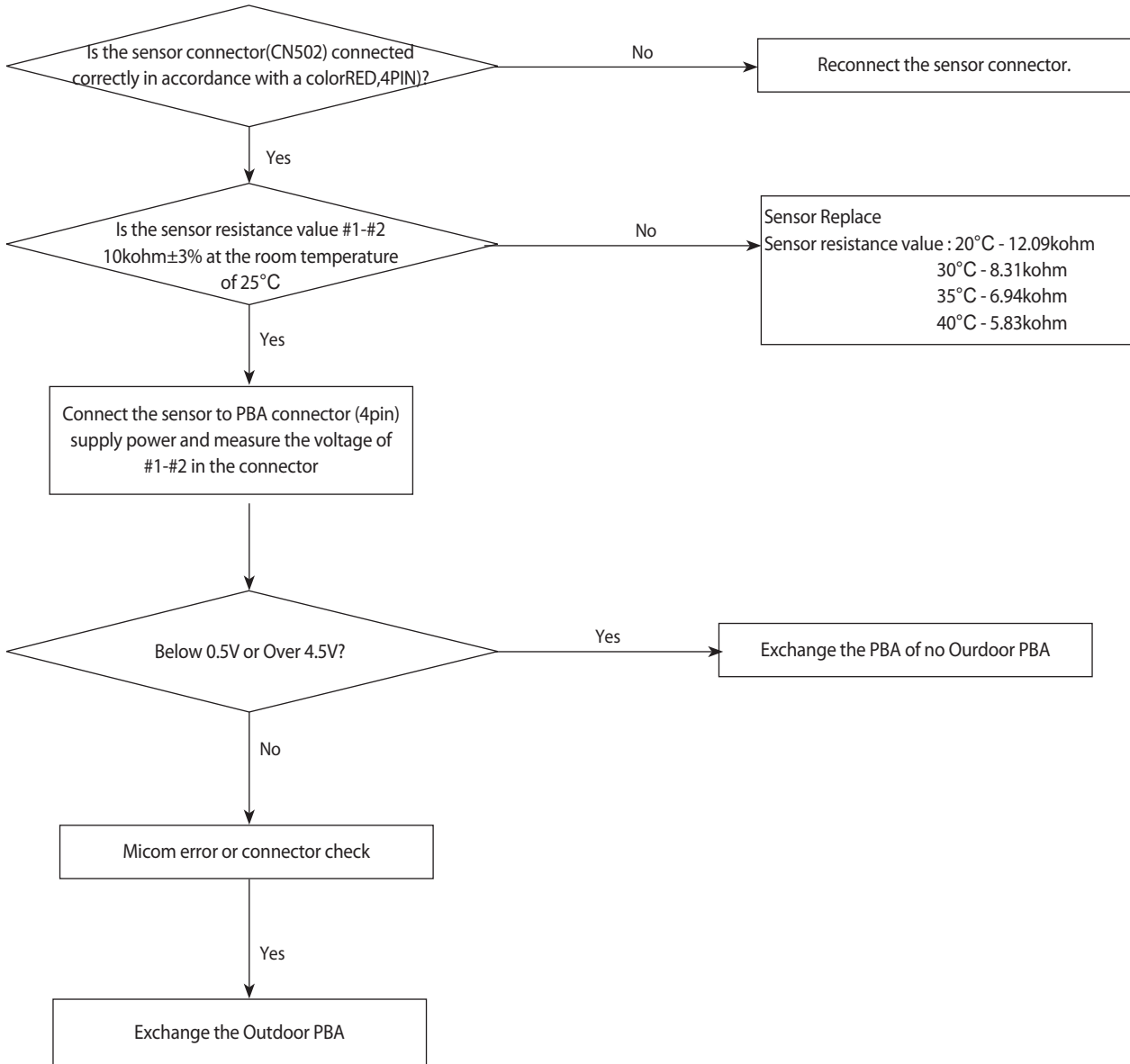
### 1. Checklist :

- 1) Is the cable between the indoor unit and outdoor unit connected correctly?
- 2) Is the sensor placed correctly?
- 3) Does the both terminal of sensor satisfy the resistance value in accordance with temperature?
- 4) Is the resistance value of sensor connection pull-up correct?

#### 4-4-2-1. Troubleshooting procedure (PF2)



#### 4-4-2-2. Troubleshooting procedure (PF3)

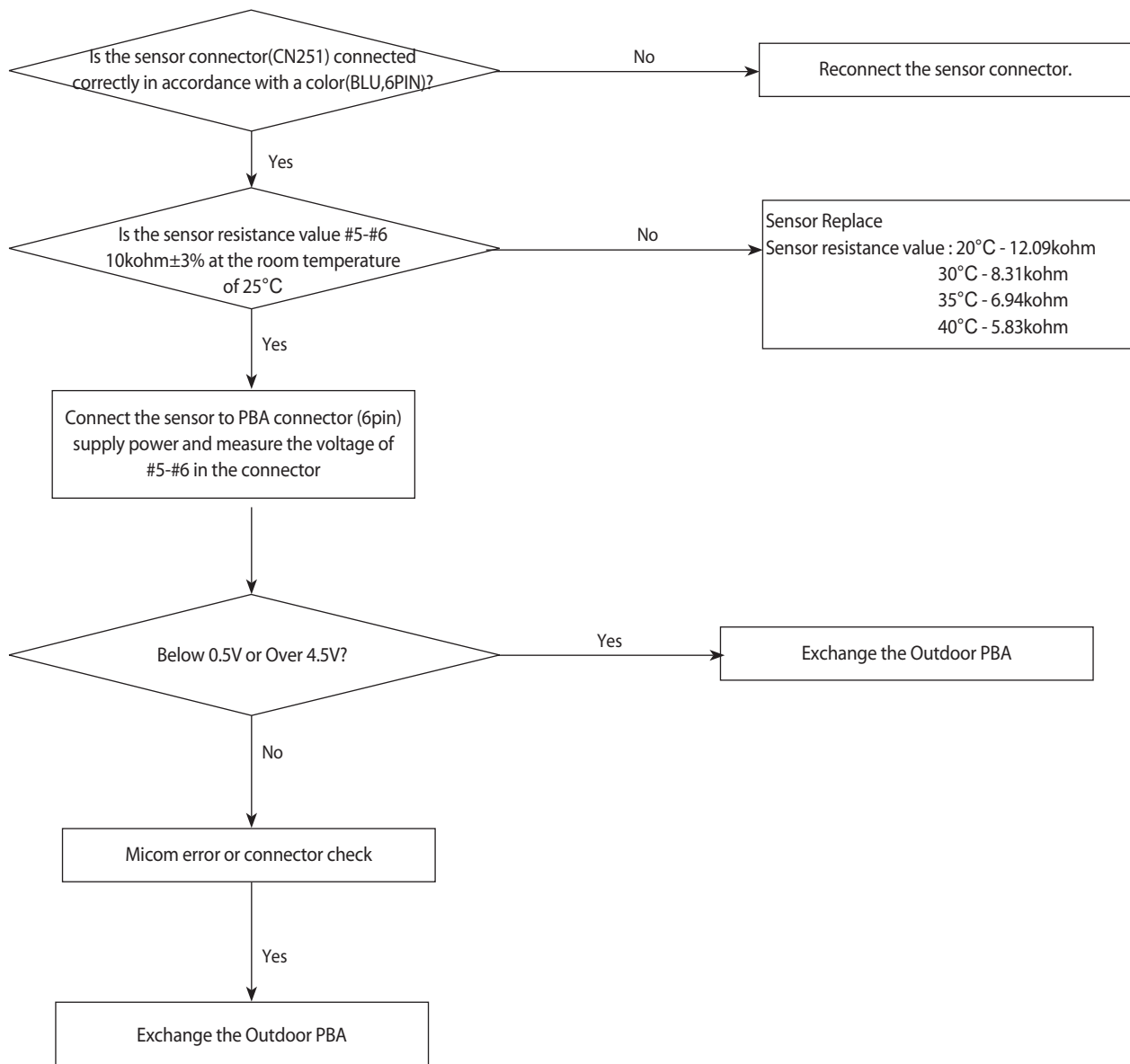


### 4-4-3 Outdoor Coil temperature sensor error

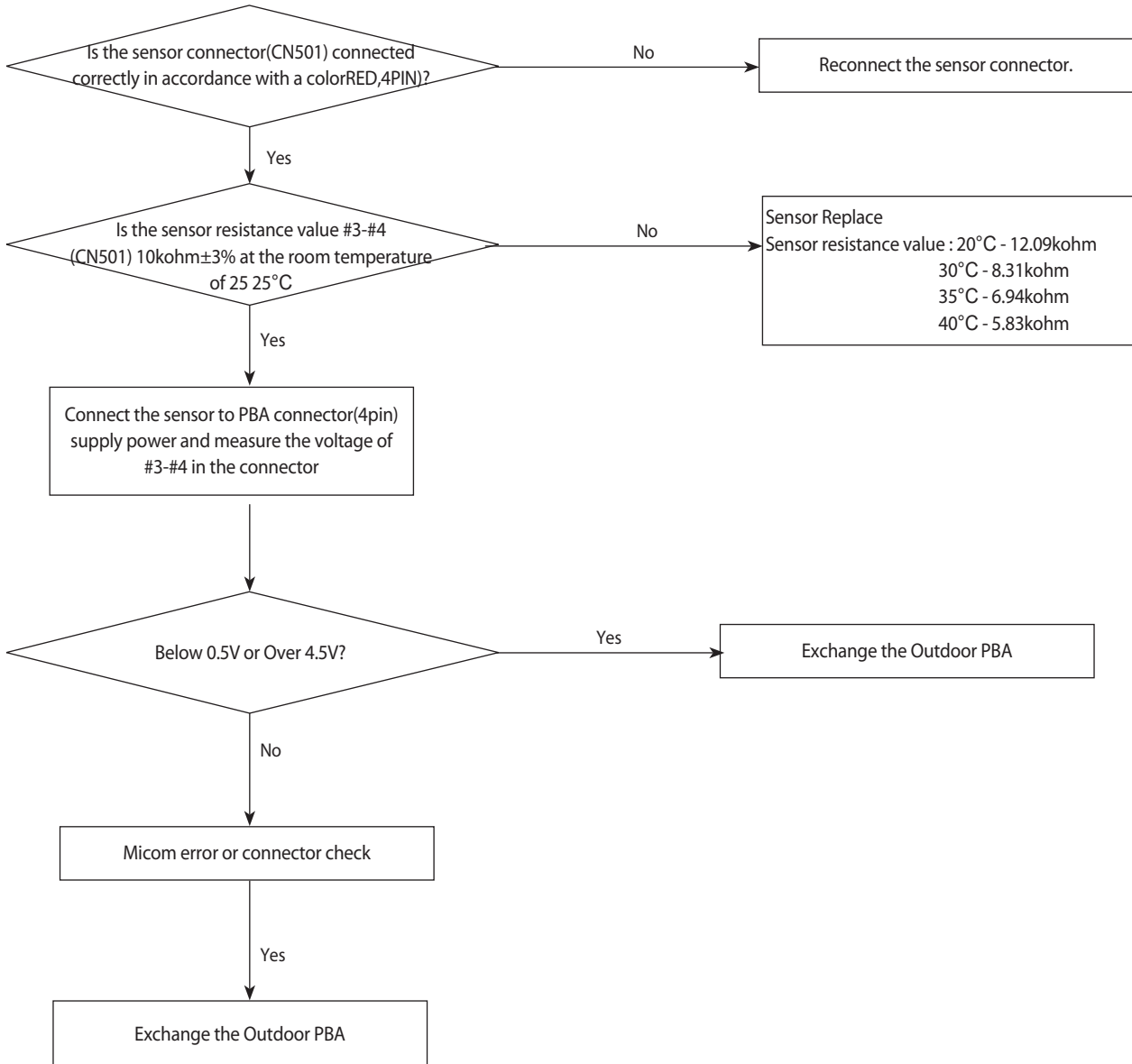
#### 1. Checklist :

- 1) Is the sensor connected correctly?
- 2) Is the sensor placed correctly?
- 3) Does the both terminal of sensor satisfy the resistance value in accordance with temperature?
- 4) Is the resistance value of sensor connection pull-up correct?

