# **SAMSUNG**

# **SYSTEM AIR CONDITIONER**

**OUTDOOR UNIT** 

**AM040NXMDER** 

**AM050NXMDER** 

**AM060NXMDER** 

AM040NXMDGR

**AM050NXMDGR** 

AM060NXMDGR

# SERVICE Manual

# **AIR CONDITIONER**



# **CONTENTS**

- **■** Product Specifications
- Disassembly and Reassembly
- **■** Refrigerant pipe installation
- **■** Troubleshooting
- **PCB Diagram**
- **■** Wiring Diagram
- Reference Sheet
- **■** Check Operation & Amount of **Refregent Automatically Checking**

Refer to the service manual in the GSPN(see the rear cover) for the more information.

# **Contents**

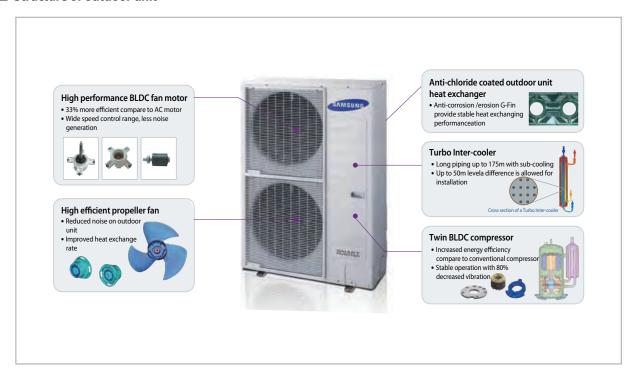
| Product Specifications ————————————————————————————————————   | 1  |
|---|----|
| 1. The Feature of Product   |    |
| 2. Product Specifications   |    |
|   | _  |
| Disassembly and Reassembly  | 1  |
| Refrigerant pipe installation   | 2  |
| 1. Examples of the correct refrigerant pipe installation for Heat Recovery  |    |
| 2. Examples of the incorrect refrigerant pipe installation for Heat Recovery  | 21 |
| Troubleshooting   |    |
| 1. Error Display  | 22 |
| 2. Error Code   |    |
| 3. How to take measures for each symptom  |    |
| 3-1 Communicaion error between indoor and outdoor units during tracking (Error Code: E201)  |    |
| 3-2 Communication error between indoor and outdoor units during tracking (Error Code: E202)   | 25 |
| 3-3 Communicaion error (1 minute) between Main and Sub Micoms of an Outdoor unit or among Outdoor Units (Error Code:E203)                           |    |
| 3-4 Outdoor temperature sensor error (Error Code: E221, E231, E251, E269)   | 27 |
| 3-5 High pressure temperature sensor error (Open/Short) (Error Code : E291)  Low pressure temperature sensor error (Open/Short) (Error Code : E296) | 28 |
| 3-6 Compressor down by antifreeze control (Error Code: E403)  | 29 |
| 3-7 Comp. down due to a protective control of high pressure (Error Code : E407)   | 3  |
| 3-8 Comp. down due to a protective control of low pressureError Code: E410)   |    |
| 3-9 Comp. down due to a discharge temperature sensor of a compressor (Error Code: E416)   |    |
| 3-10 Reverse phase detection error (3Phase outdoor unit) (Error Code : E425)  |    |
| 3-11 ESC EEV open error (Error Code : E438)······   | 32 |
| 3-12 Refrigerant leakage error (Error Code : E439)  |    |
| 3-13 Prohibition of the compressor operation due to outdoor temperature (Error Code: E440, 441)   |    |
| 3-14 Refrigerant leakage error (during operation) (Error Code: E443)  |    |
| 3-15 Outdoor unit fan error (Error Code : E458, 475)  | 3  |
| 3-16 Comp down due to OLP temperature control (Error Code : E463)   |    |
| 3-17 Compressor starting/rotation error (Error Code : E461, E467)   | 30 |
| 3-18 Current error / PFC overload error (Error Code: E462, E484)  | Δ´ |
| 3-19 IPM over current error (Error Code : E464)   | /  |
| 3-20 DC-Link voltage under/over error (Error Code : E466)   | 1  |
| 3-21 Gas leak error (Error Code: E554)  | 1  |
| 3-22 Others   |    |
| PCB Diagram   | 5  |
| •   |    |
| Wiring Diagram  |    |
| 1 Phase (AM040/050/060NXMDER)   |    |
| 3 Phase (AM040/050/060NXMDGR)   | 57 |
| Reference Sheet   |    |
| 1. Refrigerant cycle diagram  | 58 |
| 2. Nomenclature   | 63 |
| Check Operation & Amount of Refrigerant Automatically Checking  | 6  |
| 1 Check Operation   | 64 |
| 1-1 Check Operation   | 64 |
| 1-2 How to trouble of the "Undetermined"  | 66 |
| 1-3 Automatic Commissioning Error Code  |    |
| 2. Amount of Refrigerant Automatically Checking   |    |

# **■** Product Specifications

# 1. The Feature of Product

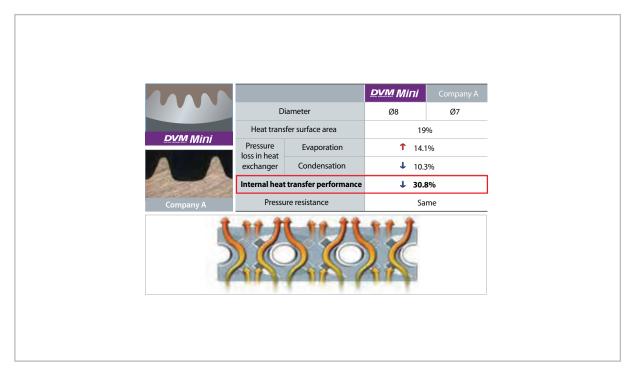
### 1-1 Feature

### ■ Structure of outdoor unit



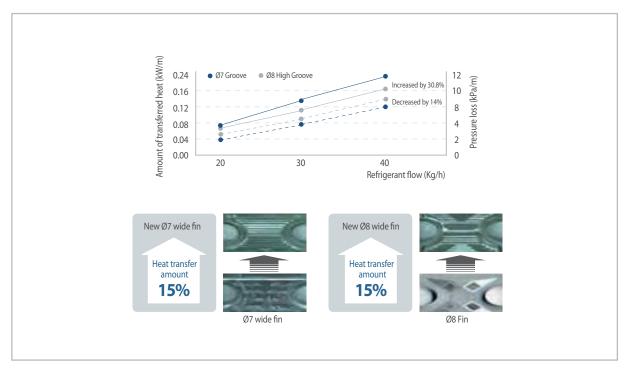
# **■** High efficient heat exchanger

High efficient G-Fin & epoxy acrylic coating has increased heat transfer and hydrophilicity on heat exchanger.



### **■** Application of wide fin

High efficient heat exchanger has been applied, therefore it delays the onset of frost formation and increased heat transfer efficiency.



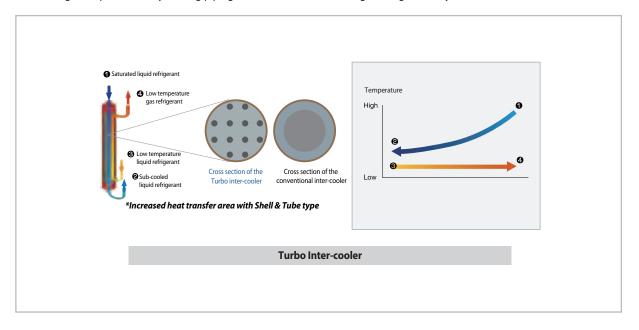
## ■ Optimized cooling/heating and increased system efficiency! Liquid EEV & Turbo Inter-cooler

# • Liquid EEV for increased efficiency of the system

Through Liquid EEV, controlling of valve opening has become more efficient and it achieved optimized system efficssiency and minimized noise from the refrigerant in the indoor unit.

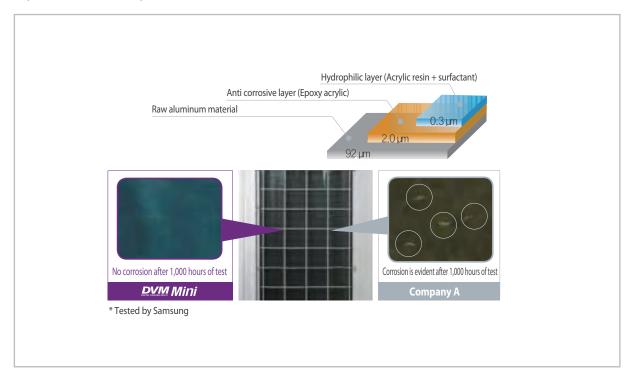
#### • Turbo Inter-cooler

High performing shell & tube type heat exchanger has been applied to secure cooling/heating efficiency. It has secured enough subcooling to acquire reliability on long piping and it also increased cooling/heating efficiency.



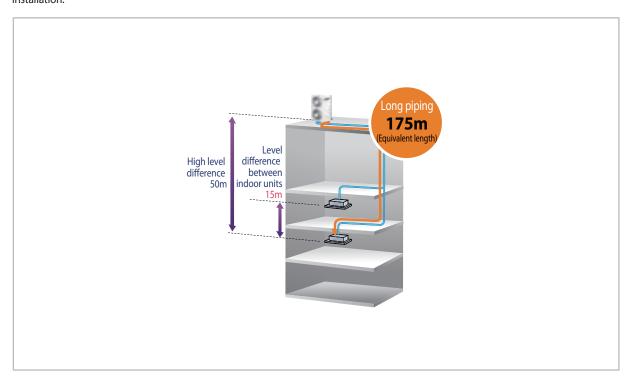
# ■ Reinforced corrosion resistance on the heat exchanger

To prevent corrosion of the products which is installed in saline area, corrosion resistance has been reinforced.



# ■ Long piping/High level difference technology

Longest piping length is allowed up to 175m (equivalent length) and Maximum 50m of level difference is allowed for more flexible installation.

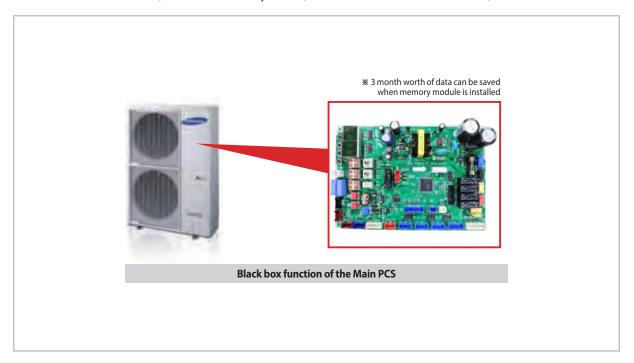


## ■ Memory module

• Achieves world-class efficiency with hyper compressor that applies double compression technology

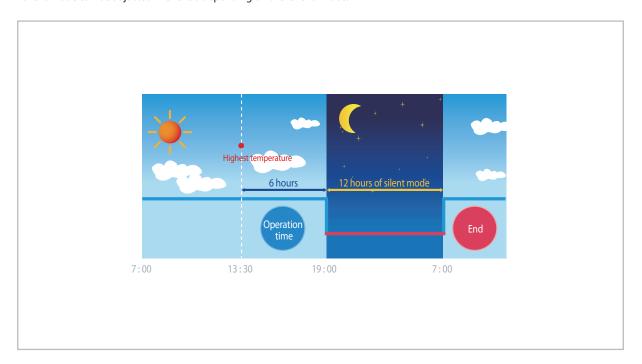
If outdoor unit malfunction occurs diagnose and repair of the problem will be much quicker with the last 3 minutes worth

If outdoor unit malfunction occurs, diagnose and repair of the problem will be much quicker with the last 3 minutes worth of a data saved before the malfunction. (With the extra memory module, 3 months worth of a data can be saved.)



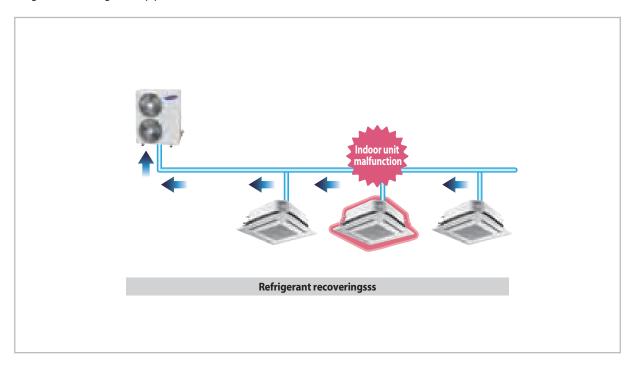
# ■ Silent operation at nighttime

- When outdoor unit needs to operate more silently during nighttime, silent mode can be set from the outdoor unit option mode.
- Silent mode can be adjusted in 3 levels depending on the level of noise.



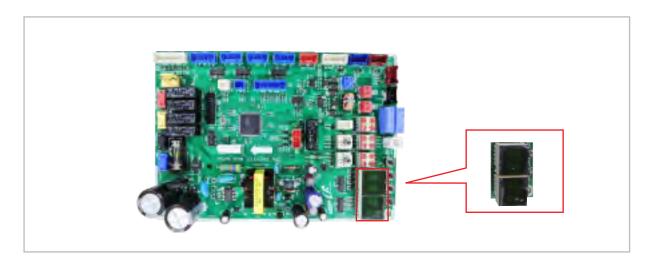
# ■ Refrigerant pump-down

If you need to move/replace the outdoor unit or when there are problems on indoor units or on the pipes, outdoor unit will recover refrigerant remaining on the pipes.



