Air conditioner **User manual**

AM***DNLDKG

- Thank you for purchasing this Samsung air conditioner.
- Before operating this unit, please read this user manual carefully and retain it for future reference.

SAMSUNG

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Correct Disposal of This Product (Waste Electrical & Electronic Equipment)

(Applicable in countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

For information on Samsung's environmental commitments and product regulatory obligations, e.g. REACH, visit our sustainability page available via www.samsung.com

Before using your new air conditioner, please read this manual thoroughly to ensure that you know how to safely and efficiently operate the extensive features and functions of your new appliance.

Because the following operating instructions cover various models. the characteristics of your air conditioner may differ slightly from those described in this manual. If you have any questions, call your nearest contact centre or find help and information online at www.samsung.com.

🗥 WARNING

Hazards or unsafe practices that may result in severe personal injury or death

Hazards or unsafe practices that may result in minor personal injury or property damage.



Follow directions.



Make sure the machine is grounded to prevent electric shock.

- General Cut-off the power supply.
- Do NOT disassemble.

Symbol	Meaning
	Flammable gas
	Flammable materials
Refrigerant Safety Group A2L	Refrigerant safety group
	Read operating manual
Ţ	Refer to operating manual
	Read service manual

FOR INSTALLATION



- Use the power line with the power specifications of the product or higher and use the power line for this appliance only. In addition, do not use an extension line.
 - Extending the power line may result in electric shock or fire.
 - Do not use an electric transformer. This may result in electric shock or fire.
 - If the voltage/frequency/rated current condition is different, it may cause fire.

The installation of this appliance must be performed by a qualified technician or service company.

• Failing to do so may result in electric shock, fire, explosion, problems with the product, or injury.

Install a switch and circuit breaker dedicated to the air conditioner.

• Failing to do so may result in electric shock or fire.

Fix the outdoor unit firmly so that the electric part of the outdoor unit is not exposed.

• Failing to do so may result in electric shock or fire.

This product is equipped with a safety device that operates on electricity.

• To ensure normal operation of the safety device, power must be supplied to the product at all times after installation, except when repairing it.

This product is equipped with a refrigerant leak sensor for the purpose of safety.

- To ensure normal operation of the refrigerant leak sensor, power must be supplied to the product at all times after installation, except when repairing it.
- O not install this appliance near a heater, inflammable material. Do not install this appliance in a humid, oily or dusty location, in a location exposed to direct sunlight and water (rain drops). Do not install this appliance in a location where gas may leak.
 - This may result in electric shock or fire.



- Never install the outdoor unit in a location such as on a high external wall where it could fall.
 - If the outdoor unit falls, it may result in injury, death or property damage.

This appliance must be properly grounded. Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line.

- Failure to do so may result in electric shock, fire, an explosion, or other problems with the product.
- Make sure that it is in accordance with local and national codes.

- Install your appliance on a level and hard floor that can support its weight.
 - Failing to do so may result in abnormal vibrations, noise, or problems with the product.

Install the drain hose properly so that water is drained correctly.

 Failing to do so may result in water overflowing and property damage. Avoid adding drain to waste pipes as odours may arise in the future.

When installing the outdoor unit, make sure to connect the drain hose so that draining is performed correctly.

 The water generated during the heating operation in the outdoor unit may overflow and result in property damage. In particular, in winter, if a block of ice falls, it may result in injury, death or property damage.

The product shall be stored in a room with no ignition sources (e.g. open flames, gas appliance, electric heater, etc.).

• Note that the refrigerant has no odor.

FOR POWER SUPPLY

When the circuit breaker is damaged, contact your nearest service centre.

- O Do not pull or excessively bend the power line. Do not twist or tie the power line. Do not hook the power line over a metal object. place a heavy object on the power line, insert the power line between objects, or push the power line into the space behind the appliance.
 - This may result in electric shock or fire.



- When not using the air conditioner for a long period of time or during a thunder/lightning storm, cut the power at the circuit breaker.
 - Failing to do so may result in electric shock or fire.

FOR USING



If the appliance is flooded, please contact your nearest service centre.

• Failing to do so may result in electric shock or fire.

If the appliance generates a strange noise, a burning smell or smoke, cut-off the power supply immediately and contact the nearest service centre.

Failing to do so may result in electric shock or fire.

- In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate immediately without touching the power line. Do not touch the appliance or power line.
 - Do not use a ventilating fan.
 - A spark may result in an explosion or fire.

To reinstall the air conditioner, please contact your nearest service centre.

- Failing to do so may result in problems with the product, water leakage, electric shock, or fire.
- A delivery service for the product is not provided. If you reinstall the product in another location, additional construction expenses and an installation fee will be charged.
- Especially, when you wish to install the product in an unusual location such as in an industrial area or near the seaside where it is exposed to salt in the air, please contact your nearest service centre.

O Do not touch the circuit breaker with wet hands.

• This may result in electric shock.

Do not turn the air conditioner off with the circuit breaker while it is operating.

• Turning the air conditioner off and then on again with the circuit breaker may cause a spark and result in electric shock or fire.

After unpacking the air conditioner, keep all packaging materials well out of the reach of children, as packaging materials can be dangerous to children.

- If a child places a bag over its head, it may result in suffocation. Do not touch the front panel with your hands or fingers during the heating operation.
- This may result in electric shock or burns.

- \bigcirc Do not insert your fingers or foreign substances into the outlet when the air conditioner is operating or the front panel is closing.
 - Take special care that children do not injure themselves by inserting their fingers into the product.

Do not insert your fingers or foreign substances into the air inlet/ outlet of the air conditioner.

• Take special care that children do not injure themselves by inserting their fingers into the product.

Do not strike or pull the air conditioner with excessive force.

• This may result in fire, injury, or problems with the product.

Do not place an object near the outdoor unit that allows children to climb onto the machine.

• This may result in children seriously injuring themselves.

Do not use this air conditioner for long periods of time in badly ventilated locations or near infirm people.

- Since this may be dangerous due to a lack of oxygen, open a window at least once an hour.
- If any foreign substance such as water has entered the appliance, cut-off the power supply and contact the nearest service centre.
 - Failing to do so may result in electric shock or fire.
- O not attempt to repair, disassemble, or modify the appliance yourself.
 - Do not use any fuse (such as copper, steel wire, etc.)other than the standard fuse.
 - Failing to do so may result in electric shock, fire, problems with the product, or injury.

A CAUTION

Do not place objects or devices under the indoor unit.

• Water dripping from the indoor unit may result in fire or property damage.

Check that the installation frame of the outdoor unit is not broken at least once a year.

• Failing to do so may result in injury, death or property damage.

Max current is measured according to IEC standard for safety and current is measured according to ISO standard for energy efficiency.

When the air conditioner does not operate properly for cooling or heating, there is a possibility of refrigerant leakage. If any leakage, stop operation, ventilate the room, and consult your dealer to recharge the refrigerant.

The refrigerant is not harmful. However, if it comes in contact with fire, it may generate harmful gases and there is a risk of fire.

During the transportation of the indoor unit, the pipelines shall be covered with brackets for protection. Do not move the product by holding the refrigerant or drain pipe connections.

• It may cause gas leakage.

Do not install the product on a ship or a vehicle (such as a campervan).

- Salt, vibration or other environmental factors may cause the product to malfunction, electric shock or fire.
- O not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.
 - This may result in electric shock, fire, problems with the product, or injury.

Do not operate the appliance with wet hands.

• This may result in electric shock.

O Do not spray volatile material such as insecticide onto the surface of the appliance.

• As well as being harmful to humans, it may also result in electric shock, fire or problems with the product.

Do not drink the water from the air conditioner.

• The water may be harmful to humans.

Do not apply a strong impact to the remote controller and do not disassemble the remote controller.

Do not touch the pipes connected with the product.

• This may result in burns or injury.

Do not use this air conditioner to preserve precision equipment, food, animals, plants or cosmetics, or for any other unusual purposes.

• This may result in property damage.

Avoid directly exposing humans, animals or plants to the air flow from the air conditioner for long periods of time.

• This may result in harm to humans, animals or plants.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

For use in Europe: This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

FOR CLEANING



- O Do not clean the appliance by spraying water directly onto it. Do not use benzene, thinner, alcohol or acetone to clean the appliance.
 - This may result in discoloration, deformation, damage, electric shock or fire.

Before cleaning or performing maintenance, cut-off the power supply and wait until the fan stops.

Failing to do so may result in electric shock or fire.



∧ CAUTION

- Take care when cleaning the surface of the heat exchanger of the outdoor unit since it has sharp edges.
 - To avoid cutting your fingers, wear thick cotton gloves when cleaning it.
 - This should be done by a qualified technician please contact your installer or service centre.
- O Do not clean the inside of the air conditioner by yourself.
 - For cleaning inside the appliance, contact your nearest service centre.
 - When cleaning the internal filter, refer to the descriptions in the 'Cleaning and Maintaining' section.
 - Failure to do may result in damage, electric shock or fire.
 - Make sure to prevent any injury from sharp edges of the surface when handling the heat exchanger.

Indoor Unit Overview

Congratulations on the purchase of the air conditioner. We hope you enjoy the features of your air conditioner and stay cool or warm with optimal efficiency.

Please read the user manual to get started and to make the best use of the air conditioner.

Home Duct type



NOTE

Your air conditioner may look slightly different from the illustration shown above depending on your model.

Operating temperature and humidity

When using the air conditioner follow the operating temperature and humidity ranges.