#### 4-4-3-1. Troubleshooting procedure (PF2)



#### 4-4-3-2. Troubleshooting procedure (PF3)

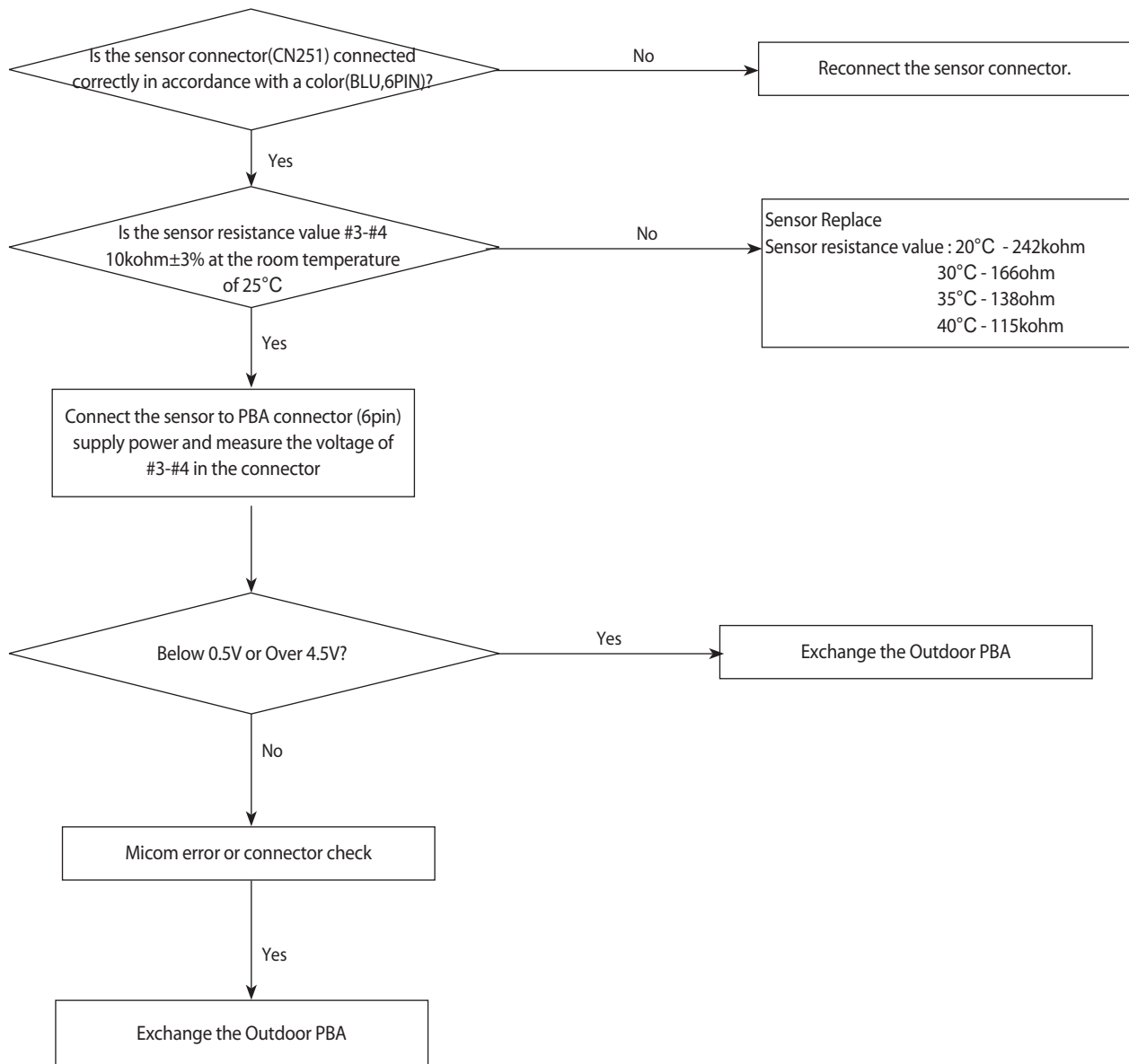


#### 4-4-4 Outdoor Discharge temperature sensor error

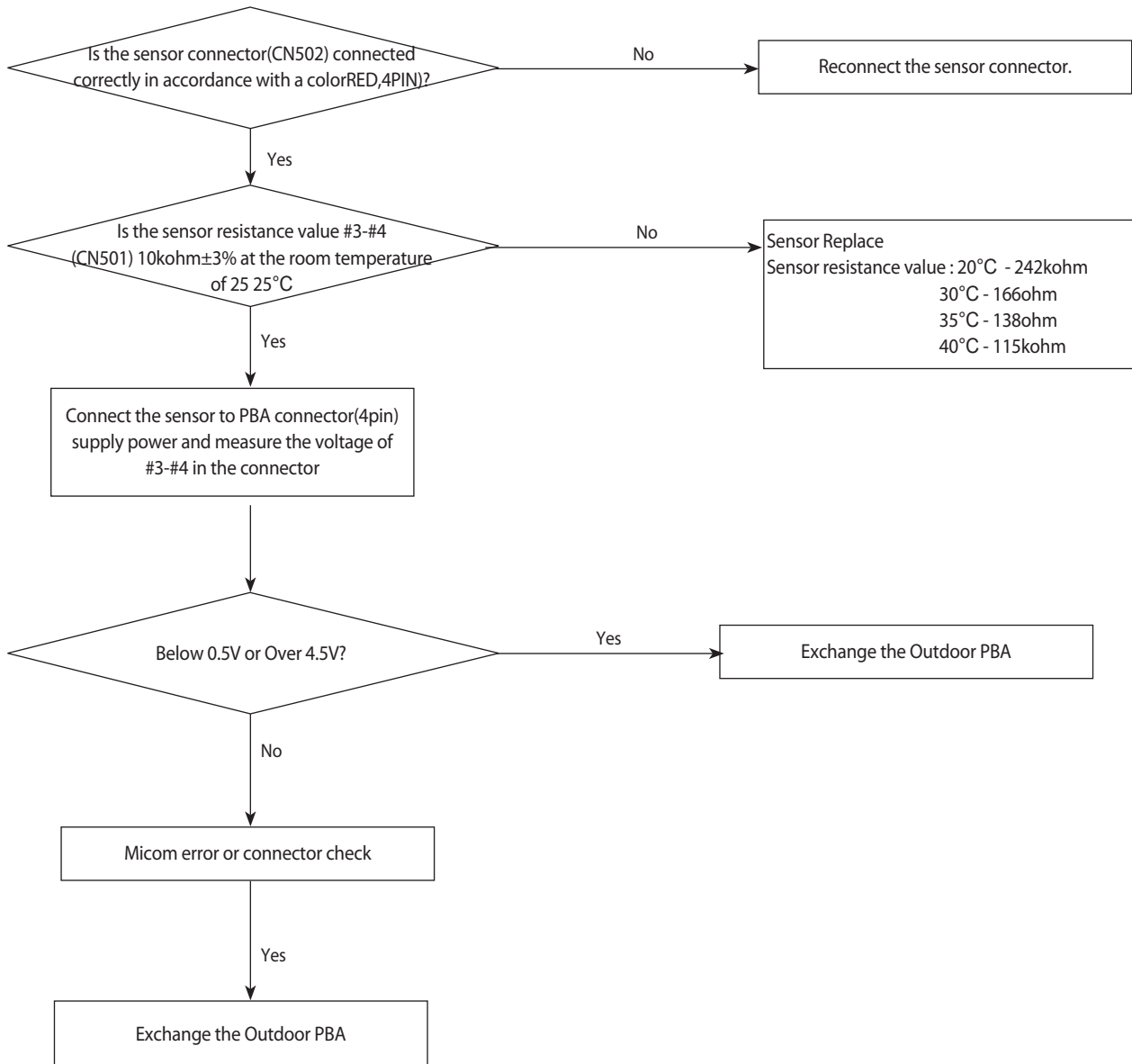
1.Checklist :

- 1) Is the sensor connected correctly?
- 2) Is the sensor placed correctly?
- 3) Does the both terminal of sensor satisfy the resistance value in accordance with temperature?
- 4) Is the resistance value of sensor connection pull-up correct?

##### 4-4-4-1. Troubleshooting procedure (PF2)



#### 4-4-4-2. Troubleshooting procedure (PF3)

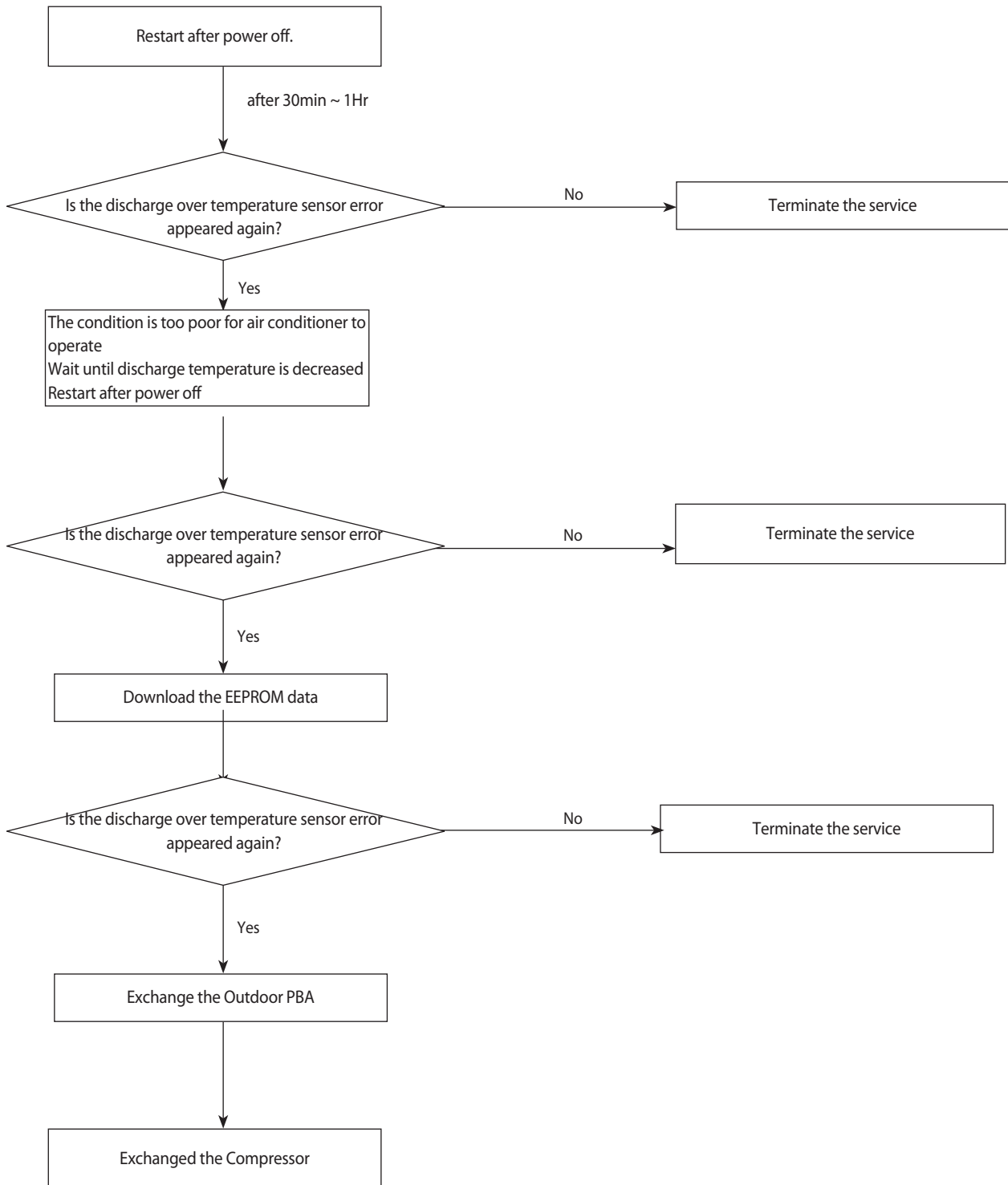


## 4-4-5 Outdoor Discharge over temperature error

### 1. Checklist :

- 1) Check the discharge temperature in the outdoor unit
- 2) Check the compressor locking or gas leak
- 3) 3) Download the EEPROM data