# ■ System check through View mode

- Through the window on outdoor unit PCB display, you can check the main system data during operation.
- Shortened maintaining and inspection
- Displaying 15 main data including high pressure of system
- Outdoor temperature
- Discharge temperature of the compressor
- Condensing temperature
- Using the DIP switch on the outdoor unit PCB, you can limit the running current of the system



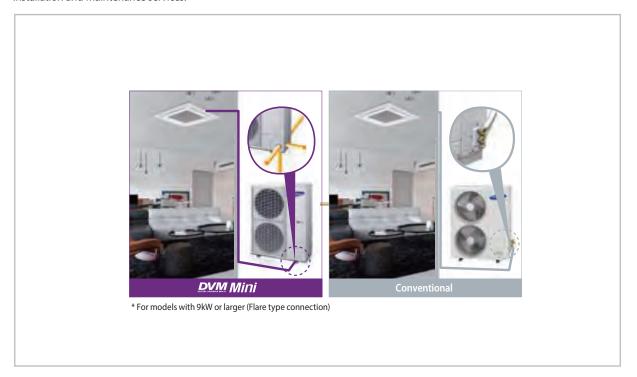
## ■ Maximum 9 indoor unit connection

You may connect up to 9 indoor units on a single outdoor unit. It will allow more powerful and flexible air conditioning system and you can select refrigerant pipe length, or number of indoor units depending on the needs for office, commercial and residential places.



# **■** Convenient product installation

Service valve is not exposed to keep the neat appearance and pipe can be connected in 4 different directions which provide flexible installation and maintenance services.



# 2. Product Specifications

|             | Туре                    |                 |      |                    |                    |                    |
|-------------|-------------------------|-----------------|------|--------------------|--------------------|--------------------|
|             | Performance             |                 | HP   | 4HP                | 5HP                | 6HP                |
|             | Model                   |                 |      | AM040NXMDER        | AM050NXMDER        | AM060NXMDER        |
|             | Power Supply(Φ/         | V/Hz)           |      | 1,220-240,50       | 1,220-240,50       | 1,220-240,50       |
|             | Mode                    |                 |      | HR                 | HR                 | HR                 |
| D (         | Coolir                  | ng              | kW   | 12.1               | 14.0               | 15.5               |
| Performance | Heatir                  | ng              | kW   | 12.1               | 14.0               | 15.5               |
|             |                         | Cooling*        | Α    | 12.3               | 15.6               | 18.9               |
|             | Running Current         | Heating*        | Α    | 11.5               | 13.6               | 15.9               |
| Power       |                         | Cooling*        | W    | 2690               | 3410               | 4130               |
|             | Input                   | Heating*        | W    | 2520               | 2980               | 3480               |
|             | Power Breaker(          | MCCB/ELB)       | Α    | 25                 | 32                 | 40                 |
|             | Туре                    | <u> </u>        | -    | Twin BLDC Inverter | Twin BLDC Inverter | Twin BLDC Inverter |
|             | Outpo                   | ut              | W    | 4.04               | 4.04               | 4.04               |
| Compressor  | Lubricant               | Туре            | -    | PVE                | PVE                | PVE                |
|             |                         | Charging        | сс   | 1700               | 1700               | 1700               |
| 5.61        | Type                    |                 | -    | R410A              | R410A              | R410A              |
| Refrigerant | Factory Ch              | arging          | kg   | 3.2                | 3.2                | 3.3                |
|             | Type                    |                 | -    | Propeller Fan      | Propeller Fan      | Propeller Fan      |
| FAN         | Motor Ou                | utput           | W    | 125x2              | 125x2              | 125x2              |
|             | Airflow rate            |                 | CMM  | 100                | 100                | 100                |
|             |                         | Liquid          | ø,mm | 9.52               | 9.52               | 9.52               |
|             | Piping connec-<br>tions | Sub Gas<br>(HR) | ø,mm | 15.88              | 15.88              | 15.88              |
| Pipe        |                         | Gas             | ø,mm | 15.88              | 15.88              | 19.05              |
|             |                         | Max. Length     | М    | 300                | 300                | 300                |
|             | Installation            | Length          | М    | 150                | 150                | 150                |
|             | Limitation              | Max. Height     | М    | 50                 | 50                 | 50                 |
| Cable       | Main Po<br>(Below/abo   |                 | mm²  | CV 2.5/4.0         | CV 2.5/4.0         | CV 2.5/4.0         |
|             | Communi                 | cation          | mm²  | VCTF 0.75~1.5      | VCTF 0.75~1.5      | VCTF 0.75~1.5      |
|             | Net wei                 | ght             | kg   | 97                 | 97                 | 100                |
| C + C:      | Shipping V              | Veight          | kg   | 107                | 107                | 110                |
| Set Size    | Net dimension(WxHxD)    |                 | mm   | 940 x 1210 x 330   | 940 x 1210 x 330   | 940 x 1210 x 330   |
|             | Shipping dimens         | sion(WxHxD)     | mm   | 995 x 1388 x 426   | 995 x 1388 x 426   | 995 x 1388 x 426   |
| Operating   | Coolir                  | ng              | °C   | -5.0 ~ 48.0        | -5.0 ~ 48.0        | -5.0 ~ 48.0        |
| Temp. Range | Heating                 |                 | °C   | -25.0 ~ 26.0       | -25.0 ~ 26.0       | -25.0 ~ 26.0       |
| Maximum     | of connected indo       | or units        |      | 8                  | 9                  | 10                 |

<sup>\*</sup> Rated Power/Current using Ducted indoor units

| Туре        |                      |                 |      |                    |                    |                    |
|-------------|----------------------|-----------------|------|--------------------|--------------------|--------------------|
|             | Performance          |                 | HP   | 4HP                | 5HP                | 6HP                |
|             | Model                |                 |      | AM040NXMDGR        | AM050NXMDGR        | AM060NXMDGR        |
|             | Power Supply(Φ/      | V/Hz)           |      | 3,380-415,50       | 3,380-415,50       | 3,380-415,50       |
|             | Mode                 |                 |      | HR                 | HR                 | HR                 |
| Douteman    | Coolir               | ng              | kW   | 12.1               | 14.0               | 15.5               |
| Performance | Heatir               | ng              | kW   | 12.1               | 14.0               | 15.5               |
|             |                      | Cooling*        | Α    | 4.1                | 5.2                | 6.3                |
|             | Running Current      | Heating*        | Α    | 3.8                | 4.5                | 5.3                |
| Power       |                      | Cooling*        | W    | 2690               | 3410               | 4130               |
|             | Input                | Heating*        | W    | 2520               | 2980               | 3480               |
|             | Power Breaker(       | MCCB/ELB)       | Α    | 20                 | 20                 | 20                 |
|             | Туре                 | <u> </u>        | -    | Twin BLDC Inverter | Twin BLDC Inverter | Twin BLDC Inverter |
| _           | Outpo                | ut              | W    | 4.04               | 4.04               | 4.04               |
| Compressor  | Lubricant            | Туре            | -    | PVE                | PVE                | PVE                |
|             |                      | Charging        | СС   | 1700               | 1700               | 1700               |
|             | Type                 |                 | -    | R410A              | R410A              | R410A              |
| Refrigerant | Factory Ch           |                 | kg   | 3.2                | 3.2                | 3.3                |
|             | Туре                 |                 | -    | Propeller Fan      | Propeller Fan      | Propeller Fan      |
| FAN         | Motor Output         |                 | W    | 125x2              | 125x2              | 125x2              |
|             | Airflow rate         |                 | CMM  | 100                | 100                | 100                |
|             |                      | Liquid          | ø,mm | 9.52               | 9.52               | 9.52               |
|             | Piping connections   | Sub Gas<br>(HR) | ø,mm | 15.88              | 15.88              | 15.88              |
| Pipe        | 10115                | Gas             | ø,mm | 15.88              | 15.88              | 19.05              |
| pc          |                      | Max. Length     | М    | 300                | 300                | 300                |
|             | Installation         | Length          | М    | 150                | 150                | 150                |
|             | Limitation           | Max. Height     | М    | 50                 | 50                 | 50                 |
| Cable       | Main Power           |                 | mm²  | CV 2.5/4.0         | CV 2.5/4.0         | CV 2.5/4.0         |
|             | Communi              | cation          | mm²  | VCTF 0.75~1.5      | VCTF 0.75~1.5      | VCTF 0.75~1.5      |
|             | Net wei              | ght             | kg   | 95                 | 95                 | 98                 |
| C 1 C:      | Shipping V           | Veight          | kg   | 105                | 105                | 108                |
| Set Size    | Net dimension(WxHxD) |                 | mm   | 940 x 1210 x 330   | 940 x 1210 x 330   | 940 x 1210 x 330   |
|             | Shipping dimens      | sion(WxHxD)     | mm   | 995 x 1388 x 426   | 995 x 1388 x 426   | 995 x 1388 x 426   |
| Operating   | Operating Cooling    |                 | °C   | -5.0 ~ 48.0        | -5.0 ~ 48.0        | -5.0 ~ 48.0        |
| Temp. Range | Heatir               | ng              | °C   | -25.0 ~ 26.0       | -25.0 ~ 26.0       | -25.0 ~ 26.0       |
|             | of connected indo    | or units        |      | 8                  | 9                  | 10                 |

<sup>\*</sup> Rated Power/Current using Ducted indoor units

# Disassembly and Reassembly

# ■ Necessary Tools

| Item                   | Remark |
|------------------------|--------|
| +Screw Driver          |        |
| Monkey Spanner         | 10     |
| –Screw Driver          |        |
| Nipper                 |        |
| Electric Motion Driver |        |
| L-Wrench               |        |

# ■ AM040NXMDER, AM050NXMDER, AM060NXMDER, AM040NXMDGR, AM050NXMDGR, AM060NXMDGR

| No | Parts              | Procedure   | Remark         |
|----|--------------------|---|----------------|
| 1  | Cabi Front RH      | You must turn off the Power before disassembly.  1) Unscrew and remove 2 mounting screw in the Cabinet Front RH. (Use + Screw Driver) | SIDE           |
|    |                    |   | annur (TVETTET |
| 2  | Cabi Top           | 1) Unscrew and remove 9 screws on each side of the Cabinet-Top. (Use +Screw Driver)   | SAMSUNG        |
| 3  | Cabi Install Front | 1) Unscrew and remove 1 screw in the Cabinet-Install Front. (Use +Screw Driver)   |                |

| No | Parts        | Procedure  | Remark |
|----|--------------|--|--------|
| 4  | Guard Cond   | 1) Pull the sensor from Guard Cond.  |        |
|    |              | 2) Unscrew and remove 4 screws in the Guard Cond. (Use + Screw Driver)                   |        |
| 5  | Cabi Back RH | 1) Pull the sensor from Cabi Back RH.  |        |
|    |              | 2) Unscrew and remove 4 screws on each side of the Cabinet Back RH. (Use + Screw Driver) |        |

| No | Parts             | Procedure  | Remark                     |
|----|-------------------|--|----------------------------|
| 6  | Cabi Install Back | 1) Unscrew and remove 1 screw in the Cabinet-Install Back. (Use +Screw Driver) | Le Cemore Sefore Industria |
| 7  | Cabi Front LF     | 1) Unscrew and remove 10 screws in the Cabinet-Front LF. (Use +Screw Driver)   |                            |

| No | Parts | Procedure   | Remark |
|----|-------|---|--------|
|    |       |   |        |
|    |       |   |        |
| 8  | Fan   | 1) Turn 2 mounting nuts as shown in the picture and remove it.  (Use L Wrench or Monkey Spanner or Socket Wrench) |        |

| No | Parts         | Procedure  | Remark |
|----|---------------|--|--------|
| 9  | Motor         | Separate the Fan Propeller.     Unscrew and remove the 8 Motor mounting screws. (Use +Screw Driver)  |        |
|    |               | 3) Disconnect the Motor wire from Ass'y Control Out.   |        |
| 10 | Bracket Motor | 1) Unscrew and remove 2 mounting screws in Bracket Motor. (Use + Screw Driver)  1) Unscrew and remove 2 mounting screws in Bracket Motor. (Use + Screw Driver)  1) Unscrew and remove 2 mounting screws in Bracket Motor. (Use + Screw Driver) |        |

| No | Parts       | Procedure  | Remark |
|----|-------------|--|--------|
| 11 | Control Out | Disconnect 10 Connectors from Ass'y control Out.                             |        |
|    |             | Unscrew and remove 1 mounting screw in<br>Control Out. (Use + Screw Driver.) |        |
|    |             | 3) Separate Ass'y Control Out.   |        |

| No | Parts              | Procedure  | Remark  |
|----|--------------------|--|---|
| 12 | Ass'y Tube EEV     | <ol> <li>Purge the Coolant first.</li> <li>Separate 2 parts of the pipe using a welder.</li> </ol> When removing the compressor,         Heat Exchanger and Pipe, purge the refrigerant inside the Compressor completely and remove the pipe with a welding flame. | S TOP IN THE REAL PROPERTY OF |
| 13 | Ass'y Tube Suction | 1) Separate 2 parts of the pipe using a welder.  |   |
| 14 | Ass'y Tube 4Way    | 1) Separate 2 parts of the pipe using a welder.  |   |