Mode	Indoor temperature	Outdoor temperature	Indoor humidity
Cool mode	10, 70.00		
Dry mode	− 18~32 °C	Depending on the outdoor unit specification	80% or less
Heat mode	30 °C or less		

- If you use the air conditioner at a relative humidity above 80%, it may cause a formation of condensation and a leakage of water on the floor.
- The rated heating capacity is based on an outdoor temperature of 7°C. If the outdoor temperature goes down below 0°C, heating efficiencies may decrease depending on the temperature conditions.
- If the indoor unit is out of the operating temperature and humidity range, the safery device may operate and the air conditioner may stop.
- If the indoor unit is installed in an IT room (for example, a computer room), a separate backup system must be installed, and the reliability of our product cannot be guaranteed at temperatures outside the operating temperature range.

Pairing an indoor unit with a remote control

Use the Zone function to assign numbers to multiple indoor units installed in the same space, and control individual indoor units.



🖹 ΝΟΤΕ

- You can select either one or all of Zone 1 to Zone 4.
- If multiple products are in use, you can pair each indoor unit and remote control, and control indoor units individually.
- Setting a channel to individually control products Configure this setting using the remote control when the indoor unit power is off.



- Press the < 🥐 > button, and within 60 seconds, press the (Mode) button.
- The current Zone function settings persist even if you change the current mode or you turn off and then turn on the remote control.

If the remote control battery discharges, all settings are reset, in which case settings should be configured again.

Cleaning and Maintaining

For the best performance from your air conditioner, clean it periodically. When cleaning, make sure to unplug from the unit for user's safety.

Cleaning the filter

When cleaning the filter, make sure to unplug the power from the unit. Washable foam based Air filter captures large particles from the air. The filter is cleaned with a vacuum or by hand washing.

Home Duct type

1 Slide out the Air filter on the rear side panel to the right side.



2 Clean the Air filter with a vacuum cleaner or soft brush. If dust is too heavy, then rinse it with running water and dry it in a ventilated area.





- For best conditions, repeat every two weeks.
- If the Air filter dries in a confined (or humid) area, odors may generate. If it occurs, re-clean and dry it in a ventilated area.
- **3** Insert the Air filter back in its original position.



NOTE

- The illustration shown above may differ from your depending on your model.
- After cleaning the filter, press the Filter Reset button on the remote control for 2 seconds to reset the filter schedule. Filter sign indicator will be on for cleaning time.

Resetting the filter-cleaning reminder

Programmable Wired Controller



 Filter Reset

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After cleaning and reassembling the air filter, be sure to reset the filter-cleaning reminder as follows :

- Indoor unit with the wired remote control:
 - a Press the 🕄 button to display the **Option** menu.
 - **b** Press the **)** button to select **Filter Reset** and press the **OK** button.
 - c Press the) button to select Indoor and press the OK button to display Filter using time.
 - $d \quad \text{Press the } OK \text{ button to reset the air filter.}$

Wireless Remote Control



• Indoor unit with the wireless remote control:



- The filter reset indicator blinks when the air filter should be cleaned.
- Although the filter cleaning indicator (Yellow green light) does not light, be sure to set the "Filter Reset" after cleaning the air filter.
- If the angle of the airflow blade is changed by opening the front grille for installation or maintenance of the indoor unit, be sure to turn off and then on the auxiliary switch before operating the indoor unit again. If not, the angle of the air flow blade may change and the blades may not be closed after turning off the indoor unit.

Cleaning and Maintaining

Periodical maintenance

Unit	Maintenance item	Interval	Requires qualified technicians
	Clean the air filter.	At least once a month	
Clean the condensate drain pan.		Once a year	Required
Indoor unit	Clean up the heat exchange.	Once a year	Required
unit	Clean the condensate drain pipe.	Once every 4 months	Required
	R-32 detecting sensor	10 years	Required
	Clean the heat exchanger on the outside of the unit.	Once every 4 months	Required
	Clean the heat exchanger on the inside of the unit.	Once a year	Required
	Clean the electric components with jets of air.	Once a year	Required
Outdoor unit	Verify that all the electric components are firmly tightened.	Once a year	Required
	Clean the fan.	Once a year	Required
	Verify that the fan assemblies are firmly tightened.	Once a year	Required
	Clean the condensate drain pan.	Once a year	Required

NOTE

- The checks and maintenance operations described above are essential to guarantee the efficiency of the air conditioner. The frequency of these operations may vary depending on the characteristics of the area, the amount of dust, etc.
- 1 The above mentioned operations should be performed more frequently if the area of installation is very dusty.
- **2** If the period of use of the R-32 detecting sensor exceeds 5 years, "E695" is displayed on the wired remote control. The product works normally. Six months before the expiration of the period of use date, "E699" is displayed on the wired remote control, and the product operates normally.

If the period of use date exceeds 10 years, the wired remote control displays "E700", and the use of the product is restricted.

It must be replaced through Samsung Electronics Service Center before the expiration of the period of use date.

3 These operations must always be performed by qualified personnel. For more detailed information, refer to the Installation Manual.

Troubleshooting

Refer to the following chart if the air conditioner operates abnormally. This may save time and unnecessary expense.

Problem	Solution	
The product does not	Connect an R-32-exclusive wired remote control.	
work.	* MWR-WG01*N	
Error E694	* R-32-exclusive wired remote controls should be purchased separately.	
An alarm sounds, and the product does not work. Error E696	 This is intended to determine whether there is a leak or not, as R-32 refrigerant is sensed. The indoor unit determines again whether or not there is a refrigerant leak while operating for 2 minutes using Fan mode (specifically High speed). If there is no refrigerant leak, the indoor unit stops operating, the error is cleared and the product can operate normally. The R-32 sensor, embedded in the indoor unit, reacts not only to R-32 refrigerant but also to high-concentration chemicals (e.g. organic solvents, hair spray and paint). Do not use any high-concentration chemicals in the vicinity of the indoor unit, as these may cause false operation of the sensor. 	
An alarm sounds, and the product does not work. Error E697, E797	 The "E697" alarm sounds when the R-32 refrigerant leaks. To alert customers about the refrigerant leak, the wired remote control displays the screen shown below, and an alarm sounds for 4 minutes. This alarm can be turned off by pressing the OK button on the wired remote control for 3 seconds. Indoor address : 200001 Error code : E697 Press the 'OK' button for 3 seconds to dismiss the alert. The refrigerant inside the product has been recovered and held in the outdoor unit. Ventilate the room for which the alarm was activated. When E697 alarm occurs, E797 error is displayed in other indoor unit connected to the corresponding indoor unit and operation is stopped and does not work. Contact the Samsung Electronics service center for assistance. 	

Cleaning and Maintaining

Problem	Solution
The product does not work. Error E116, E698, E699, E700	 This error occurs when the R-32 refrigerant sensor has a malfunction or the sensor's life has expired. Display "E116" or "E698" when a sensor failure occurs The R-32 sensor's lifespan is 10 years. The wired remote control displays 'E699' 6 months before the sensor's lifespan expires. After the sensor's lifespan expires, the wired remote control displays 'E700', and the product usage is limited. Contact the Samsung Electronics service center for assistance.
The air conditioner does not operate immediately after it has been restarted.	• Because of the protective mechanism, the appliance does not start operating immediately to keep the unit from overloading. The air conditioner will start in 3 minutes.
The air conditioner does not operate at all.	 Check whether the power is turned on, and then operate the air conditioner again. Check whether the auxiliary power switch (MCCB, ELB) is turned on. If the auxiliary power switch (MCCB, ELB) is turned off, the air conditioner does not work although you press the (b) (Power) button. When you clean the air conditioner, turn off the auxiliary power switch (MCCB, ELB). After the air conditioner is not used for an extended period of time, be sure to turn on the auxiliary power switch (MCCB, ELB) 6 hours before starting operation. MOTE The auxiliary power switch (MCCB, ELB) is sold separately. Make sure that auxiliary power switch (MCCB, ELB) is installed in the distribution box inside the building. If the air conditioner is turned off by the Timed off function, turn on the air conditioner again by pressing the (b) (Power) button.
The temperature does not change.	 Check whether the Fan mode is running. In the Fan mode, the air conditioner controls the set temperature automatically, and you cannot change the set temperature.
Warm air does not come out of the air conditioner.	 Check whether the outdoor unit is designed for cooling only. In this case, warm air does not come out although you select the Heat mode. Check whether the remote control is designed only for cooling only. Use a remote control that supports both cooling and heating.
The fan speed does not change.	 Check whether the Auto or Dry mode is running. In these modes, the air conditioner controls the fan speed automatically, and you cannot change the fan speed.

Problem	Solution
The wireless remote control does not operate.	 Check whether the batteries are discharged. Make sure that nothing is blocking the remote control sensor. Check whether any strong lighting sources are near the air conditioner. Strong light which comes from fluorescent bulbs or neon signs may interfere with the remote control.
The wired remote control does not operate.	• Check whether the (!) indicator is displayed at the bottom right of the remote control display. In this case, turn off both the air conditioner and the auxiliary power switch, and then contact a service center.
The air conditioner is not turned on or off immediately with the wired remote control.	• Check whether the wired remote control is set for group control. In this case, the air conditioners connected to the wired remote control are turned on or off sequentially. This operation takes up to 32 seconds.
The Timed on/off function does not operate.	 Check whether you pressed the () (SET) button on the remote control after setting the on/off time. Set the on/off time.
The indoor unit display blinks continuously.	 Turn on the air conditioner again by pressing the (b) (Power) button. Turn off and then turn on the auxiliary power switch, and then turn on the conditioner. If the indoor unit display is still blinking, contact a service center.
I want to get cooler air.	• Operate the air conditioner with a electric fan to save energy and enhance the cooling efficiency.
The air is not cool or warm enough.	 In the Cool mode, cool air does not come out if the set temperature is higher than the current temperature. Remote control: Press the Temperature button repeatedly until the set temperature [minimum: 18°C] is set to lower than the current temperature. In the Heat mode, warm air does not come out if the set temperature is lower than the current temperature. Remote control: Press the Temperature button repeatedly until the set temperature [maximum: 30°C] is set to higher than the current temperature. Remote control: Press the Temperature button repeatedly until the set temperature [maximum: 30°C] is set to higher than the current temperature. Both cooling and heating do not operate in the Fan mode. Select the Cool, Heat, Auto, or Dry mode. Check whether the air filter is blocked with dirt. A dusty filter may decrease the cooling and heating efficiencies. Clean the air filter frequently. If a cover is on the outdoor unit or any obstacle is present near the outdoor unit, remove them. Install the outdoor unit in a well-ventilated place. Avoiding places exposed to direct sunlight or close to a heating appliance. Place a sunscreen over the outdoor unit to protect it from direct sunlight. If the indoor unit is installed in a place exposed to direct sunlight, pull the curtains on the windows