### 2. Troubleshooting procedure



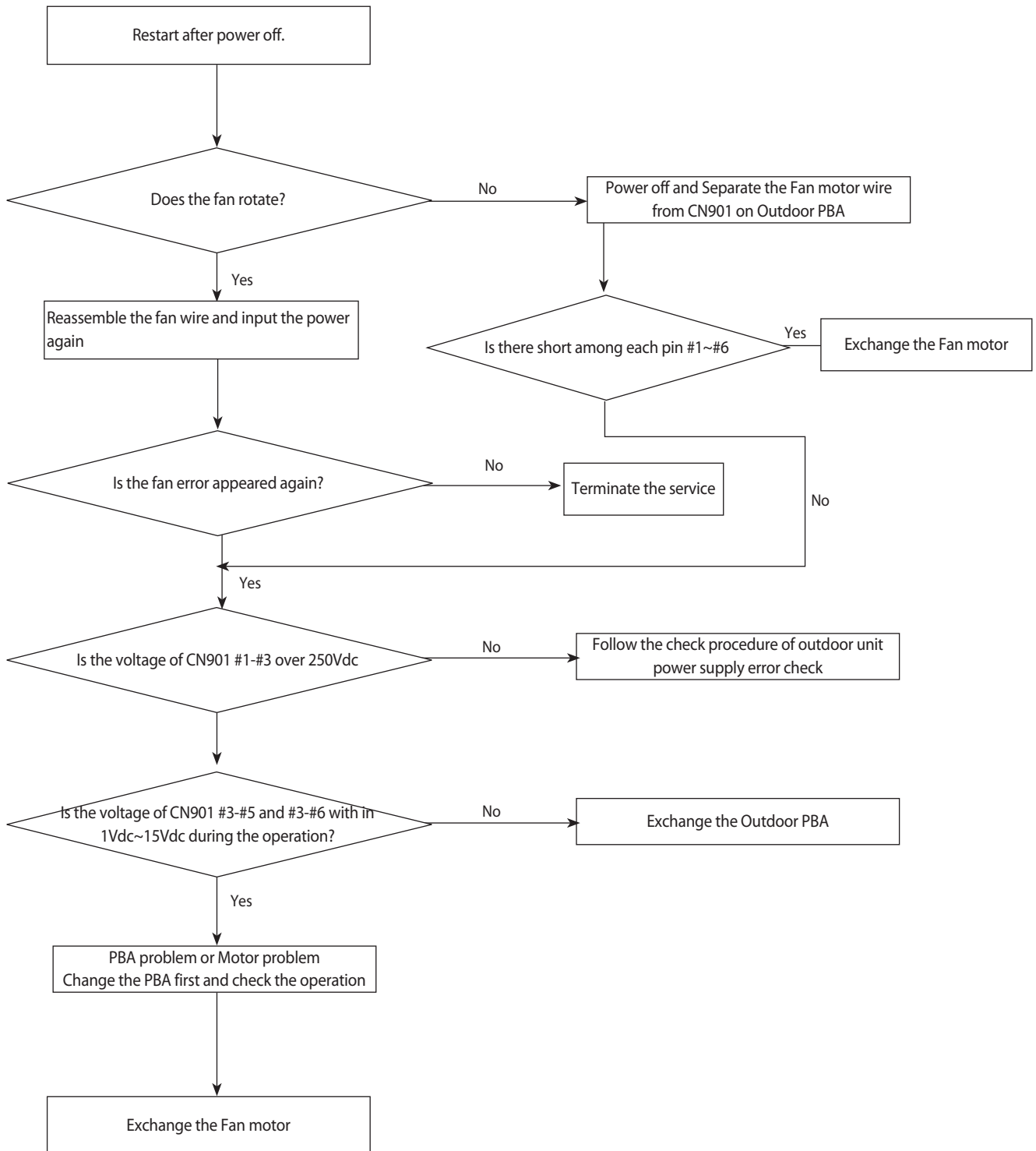


## 4-4-6 Outdoor Fan motor error

### 1. Checklist :

- 1) Are the input power voltage and the power connection correct?
- 2) Is the motor wire connected to the outdoor PBA correctly?
- 3) Is there no assembly error or none-assembly in the terminal of motor wire connector?
- 4) Is there no obstacle at the surrounding of motor and propeller?

### 2. Troubleshooting procedure

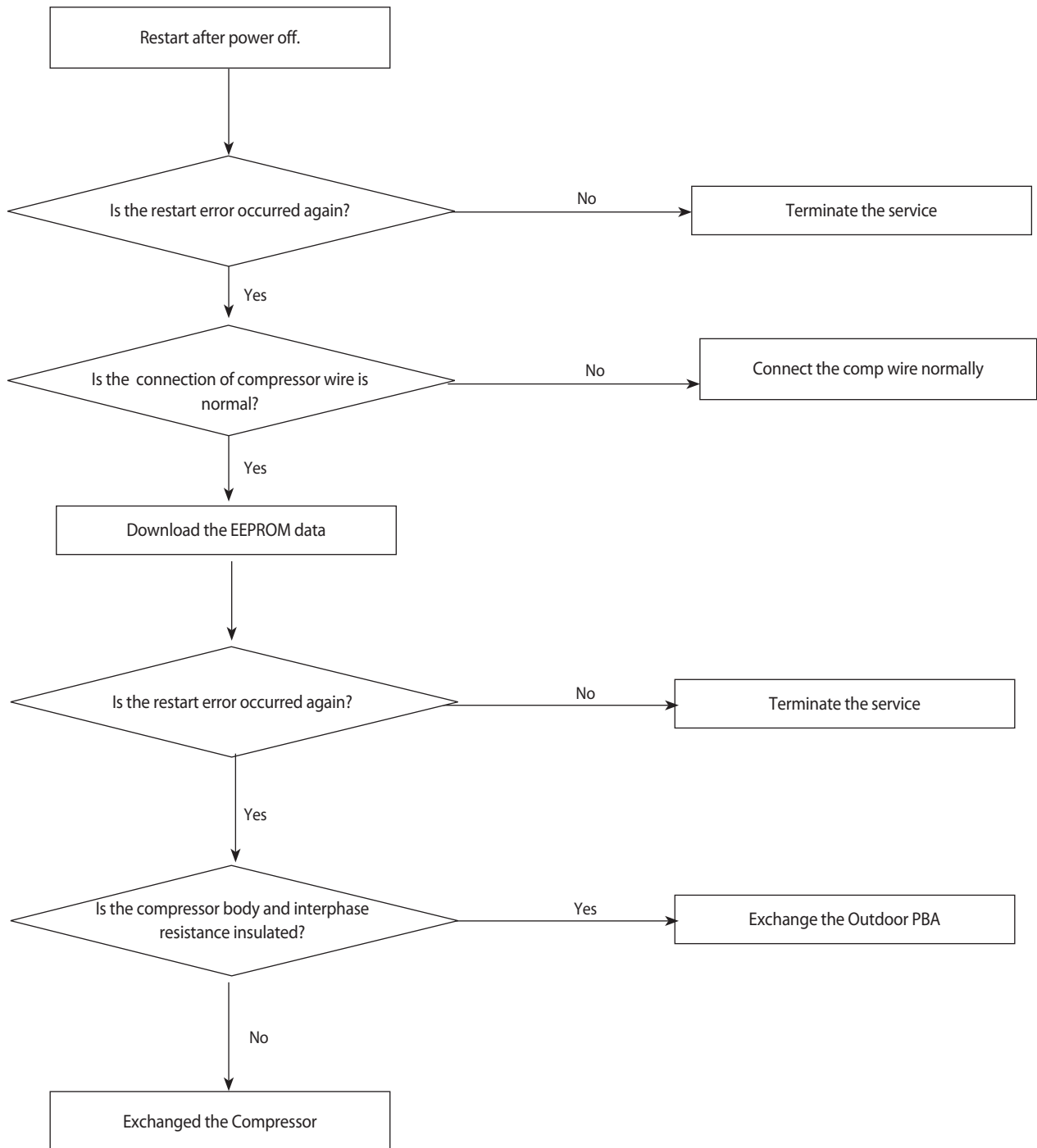


#### 4-4-7 Compressor starting error

1. Checklist :

- 1) Is the connection of cable for the compressor?
- 2) Is the compressor wire is connected clockwise? U(RED)-V(BLU)-W(YEL)
- 3) Is the interphase resistance of compressor normal?

2. Troubleshooting procedure

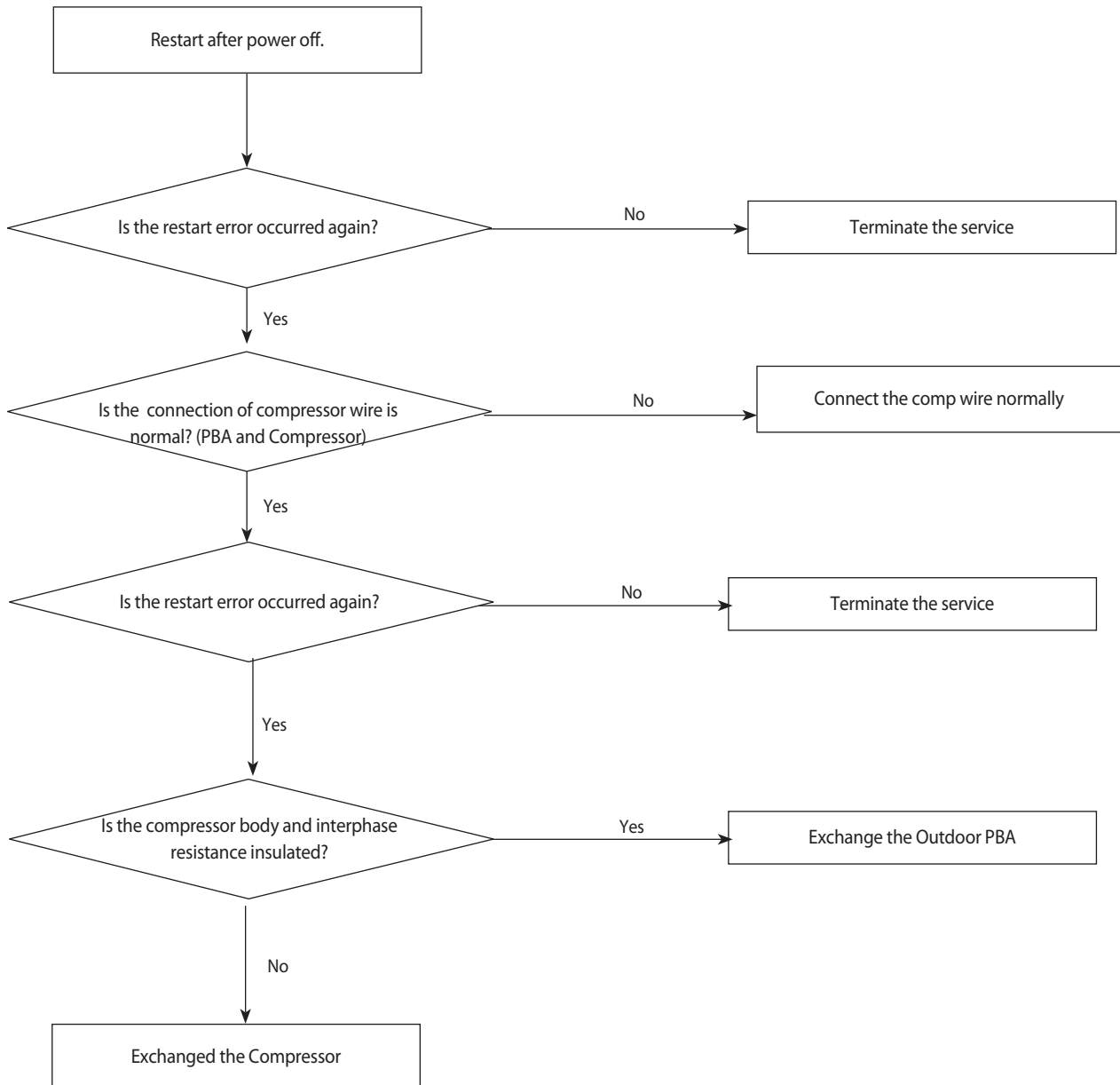


#### 4-4-8 Compressor wire missing error/rotation error

##### 1. Checklist :

- 1) Is the connection of cable for the compressor?
- 2) Is the compressor wire is connected clockwise? U(RED)-V(BLU)-W(YEL)
- 3) Is the interphase resistance of compressor normal?