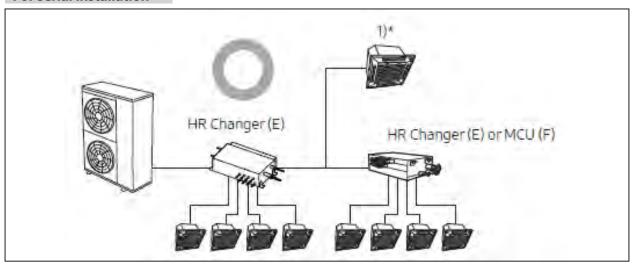
| No | Parts      | Procedure   | Remark |
|----|------------|---|--------|
| 13 | Compressor | Unscrew and remove 1 mounting     nut in bottom of the cover. (Use Adjustable Wrench)   |        |
|    |            | 2) Separate the Compressor Felt.  |        |
|    |            |   |        |
|    |            | 3) As shown in the picture, unscrew and remove 3 mounting screws from the bottom. (Use L-Wrench or Monkey Spanner or Socket Wrench) |        |
|    |            |   |        |

| No | Parts    | Procedure  | Remark   |
|----|----------|--|--|
| 16 | Cond Out | Unscrew and remove 3 screws     on each side of the Ass'y Cond Out.     (Use + Screw Driver) |  |
|    |          |  | A Remove to the installation of the same o |
|    |          |  |  |
|    |          |  |  |
|    |          |  |  |

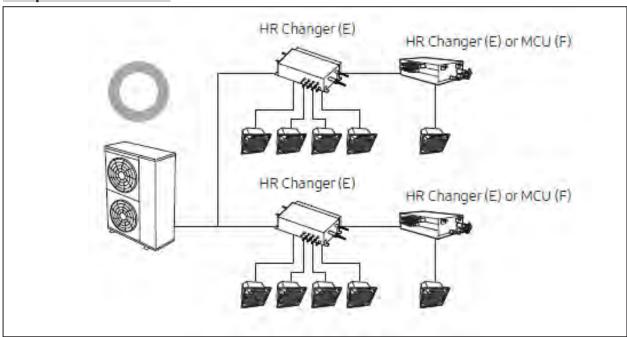
# ■ Refrigerant pipe installation

# 1. Examples of the correct refrigerant pipe installation for Heat Recovery

## For serial installation



# For parallel installation

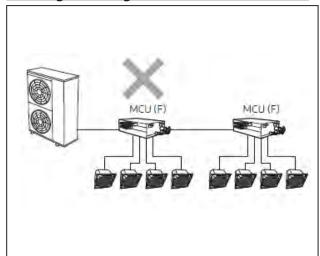


# 1)\* Direct-connected indoor unit without HR Changer/MCU (for HR only)

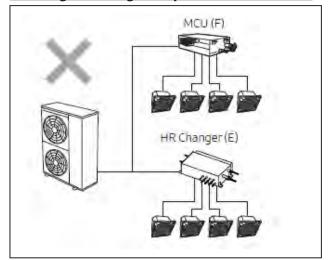
- This indoor unit can only be used for cooling operation. (Heating operation is not possible.)
- Connect indoor unit to liquid and low pressure gas pipe.
- Change the installation option for direct-connected indoor unit without HR Changer/MCU. (refer to the indoor unit installation manual)
- Be sure to combine the cooling only indoor units so that their total capacity becomes 50% or less of the total capacity of all indoor units.

# 2. Examples of the incorrect refrigerant pipe installation for Heat Recovery

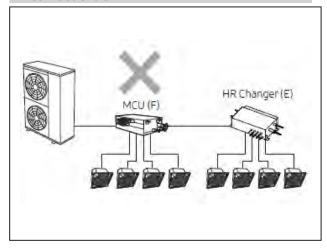
# Missing HR Changer for serial installation



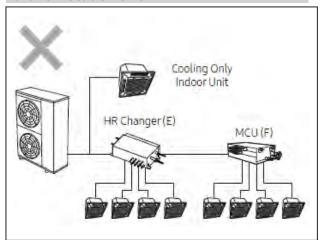
# Missing HR Changer for parallel installation



### **Incorrect order**



## **Branch location error**





- HR Changer(E) can be installed in series or in parallel.
- HR Changer(E) can be installed in series or in parallel.
   For serial installation, the order of HR Changer(E) and MCU(F) is very important. HR Changer(E) must be installed after the outdoor unit. If MCU(F) is installed first after the outdoor unit, it will not work properly.
  - For parallel installation, HR Changer(E) must be installed after the Y-joint. If you don't install HR Changer(E) after the Y-joint, it will not work properly.
  - If you install only MCU(F) without HR Changer (E), it happen to occur the error(E214). Cooling only indoor units must be installed behind the HR Changer.

# Troubleshooting

# 1. Error Display



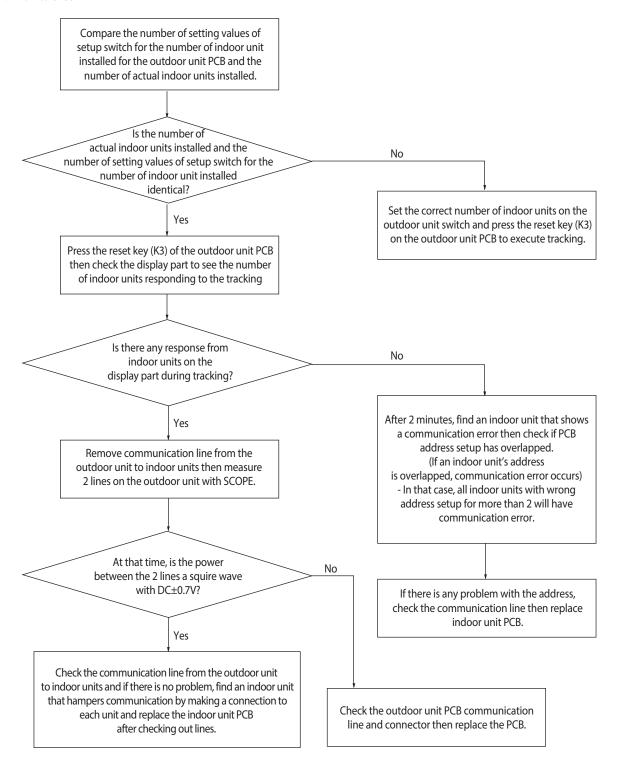
# 2. Error Code

| No. | Code | Description   |  |
|-----|------|---|--|
| 1   | E201 | Communication error between indoor and outdoor unit (Tracking failure or the setting quantity/address of indoor unit in outdoor unit's PCB differs from the quantity/address of installed indoor unit.) |  |
| 2   | E202 | Communication error between indoor and outdoor unit. (All the indoor communication error, outdoor communication cable error.)   |  |
| 3   | E203 | Communication error between main and sub micom or communication error between main and sub outdoor units.   |  |
| 4   | E221 | Error on ambient temperature sensor of outdoor unit. (Open or Short)  |  |
| 5   | E251 | Error on discharge temperature sensor of compressor. (Open or Short)  |  |
| 6   | E231 | Error on Cond-out temperature sensor of outdoor unit. (Open or Short)   |  |
| 7   | E291 | High pressure sensor error (Open/Short)   |  |
| 8   | E296 | Low pressure sensor error (Open/Short)  |  |
| 9   | E308 | Suction sensor error (Open/Short)   |  |
| 10  | E311 | Double tube sensor error (Open/Short)   |  |
| 11  | E403 | Antifreeze error  |  |
| 12  | E407 | Compressor stop by high pressure protection control   |  |
| 13  | E410 | Compressor stop by low pressure protection control  |  |
| 14  | E416 | Compressor stop by discharge temperature protection control   |  |
| 15  | E419 | EEV open error  |  |
| 16  | E425 | Reverse phase detection error   |  |
| 17  | E438 | EVI EEV open error  |  |
| 18  | E439 | Refrigerant leakage error (during stop status)  |  |
| 19  | E440 | Prohibition of heating operation when the ambient temperature is over 30°C  |  |
| 20  | E441 | Prohibition of cooling operation when the ambient temperature is below -15°C  |  |
| 21  | E443 | Refrigerant leakage error (during operation)  |  |
| 22  | E458 | Outdoor fan 1 error   |  |
| 23  | E460 | Power or voltage in connection wire between indoor-outdoor unit   |  |
| 24  | E461 | Compressor starting error   |  |
| 25  | E462 | Total current protection control, compressor stops  |  |
| 26  | E463 | OLP temperature control, compressor stops   |  |
| 27  | E464 | IPM over current error  |  |
| 28  | E465 | Compressor overload error   |  |
| 29  | E466 | DC-Link voltage under/over error  |  |
| 30  | E467 | Compressor rotation error   |  |
| 31  | E468 | Current sensor error  |  |
| 32  | E469 | DC LINK voltage sensor error  |  |
| 33  | E470 | EEPROM read/write error   |  |
| 34  | E471 | EEPROM unmatching error   |  |
| 35  | E474 | Heat sink temperature error   |  |
| 36  | E475 | Outdoor fan 2 error   |  |
| 37  | E484 | PFC overload  |  |
| 38  | E485 | Input current sensor error  |  |
| 39  | E500 | Heat sink overheat  |  |
| 40  | E554 | Gas leak error  |  |
| L   | I.   | I   |  |

# 3. How to take measures for each symptom

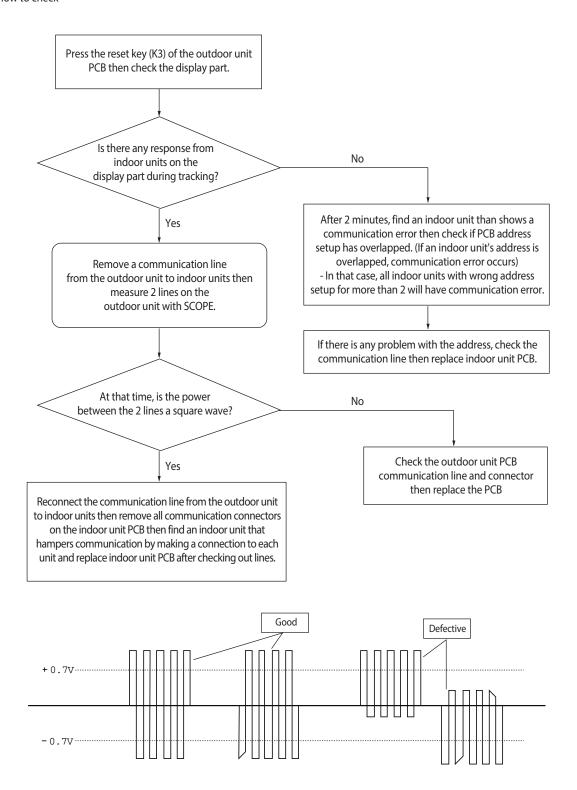
# 3-1 Communication error between indoor and outdoor units during tracking (Error Code: E201)

#### 1. How to check



# 3-2 Communication error between indoor and outdoor units after completing tracking (Error Code: E202)

#### 1. How to check

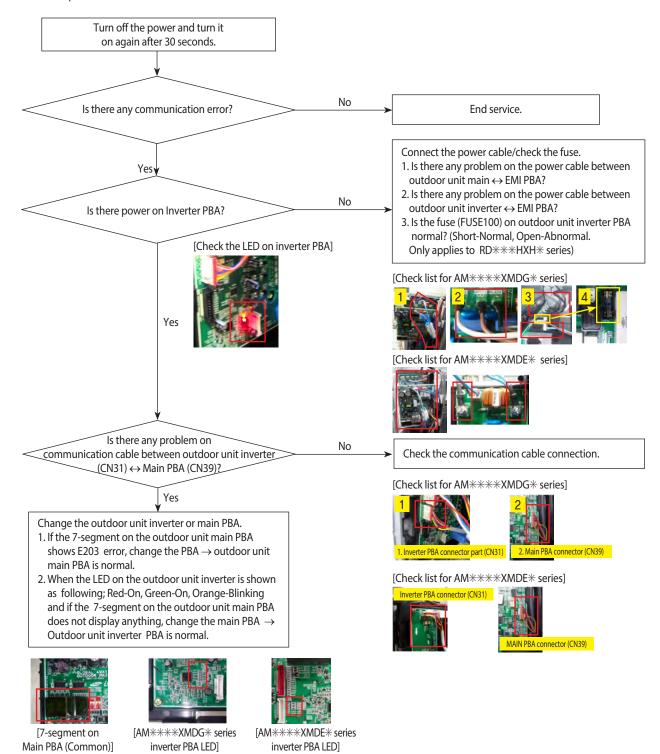


# 3-3 Communication error (1 minute) between Main and Sub Micoms of an Outdoor unit or among Outdoor Units (Error Code: E203)

#### 1. Check items

- 1) Is there power on outdoor unit inverter PBA?
- 2) Connect the power cable/check the fuse
- 3) Is there any problem on communication cable between outdoor unit inverter (CN31) <-> Main PBA (CN39)?
- 4) Check the communication cable connection