Problem	Solution
The air is not cool or warm enough.	 Close the windows and doors to maximize the cooling and heating efficiencies. If the Cool mode is stopped and then started immediately, cool air comes out after about 3 minutes to protect the compressor of the outdoor unit. When the Heat mode is started, warm air does not come out immediately to prevent cool air from coming out at the beginning. If the refrigerant pipe is too long, the cooling and heating efficiencies may be decreased. Avoid exceeding the maximum pipe length.
The air conditioner makes strange noises.	 In certain conditions (especially, when the outdoor temperature is lower than 20°C), a hissing, rumbling, or splashing sound may be heard while the refrigerant is circulating through the air conditioner. This is a normal operation. When you press the (1) (Power) button on the remote control, noise may be heard from the drain pump inside the air conditioner. This noise is a normal sound.
Unpleasant odours permeate the room.	 If the air conditioner is running in a smoky area or if there is a smell entering from outside, ventilate the room properly. If both indoor temperature and indoor humidity are high, operate the air conditioner in the Clean or Fan mode for 1 to 2 hours. If the air conditioner has not been operated for an extended period of time, clean the indoor unit and then operate the air conditioner in the Fan mode for 3 to 4 hours to dry the inside of the indoor unit for removal of unpleasant odours. If the air filter blocked with dirt, clean the air filter.
Steam is produced on the indoor unit.	 In winter, if the indoor humidity is high, steam may be produced around the air outlet while the defrost function is running. This is a normal operation.
The outdoor unit fan continues to operate when the air conditioner is turned off.	 When the air conditioner is turned off, the outdoor unit fan may continue to operate to reduce noise of the refrigerant gas. This is a normal operation.
Water drops from the piping connections of the outdoor unit.	• Condensation may develop due to the difference in temperature. This is a normal condition.
Steam is produced on the outdoor unit.	 In winter, when the air conditioner runs in the Heat mode, the frost on the heat exchanger melts and steam may be produced. This is a normal operation, neither product malfunction nor a fire.

Model specification (Dimension and weight)

Unit	Model	Net weight (kg)	Dimension (W x D x H) (mm)	
AM***DNLDKG*	**017**	15.9	700*440*199	
	022	15.9	Dimension (W x D x H) (mm) 700*440*199 700*440*199 700*440*199 700*440*199 900*440*199 900*440*199	
	028	15.9	700*440*199	
	036	16.3	700*440*199	
	045	19.3	900*440*199	
	056	19.3	900*440*199	
	071	22.7	1100*440*199	

Information about Refrigerant

Important information: regulation regarding the refrigerant used

This product contains fluorinated greenhouse gases. Do not vent gases into the atmosphere.

 If the system contains 5 tCO₂e or more of fluorinated greenhouse gases, it must be checked for leakage at least once every 12 months, according to regulation No. 517/2014. This activity must be covered by qualified personnel only. In the case of the situation above, the installer (or authorized person with responsibility for final check) must provide a maintenance book, with all the information recorded, according to REGULATION (EU) No. 517/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 16 April 2014 on fluorinated greenhouse gases.

Refrigenat type	GWP value
R-32	675

- GWP: Global Warming Potential
- Calculating tCO₂e: kg x GWP/1000

SmartThings app

To use the SmartThings app, connect the product to the network in the sequence described below. The images shown may differ depending on your smartphone model, OS version and manufacturer. You need to set up the Wi-Fi access point only when connecting the product to a Wi-Fi network. Once the product is connected, you can use the SmartThings app via Wi-Fi, 3G, LTE, 5G or more wireless networks.



Checking the power connections

Check if the power is connected to the product and the access point.

Setting up and connecting to a Wi-Fi access point using your smartphone

- To connect the product to a Wi-Fi network, turn on Wi-Fi at "Settings > Wi-Fi", and then select the access point to connect to
- Only alphanumeric characters are supported for wireless access point names (SSIDs). If an SSID has a special character, rename it before connecting to it.
- This product supports only Wi-Fi 2.4 GHz.



- 2 Turning off "Switch to mobile data" at "Settings > Wi-Fi" on your Smartphone
- If "Switch to mobile data" or "Adaptive Wi-Fi" is turned on, you cannot connect to the network. Be sure to turn off these functions before connecting to the network.

< Advanced		< Advanced	Of
Switch to mobile data Insert SIM card to use mobile data.	Off	Adaptive Wi-Fi This function is turned off. No SIM card has been inserted.	5
	57		$\left(\right)$

NOTE

• The setup may differ depending on your smartphone model, OS version and manufacturer.

3 Checking the Internet connectivity

 After connecting to Wi-Fi, check that your smartphone is connected to the Internet.

NOTE

• A firewall may prevent your smartphone from connecting to the Internet. Contact your Internet service provider for troubleshooting.

Downloading the SmartThings app and registering your Samsung account

1 Downloading the SmartThings app

- Search for "SmartThings" on Play Store or App Store, and download the SmartThings app to your smartphone.
- If the SmartThings app is already installed on your smartphone, update it to the latest version.

- The SmartThings app supports Android OS 7.0 or later (with at least 2 GB RAM) and iOS 12.0 or later. The app is optimized for iPhone 6s or later and Samsung smartphones (Galaxy S and Note series).
 The updates of the SmartThings app or the functions supported by it may be discontinued for the previously supported OS versions due to reasons such as usability and security.
- The SmartThings app may change without prior notice to improve product usability and performance.

2 Registering your Samsung account

 A Samsung account is required to use the SmartThings app. To create your Samsung account and log in to your account, follow the instructions displayed on the SmartThings app. You do not need to install an additional app.

NOTE

- If you already have a Samsung account, log in to the account. If you have a smartphone that is a Samsung device and you have a Samsung account, your smartphone is automatically logged in to your account.
- If you log in from a smartphone produced for another country, you need to log in with its country code when you create your Samsung account, and the SmartThings app may not be used on some smartphones.

Connecting the SmartThings app to your product

1 Selecting the product to connect to

- 1) Start the SmartThings app about one minute after turning on the product to connect to.
- After the SmartThings app is started, select 'ADD NOW' when a pop-up window saying that a product to connect to is found appears.



 If the pop-up window does not appear, select "+", and then "Add Device".



You can add a product you want to connect to by selecting it manually or by selecting "Scan nearby".

- Select manually: Samsung devices > Air conditioner
- Scan: Scan nearby > Air conditioner

What kind of device do you want to add?	
	Scan QR code
Air conditioner	Scan nearby
Air purifier	Select

2 Connecting the SmartThings app to your product

- Follow the instructions displayed on the SmartThings app to connect to your product.
- For information on how to use the SmartThings app, select the How To menu on the app.

NOTE

- If any pop-up window appears on the top of the smartphone while connecting to your product, do not select it.
- If a pop-up window saying that the device is already registered appears during connecting to your product, get permission using "REQUEST PERMISSION" from a user already connected to the product, or create a new account using "REGISTER MY ACCOUNT" to independently connect to the product.
- If a Samsung account-related country error occurs while connecting to your product, log out of your current Samsung account, log in to your previous Samsung account, and then delete all devices that have been connected previously. Then, log in to your current Samsung account again, and configure the settings.

SmartThings app

- If a failure message appears while adding a device, see "Setting up and connecting to a Wi-Fi access point using your smartphone" on page 26. The connection may fail temporarily due to an installation location problem of the access point or other problems.
- If a message appears on the SmartThings app, follow its instructions.

NOTE

- For the security protocols for wireless/wired access points, WPA-PSK and WPA2-PSK are recommended. For the authentication methods, AES is recommended. New Wi-Fi authentication specifications and Wi-Fi non-standard authentication methods are not supported.
- The product supports the IEEE802.11 b/g/n (2.4 GHz) communication protocol. (Samsung recommends IEEE802.11n.)
- If your Internet service provider has permanently registered the MAC address (a unique identification number) of your PC or modem, you may not be able to connect your product to the Internet. Contact your Internet service provider and ask how to connect devices other than your PC (such as an air conditioner and an air purifier) to the Internet.

Open Source Announcement

The software included in this product contains open source software.

The following URL http://opensource.samsung.com/ opensource/SMART_TP1_0/seq/0 leads to open source license information as related to this product.



Security updates information

Security updates are provided to strengthen the security of your device and protect your personal information. For more information on security updates, visit https://security.samsungda.com.

* The website supports only some languages.

Troubleshooting

Check the following before requesting a service from the Service Center

Symptom		Measure
The installed SmartThings app cannot access the air conditioner.		Make sure you have connected the air conditioner to a wireless router.
I cannot log in wit	h my Samsung account.	 Try recovering your ID and password from the Samsung account page.
Adding device(s)	A failure message appears while adding devices.	• This may fail temporarily due to the distance from the router or some interferences. Try again later.
	While adding the device, the progress stops at 0%-1% and a message appears saying that adding the device has failed.	 You cannot add any device without deleting it once the device has already been added to the SmartThings app. To add the connected device again, first remove it and then proceed with the process.
	While adding the device, the progress is stuck at 99% and a message appears saying that adding the device has failed.	 If you are using a Samsung smartphone, the server may not be connected temporarily. Restart the SmartThings app and then try adding the device again. If your phone is not a Samsung product, check that you have entered a wrong Wi-Fi password. Try adding devices again.
	The app displays an authorization failure before pressing the user agreement button.	 Check if a Wi-Fi Kit Single is already connected from the SmartThings app. When there are devices added, first remove them and try again.
	The app displays an authorization failure on the user agreement screen.	 Make sure to press the [Power] button within 2 minutes after the screen appears. Try adding devices again.
	The screen requests to initialize the user account.	 This happens when the user has already added devices. Follow the instructions provided in the SmartThings app.
After adding a device, the SmartThings app displays the disconnection event.		 This happens when a device is being added to the server or it is temporarily disconnected from the router. End the SmartThings app and then launch it again.