##### 2. Troubleshooting procedure

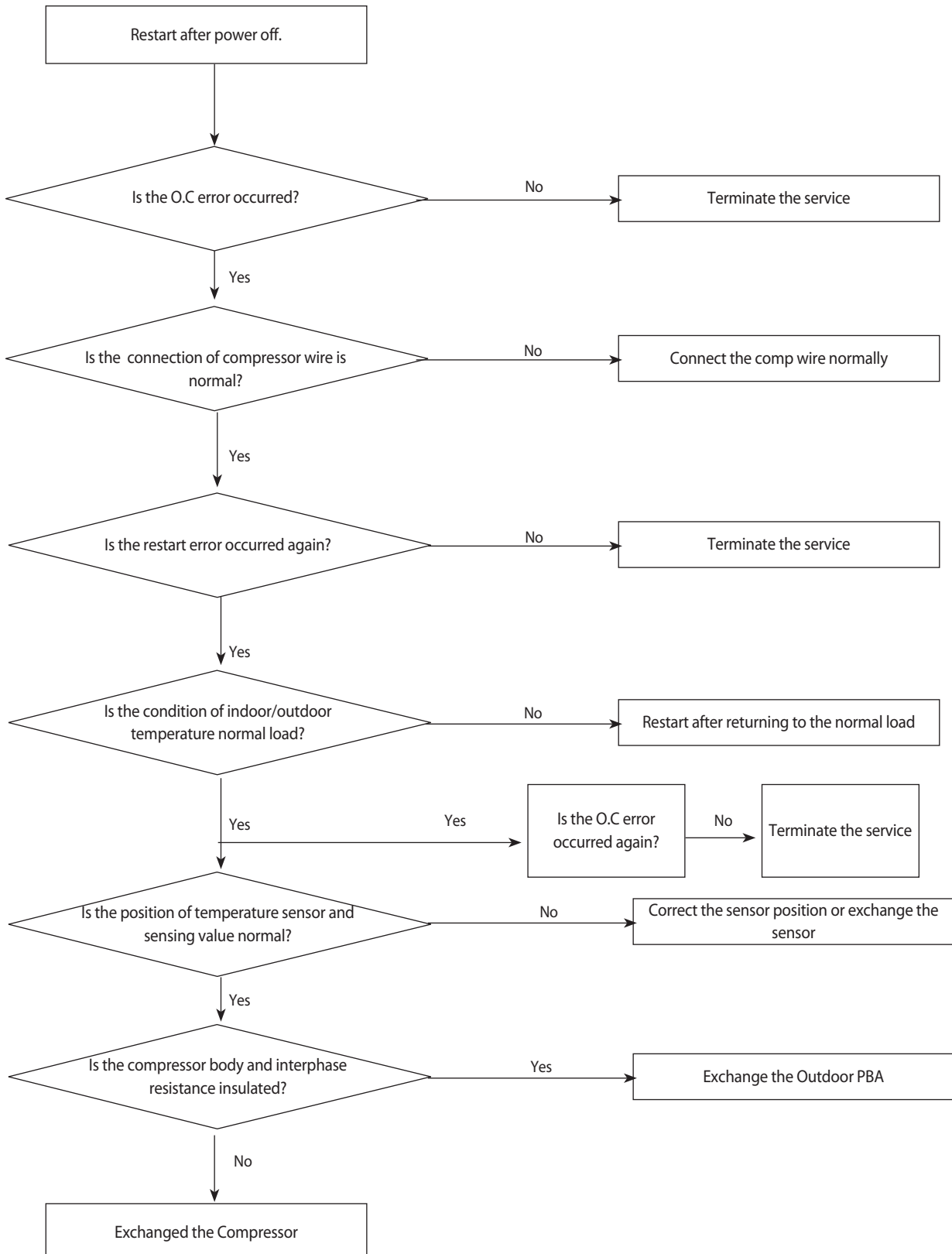


#### 4-4-9 O.C(Over Current) error

##### 1.Checklist :

- 1) Is the IPM Shunt(PF2:R451,R452,R453,PF3:R413,R414,R415) resistance value correct? Check the resistor is opened
- 2) Is the condition of surrounding temperature abnormal overload?
- 3) Is there any problem as like the temperature sensor separation or measurement value error?
- 4) Is the interphase resistance of compressor normal?

##### 2. Troubleshooting procedure



## 4-4-10 DC\_link voltage sensor error

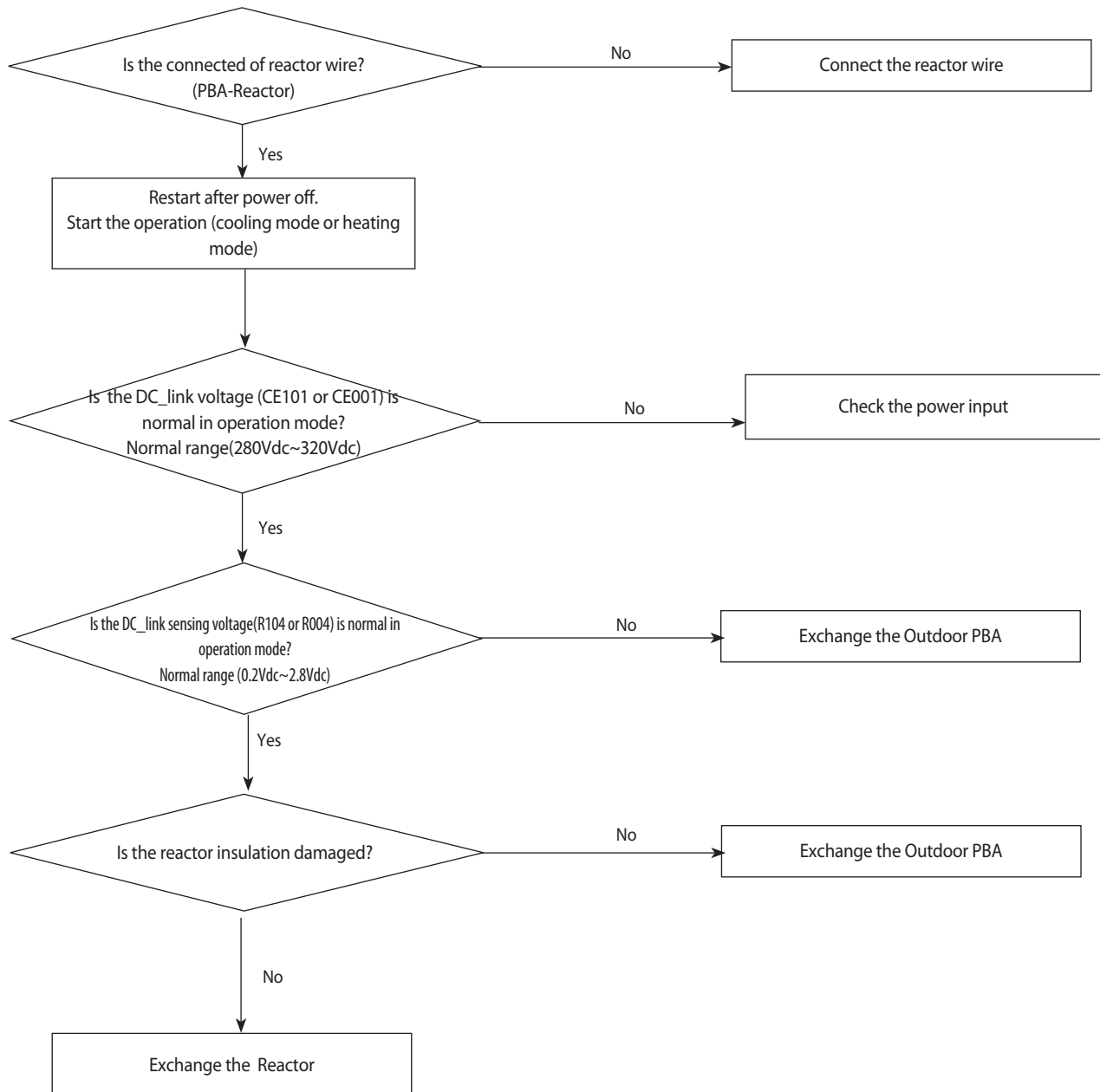
### 1. Checklist :

- 1) Is the input voltage of outdoor terminal block is normal?
- 2) Is the reactor wire connected?
- 3) Is the DC\_link capacitor(PF2:CE101,CE102,CE103,PF3:CE001,CE002,CE003,CE004)) assembled in accordance the specification?

(Outdoor PBA)

- 4) Is the DC\_link resistor(PF2:R104,R106,R107,R108,PF3:R004,R005,R006,R007) value is normal? (Outdoor PBA)

### 2. Troubleshooting procedure

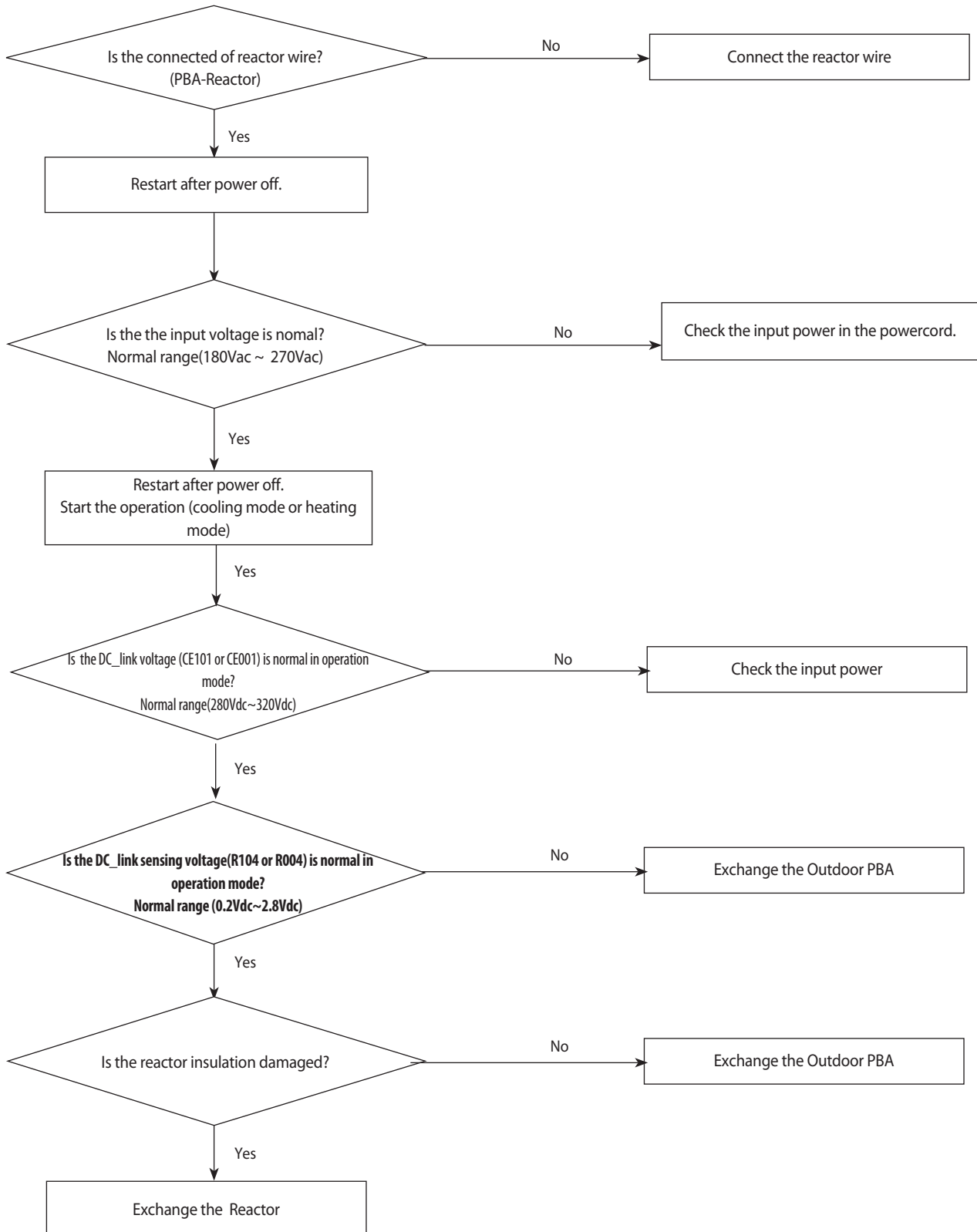


## 4-4-11 DC\_link voltage under/over error, Over voltage protection error/PFC over load

### 1. Checklist :

- 1) Is the input voltage of outdoor terminal block is normal?
- 2) Is the reactor wire connected?
- 3) Is the reactor wire connected?
- 4) **Is the DC\_link capacitor(PF2:CE101,CE102,CE103,PF3:CE001,CE002,CE003,CE004)) assembled in accordance the specification? (Outdoor PBA)**
- 5) Is the DC\_link resistor(PF2:R104,R106,R107,R108,PF3:R004,R005,R006,R007) value is normal? (Outdoor PBA)