#### 2. Check procedure

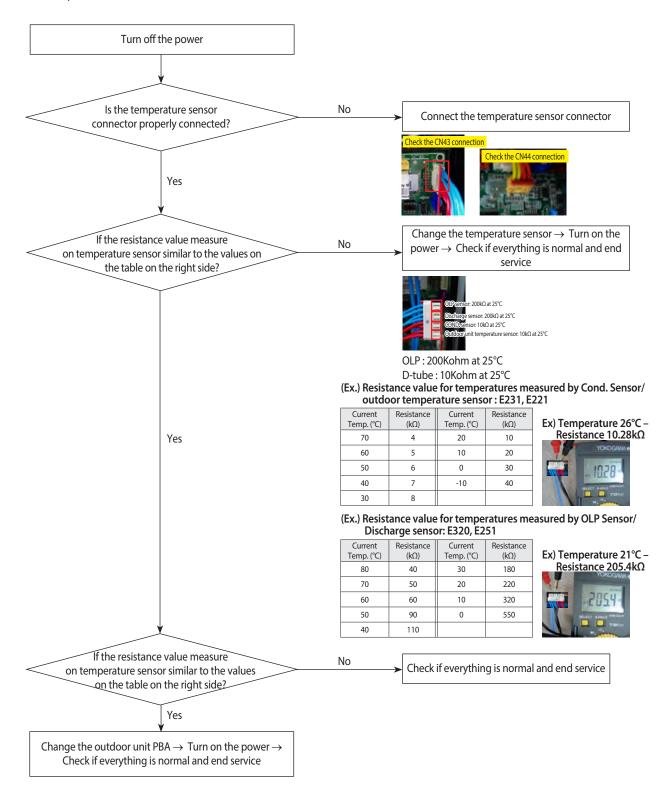


# 3-4 Outdoor temperature sensor error (Error Code: E221, E231, E251, E269)

- 1. Check items
  - 1) Check the temperature sensor connector
  - 2) Check the resistance value of outdoor temperature

| Error code | Error explanation                     | Error code | Error explanation                    |
|------------|---------------------------------------|------------|--------------------------------------|
| E221       | Outdoor unit temperature sensor Error | E320       | Indoor unit OLP sensor Error         |
| E231       | Outdoor unit COND.sensor Error        | E308       | Suction temperature sensor error     |
| E251       | Outdoor unit discharge sensor Error   | E311       | Double tube temperature sensor error |

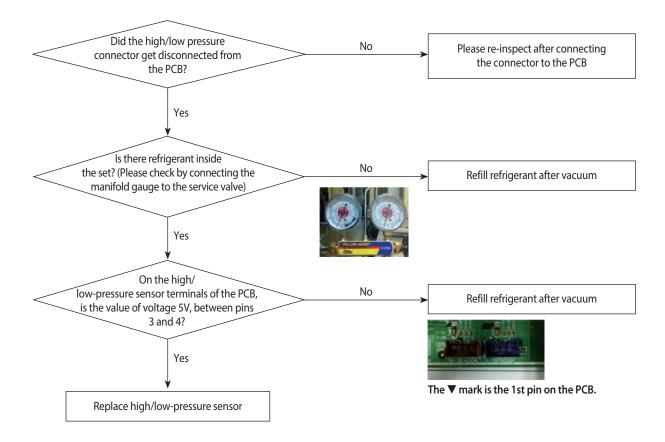
#### 2. Check procedure



# 3-5 High pressure temperature sensor error (Open/Short) (Error Code: E291) Low pressure temperature sensor error (Open/Short) (Error Code: E296)

- 1. High/low pressure sensor OPEN/SHORT error determination method
  - 1) Identifies from when power is supplied or 2 minutes after RESET, and only when set is stopped.
  - 2) An OPEN/SHORT error will occur if the input voltage standard exceeds 0.5V  $\sim$  4.95V range

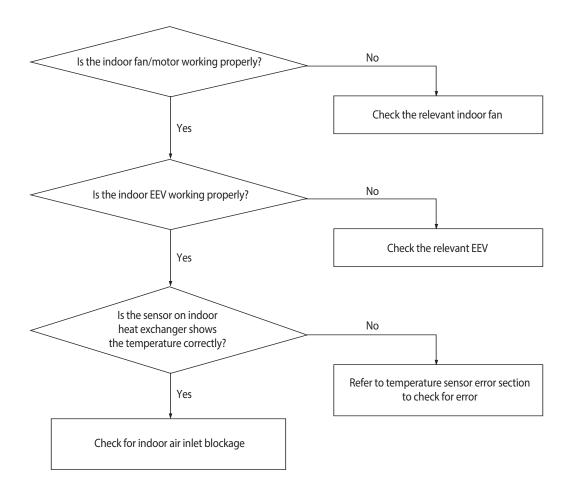
### 2. How to check



# 3-6 Compressor down by antifreeze control (Error Code: E403)

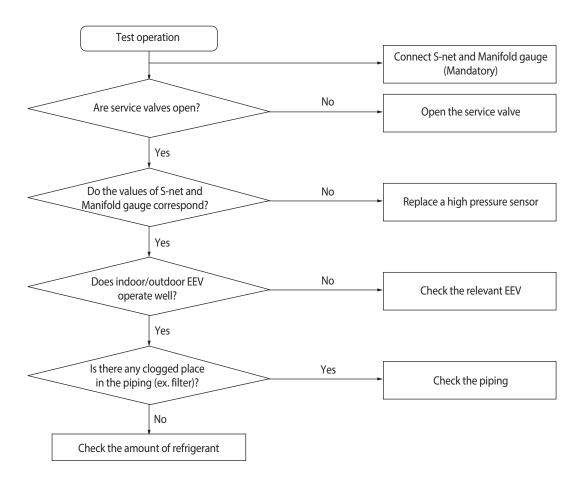
- 1. Check items
  - 1) Check if the indoor fan/motor is working properly
  - 2) Check if the indoor EEV is working properly
  - 3) Check the indoor heat exchanger IN/OUT sensor
  - 4) Check if the indoor air inlet blocked

## 2. How to check



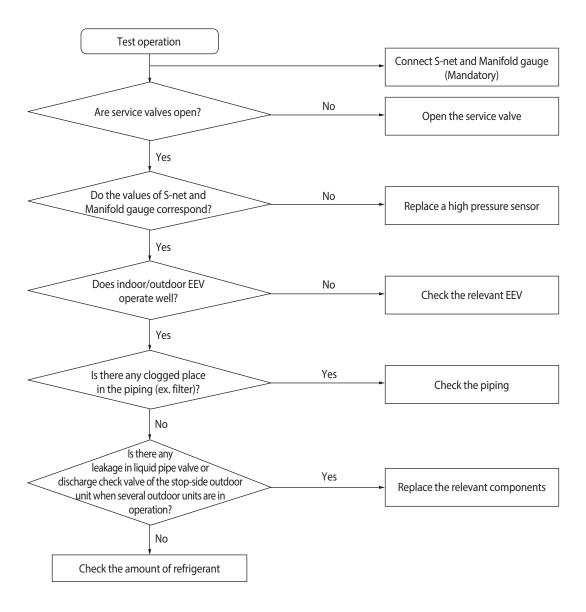
# 3-7 Comp. down due to a protective control of high pressure (Error Code: E407)

### 1. How to check



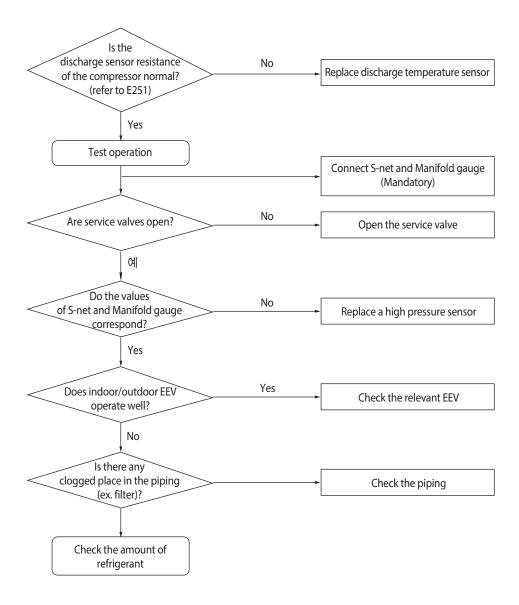
# 3-8 Comp. down due to a protective control of low pressure (Error Code: E410)

### 1. How to check



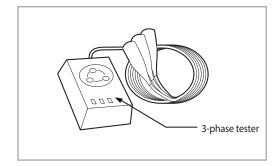
# 3-9 Comp. down due to a discharge temperature sensor of a compressor (Error Code: E416)

### 1. How to check



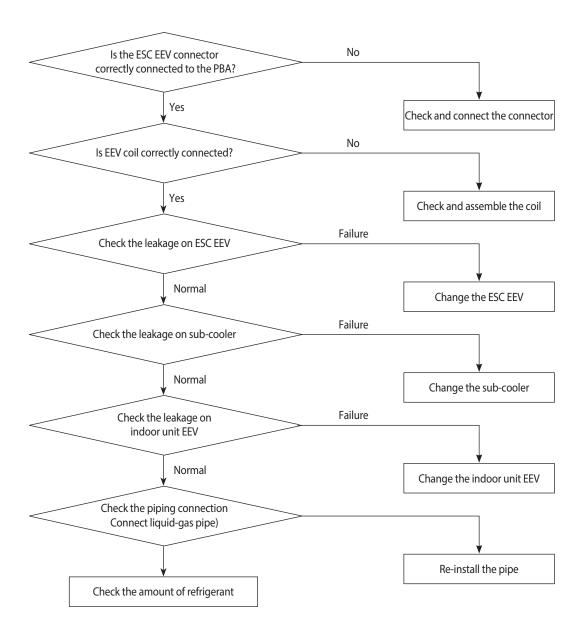
# 3-10 Reverse phase detection error (3Phase outdoor unit) (Error Code: E425)

- When power is on, it checks the power status used for 3-phase power compressor.
   When the order of 3-phase L1(R) L2(S) L3(T) is changed (reversed) or there is a phase that does not receive power (phase fail), it will display [E425] and the air conditioner will stop operating.
  - 1) Check the voltage on L1(R) L2(S) phase/ L1(R) L3(T) phase/ L2(S) L3(T) phase.
  - 2) When there is any terminal that does not have normal voltage, check the external power of the air conditioner and take appropriate measures.
  - 3) If 3-phase power is normal check the phase of the power line using 3-phase tester. If it shows reverse phase, please change the current power line connection.
  - 4) After completing above, press reset key (K3) then check the power again.



# 3-11 ESC EEV open error (Error Code: E438)

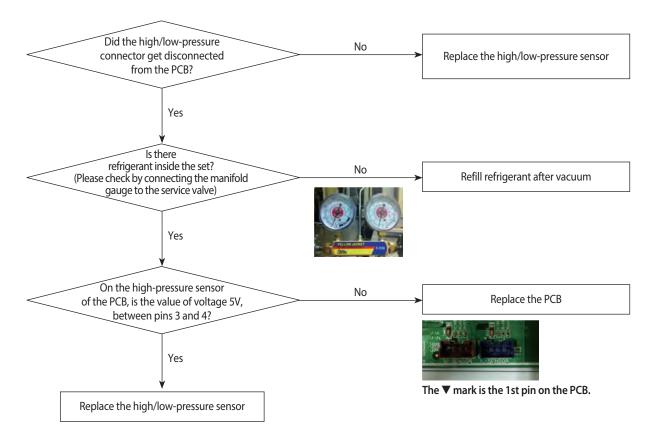
### 1. How to check



# 3-12 Refrigerant leakage error (Error Code: E439)

- 1. Determining high/low-pressure sensor OPEN/SHORT error
  - 1) Identifies from when power is supplied or 2 minutes after RESET, and only when set is stopped.
  - 2) An E439 error will occur if the input voltage standard ranges of 0.5V ~ 4.95V of both the high- and low-pressure sensors are exceeded.
  - 3) Will occur if the measured value of both high/low-pressure sensors is 1kgf/cm2G

### 2. How to check



# 3-13 Prohibition of the compressor operation due to outdoor temperature (Error Code: E440, 441)

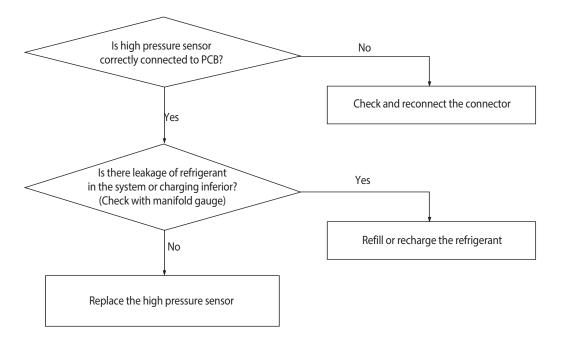
#### 1. How to check

The above error code is not caused by a product's problem but a function to protect the product by limiting the available temperature range so please refer to the usable temperature range in the product manual.

If the error code is displayed despite a condition that does not belong to any of the above diagnosis methods, read the temperature sensor value of the outdoor inlet air with View Mode or S-net, and if the actual outdoor temperature is different, please replace the temperature sensor.