Regulatory Notice

Wi-Fi					
Frequency Range Transmitter Power (Max)					
2412 - 2472 MHz 20 dBm					
Bluetooth					
Frequency Range Transmitter Power (Max)					
2402 - 2480 MHz 20 dBm					

Hereby, Samsung declares that this radio equipment is in compliance with Directive 2014/53/EU and with the relevant statutory requirements in the UK. The full text of the EU declaration of conformity and the UK declaration of conformity is available at the following internet address: http://www.samsung.com, go to Support > Search Product Support and enter the model name.

Installing the indoor unit

It is recommended to install the Y-joint before installing the indoor unit.

1 Place the pattern sheet on the ceiling at the spot where you want to install the indoor unit.

NOTE

- Since the diagram is made of paper, it may shrink or stretch slightly due to temperature or humidity. For this reason, before drilling the holes maintain the correct dimensions between the markings.
- Pattern sheet is supplied depending on the model type.



2 Insert bolt anchors, use existing ceiling supports or construct a suitable support as shown in figure.



3 Install the suspension bolts depending on the ceiling type.

- Ensure that the ceiling is strong enough to support the weight of the indoor unit. Before hanging the unit, test the strength of each attached suspension bolt.
- If the length of suspension bolt is more than 1.5m, it is required to prevent vibration.
- If this is not possible, create an opening on the false ceiling in order to be able to use it to perform the required operations on the indoor unit.



4 Screw eight nuts to the suspension bolts making space for hanging the indoor unit.

A CAUTION

• You must install the suspension bolts more than four when installing the indoor unit.



5 Hang the indoor unit to the suspension bolts between two nuts.

NOTE

- Piping must be laid and connected inside the ceiling when suspending the unit. If the ceiling is already constructed, lay the piping into position for connection to the unit before placing the unit inside the ceiling.
- 6 Screw the nuts to suspend the unit.
- **7** Adjust level of the unit by using measurement plate for all 4 sides.

NOTE

 For proper drainage of condensate, give a 10mm(3mm) slant to the left or right side of the unit which will be connected with the drain hose, as shown in the figure. Make a tilt when you wish to install the drain pump, too.



A CAUTION

 Noise will increase 3~6 dB(A) when the air flow enters from the bottom side (Only for Slim Duct/Home Duct Type product).

Performing Leak Test & Insulation

Leak test

LEAK TEST WITH NITROGEN (before opening valves)

In order to detect basic refrigerant leaks, before recreating the vacuum and recirculating the R-32, it's responsible of installer to pressurize the whole system with nitrogen(using a pressure regulator) at a pressure above 4.1MPa(gauge).

LEAK TEST WITH R-32 (after opening valves)

Before opening valves, discharge all the nitrogen into the system and create vacuum. After opening valves check leaks using a leak detector for refrigerant R-32.

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A CAUTION

• Discharge all the nitrogen to create a vacuum and charge the system.

Insulation

Once you have checked that there are no leaks in the system, you can insulate the piping and hose.

 To avoid condensation problems, place T13.0 or thicker Acrylonitrile Butadien Rubber separately around each refrigerant pipe.

NOTE

Always make the seam of pipes face upwards.



2 Wind insulating tape around the pipes and drain hose avoiding to compress the insulation too much.



A CAUTION

- Must fit tightly against body without any gap.
- **3** Finish wrapping insulating tape around the rest of the pipes leading to the outdoor unit.
- 4 The pipes and electrical cables connecting the indoor unit with the outdoor unit must be fixed to the wall with suitable ducts.

 All refrigerant connection must be accessible, in order to permit either unit maintenance or removing it completely.

- 5 Select the insulation of the refrigerant pipe.
 - Insulate the gas side and liquid side pipe referring to the thickness according to the pipe size.
 - Indoor temperature of 30°C and humidity of 85% is the standard condition. If install in a high humidity condition, use one grade thicker insulator by referring to the table below. If installing in an unfavorable conditions, use thicker one.
 - Insulator's heat-resistance temperature should be more than 120°C.

		Insula (Heatin		
Pipe	Pipe size Standard High humidity [30°C,85%] [30°C,over85%]		Remarks	
		EPD		
Liqued	Φ6.35~Φ9.52	9t	9t	
pipe	Φ12.7~Φ50.80	13t	13t	
	Φ6.35	13t	19t	
	Φ9.52			Internal tem- perature is higher than 120°C
	Φ12.70			
	Φ15.88		254	
	Φ19.05		230	
Gas	Φ22.23	10+		
Pipe	Φ25.40	171		
	Φ28.58			
	Φ31.75		7.24	
	Φ38.10		521	
	Φ44.45			
	Φ50.80	25t	38t	

A CAUTION

- Install the insulation not to get wider and use the adhesives on the connection part of it to prevent moisture from entering.
- Wind the refrigerant pipe with insulation tape if it is exposed to outside sunlight.
- Install the refrigerant pipe respecting that the insulation does not get thinner on the bent part or hanger of pipe.
- Add the additional insulation if the insulation plate gets thinner.



Drain pipe and Drain Hose Installation

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1 Install the drain hose as short as possible.

NOTE

- In order to discharge condensation water, the drain hose should keep tilted.
- Secure the drain hose with the cable-tie not to be separated from the unit.
- The drain pump connection port is used when using a drain pump.
- 2 When there is no draining pump, insulate the drain hose and then fix it as a picture.

NOTE

- Insert the drain hose to bottom of the outfall of water basin.
- Lock steel ring of the drain hose according to the figure.
- Wind and wrap steel ring and drain hose fully with thermal insulation sponge; fix both ends of external layer with ribbon for thermal insulation.

After being installed, drain hose must be insulated fully by heat insulating material.(To be provided at site.)



Drainpipe Connection

Without the drain pump

- 1 Install horizontal drainpipe with a slope of 1/100 or more and fix it by hanger space of 1.0~1.5m.
- 2 Install U-trap at the end of the drainpipe to prevent a nasty smell to reach the indoor unit.
- **3** Do not install the drainpipe to upward position. It may cause water flow back to the unit.



With the drain pump

- 1 The drain pipe should be installed within 300mm to 550mm from the flexible hose and then lift down 20mm or more.
- 2 Install horizontal drainpipe with a slope of 1/100 or more and fix it by hanger space of 1.0~1.5m.
- **3** Install the air vent in the horizontal drainpipe to prevent water flow back to the indoor unit.

NOTE

- You may not need to install it if there were proper slope in the horizontal drainpipe.
- 4 The flexible hose should not be installed upward position, it may cause water flow back to the indoor unit.



Centralized Drainage

Without the drain pump

- Install horizontal drainpipe with a slope of 1/100 or more and ix it by hanger space of 1.0~1.5m.
- 2 Install U-trap at the end of the drainpipe to prevent a nasty smell to reach the indoor unit.



Centralized Drainage without the drain pump

- 1 Install horizontal drainpipe with a slope of 1/100 or more and fix it by hanger space of 1.0~1.5m.
- 2 Install U-trap at the end of the drainpipe to prevent a nasty smell to reach the indoor unit.



Centralized Drainage with the drain pump

- 1 Install horizontal drainpipe with a slope of 1/100 or more and fix it by hanger space of 1.0~1.5m.
- 2 Install U-trap at the end of the drainpipe to prevent a nasty smell to reach the indoor unit.



Connecting the power and communication cables

Power and communication cable connection

- Before wiring work, you must turn off all power source.
- Connect the power and communication cable among the units within maximum length to set the voltage drop under 10%.
- The auxiliary circuit breaker (ELCB, MCCB, ELB) should be considered more capacity if many indoor units are connected from one breaker.
- Connect F3, F4(for communication) to the communication cable of the wired remote control.
- Tighten the electric wires with a proper tool within the torque limit to connect and fix them firmly, and then organize the wires to prevent outside pressure being exerted on the covers and other parts. Failure to do so may result in overheating, electric shock, and fire.

Tightening torque (N•m)					
M3.5	0.8 ~ 1.2				
M4	1.2 ~ 1.8				

(1 N•m = 10 kgf•cm)

To protect the product from water and possible shock, you should keep the power and the communication cables of the indoor and outdoor units in the iron pipe.

- Connect the power cable to the auxiliary circuit breaker (ELCB, MCCB, ELB).
- Keep distances of 50mm or more between power cable and communication cables.
- Power supply cords of parts of appliances for outdoor use shall not be lighter than polychloroprene sheathed flexible cord. (Code designation IEC:60245 IEC 57 / CENELEC: H05RN-F or IEC:60245 IEC 66 / CENELEC: H07RN-F)
- Screws on terminal block must not be unscrewed with the torque less than 12 kgf•cm.
- When installing the indoor unit in a computer room, use the double shielded (tape aluminum / polyester braid + copper) cable of FROHH2R type.





Wiring work

Selecting the crimping terminal lug

- 1 Select the crimping terminal lug based on the norminal dimension of the power cable.
- 2 Cover the connection part of the power cable and crimping terminal lug to insulate it.