### 2. Troubleshooting procedure

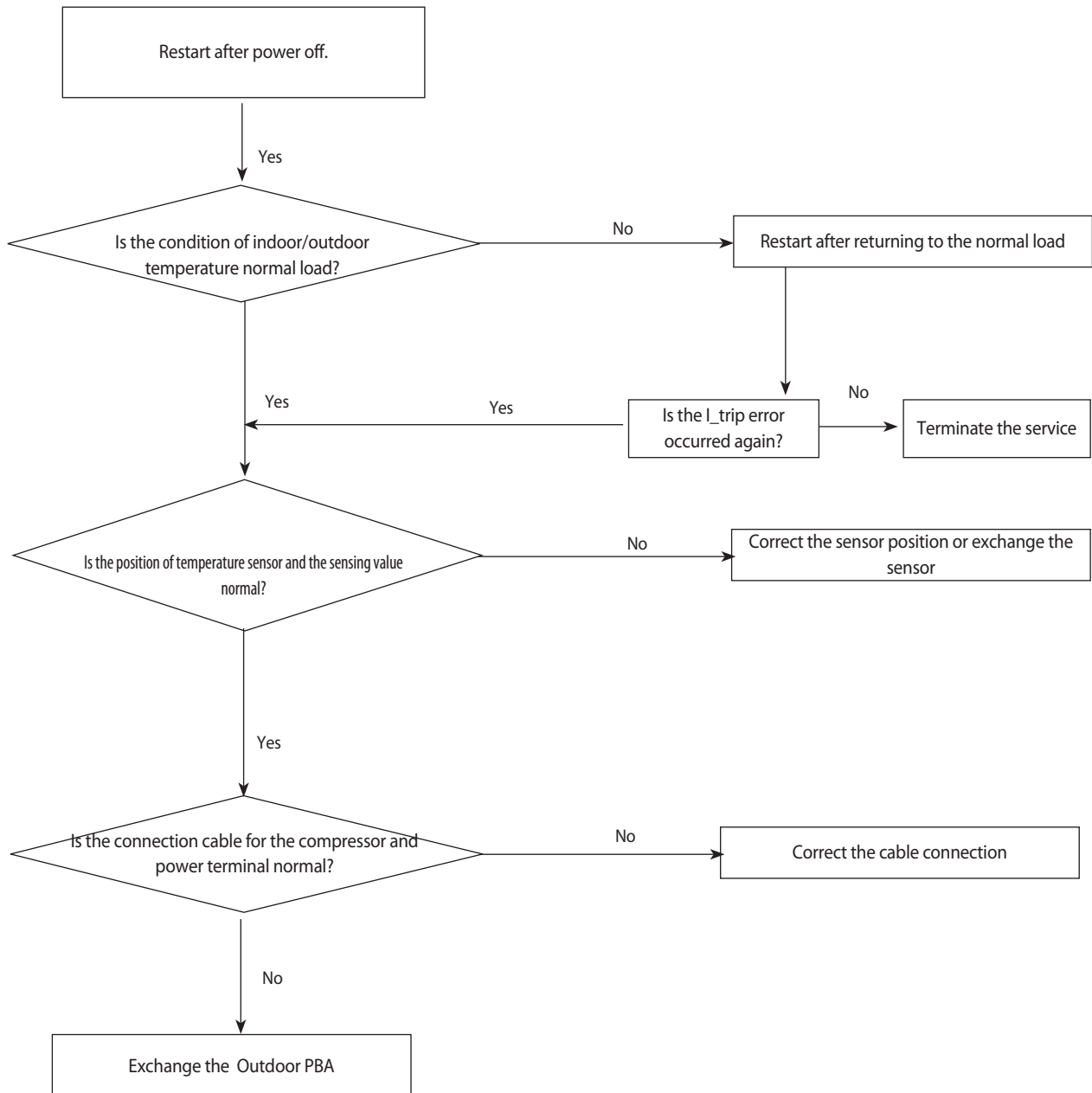


## 4-4-12 DC\_link voltage sensor error

### 1. Checklist :

- 1) Is the PFC Shunt(PF2:R062,R063,PF3:R807,R808,R809) resistance value correct? Check the resistor is opened
- 2) Is the condition of surrounding temperature abnormal overload?
- 3) Is there any problem as like the temperature sensor separation or measurement value error?
- 4) Is the interphase resistance of compressor normal?

### 2. Troubleshooting procedure

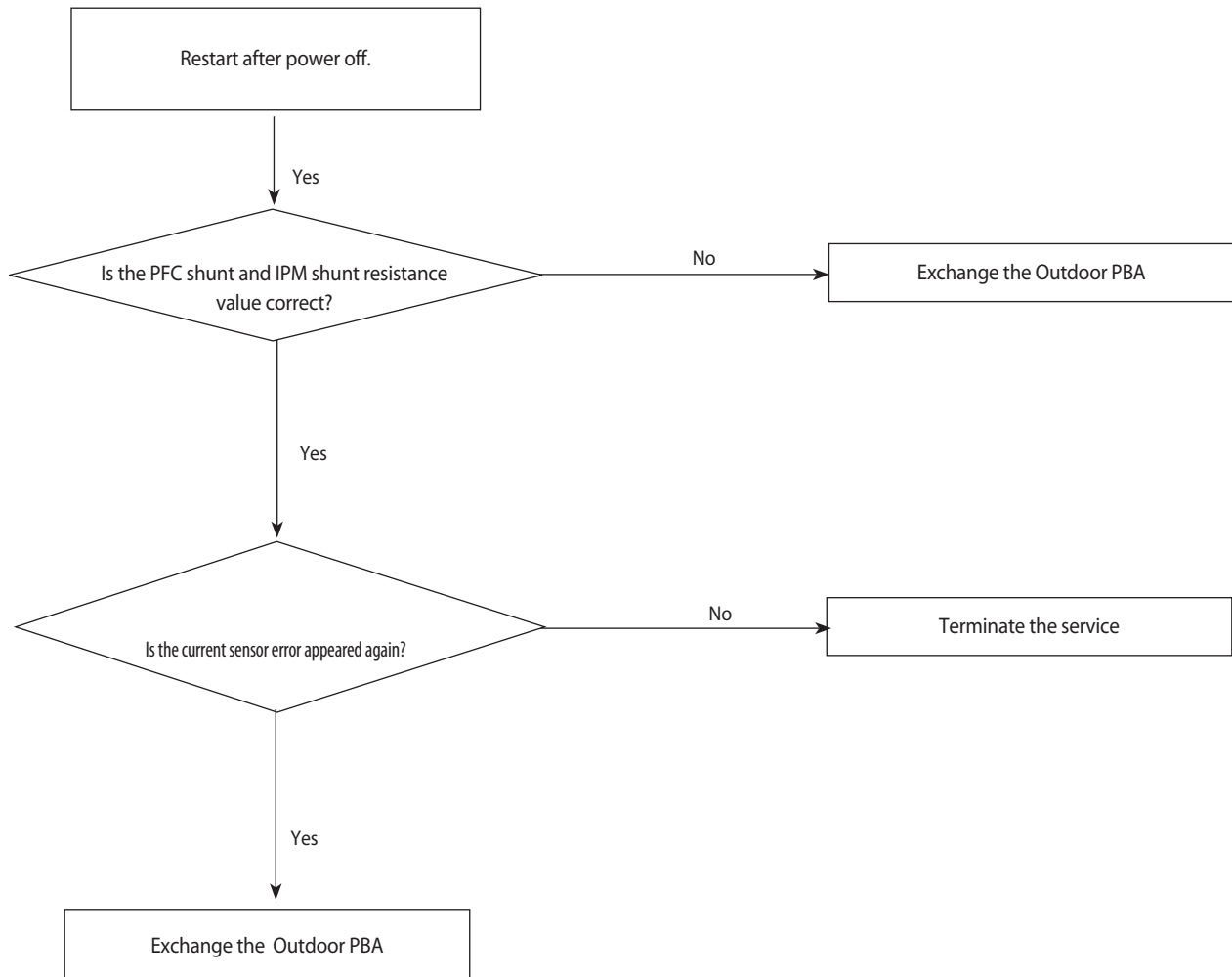


#### 4-4-13 Current sensor error/Input current sensor error

##### 1.Checklist :

- 1) Is the PFC Shunt(PF2:R062,R063,PF3:R807,R808,R809) resistance value correct? Check the resistor is opened
- 2) Is the IPM Shunt(PF2:R451,R452,R453,PF23:R413,R414,R415) resistance value correct? Check the resistor is opened
- 3) Is there no short or open around IC451(PF2) or IC451,IC452(PF3)?

##### 2. Troubleshooting procedure



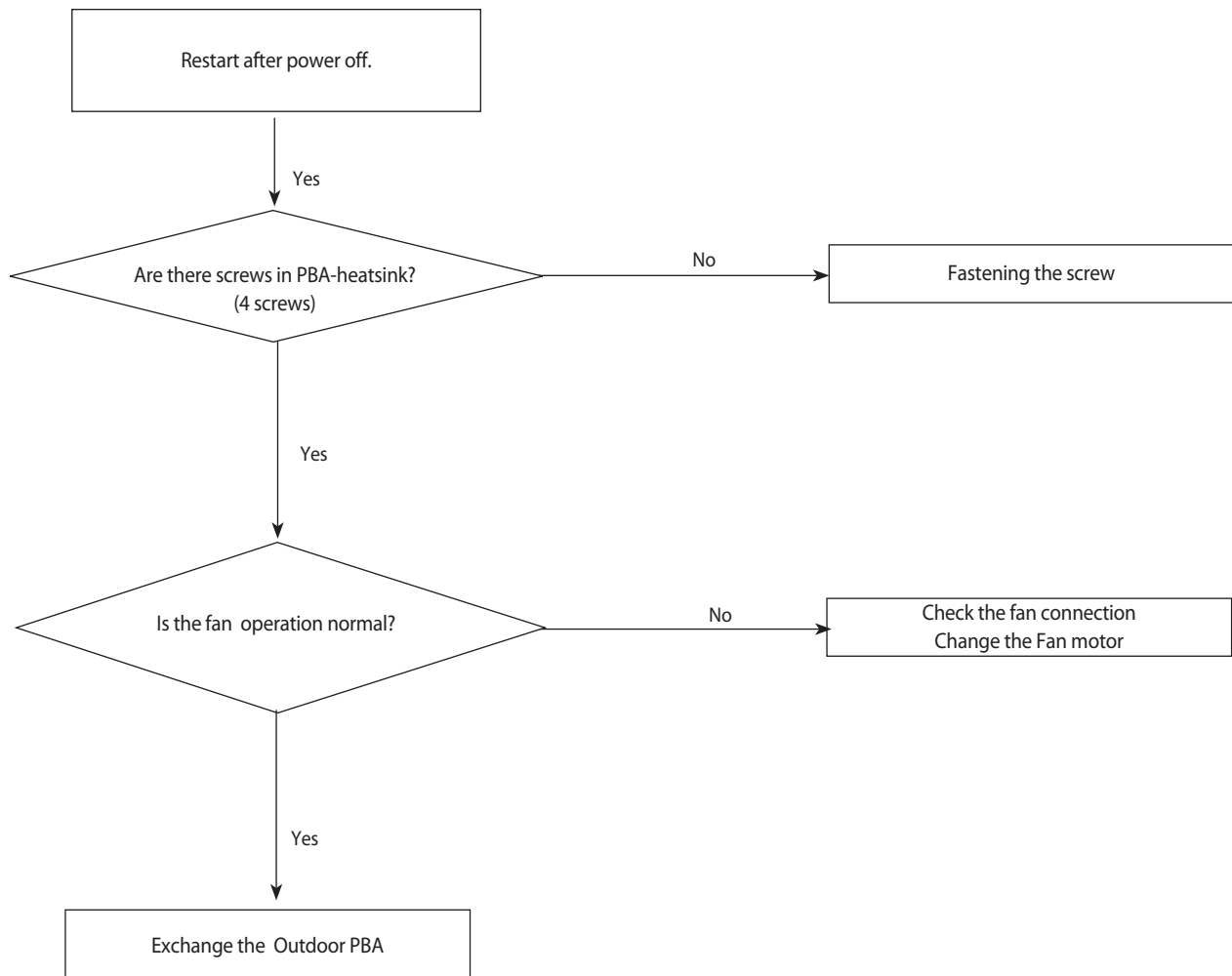


## 4-4-14 Heatsink sensor error/Heatsink over heat

### 1. Checklist :

- 1) Are there screws assembly in PBA-heatsink?
- 2) Is the gap PBA-heatsink
- 3) Is the fan operation normal?
- 4) Is the cover assembly in control-box normal?

### 2. Troubleshooting procedure

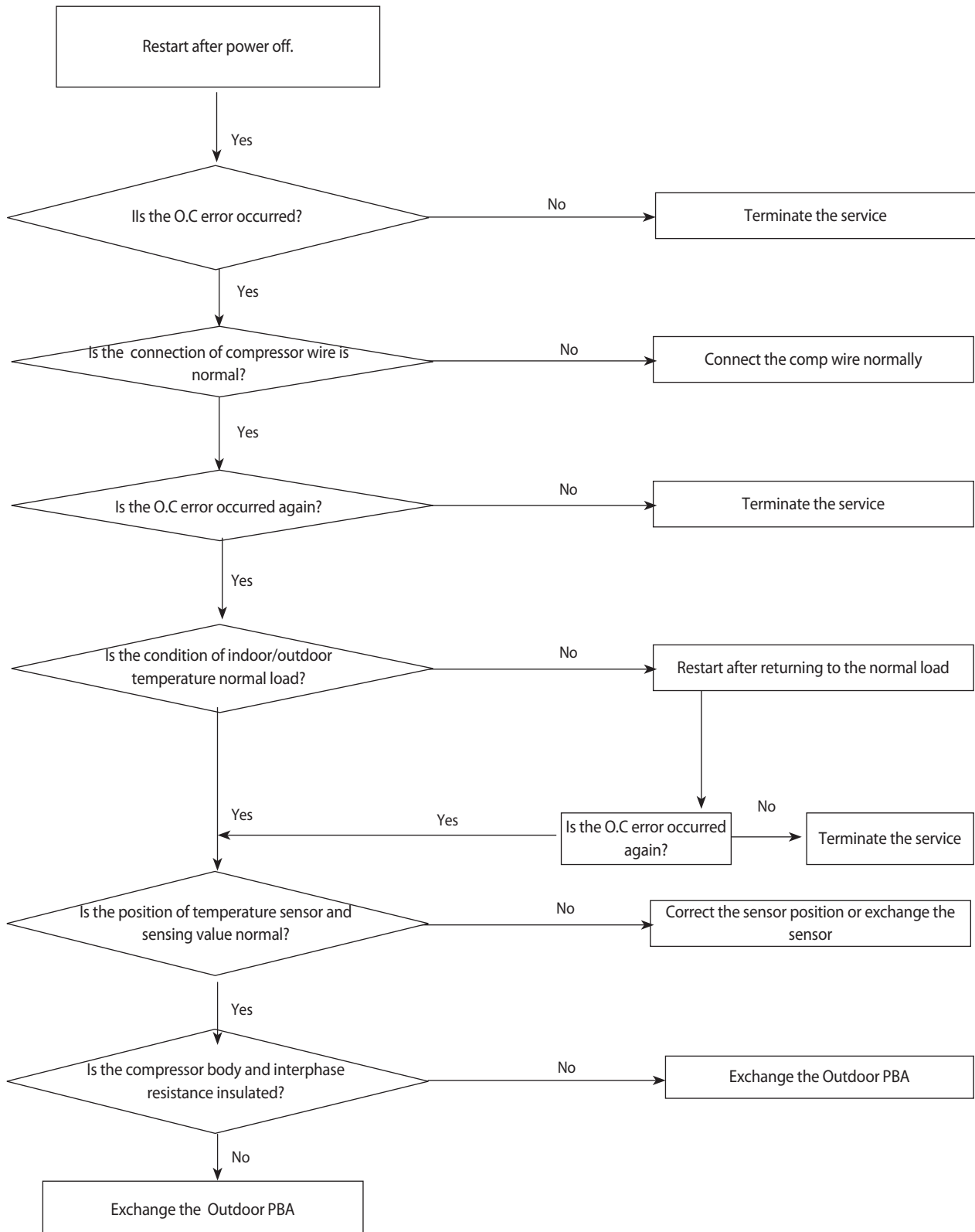


## 4-4-15 Comp Vlimit error/Comp current limit error

### 1. Checklist :

- 1) Is the PFC Shunt(PF2:R062,R063,PF3:R807,R808,R809) resistance value correct? Check the resistor is opened
- 2) Is the condition of surrounding temperature abnormal overload?
- 3) Is there any problem as like the temperature sensor separation or measurement value error?
- 4) Is the interphase resistance of compressor normal?