### 3-14 Refrigerant leakage error (during operation) (Error Code: E443)

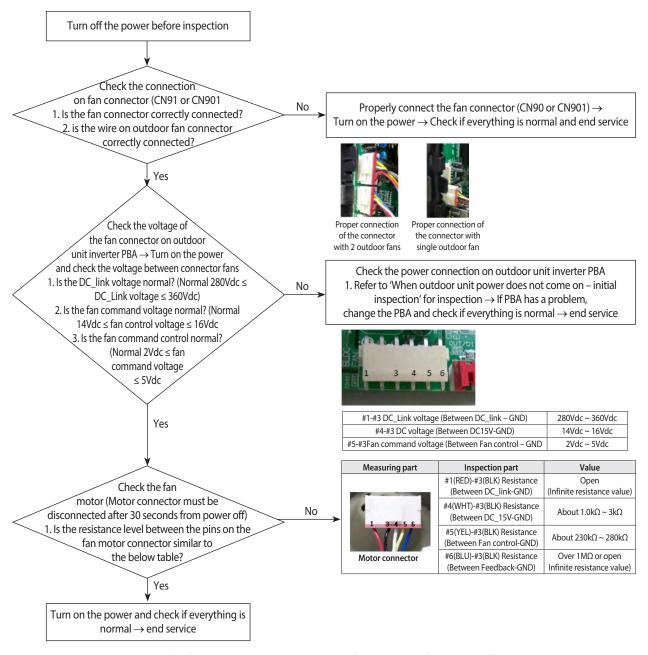
#### 1. How to check



### 3-15 Outdoor unit fan error (Error Code: E458, 475)

- 1. Check items
  - 1) Check the connection of the fan connector (CN90, CN 91)
  - 2) Check the voltage of the fan motor connector on outdoor unit inverter PBA
  - 3) Check the power connection on outdoor unit inverter PBA
  - 4) Check the fan motor (Motor connector must be disconnected after 30 seconds from power off)
  - 5) For models with single fan, connector must be connected to CN90 (Fan2 error will not occur)

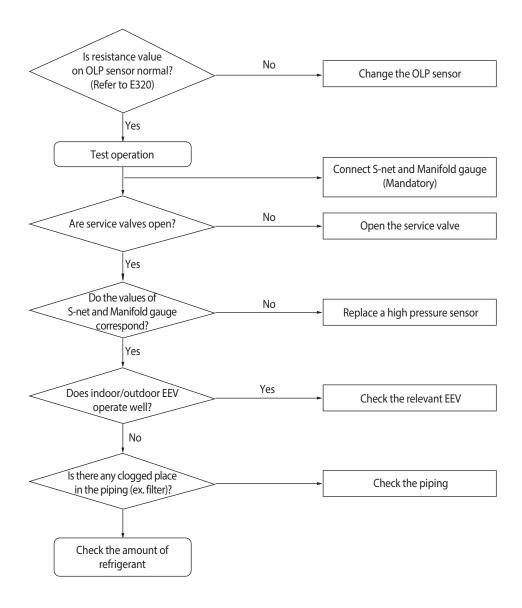
#### 2. Check procedure



- \* When connecting/disconnecting the fan motor connector, you must wait for 30 seconds after turning off the power
- -> If not, motor or PBA can get damaged
- \* You must check the inverter PBA or fan motor and replace them only when they have problem
- \* Do not change the outdoor unit PBA with fan motor problem
- → If the 7-segment on the outdoor unit main PBA shows error, there is no problem with outdoor unit main PBA
- → Control related problems can be solved by S/W update

### 3-16 Comp down due to OLP temperature control (Error Code: E463)

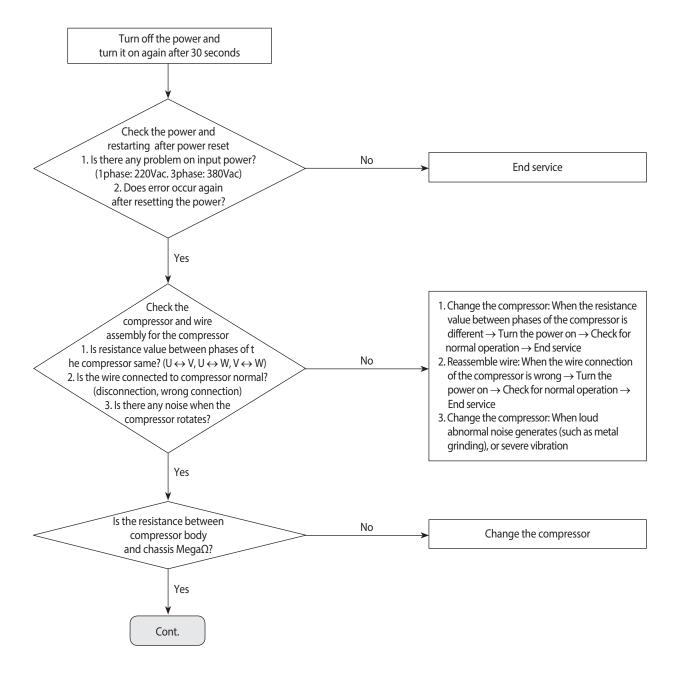
### 1. How to check



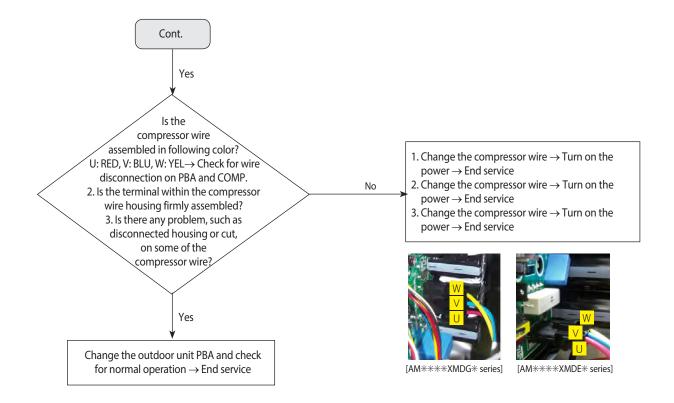
### 3-17 Compressor starting/rotation error (Error Code: E461, E467)

- 1. Check items
  - 1) Check the power and restarting after power reset
  - 2) Check for compressor and compressor wire assembly
  - 3) Check for compressor wire problem

#### 2. Check procedure



### Compressor starting/rotation error (Error Code: E461, E467) (cont.)



- \* Do not change the EMI/outdoor unit main/Indoor unit main PBA when E461, E467 error occurs.
  - ightarrow It is Compressor, inverter PBA related error, therefore it is not related to above PBA.
- \* Make sure to check if service valve is open.
- $\rightarrow$  If the service valve is close, damage could occur due to pressure difference during operation.

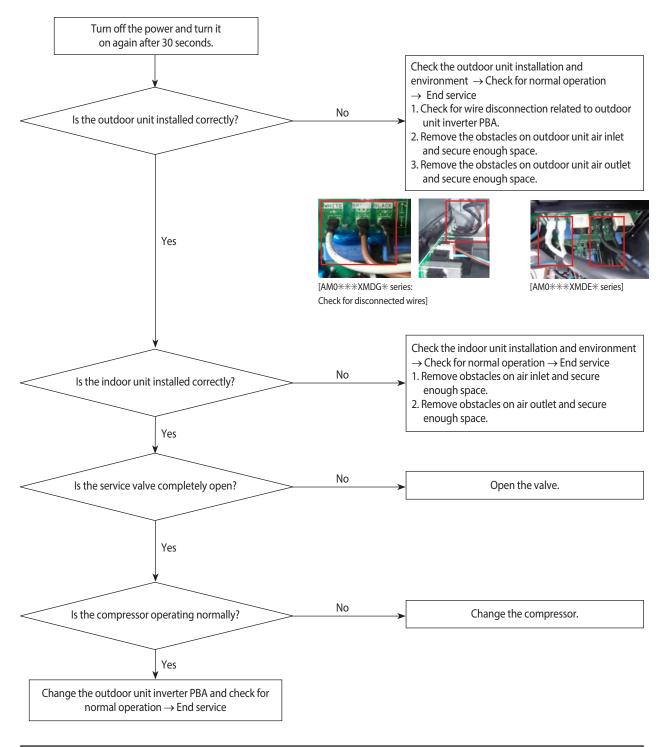
### 3-18 Current error / PFC overload error (Error Code: E462, E484)

#### 1. Check items

- 1) Check the power and restarting after power reset.
- 2) Check the outdoor unit installation and environments.
  - → Check if the outdoor unit inverter PBA related wires are disconnected. Check the installation environment.
- 3) Check for indoor unit installation environment.
- 4) Check for open service valve.

| Error CODE | Error description                | Related model                            |
|------------|----------------------------------|--|
| E462       | Outdoor unit total current error | AM0***XMDG* series<br>AM0***XMDE* series |
| E484       | Outdoor unit PFC overload error  | AM0***XMDG* series AM0***XMDE* series    |

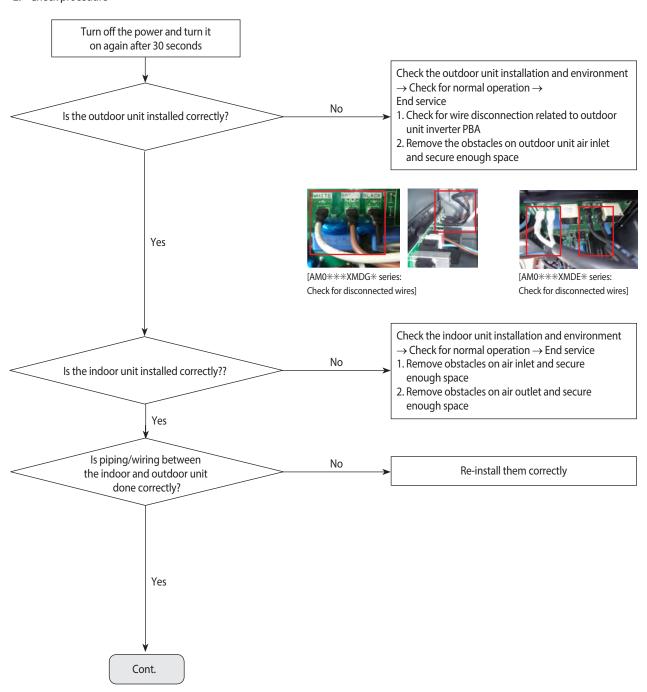
### 2. Check procedure



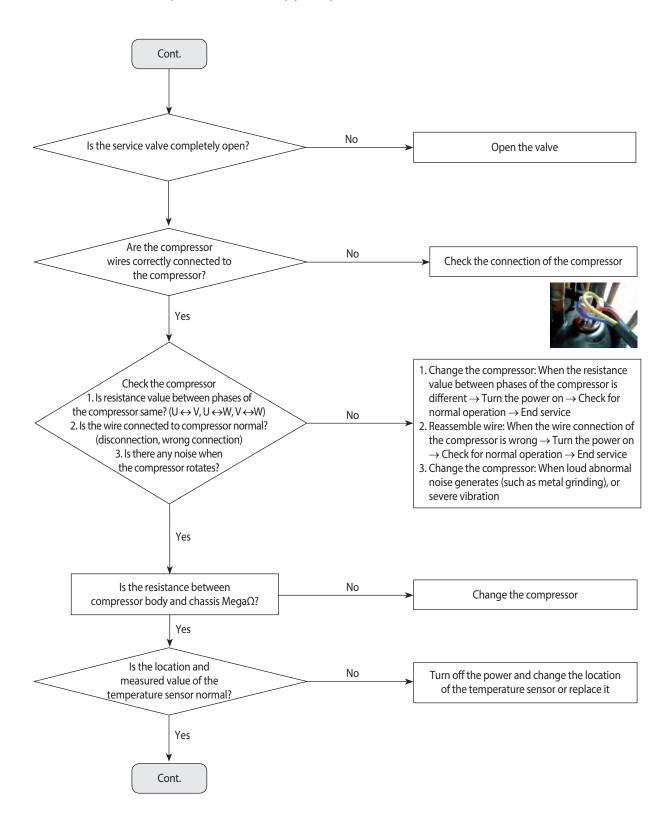
### 3-19 IPM over current error (Error Code: E464)

- 1. Check items
  - 1) Check the power and restarting after power reset
  - 2) Check the outdoor unit installation and environments
    - → Check if the outdoor unit inverter PBA related wires are disconnected. Check the installation environment
  - 3) Check for indoor unit installation environment
  - 4) Check for open service valve
  - 5) Check the assembly status of the compressor and compressor wire
  - 6) Check the compressor wire

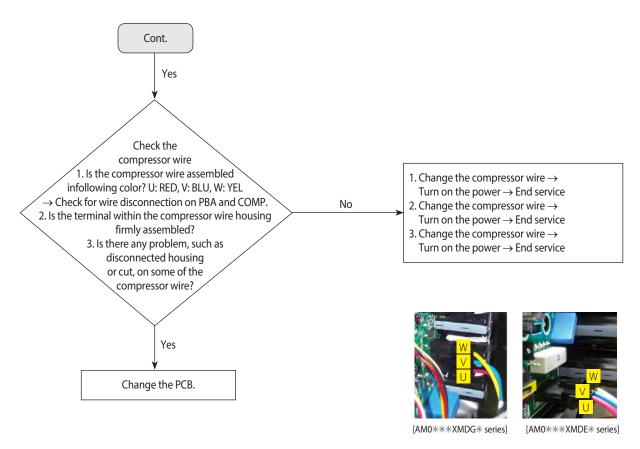
### 2. Check procedure



### IPM over current error (Error Code: E464) (cont.)



### IPM over current error (Error Code: E464) (cont.)



<sup>\*</sup> Do not change the EMI/outdoor unit main/Indoor unit main PBA when E464 error occurs.

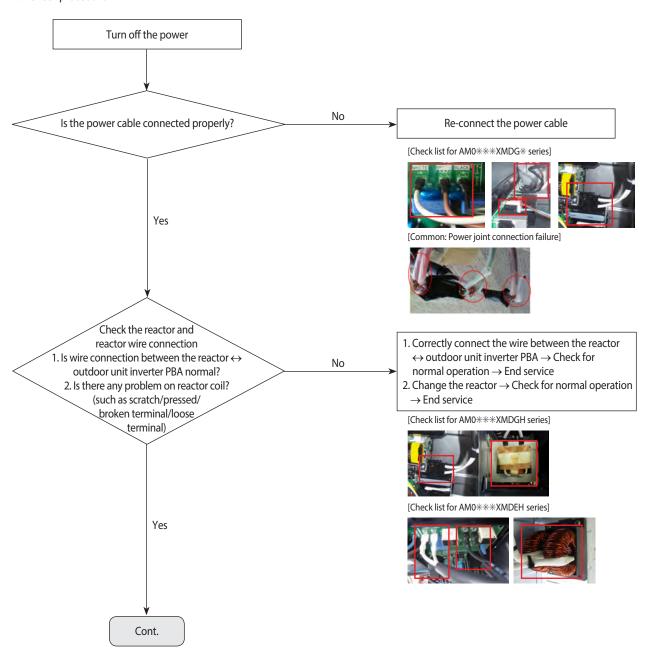
 $<sup>\</sup>rightarrow$  It is Compressor, inverter PBA related error, therefore it is not related to above PBA.