Norminal Norminal		B		D d1		Ε	F	L	d	2	t											
dimensions for cable (mm ²)	dimensions for screw (mm)	Standard dimension (mm)	Allowance (mm)	Standard dimension (mm)	Allowance (mm)	Standard dimension (mm)	Allowance (mm)	Min.	Min.	Max.	Standard dimension (mm)	Allowance (mm)	Min.									
15	4	6.6	± 0.2	± 0.2	± 0.2	± 0.2	± 0.2	6.6 8 ± 0.2	3.4	+0.3	17	+02	<i>L</i> 1	6	16	43	+0.2	07				
1.5	4	8							5.4	-0.2	1.7	- 0.2	4.1	0	10	4.5	0	0.7				
25	4	6.6 + 0.2	6.6 + 0.2	6.6 + 0.2	102	+02	+02	6 +02	.6 + 0.2	6.6 + 0.2	6.6 + 0.2	+02	10	+0.3	27	+02	/	,	175	47	+0.2	0.0
2.5	4	8.5	± 0.2 4.2	4.2 -0.2	-0.2	2.5	± 0.2	0	0	17.5	4.5	0	0.8									
4	1	+0.3	3.4	74 102	6	/ -	20	47	+0.2	0.0												
4	4	9.0	± 0.2	0.0	-0.2	5.4	± 0.2	0	5	20	4.5	0	0.9									

Specifications of the terminal blocks



Power supply (single phase)	МССВ	ELB
Min : 198V	VA	XA, 30 mA
Max : 242V	XA	0.1 s
Power cable	Earth cable	Communication cable
2.5 mm ² or more	2.5 mm ²	0.75 to 1.5 mm ²

Decide the power cable specification and maximum length by formula **2**.

1 Decide the capacity of ELB and MCCB by below formula.

The capacity of ELB, MCCB X[A] = 1.25 X 1.1 X ΣAi

NOTE

- X : The capacity of ELB, MCCB
- ΣAi : Sum of rating currents of each indoor unit.
- 2 Decide the power cable specification and maximum length within 10% voltage drop among indoor units.



- Coef: 1.55
- Lk: Distance among each indoor unit[m], Ak: Power cable specification[mm2]
- ik: Running current of each unit[A]

Example of Installation

Total power cable length L = 100(m), Initial pull-in current = 10[A], Running current of each units = 1[A], Total 10 indoor units were installed



to 242V

• Apply following equation.



- Calculation
 - Installing with 1 sort wire.

2.5 [mm ²] 2.5 -2.2 [V] -2.2 220 [V]	2.2 [V]	2.5 [mm²] 208.8 [V]	Within 198V to 242V : Applicable
-(2.2+2.0+1.8+1.5+ – Installin	1.3+1.1+0.9+0.7+0. Ig with 2 diffe	4+0.2)=-11.2 [V] rent sort wire	2.
4.0 [mm²] 4.0) [mm²] ¦ 2	2.5 [mm²]	. Within 198V

220 [V]	1.2 [*]	209.5 [V] :	Applicable
-(1.4+1.2+1.8-	+1.5+1.3+1.1+0.9+0.7+0	.4+0.2)=-10.5 [V]	

-1.2 [V] -1.2 [V]

- Select the power cable in accordance with relevant local and national.
- Wire size must comply with local and national code.
- You should connect the power cable into the power cable terminal and fasten it with a clamp.
- The unbalanced power must be maintained within 10% of supply rating among whole indoor units.
- If the power is unbalanced greatly, it may shorten the life of the condenser. If the unbalanced power is exceeded over 10% of supply rating, the indoor unit is protected, stopped and the error mode indicates

- Connect the power cable to the auxiliary circuit breaker. An all pole disconnection from the power supply must be incorporated in the fixed wiring (≥3mm).
- You must keep the cable in a protection tube.
- Maximum length of power cables are decided within 10% of power drop. If it exceeds, you must consider another power supplying method.
- The circuit breaker(MCCB, ELB) should be considered more capacity if many indoor units are connected from one breaker.
- Use round pressure terminal for connections to the power terminal block.
- For wiring, use the designated power cable and connect it firmly, then secure to prevent outside pressure being exerted on the terminal board.
- Use an appropriate screwdriver for tightening the terminal screws. A screwdriver with a small head will strip the head and make proper tightening impossible.
- Over-tightening the terminal screws may break them.

A WARNING

- In case of extending the electric wire, please DO NOT use a round-shaped Pressing socket.
 - Incomplete wire connections can cause electric shock or a fire.



LED Display indicator specifications when checking Wi-Fi Easy Setup and Wi-Fi status

The wireless remote control can be used for Easy Setup, checking the internet connection status and connecting or disconnecting Wi-Fi.



LED indicator Status

Duct		Indicators					
		On / Off	Timer	Fan	Filter sign	Note	Action
		\bigcirc		- Store			
	AP Entry					All LEDs turn On	
	Device Check	•	•			All LEDs Flashing	
	Device Registration		0	\bullet		LEDs Flashing sequentially	
Easy Setup	Connection success	•	•	•	•	All LEDs Flashing(During 3SEC)	
	Connection failed	Х	Х	Х	Х	All LEDs turn Off and operate in the original mode	AP setting, Wi-Fi module replacement
Check your	AP, when connected to the Internet normally		•	٠	•	All LEDs turn On (During 5SEC)	Use normally
internet connection	When not connected to AP	Х	Х	х	х	All LEDs turn Off (During 5SEC)	AP setting, Wi-Fi module replacement
Wi-Fi	When connected		•	\bullet			-
function	When disconnected	•	•	•	•	All LEDs Flashing one time	-
When setting AP with wired remote control		•	•	•		All LEDs Flashing (MAX 10Min)	
Initialize conn	ection information	0				LEDs Flashing sequentially	-
Initialize the d	levice		0			LEDs Flashing sequentially	-

You cannot set both indoor unit addresses and the installation options in a batch: set both respectively.

Common steps for setting the addresses and options

Remote controls



NOTE

- The remote control display and buttons may vary depending on the model.
- 1 Enter the mode for setting the options.
 - a Reset remote control: Temp button Down + En button Down + More Press for 10 seconds
 - **b** You can see the "SW Initialization" message and enter the following in 5 seconds.
 - c Press 🛞 button and 😡 button for 5 seconds

d Make sure that you are entered to the mode for setting options.



Set the option values.

- The total number of available options are 24 : SEG1 to SEG24
- Because SEG1, SEG7, SEG13 and SEG19 are the page options used by the previous remote control models, the modes to set values for these options are skipped automatically.
- Set a 2-digit value for each option pair in the following order.
- You can see 20 SEG (except SEG1, SEG7, SEG13, SEG19) SEG2 \rightarrow ... \rightarrow SEG6 \rightarrow SEG8 \rightarrow \rightarrow SEG12 \rightarrow $SEG14 \rightarrow \dots \rightarrow SEG18 \rightarrow SEG20 \rightarrow \dots \rightarrow SEG24$

SEG1	SEG2	SEG3	SEG4	SEG5	SEG6
0	Х	Х	Х	Х	Х
SEG7	SEG8	SEG9	SEG9 SEG10		SEG12
1	Х	Х	Х	Х	Х
SEG13	SEG14	SEG15	SEG16	SEG17	SEG18
2	Х	Х	Х	Х	Х
SEG19	SEG20	SEG21	SEG22	SEG23	SEG24
3	Х	Х	Х	Х	Х

- You can set the next SEG by pressing the magnetic set of the set button.
- You can change the digit value through the following operation. Left value: \prod_{Temp} up or down, range : 0 ~ F Right value: \prod_{Fan} up or down, range : 0 ~ F

Take the steps presented in the following table:

	Steps	Remote control display
1	Set the SEG2 and SEG3 values:	
	a Set the SEG2 value by pressing the Temp button repeatedly until the value you want to set appears on the remote control display.	00
	b Set the SEG3 value by pressing the Fin button repeatedly until the value you want to set appears on the remote control display.	O O
	When you press the or button, values appear in the following order: ☐ → ☐ → … E → E	SEG3
2	Press the 📾 button to move to the next page.	00
3	Set the SEG4 and SEG5 values:	
	a Set the SEG4 value by pressing the the button repeatedly until the value you want to set appears on the remote control display.	00
	b Set the SEG5 value by pressing the button repeatedly until the value you want to set appears on the remote control display.	00
	When you press the range or remp button, values appear in the following order: ☐ • 日 • ··· 日 • 日 	 SEG5
4	Press the button to move to the next page.	00

	Steps	Remote control display
5	 Set the SEG6 and SEG8 values: a Set the SEG6 value by pressing the Temp button repeatedly until the value you want to set appears on the remote control display. 	00
	 b Set the SEG8 value by pressing the [¬]_{Fan} button repeatedly until the value you want to set appears on the remote control display. When you press the [¬]_{Fan} or [¬]_{Temp} button, values appear in the following order: 1 → [¬] E → E 	SEG6
6	Press the 📾 button to move to the next page.	00
7	 Set the SEG9 and SEG10 values: a Set the SEG9 value by pressing the remote control value button repeatedly until the value you want to set appears on the remote control display. 	00 SEG9
	 b Set the SEG10 value by pressing the → fam button repeatedly until the value you want to set appears on the remote control display. When you press the → fam or → fam button, values appear in the following order: C → C → F 	00 SEG10
8	Press the 📾 button to move to the next page.	00

	Steps	Remote control display
9	 Set the SEG11 and SEG12 values: a Set the SEG11 value by pressing the remote control value by pressing the remote control display. 	0 0
	 b Set the SEG12 value by pressing the → button repeatedly until the value you want to set appears on the remote control display. When you press the → or → fram or → button, values appear in the following order: C → □ → □ = → □ 	00
10	Press the button to move to the next page.	00
11	 Set the SEG14 and SEG15 values: a Set the SEG14 value by pressing the to remove button repeatedly until the value you want to set appears on the remote control display. 	00
	 b Set the SEG15 value by pressing the → button repeatedly until the value you want to set appears on the remote control display. When you press the → or → button, values appear in the following order: C → C → E → E 	00
12	Press the 📾 button to move to the next page.	00