### 2. Troubleshooting procedure

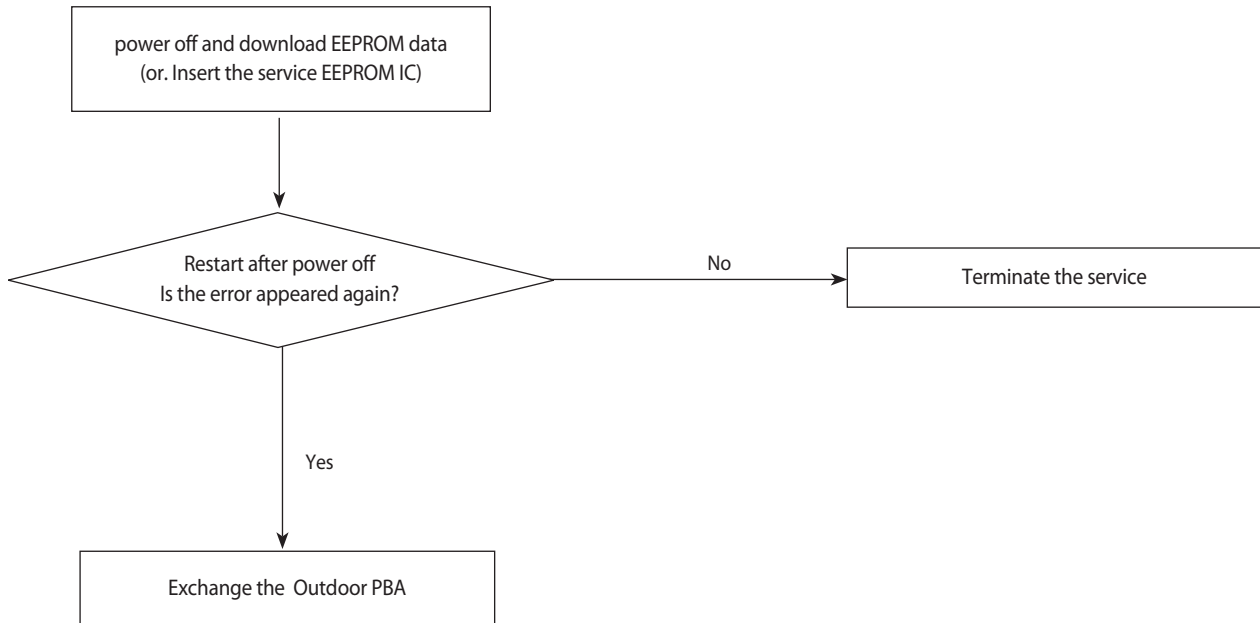


#### 4-4-16 EEPROM error/OTP error

##### 1. Checklist :

- 1) Is there a short around micom?
- 2) Is there a short around IC202(PF2) or IC701(PF3)?
- 3) Did you download or insert EEPROM IC, after changing outdoor PBA?

##### 2. Troubleshooting procedure

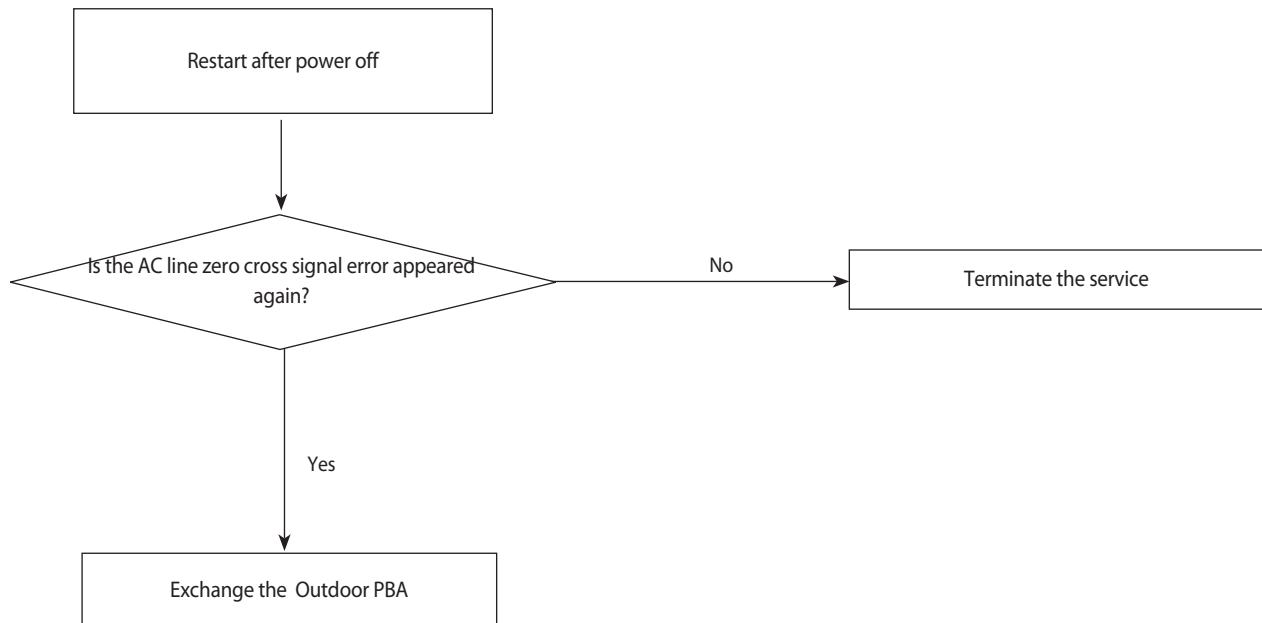


#### 4-4-17 AC zero cross signal error

##### 1. Checklist :

- 1) Check the power condition at customer's house (Is there any power noise?)
- 2) Have been there power failure?

##### 2. Troubleshooting procedure

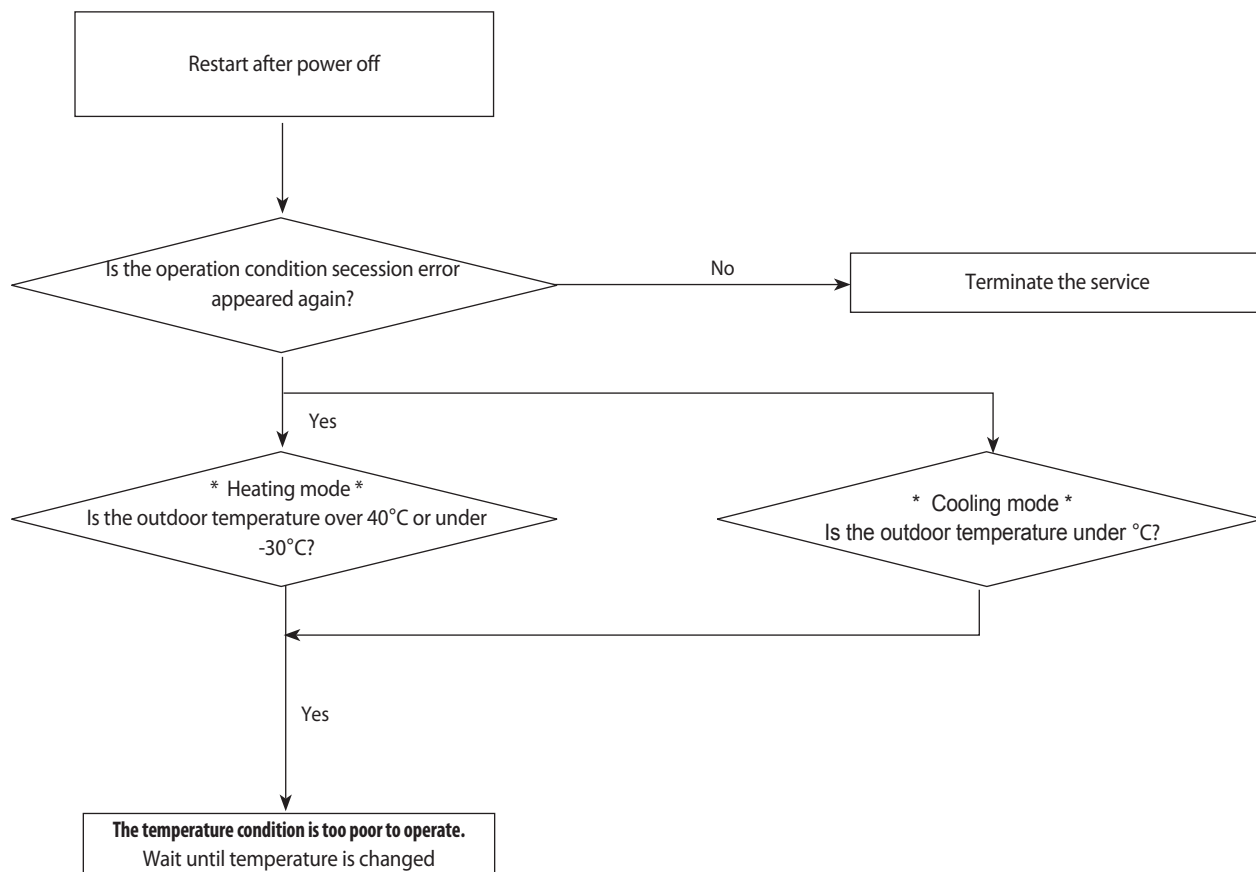


## 4-4-18 Operation condition secession error

### 1. Checklist :

- 1) Check the temperature around the outdoor unit.