### 3-20 DC-Link voltage under/over error (Error Code: E466)

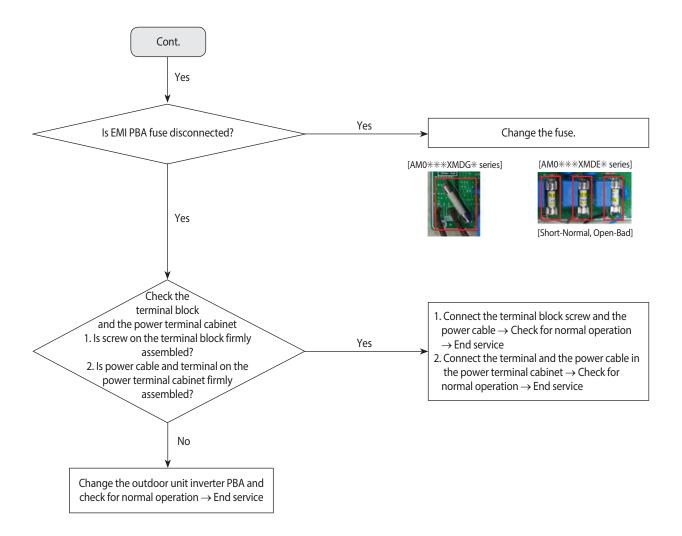
#### 1. Check items

- 1) Check the power and restarting after power reset
  - $\rightarrow$  Is there any problem with input power?
    - (1 Phase: 220Vac, 3 Phase: 380Vac)
  - $\rightarrow$  Does error occur again during operation after power reset?
- 2) Check the power cable connection, and joint cable connection
- 3) Check the reactor and reactor wire
- 4) Check the fuse on the EMI PBA
- 5) Check the Terminal block, power terminal cabinet and the power wire assembly

### 2. Check procedure



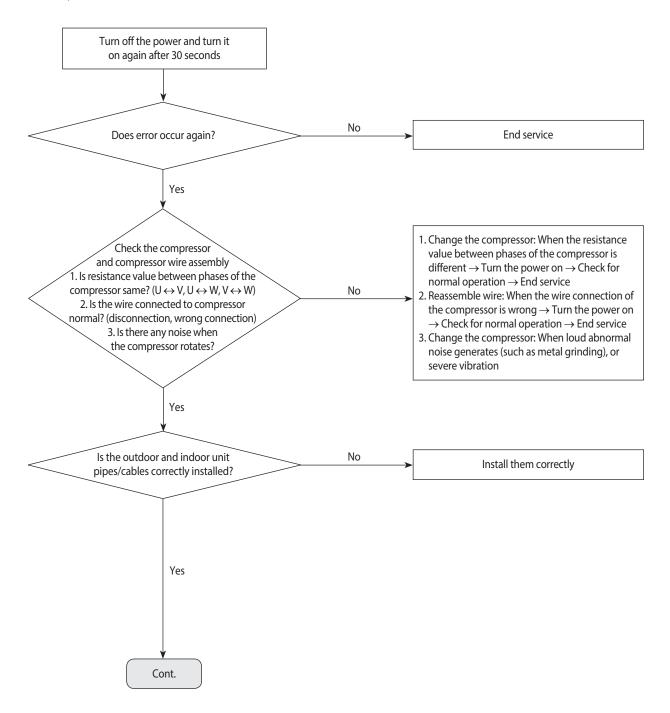
### DC-Link voltage under/over error (Error Code: E466) (cont.)



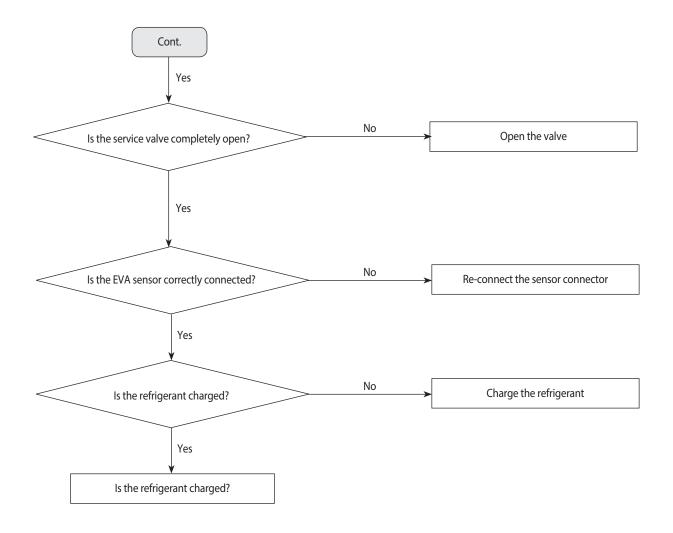
### 3-21 Gas leak error (Error Code: E554)

- 1. Check items
  - 1) Check the power and restarting after power reset
    - $\rightarrow$  Is there any problem with input power?
      - (1 Phase: 220Vac, 3 Phase: 380Vac)
    - → Does error occur again during operation after power reset?
  - 2) Check the compressor and compressor wire assembly
  - 3) Check the outdoor unit installation and environments
    - → Check if the outdoor unit inverter PBA related wires are disconnected. Check the installation environment
    - $\rightarrow$  If there were multiple installation, check if the communication cable and the pipes are installed correctly.

#### 2. Check procedure



### Gas leak error (Error Code: E554) (cont.)



#### 3-22 Others

### 1. Compressor Vlimit error: E465

If the compressor operation is abnormal, change the compressor and check for normal operation

→ If the compressor operation is normal, check the assembly between heat sink plate and if there is no problem, change the inverter PBA

#### 2. Current sensor error: E468

EEPROM Uploading at indoor main PBA, Check if PCB operation is normal

#### 3. OTP error: E471

Error occurs when the EEPROM DATA in the outdoor unit main PBA and inverter PBA is different from each other. Check the model name and EEPROM code to use it

### 4. DC link voltage sensor error: E469

Error occurs when DC LINK value is not normal (DC LINK VOLTAGE: 280~320V)

Check the value of DC link when error occurs and check the reactor disconnection

#### 5. Heat sink temperature error: E474, E500

Error occurs when heat sink of the inverter PBA exceeds rated range

Clean and remove any dust and other foreign substances on the outdoor unit and then check the connection between heat sink and inverter PBA

Make sure grease is applied properly and screw is firmly fixed

#### 6. Input current sensor error: E485

Detect the input sensor while the set is in stop status to check if there's any problem

When error occurs, turn on/off the power for number of time and if same error occurs while the power is off, change the inverter PBA

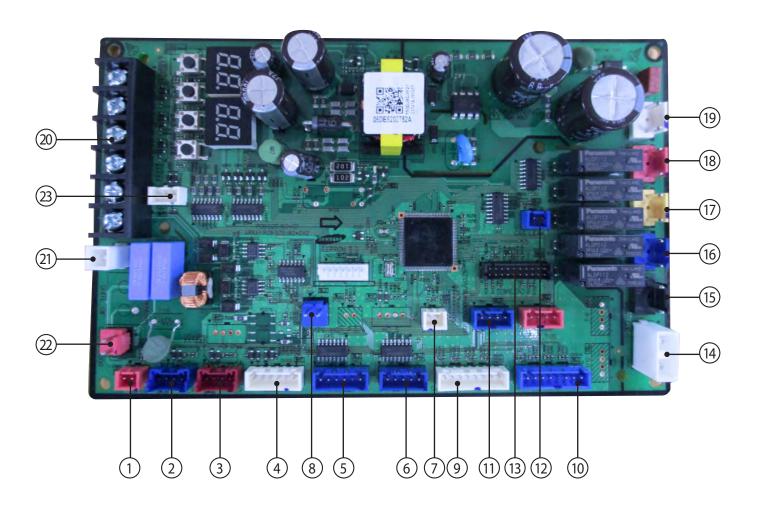
#### 7. EEPROM read/write error: E470

Error occurs when there is no EEPROM data in the set. Check the model name and insert EEPROM for corresponding model or load the EEPROM data.

## ■ PCB Diagram

### **■** Outdoor Unit PCB

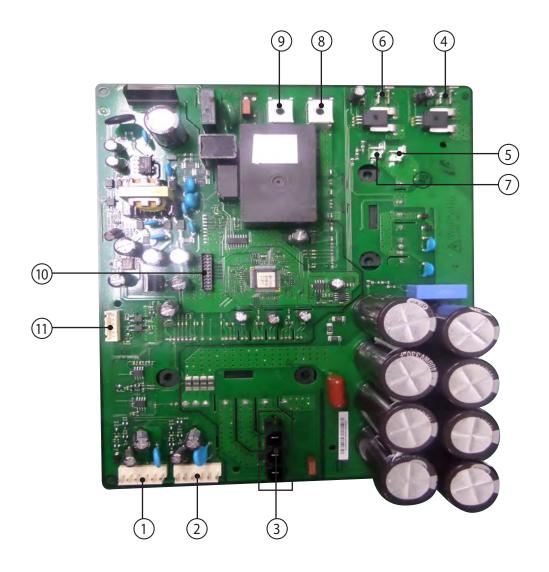
- Main PCB



### Main PCB (cont.)

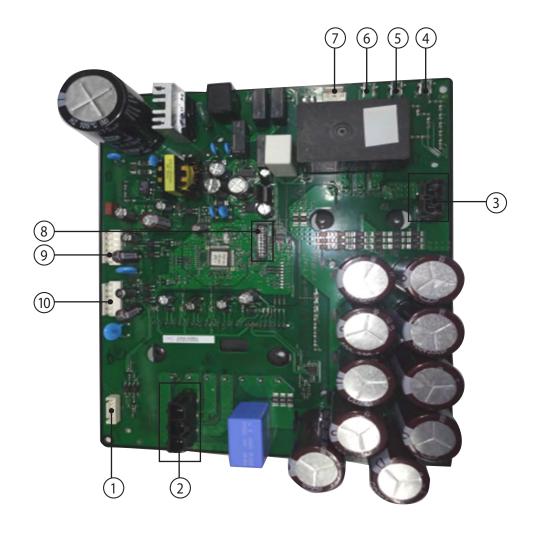
| No. | Local | Function                             | Description      |
|-----|-------|--------------------------------------|------------------|
| 1   | CN800 | EXTERNAL CTRL                        | SMW250-02 RED    |
| 2   | CN401 | LOW PRESSURE SENSOR B04B-XARK-1 BLU  |                  |
| 3   | CN402 | HIGH PRESSURE SENSOR                 | B04B-XARK-1 RED  |
| 4   | CN305 | COMM INV                             | SMW250-06 WHT    |
| 5   | CN803 | MAIN EEV                             | SMW250-06 BLU    |
| 6   | CN804 | EEV A                                | SMW250-05 BLU    |
| 7   | CN001 | TH3                                  | SMW250-02 WHT    |
| 8   | CN12  | DC12V                                | YW396-02V BLU    |
| 9   | CN403 | OUT/COND/DIS/OLP                     | SMW250-08 WHT    |
| 10  | CN404 | SUCTION/D_TUBE_TH1_TH2 SMW250-08 BLU |                  |
| 11  | CN1   | GAS LEAK                             | SMW250-02 BLU    |
| 12  | CN2   | GAS LEAK                             | SMW250-04 BLU    |
| 13  | CN200 | DOWN LOAD                            | YDW200-20 BLK    |
| 14  | CN847 | LOAD1 YDW236-02 WHT                  |                  |
| 15  | CN846 | LOAD2 YW396-03AV BLK                 |                  |
| 16  | CN845 | LOAD4 YW396-03AV BLU                 |                  |
| 17  | CN844 | 4WAY                                 | YW396-03AV YEL   |
| 18  | CN842 | HOTGAS YW396-03AV RED                |                  |
| 19  | CN101 | A/C POWER                            | YW396-03AV WHT   |
| 20  | CN304 | DRED                                 | DAPC-2009-6P BLK |
| 21  | CN300 | EARTH                                | YDW236-01 WHT    |
| 22  | CN303 | COMM-INDOOR                          | YW396-02V RED    |
| 23  | CN843 | MODE SELECTOR SMW250-03 WHT          |                  |