Stens	Pemote control display
	Remote control display
 a Set the SEG16 value by pressing the <i>Temp</i> button repeatedly until the value you want to set appears on the remote control display. 	00
 b Set the SEG17 value by pressing the → button repeatedly until the value you want to set appears on the remote control display. When you press the → or → button, values appear in the following order: □ → □ → … E → E 	SEG16
14 Press the 📾 button to move to the next page.	00
 15 Set the SEG18 and SEG20 values: a Set the SEG18 value by pressing the Temp button repeatedly until the value you want to set appears on the remote control display. 	00 SEG18
 b Set the SEG20 value by pressing the → button repeatedly until the value you want to set appears on the remote control display. When you press the → or → button, values appear in the following order: □ → □ → ··· E → B 	00 SEG20
16 Press the 📾 button to move to the next page.	00

	Steps	Remote control display
17	 Set the SEG21 and SEG22 values: a Set the SEG21 value by pressing the www.set.action.org button repeatedly until the value you want to set appears on the remote control display. 	00
	 b Set the SEG22 value by pressing the → button repeatedly until the value you want to set appears on the remote control display. When you press the → or → button, values appear in the following order: B → B → m E → E 	00 SEG22
18	Press the 📾 button to move to the next page.	00
19	Set the SEG23 and SEG24 values: a Set the SEG23 value by pressing the to set appears on the remote control display.	00
	 b Set the SEG24 value by pressing the → button repeatedly until the value you want to set appears on the remote control display. When you press the → or → button, values appear in the following order: C → C → F 	00

3 Check whether the option values you have set are correct by pressing the w button repeatedly.



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- 4 Save the option values into the indoor unit: Point the remote control to the remote control sensor on the indoor unit and then press the button on the remote control twice. Make sure that this command is received by the indoor unit. When it is successfully received, you can hear a short sound from the indoor unit. If the command is not received, press the button again.
- **5** Check whether the air conditioner operates following the option values you have set:
 - **a** Reset the indoor or outdoor unit.

 - Outdoor Unit : Press the K3 button
 - b Reset remote control: [™]→ button Down + [™]→ button Down + [™]→ Press for 10 seconds You can see the "SW Initialization" message.



Setting an indoor unit installation option (suitable for the condition of each installation location)

- 1 Check whether power is supplied or not.
 - When the indoor unit is not plugged in, there should be additional power supply in the indoor unit.
- 2 The panel(display) should be connected to an indoor unit to receive option.



- **3** Set the installation option according to the installation condition of an air conditioner.
 - The default setting of an indoor unit installation option is ": 020010-120000-2000A0-300000".
 - Individual control of a remote controller(SEG20) is the function that controls an indoor unit individually when there is more than one indoor unit.
- **4** Set the indoor unit option by wireless remote controller.

Setting the installation options in a batch

Option No. for an indoor unit address: 0AXXXX-1XXXXX-2XXXXX-3XXXXX

Option	SEG	1	SEC	52	SE	G3	S	EG4	SE	G5	SEC	6																						
Function	Pagi	5	Mor	de	Setting ma	ain address	100-digit of ad	an indoor unit dress	10-digit of an indoor unit address		The single digit of an indoor unit																							
	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details																						
Indication and details	0 A SEG7 SEG8		A		0	No main address																												
					1	Main address setting mode	0 to 9 10-digit	0 to 9	A single digit	0 to 3	A single digit																							
Option			68	SE	G9	SEG10		SE	G11	SEG	12																							
Function	Pagi	e	-		Setting RN	1C address	-		Group channel (x16)		Group channel (x16) Group addre		ddress																					
	Indication	Details			Indication	Details			Indication	Details	Indication	Details																						
Indication and	1		-		0	No RMC address																												
details					1	RMC address setting mode	-		RMC1	0 to F	RMC2	0 to F																						
Option	SEG	13	SEG	14	SE	G15	SI	EG16	SEG17		SEG	18																						
Function	Pag	e	-		Setting № add	ICU PORT ress	10-digit of MCU address		10-digit of MCU address		10-digit of MCU address		10-digit of MCU address		10-digit of MCU address		10-digit of MCU address		10-digit of MCU address		10-digit of MCU address		10-digit of MCU address		10-digit of MCU address		10-digit of MCU address		10-digit of MCU address		1-digit	of MCU	MCU POR	l address
	Indication	Details			Indication	Details	Indication	Details	Indication	Details	Indication	Details																						
					0	No MCU PORT																												
Indication and details	2		-		1	MCU PORT address setting mode	0~1	10-digit	0~9	1-digit	A~F	PORT Location																						

- If you enter A to F to the SEG5 or SEG6, the indoor unit main address is not changed.
- If you enter 0 to the SEG 3, the indoor unit maintains the previous main address although you enter the option value for the SEG5 or SEG 6.
- If you enter 0 to the SEG 9, the indoor unit maintains previous RMC address although you enter the option value for the SEG11 or SEG12.
- You cannot set the SEG11 or SEG12 to F value at the same time.
- If the indoor unit is connected to the MCU, you can set the SEG 15~18.
- Ex.) If you want to set the indoor unit to 'A' port of MCU #1.(0A0000 – 100000 – 20101A -30000)

Setting the indoor unit installation option (suitable for the condition of each installation location)

- 1 Make sure that the power is supplied to the indoor unit.
 - If the indoor unit is not plugged in, it must include a power supply.
- 2 Make sure that the panel or display is connected to the indoor unit so that it can receive options



- **3** Set an address for each indoor unit using the remote control, according to your air conditioning system plan.
 - The indoor unit addresses are set to 020010-100000-2000A0-300000 by default.
 - The SEG20 option, Individual control with remote control, allows you to control multiple indoor units individually by using the remote control.

Installation options for the 02 series

SEG1	SEG2	SEG3	SEG4	SEG5	SEG6
0	2	Evaporator Drying	Use of external room temperature sensor / Minimizing fan operation when thermostat is off	Use of central control	FAN RPM compensation
SEG7	SEG8	SEG9	SEG10	SEG11	SEG12
1	Use of drain pump	Use of hot water heater	Settings for load operation during heater control Fan control during defrost mode / heater control during defrost mode	EEV Step when heating stops	-
SEG13	SEG14	SEG15	SEG16	SEG17	SEG18
2	Use of external control	Setting the output of external control / External heater signal / Cooling operation signal / Free Cooling control signal	S-Plasma ion	Buzzer control / whether to use humidity sensor / whether to use APP UX DSP (Dual Set Point) / whether to use R-32 sensor	Hours of filter usage
SEG19	SEG20	SEG21	SEG22	SEG23	SEG24
3	Individual control of a remote controller	Heating setting compensation / Removing condensate water in heating mode	Adjusted EEV step of stopped unit during oil return /defrost mode.	-	-

• Even if you set the Use of drain pump (SEG8) option to 0, it is automatically set to 2 (the drain pump is used with 3 minute delay).

- If you set the Maximum filter usage time (SEG18) option to a value other than 2 and 6, it is automatically set to 2 (1000 hours).
- If you set an option to a value that is out of range specified above, the option is automatically set to 0 by default.
- The SEG5 option (Use of central control) is set to 1 (Use) by default. Therefore, you don't need to set the SEG5 option additionally. Note that even if the central control system is not connected, no errors occur. If you want a specific indoor unit not to be controlled by the central control system, set the SEG option of that indoor unit to 0 (Disuse).
- The external output of SEG15 is generated via MIM-B14* connection. (Refer to the manual of MIM-B14*.)
- If you set the Individual control with remote control (SEG20) option to a value other than 0 to 4, it is automatically set to 0 (Indoor1).



 The output of hot coil terminal is AC 220 V / 230 V (The same as Indoor Unit's input Power)

02 series installation option (Detailed)

Option No. : 02XXXX-1XXXXX-2XXXXX-3XXXXX

Option	SE	G1	SE	G2	SE	G3		SEG4		SEG	15	9	EG6	
Explanation	PAGE MODE Eva			Evaporat	Evaporator Drying Use of external room temperature sensor / Minimizing fan operation when thermostat is off			Use of central control		FAN RPM compensation				
								Det	tails					
	Indication	Details	Indication	Details	Indication	Details	Indication	Use of External room temperature sensor	Minimizing fan operation when thermostat is off	Indication	Details	Indication	Details	
							0	Default	Default					
					0	Disuse	1	Use	Disuse]				
	0						2	Disuse	Use (Heating) (*2)		Dicuco			
						Use	3	Use	Use (Heating) (*2)		DISUSE			
					2	(5min)	4	Disuse	Use (Cooling) (*2)					
			2			(^1)	5	Use	Use (Cooling) (*2)					
Indication								6	Disuse	Use (Heating / Cooling) (*2)				
and Details					4	Use (10min) (*1)	7	Use	Use (Heating / Cooling) (*2)			0	Disuse	
				2			8	Disuse	Use (Cooling Ultra Low Fan) (*2)					
							9	Use	Use (Cooling Ultra Low Fan) (*2)	1	Use			
					6	Use (30min) (*1)	A	Disuse	Use (Heating / Cooling Ultra Low Fan) (*2)					
						(*1)	В	Use	Use (Heating / Cooling Ultra Low Fan) (*2)					