### 2. Troubleshooting procedure

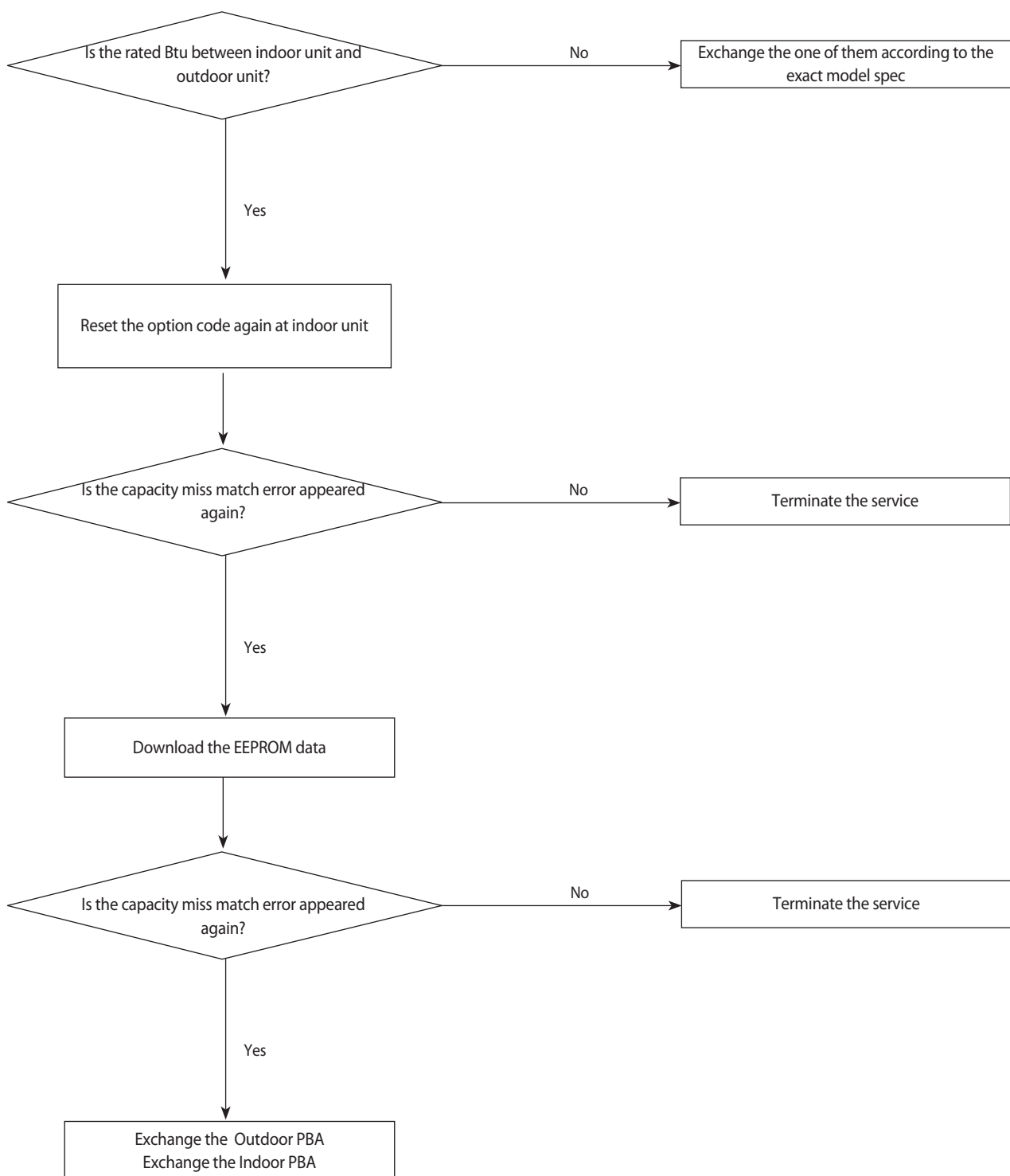


## 4-4-19 Capacity miss match error

### 1. Checklist :

- 1) Check the Btu between indoor and outdoor unit
- 2) Check the indoor unit option and outdoor unit EEPROM data

### 2. Troubleshooting procedure

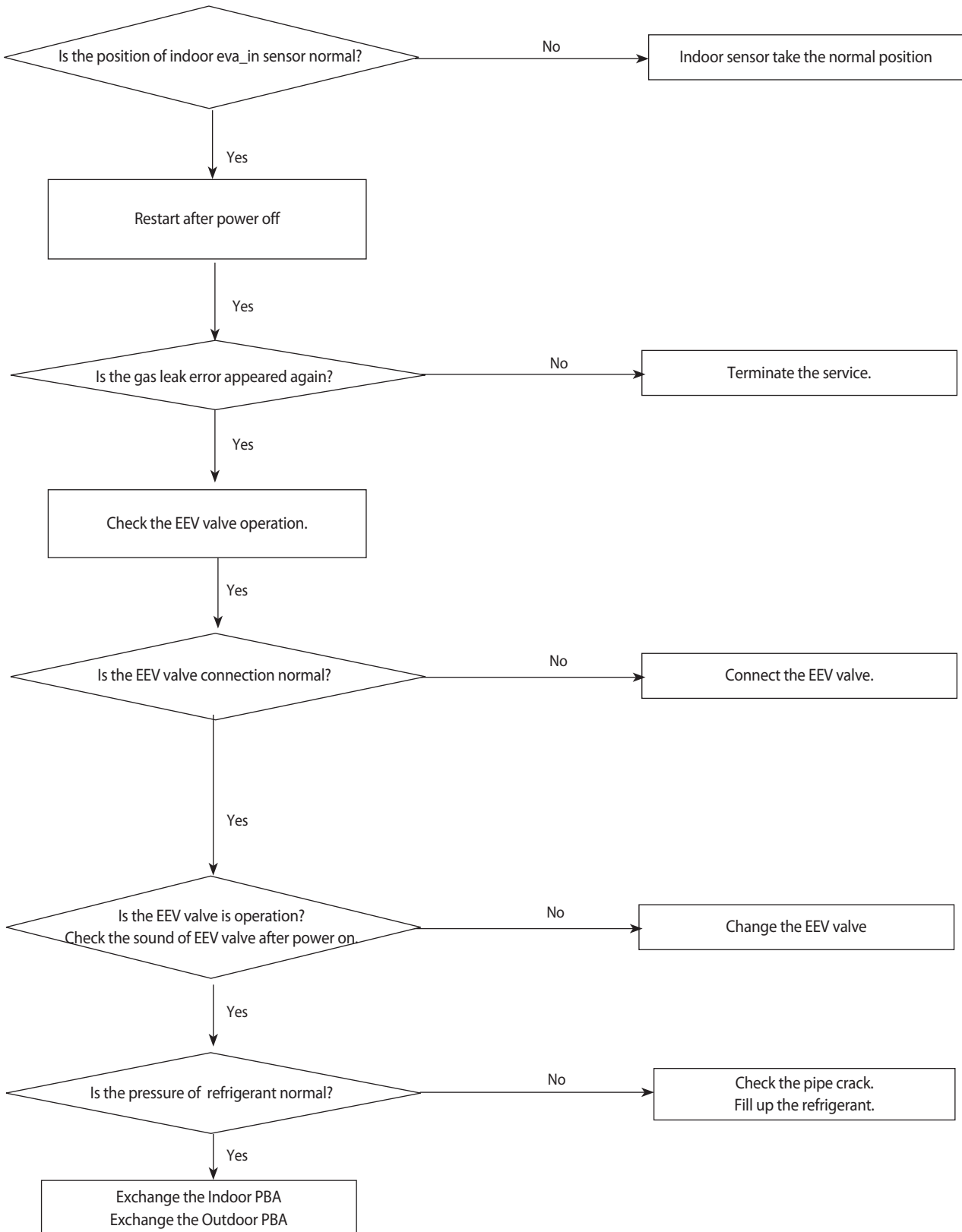


## 4-4-20 Gas leak error

### 1. Checklist :

- 1) Is the position of indoor Eva\_in sensor normal?
- 2) Check the pipe crack
- 3) Check the EEV valve connection in Outdoor unit
- 4) Check the refrigerant was charged

### 2. Troubleshooting procedure



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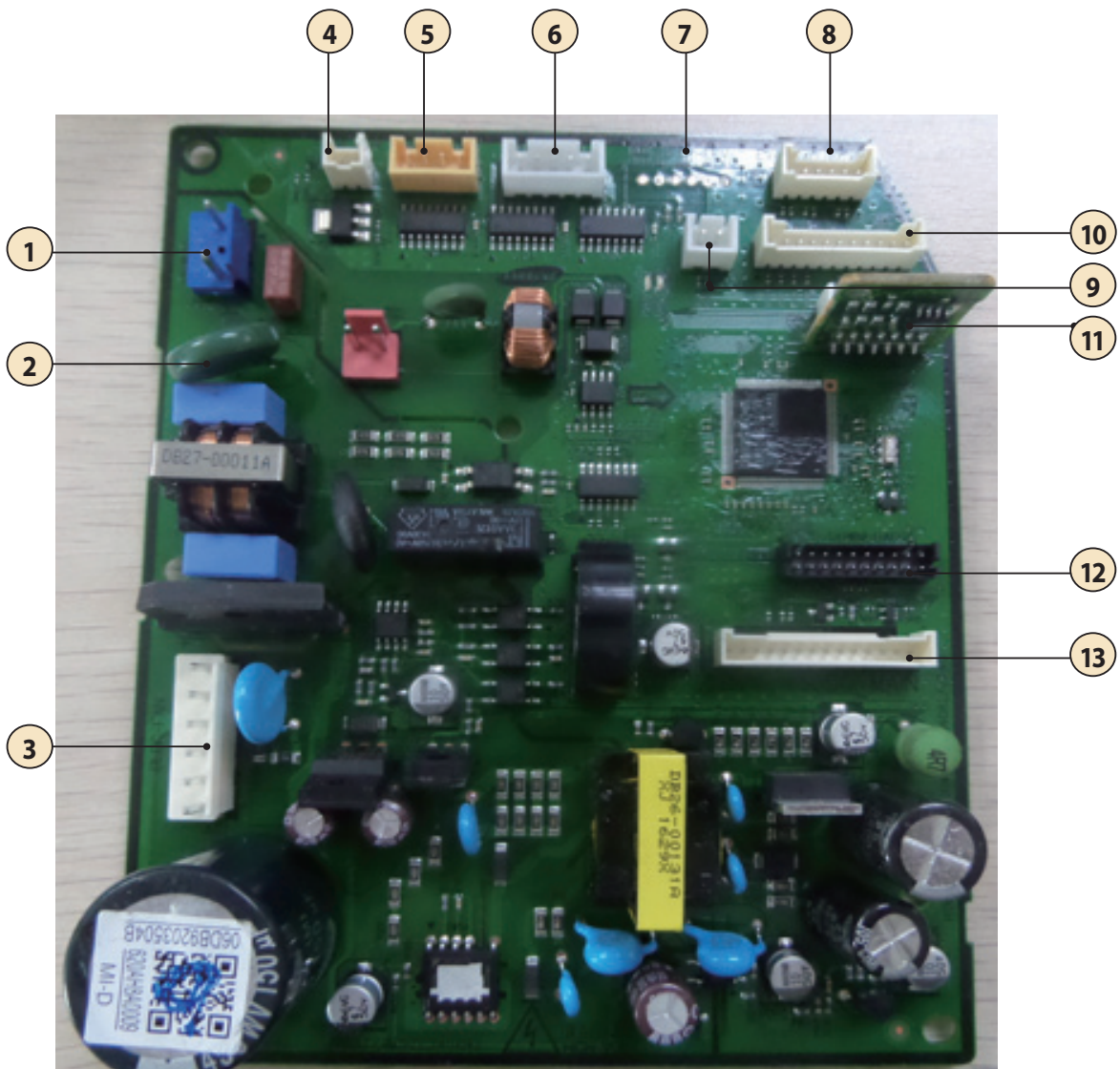
## 5. PCB Diagram

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### 5-1 Indoor Unit

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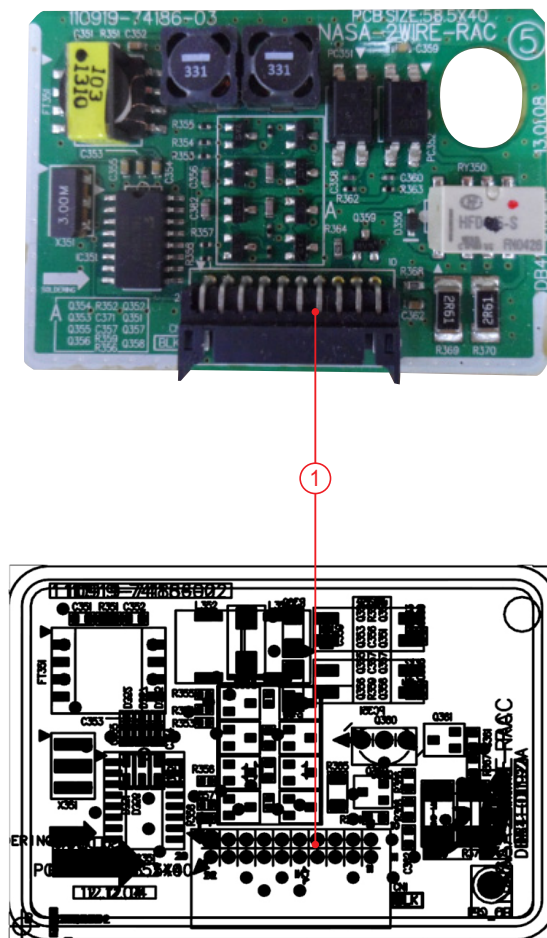
#### MAIN PCB





<b>① CNP101-POWER</b> #1 : L #2 : NOT USED #3 : N	<b>② CN303-COM1</b> #1~2 : COMMUNICATION SIGNAL	<b>③ CN701-BLDC FAN</b> #1 : DC 310V #2 : NOT USED #3 : GND #4 : PWM SIGNAL #5 : FEEDBACK SIGNAL	<b>④ CN140-FUSE CHECK</b> #1 : THERMAL FUSE SIGNAL #2 : GND
<b>⑤ CN805-SPI</b> #1~2 : GND #3 : SPI CONTROL SIGNAL #4 : NOT USED	<b>⑥ CN802-STEP UP/DOWN</b> #1 : DC 12V #2~5 : LOUVER SIGNAL	<b>⑦ CN801-EEV</b> #1~4 : EEV SIGNAL #5~6 : DC 12V	<b>⑧ CN401-ROOM</b> #1 : OOM TEMPERATURE SENSOR SIGNAL #2 : GND
<b>⑨ CN403-EVA IN/OUT/DIS</b> #1 : EVA IN TEMPERATURE SENSOR SIGNAL #2 : GND #3 : EVA OUT TEMPERATURE SENSOR SIGNAL #4 : GND #5 : DISCHARGE TEMPERATURE SENSOR SIGNAL #6 : GND	<b>⑩ CN501-DISPLAY</b> #1~3 : LED SIGNAL #4 : REMOCON SIGNAL #5 : GND #6 : DC 5V #7~8 : REMOCON SIGNAL #9~11 : NOT USED	<b>⑪ CN201-EEPROM</b> #1 : GND #2 : NOT USED #3 : DC 5V #4~7 : EEPROM SIGNAL	<b>⑫ CN302-DOWNLOAD</b> #1~8 : DOWNLOAD SIGNAL #9 : GND #10~11 : DC 5V #12~16 : DOWNLOAD SIGNAL #17 : GND #18~20 : DOWNLOAD SIGNAL
<b>⑬ CN301-to 2WIRE SUB</b> #1~2 : COMMUNICATION SIGNAL #3~4 : SUB PBA SIGNAL #5 : EXTERNAL CONTROL SIGNAL #6 : COMP CHECK SIGNAL #7 : ERROR CHECK SIGNAL #8 : DC 5V #9 : GND #10 : DC 12V #11~14 : COMMUNICATION SIGNAL			