### - Inverter PCB: 1Phase



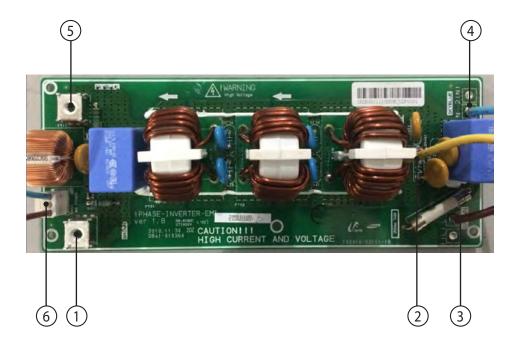
| No. | Local      | Function   | Description    |
|-----|------------|------------|----------------|
| 1   | CN901      | FAN1       | YW396-06V WHT  |
| 2   | CN911      | FAN2       | YW396-06V WHT  |
| 3   | CN401      | COMP       | 42819-3213 BLK |
| 4   | REACTOR_A2 | REACTOR_A2 | YTR250         |
| 5   | REACTOR_A1 | REACTOR_A1 | YTR250         |
| 6   | REACTOR_B2 | REACTOR_B2 | YTR250         |
| 7   | REACTOR_B1 | REACTOR_B1 | YTR250         |
| 8   | N_         | AC POWER   | OT-048         |
| 9   | L_         | AC POWER   | OT-048         |
| 10  | CN551      | DOWNLOAD   | YDW200-20 BLK  |
| 11  | CN351      | COMM-MAIN  | SMW250-06 WHT  |

### - Inverter PCB: 3Phase



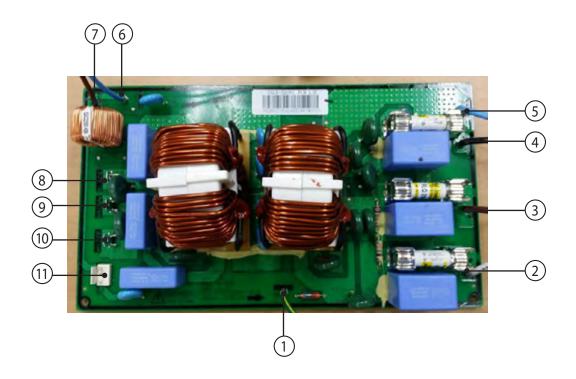
| No. | Local | Function  | Description    |
|-----|-------|-----------|----------------|
| 1   | CN351 | COMM-MAIN | SMW250-06 WHT  |
| 2   | CN400 | COMP      | 42819-3213 BLK |
| 3   | CN101 | REACTOR   | HLW1005-02 BLK |
| 4   | CN102 | R-IN      | YTR250         |
| 5   | CN103 | S-IN      | YTR250         |
| 6   | CN104 | T-IN      | YTR250         |
| 7   | CN150 | AC POWER  | YW396-03AV WHT |
| 8   | CN551 | DOWNLOAD  | YDW200-20 BLK  |
| 9   | CN901 | FAN2      | YW396-06V WHT  |
| 10  | CN900 | FAN1      | YW396-06V WHT  |

### - EMI PCB: 1Phase



| No. | Local | Function              | Description    |
|-----|-------|-----------------------|----------------|
| 1   | L1    | AC POWER OT-048       |                |
| 2   | EARTH | EARTH YEL/GRN WIRE    |                |
| 3   | L     | AC POWER              | BRN WIRE       |
| 4   | N     | AC POWER SKY/BLU WIRE |                |
| 5   | N1    | AC POWER OT-048       |                |
| 6   | CN01  | AC POWER              | YW396-03AV WHT |

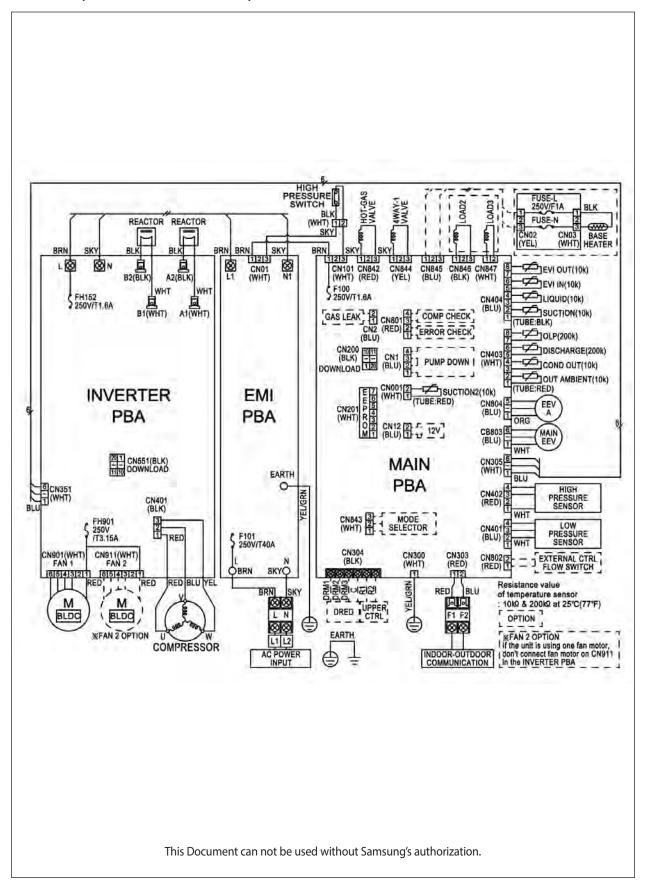
### - EMI PCB: 3Phase



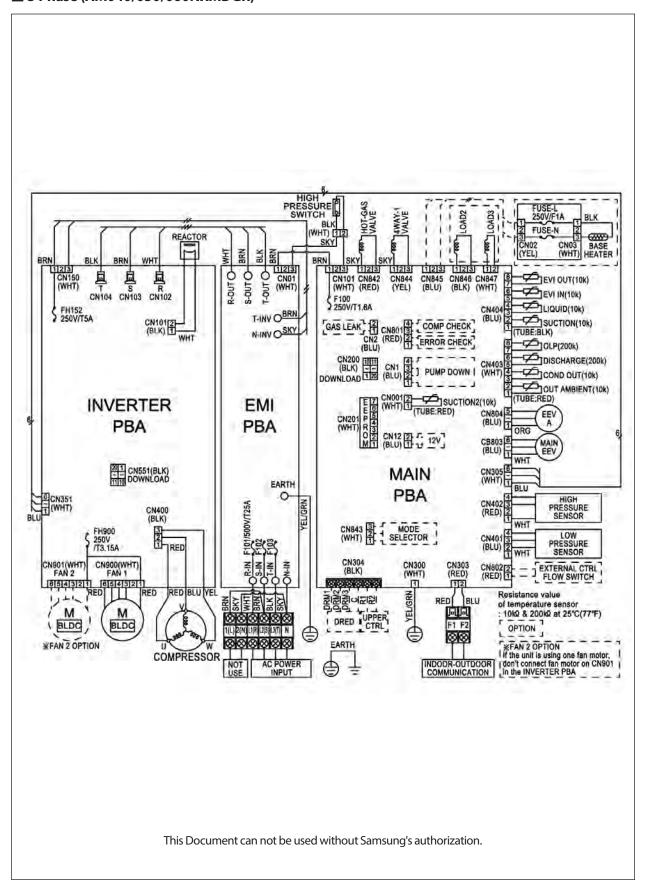
| No. | Local | Function | Description    |
|-----|-------|----------|----------------|
| 1   | EARTH | EARTH    | YEL/GRN WIRE   |
| 2   | R-IN  | R-IN     | WHT WIRE       |
| 3   | S-IN  | S-IN     | BRN WIRE       |
| 4   | T-IN  | T-IN     | BLK WIRE       |
| 5   | N-IN  | N-IN     | SKY/BLU WIRE   |
| 6   | N-INV | N-INV    | SKY/BLU WIRE   |
| 7   | T-INV | T-INV    | BRN WIRE       |
| 8   | T-OUT | T-OUT    | YTR250         |
| 9   | S-OUT | S-OUT    | YTR250         |
| 10  | R-OUT | R-OUT    | YTR250         |
| 11  | CN01  | AC POWER | YW396-03AV WHT |

### Wiring Diagram

### ■ 1 Phase (AM040/050/060NXMDER)



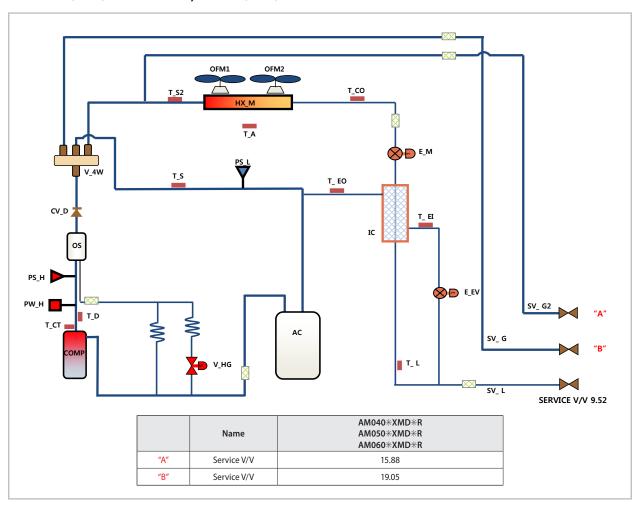
### ■ 3 Phase (AM040/050/060NXMDGR)



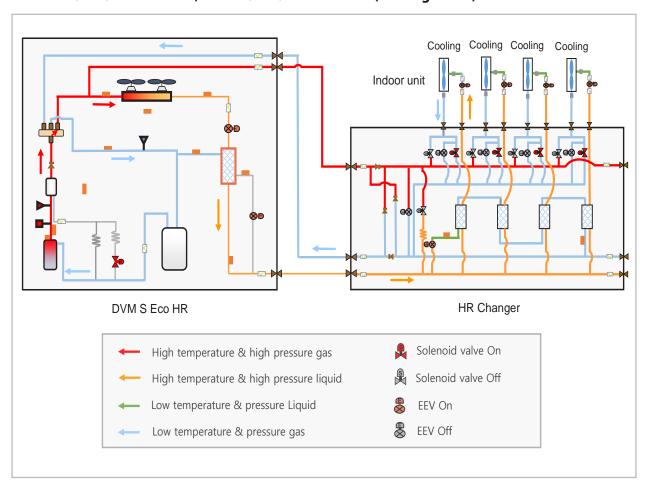
## Reference Sheet

## 1. Refrigerant cycle diagram

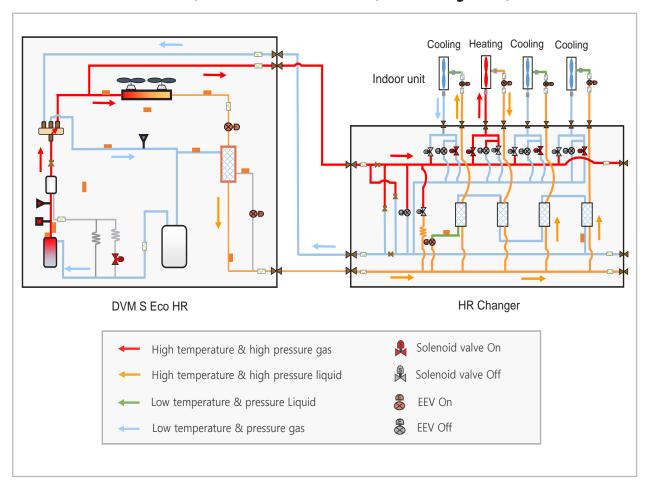
### ■ AM040/050/060NXMDER, AM040/050/060NXMDGR



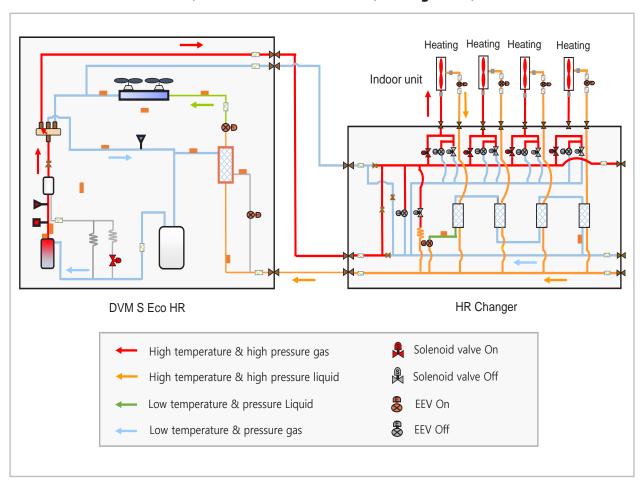
### ■ AM040/050/060NXMDER, AM040/050/060NXMDGR (Cooling mode)



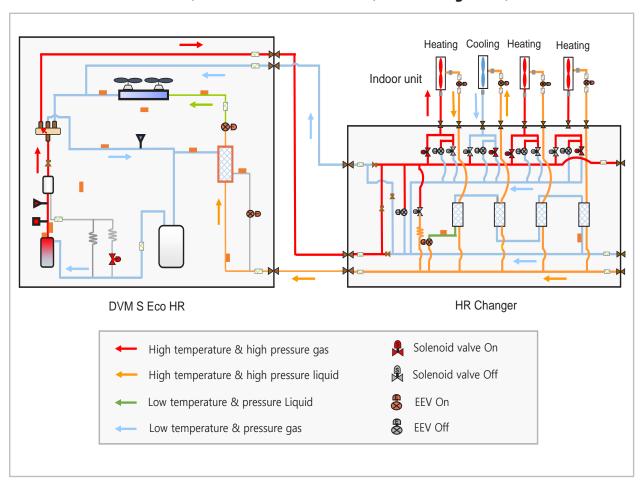
### ■ AM040/050/060NXMDER, AM040/050/060NXMDGR (Main cooling mode)