Option	SE	G7		SEG8	SEG9			SEG10		SEG11		SEG12
Explanation	PA	GE	Use of	drain pump	Use of h he	not water ater	Settings fo Fan contro	r load operation during during defrost mode during defrost mode	g heater control / Heater control Je	EEV Step when heating stops		-
								Detai	l			
	Indication	Details	Indication	Details	Indication	Details	Indication	Fan control during defrost mode	Heater control during defrost mode	Indication	Details	
							0	Fan Off	Off			
							1	Fan turns on when heater turns on	Off]		
							2	Fan Off	Off]		
	1		0	Disuse	0	Disuse	3	Fan turns on when heater turns on	Off	0	Default	
							4	Fan Off	On]		
						5	Fan turns on when heater turns on	On				
Indication							6	Fan Off	On			
and Details			1 1	1	1	1 100 (*3)	7	Fan turns on when heater turns on	On			-
				Use		USE (**3)	8	Fan Off	Off			
							9	Fan turns on when heater turns on	Off			
							A	Fan Off	Off			
				When an indoor			В	Fan turns on when heater turns on	Off	1	Adjusted EEV Step setting	
				unit stops,			С	Fan Off	On			
			2	drain pump will operate for	3	Use (*3)	D	Fan turns on when heater turns on	On]		
				3min			E	Fan Off	On]		
							F	Fan turns on when heater turns on	On			

Option	SEC	613	SEG	14		SEG15	SEG	i16			SEG17			SEG	8											
Explanation	tion PAGE		Use of exterr	nal control	Setting the output of external control / External heater signal / Cooling operation signal / Free Cooling control signal		al Ial S-Plasma ion		Buzzer control / whether to use humidity sensor / whether to use APP UX DSP (Dual Set Point) / whether to use R-32 sensor				ensor / / whether	Hours of filter usage												
											De	tail														
	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Buzzer	Humidity	APPUX	R-32	Indication	Details											
										Control	sensor	DSP	sensor													
			0	Disuss		External control			0	Use Buzzer	Disuse	Disuse	Disuse													
				Disuse	0	(Thermo On)			1	Disuse Buzzer	Disuse	Disuse	Disuse													
						External control			2	Use Buzzer	Use	Disuse	Disuse													
			1 ON/ con	ON/OFF	1	(Operation On)			3	Disuse Buzzer	Use	Disuse	Disuse		1000											
				control	2	External heater	0	Disuse	4	Use Buzzer	Disuse	Use	Disuse	2	Hour											
					2	signal (*4)			5	Disuse Buzzer	Disuse	Use	Disuse													
			OFF		_	External heater					6	Use Buzzer	Use	Use	Disuse											
Indication and Details				5	signal (*4)			7	Disuse Buzzer	Use	Use	Disuse														
	2	2	2	control		Cooling operation			8	Use Buzzer	Disuse	Disuse	Use													
					4	signal (*5)			9	Disuse Buzzer	Disuse	Disuse	Use													
					-	Free Cooling			A	Use Buzzer	Use	Disuse	Use													
					5	Control (Cooling Thermo On) (*6)			В	Disuse Buzzer	Use	Disuse	Use		2000											
			-	Window			1 Use	1 Use	1 Use -	1 Use -	- 1 Use	- 1 L	С	Use Buzzer	Disuse	Use	Use	6	Hour							
			5	CON/OFF control		Free Cooling control (Cooling/			D	Disuse Buzzer	Disuse	Use	Use													
					6	Dry Thermo On) (*6)											³	D	10	E	Use Buzzer	Use	Use	Use		
									F	Disuse Buzzer	Use	Use	Use													

Option	tion SEG19		SE	G20	SEG21			SEG22		SEG23	SEG24
Explanation	PAGE		Individual control of a remote controller		Heating setting compensation / Removing condensate water in heating mode			Adjusted EEV ste during oil retur	ep of stopped unit n /defrost mode.	-	-
						D	etails				
	Indication	Details	Indication	Details	Indication	Heating Setting Compensation	Removing Condensate Water in Heating Mode	Indication	Details		
			0 or 1 channel 1		0	Default	Disuse				
			U OF I CT	channel i	1	2°C	Disuse				
Indication and Details					2	5 °C	Disuse	0	Default	-	-
und Secolo			2	cnannel Z	7	Default	11 (477)				
)	7	-h17	5	Detault	Use (^/)				
			2	channel 5		2.00	11 (477)				
				aba ana 1.4	4	2 *	Use (^7)	1	Adjusted EEV		
			4 channel 4		5	5 °C	Use (*7)		positon		

* Advanced function: Controlling cooling/heating current or power saving with motion detect.

- (*1) When Cooling or dry mode is off. The indoor fan operate in setting minutes.
- (*2) Minimizing fan operation when thermostat is off
 - Fan operates for 20 seconds at an interval of 5 minutes in Heat mode.
 - Fan stops or operates Ultra low in Cooling when thermostat is off.
- (*3) 1: Fan is turned on continually when the hot water heater is turned on,

3: Fan is turned off when the hot water heater is turned on with cooling only indoor unit Cooling only indoor unit: To use this option, install the Mode Select switch(MCM-C200) on the outdoor unit and fix it as Cool mode.

- (*4) When the following 2 or 3 is used as external heater On/Off signal, the signal for monitoring external contact control will not be output.
 - 2: Fan is turned on continually when the external heater is turned on,

3: Fan is turned off when the external heater is turned on with cooling only indoor unit

Cooling only indoor unit: To use this option, install the Mode Select switch(MCM-C200) on the outdoor unit and fix it as Cool mode.

- If Fan is set to off for cooling only indoor unit by setting the SEG9=3 or SEG15=3, you need to use an external sensor or wired remote controller sensor to detect indoor temperature exactly.
- (*5) When indoor unit is in cooling or Dry mode, The output signal is "ON"
- (*6) For free cooling control, Economizer controller is required.

- (*7) This function can be applied to 4 Way Cassette and Mini 4 Way Cassette only.
- If the air conditioner operates the heating mode immediately after finishing the cooling mode, the condensate water in the drain pan becomes water vapor by the heat of the indoor unit heat exchanger. Since the water vapor might be condensed on the indoor unit, which may fall into a living space, use this function to get rid of the water vapor out of the indoor unit by operating the fan (for maximum 20 minutes) even when the indoor unit is turned off after cooling mode is turned to heating mode.
- (*8) Soft Off: If no motion is detected for the Soft Off time, the MDS Kit turns off the indoor units. Then if any motion is detected until the Hard Off time is passed, the MDS Kit restarts the indoor units.
- (*9) Hard Off: If no motion is detected for the Hard Off time, the MDS Kit turns hard off the indoor units. Then although any motion is detected, the MDS Kit does not restart the indoor and outdoor units.

You must manually restart the units with the wired or wireless remote control.

US series installation option	05	series	installation	option
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SEG1	SEG2	SEG3	SEG4	SEG5	SEG6
0	5	Use of Auto Change Over for HR only in Auto mode / Use of Cooling only indoor unit of HR	(When setting SEG3) Standard heating temp. Offset	(When setting SEG3) Standard cooling temp. Offset	(When setting SEG3) Standard for mode change Heating → Cooling
SEG7	SEG8	SEG9	SEG10	SEG11	SEG12
1	(When setting SEG3) Standard for mode change Cooling → Heating	(When setting SEG3) Time required for mode change	Compensation option for Long pipe or height difference between indoor units	MTFC (*3)	-
SEG13	SEG14	SEG15	SEG16	SEG17	SEG18
2	-	Dual fuel (heater lock) setting	Dual fuel (HP lock) setting	-	Control variables when using hot water / external heater (*4)
SEG19	SEG20	SEG21	SEG22	SEG23	SEG24
3	-	-	-	Forced FAN Operation for Heating and Cooling	Whether to use UV LED / whether to use BLE Onboarding / whether to allow fan speed control during auto mode / MDS (motion detection sensor) control UX type

05 series installation option (Detailed)

Option No.: 05XXXX-1XXXXX-2XXXXX-3XXXXX

Option	SEG1	SEC	52	SEG3		SEG4		SEG5		SEG6		
Explanation	PAGE	MOI	MODE		Use of Auto Change Over for HR only in Auto mode / Use of Cooling only indoor unit of HR		(When setting SEG3) Standard heating temp. Offset		(When setting SEG3) Standard cooling temp. Offset		(When setting SEG3) Standard for mode change Heating → Cooling	
	Indication Detai	s Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	
					Follow	0	0 °C	0	0 °C	0	1 °C	
					product option	1	0.5 °C	1	0.5 °C	1	1.5 °C	
Indication					Use Auto	2	1°C	2	1°C	2	2 °C	
and	0	5	5		Change Over for HP	3	1.5 °C	3	1.5 °C	3	2.5 °C	
Details					only	4	2 °C	4	2 °C	4	3 °C	
					Use Cooling	5	2.5 °C	5	2.5 ℃	5	3.5 °C	
				2	only indoor	6	3 °C	6	3 °C	6	4 °C	
					unit for HR	7	3.5 ℃	7	3.5 °C	7	4.5 °C	
Option	SEG7	SEC	68	SEG9		SE	SEG10		SEG11		512	
Explanation	PAGE	(When sett Standard f change Co Heat	(When setting SEG3) Standard for mode change Cooling → Heating		(When setting SEG3) Time required for mode change		Compensation option for Long pipe or height difference between indoor units		MTFC (*3)		-	
	Indication Detai	s Indication	Details	Indication	Details	Indication	Details	Indication	Details	-		
		0	1 °C	0	5min	0	Default					
		1	1.5 °C	1	7min		(*1) Height difference			-		
		2	2 °C	2	9min	1	is more than 30m	0	Default			
Indication and Details	1	3	2.5 °C	3	11min		or (*2) Distance is longer than 110m					
		4	3 °C	4	13min		(*1) Height					
		5	3.5 °C	5	15min	differe	difference					
		6	4 °C	6	20min	2	or (*2)	2	Use	-		
		7	4.5 °C	7	30min		Distance is 50~110m	listance is 50~110m				