## Sub PCB

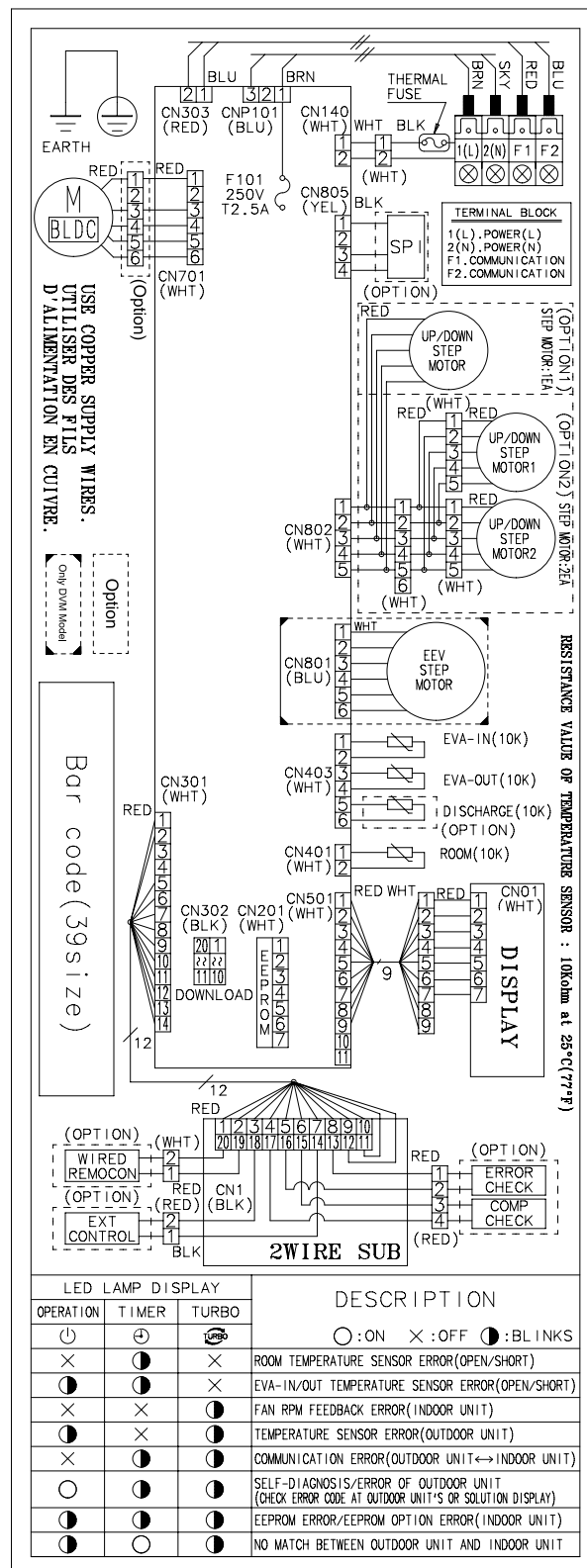


### ① CN1-2WIRES COMM.

- #1,#2,#19,#20:COMM. SIGNAL
- #3,#18:EXTERNAL CONTROL
- #4,#17:COMP CHECK
- #5,#16:ERROR CHECK
- #6:VCC(DC5V)
- #7,#14:GND
- #8,#13,#15:DC12V
- #9~#12:COMM. SIGNAL

## 6. Wiring Diagram

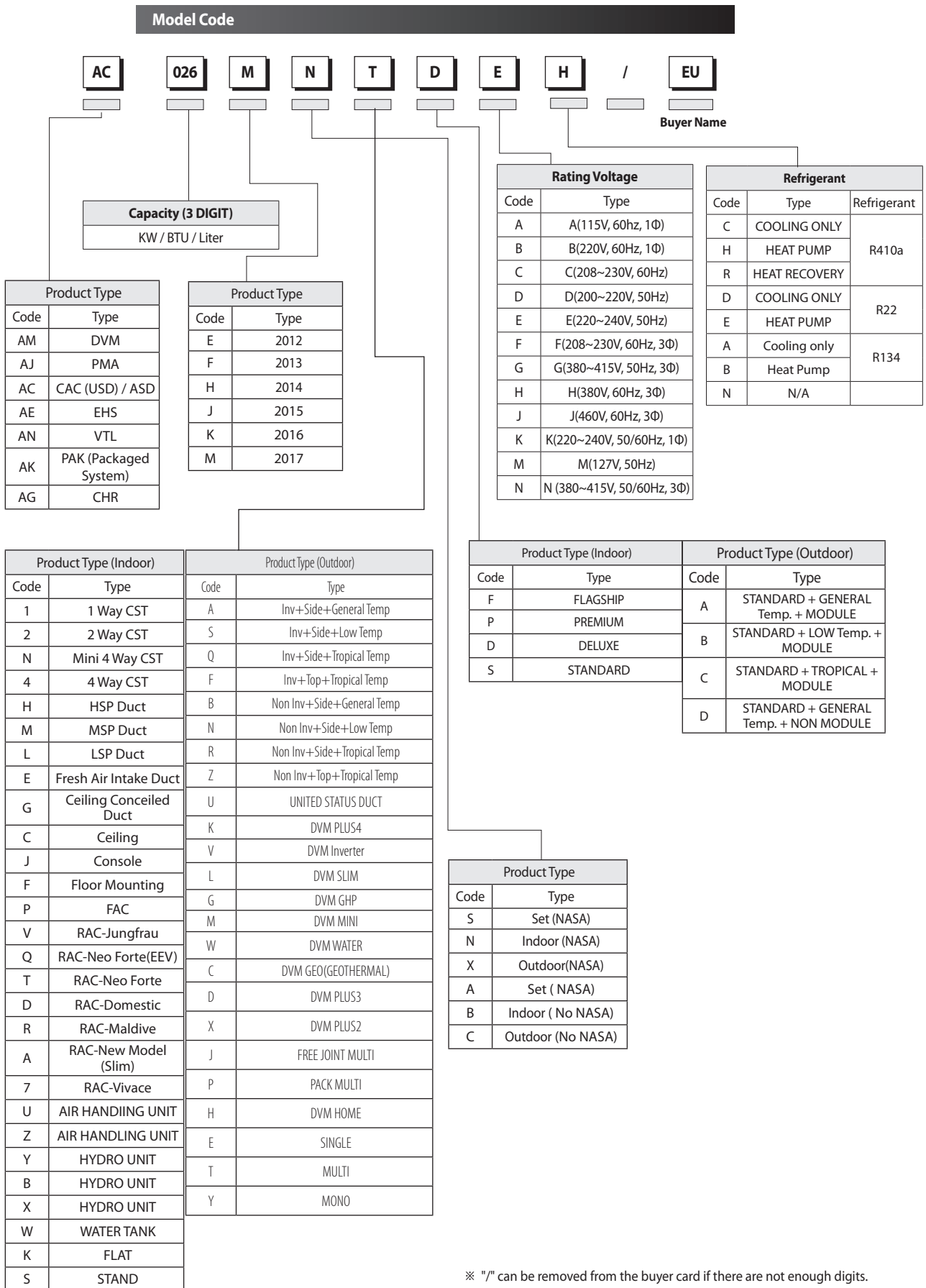
### 6-1 Indoor Unit



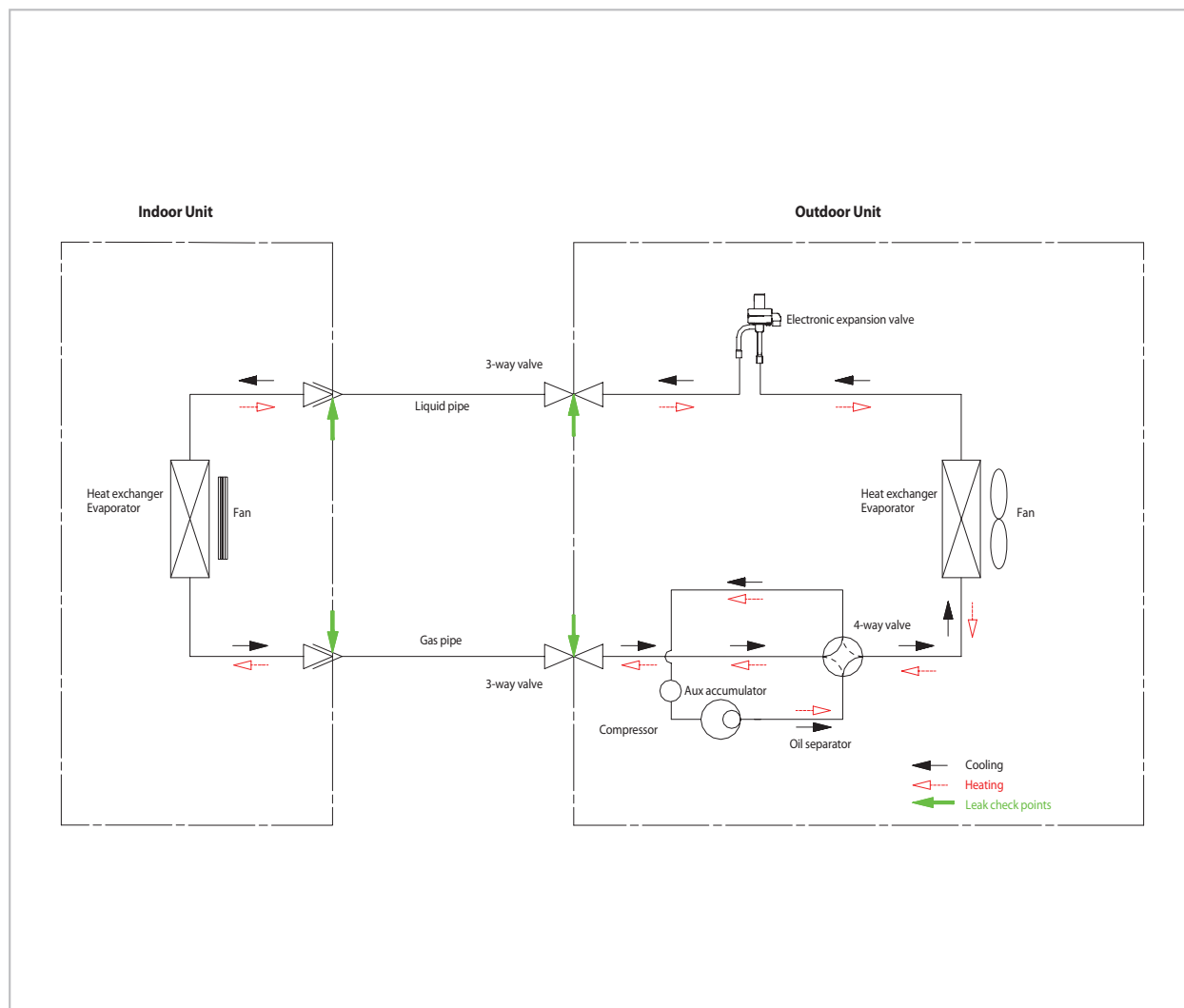
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## 7. Preference Sheet

### 7-1 Index of Model Name



## 7-2 Refrigerating Cycle Diagram



### ■ CONDENSER

High temperature and high pressure gas state coolant discharged from the compressor is converted to a liquid state as it is cooled down by the heat emission in the outdoor condenser unit, and sent to the evaporator.

### ■ COMPRESSOR

Low temperature and low pressure coolant is compressed and sent to the cycling system

### ■ EVAPORATOR

Liquid coolant sucked in through the capillary tubes cools down the room by absorbing the surrounding heat as it evaporates (converting from liquid to gas). (Absorbing heat required for evaporation)

### ■ SERVICE VALVE

You can open the valve by turning the need valve counterclockwise using hex wrench, and it is used for vacuum, gas purging, coolant injection, coolant purging, and indoor-outdoor unit connection.

### ■ ACCUMULATOR

Accumulator prevents the flow of liquid-state coolant into the compressor. (Liquid-state coolant flowing into the compressor will overload the compressor.)



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