Option	SEG13		SEG14	SEG15		SEG16		SEG17	SEG18				
Explanation	-		-	Dual fuel (he setti	ual fuel (heater lock) setting		Dual fuel (HP lock) setting		Control variables when using hot water / external heater (*				
										Details			
	Indication	Details	-	Indication	Detail	Indication	Detail	-	Indication	0	Disuse		
				0	Disuse	0	Disuse		0	At the same time as thermo on	No delay		
			1	18.3 °C	1	7.2 °C		1	At the same time as thermo on	10 minutes			
				2	15.6 °C	2	4.4 °C		2	At the same time as thermo on	20 minutes		
				3	12.8 °C	3	1.7 °C		3	1.5 °C	No delay		
Indication				4	10 °C	4	-1.1 °C	4	1.5 °C	10 minutes			
and Details			-	5	7.2 °C	5	-3.9 °C		5	1.5 °C	20 minutes		
	2			6	4.4 °C	6	-6.7 °C	-	6	3.0 °C	No delay		
						7	1.7 °C	7	-9.4 °C		7	3.0 °C	10 minutes
						8	-1.1 °C	8	-12.2 °C		8	3.0 °C	20 minutes
				9	-3.9 °C	9	-15 °C		9	4.5 °C	No delay		
				A	-6.7 °C	A	-17.8 °C		A	4.5 ℃	10 minutes		
				В	-9.4 °C	В	-20.6 °C		В	4.5 °C	20 minutes		
				С	-12.2 °C	С	-23 °C		С	6.0 °C	No delay		
				D	-15 °C	D	-26 °C		D	6.0 ℃	10 minutes		
				E	-17.8 °C	E	-29 °C						
						F	Cannot be used	F	Cannot be used		E	6.0 ℃	20 minutes

Option	SEG	19	SEG20	SEG21	SEG22	SEG23			SEG24					
Explanation	PAG	E	-	-	-	Forcing F	AN Operation fo and Cooling	or Heating	Whether to use UV LED / whether to use BLE Onboarding / wi allow fan speed control during auto mode / MDS (motion detection sensor) control UX type			boarding / whether to o mode rol UX type		
							Detai	ls		Detail				
	Indication	Details	-	-	-	Indication	Cooling Fan Setting	Heating Fan Setting	Indication	UV LED	BLE Onboarding	Whether to allow fan speed control during auto mode	MDS (motion detection sensor) control UX type	
						0	Disuse	Disuse	0	Disuse	Disuse	Disuse	Fan speed and power saving mode can be set simultaneously	
						1	Disuse	Use (Fan: User setting)	1	Use	Disuse	Disuse	Fan speed and power saving mode can be set simultaneously	
						2	Disuse	Use (Fan: High)	2	Disuse	Use	Disuse	Fan speed and power saving mode can be set simultaneously	
						3	Disuse	Use (Fan: Low)	3	Use	Use	Disuse	Fan speed and power saving mode can be set simultaneously	
	3					4	Use (Fan: User setting)	Disuse	4	Disuse	Disuse	Use	Fan speed and power saving mode can be set simultaneously	
						5	Use (Fan: User setting)	Use (Fan: User setting)	5	Use	Disuse	Use	Fan speed and power saving mode can be set simultaneously	
Indication						6	Use (Fan: User setting)	Use (Fan: High)	6	Disuse	Use	Use	Fan speed and power saving mode can be set simultaneously	
							7	Use (Fan: User setting)	Use (Fan: Low)	7	Use	Use	Use	Fan speed and power saving mode can be set simultaneously
						8	Use (Fan: High)	Disuse	8	Disuse	Disuse	Disuse	Only fan speed or power saving mode can be set at a time	
						9	Use (Fan: High)	Use (Fan: User setting)	9	Use	Disuse	Disuse	Only fan speed or power saving mode can be set at a time	
						A	Use (Fan: High)	Use (Fan: High)	A	Disuse	Use	Disuse	Only fan speed or power saving mode can be set at a time	
						В	Use (Fan: High)	Use (Fan: Low)	В	Use	Use	Disuse	Only fan speed or power saving mode can be set at a time	
						С	Use (Fan: Low)	Disuse	с	Disuse	Disuse	Use	Only fan speed or power saving mode can be set at a time	
						D	Use (Fan: Low)	Use (Fan: User setting)	D	Use	Disuse	Use	Only fan speed or power saving mode can be set at a time	
						E	Use (Fan: Low)	Use (Fan: High)	E	Disuse	Use	Use	Only fan speed or power saving mode can be set at a time	
						F	Use (Fan: Low)	Use (Fan: Low)	F	Use	Use	Use	Only fan speed or power saving mode can be set at a time	

- (*1) Height difference : The difference of the height between the corresponding indoor unit and the indoor unit installed at the lowest place. For example, When the indoor unit is installed 40m higher than the indoor unit installed at the lowest place, select the option "1".
- (*2) The difference between the pipe length of the indoor unit installed at farthest place from an outdoor unit and the pipe length of the corresponding indoor unit from an outdoor unit. For example, when the farthest pipe length is 100 m(328 ft.) and the corresponding indoor unit is 40 m away from an outdoor unit, select the option "2". (100 - 40 = 60m)
- (*3) For MTFC option, MTFC(Multi Tenant Function Controller) kit is required.
- (*4) Heater operation when the SEG9 of 02 series installation option is set to using hot water heater or when SEG15 is set to using external heater.

Example 1) Setting 02 series SEG9 ="1" / Setting 05 series SEG18 = "0": The hot water heater is turned on at the same time as the heating thermostat is on, and turned off when the heating thermostat is off. Example 2) Setting 02 series SEG15 = "2" / Setting 05 series SEG18 = "A": Room temp. \leq set temp. + f (heating compensation temp.)

- External heater is turned on when the temperature is maintained as 4.5 °C for 10 minutes. Room temp. > set temp. + f(heating compensation temp.)
- External heater is turned off when the temperature is maintained as 4.5 °C + 1 °C (1 °C is the Hysteresis for On/Off selection.)

(*5) Duct products do not use "UV LED & MDS"

Additional information on SEG 3, 4, 5, 6, 8, 9

When SEG 3 is set to 1 and the HR-specific auto changeover function is run, the indoor unit operates as shown in the following figure:



The mode change between the Cool and Heat modes is made only when the thermo off state is maintained for the period of time set with SEG9.

Changing the addresses and options individually

When you want to change the value of a specific option, refer to the following table and follow the steps in **Common steps for setting the addresses and options** on page **51**.

Option	SEG1		SEG2		SEC	SEG3		SEG4		SEG5		SEG6	
Function	Page		Mc	de	Type of the option to change		Tens position of the option number		Units position of the option number		Newvalue		
Indication and details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	
	0		E	Option type		0 to F	Tens position value	0 to 9	Units position value	0 to 9	New value	0 to F	

Example: Changing the Buzzer control (SEG17) option of the installation options to 1 disuse.

Option	SEG1	SEG2	SEG3	SEG4	SEG5	SEG6
Function	Page	Mode	Type of the option to change	Tens position of the option number	Units position of the option number	New value
Indication	0	D	2	1	7	1

• If your indoor units support both cooling and heating, the mixed operation (two or more indoor units operate in different modes simultaneously) is not available when the indoor units are connected to the same outdoor unit. If you set an indoor unit as the master indoor unit by using the remote control, the outdoor unit automatically operate in the current mode of the master indoor unit.

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QUESTIONS OR COMMENTS?

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ALBANIA	045 620 202	www.samsung.com/al/support			
BULGARIA	0800 111 31 - Безплатен за всички оператори *3000 - Цена на един градски разовор или според тарифата на мобилният оператор 09:00 go 18:00 - Понеделник до Петък	www.samsung.com/bg/support			

COUNTRY	CALL	OR VISIT US ONLINE AT			
ROMANIA	0800872678 - Apel gratuit *8000 - Apel tarifat în rețea Program Call Center Luni - Vineri: 9 AM - 6 PM	www.samsung.com/ro/support			
ITALIA	800-SAMSUNG (800.7267864)	www.samsung.com/it/support			
CYPRUS	8009 4000 only from landline, toll free				
GREECE	80111-SAMSUNG (80111 726 7864) from mobile and land line (+30) 210 6897691 from mobile and land line	www.samsung.com/gr/support			
POLAND	801-172-678* * (opłata według taryfy operatora)	http://www.samsung.com/pl/ support/			
LITHUANIA	8-800-77777	www.samsung.com/lt/support			
LATVIA	8000-7267	www.samsung.com/lv/support			
ESTONIA	800-7267	www.samsung.com/ee/support			
UKRAINE	0-800-502-000	www.samsung.com/ua/support			
MOLDOVA	+373-22-667-400	www.samsung.com/ua/ support/moldova			
RUSSIA	8-800-555-55-55	www.samsung.com/ru/support			
BELARUS	810-800-500-55-500	www.samsung.com/ru/support			
GEORGIA	0-800-555-555	www.samsung.com/ge/support			
ARMENIA	0-800-05-555	www.samsung.com/ru/support			
AZERBAIJAN	0-88-555-55-55	www.samsung.com/az/support			
KAZAKHSTAN	8-10-800-500-55-500 (GSM: 7799)	www.samsung.com/kz_kz/support www.samsung.com/kz_ru/support			
UZBEKISTAN	00-800-500-55-500 (GSM: 7799, 0799 (Uztelecom))	www.samsung.com/uz_uz/support www.samsung.com/uz_ru/support			
KYRGYZSTAN	00-800-500-55-500 (GSM: 9977)	www.samsung.com/kz_kz/support			
TAJIKISTAN	8-10-800-500-55-500 (GSM: 7779)	www.samsung.com/kz_kz/support www.samsung.com/kz_ru/support			
MONGOLIA	1800-25-55	www.samsung.com/kz_kz/support			
Türkiye	444 77 11	www.samsung.com/tr/support			

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