### ■ AM040/050/060NXMDER, AM040/050/060NXMDGR (Heating mode)

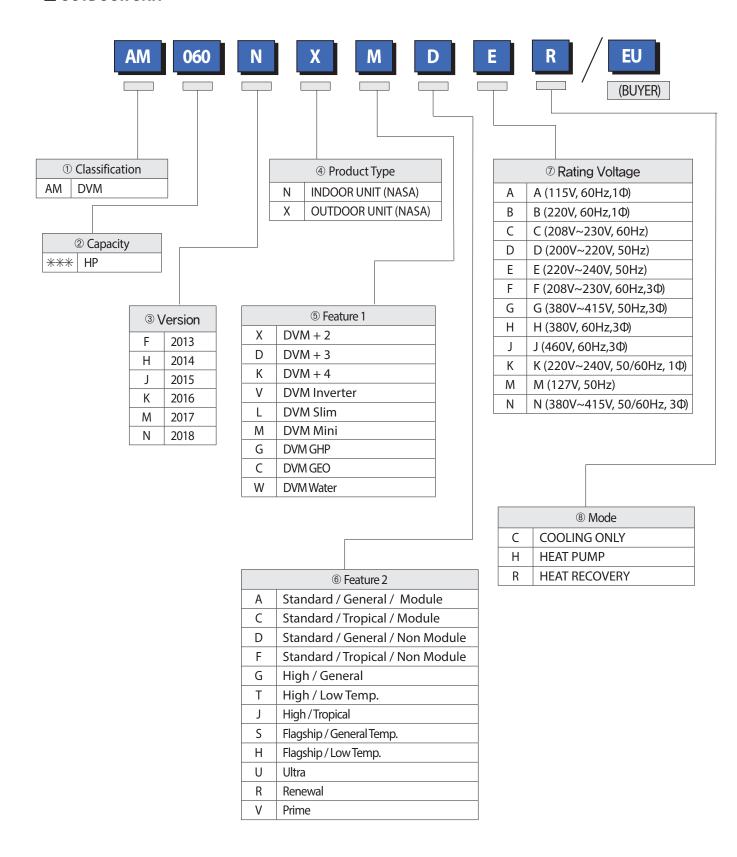


### ■ AM040/050/060NXMDER, AM040/050/060NXMDGR (Main heating mode)



### 2. Nomenclatures

#### **OUTDOOR UNIT**



### Check Operation & Amount of Refrigerant Automatically Checking

### 1. Check Operation

### 1-1 Check Operation

1) What is the Check Operation?

DVM MINI main components defective check and check the status of the installation, provide guidelines that can promptly and accurately resolve the problems that may occur in the field.

If does not end the Automatic Commissioning, normal operation is impossible to enter, it should protect the system from the abnormal state. ("UP")

- 2) Check operation Preliminary checking.
  - (1) Check the Power cable of Indoor / Outdoor Unit and communication wire.
  - (2) Turn on the power 3 hours before to start the Check operation. (Crankcase heater to be heated sufficiently.)
  - (3) Check before applying power voltage and phase using a phase tester and voltmeter. phase-to-phase, 220V (R-N, S-N, T-N).
  - (4) Power on, perform the tracking. (Outdoor Unit inspects Indoor Unit and optional.)
  - (5) Card to verify the installation of the control box front: must be record the installation details.
  - \* Necessarily turn on the power 3 hours before to start the Check operation.
- 3) How to use the Check operation.
  - (1) Check operation, use the Key Mode. (Pressing the K1 Tact Switch for a long time)



- If does not complete the Check operation, Display the "UP" (Unprepared) on the LED after checking communication. (Compressor to operate general operation is prohibited.)
- **X** UP Mode will be turned off automatically at finished the Check operation.
- Check operation is carried out by the operating conditions. (From 30 minutes to maximum 50 minutes)
- During Check operation due to the valve check, the noise can be generated. (Sustained abnormal noise occurs, check it)
- (2) When an error occurs during the Check operation, check the error code in the product and then service it.
- (3) Shut down the Check operation, resulting report will be issued using the S-NET or S-CHECKER.
  - $\hbox{-} The resulting report of the "Undetermined" item, troubleshoot the accordance with the service manual.$
  - Troubleshoot all the items of "Undetermined" and then restart the Check operation.
- (4) Check the following as Check operation. (Heating / Cooling)
  - Check the Cooling and Heating operation is progressing well.
  - Individual Indoor Unit control: check the wind direction, wind speed.
  - Check the Indoor and Outdoor abnormal noise.
  - Check the drainage of the Indoor Unit cooling operation.
  - More operation : Checking status by using the S-NET.
- (5) Refer to manual and explain air conditioner usage to user.
- 6) Deliver this installation guide so that customer retain.

\*\* If out of warranty coverage and bounds, installation, operation according to the conditions the some of items displayed as "Undetermined" and judgment is not.

Ex) system that module installed: If the outdoor unit is not operation by the load on the indoor and outdoor, corresponding Sub Outdoor Unit does not judge the inspection entries. (However, Indoor / Outdoor Temperature sensor and Pressure sensor judgment is available.)

#### 4) Inspection item of the Check operation

During the Check operation of the DVM MINI, defect check items are as follows.

- Indoor Unit Temperature sensor (Indoor temperature of each Indoor Unit, EVA In/Out Temperature sensor)
- Outdoor Unit Temperature sensor

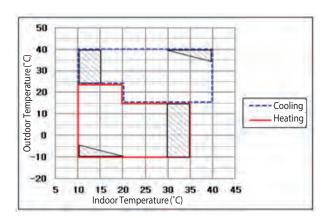
(Outdoor temperature of each Outdoor Unit, Cond\_Out, Suction, Liquid Pipe Temperature sensor)

- Outdoor Unit High Pressure sensor & Low Pressure sensor
- Outdoor Unit Compressor: Judgment of the operation current
- Cycle state judgment of the Outdoor Unit
- Outdoor Unit 4Way Valve: Judgment of the operation
- Outdoor Unit MAIN EEV: Judgment of the operation

(\*\* The operation mode of the Automatic Commissioning: "Heating" only if the detection.)

### 5) Warranty Coverage of the Check operation

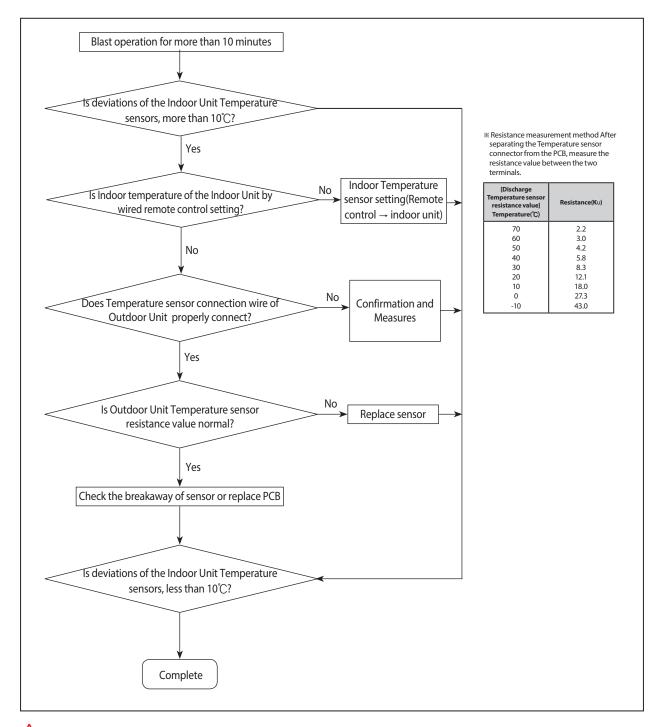
As follows, in order to accurately measure Indoor / Outdoor temperature conditions in the Check operation is carried out.



- Heating / Cooling mode is automatically selected of Check operation.
- Oblique line marked area in the during operation of the system can be protection control. (Check operation of normal judgment can be difficult by the protection control operation.)
- If out of warranty coverage and the boundary area: Check operation judgment accuracy may be reduced.

### 1-2 How to troubleshoot of the "Undetermined"

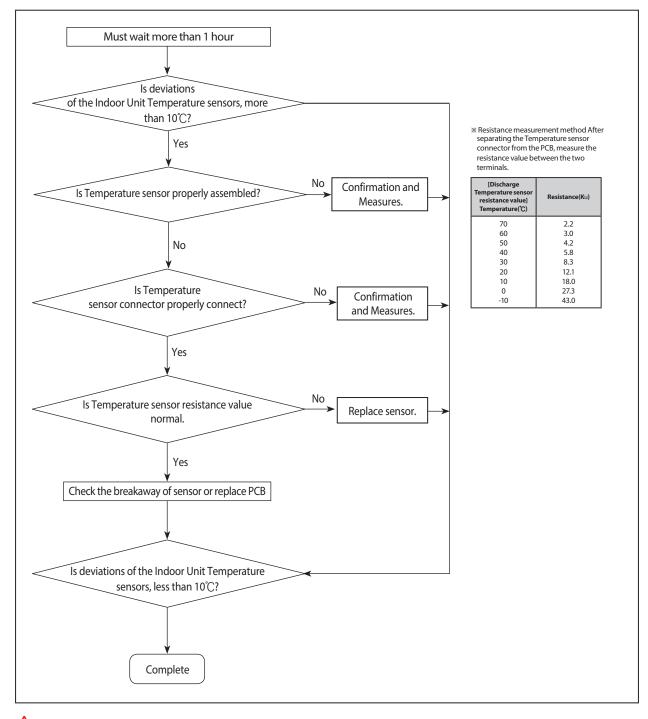
- 1) Indoor Unit Temperature sensor
  - Inspection item: Indoor temperature of each Indoor Unit, EVA In / Out Temperature sensor
  - Error code: None (The resulting report "Undetermined")
  - Determine the status of the Temperature sensor of the Indoor Unit installed before the compressor start.
  - Commissioning methods





- If the Outdoor Unit with a history of operation (Automatic commissioning inclusion): Must be carried out Automatic Commissioning after 1 hour from final operation stopped.

- 2) Outdoor Unit Temperature sensor
  - Inspection item: Outdoor temperature of each Outdoor Unit, Cond\_Out, Suction, Liquid pipe temperature sensor
  - Error code: None (The resulting report "Undetermined")
  - Determine the status of the Temperature sensor of the each Outdoor Unit installed before the compressor start.
  - If the judgment of Outdoor Unit Temperature sensor is "Undetermined": Checking in accordance with the following order.

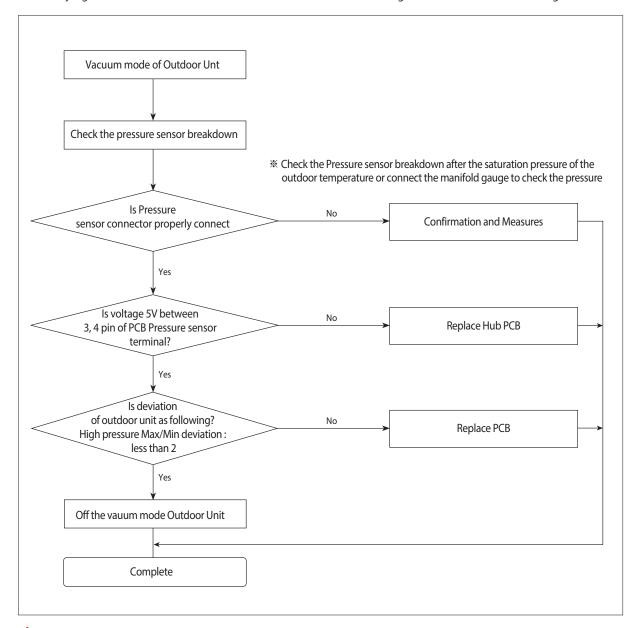


### [Caution]

- If the Outdoor Unit with a history of operation (Automatic commissioning inclusion): Must be carried out Automatic Commissioning after 1 hour from final operation stopped.

#### 3) Pressure sensor

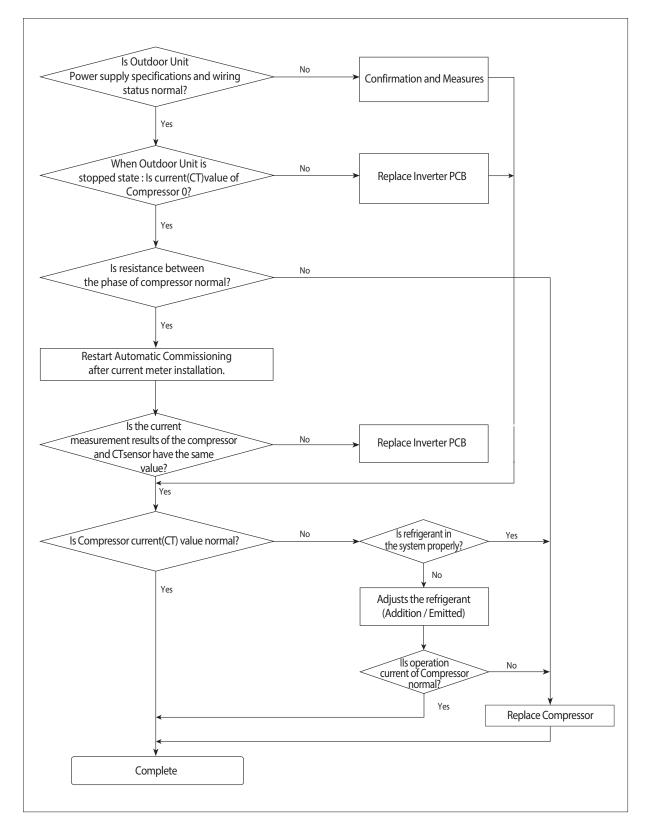
- Inspection item: High/Low Pressure sensor of the independent installed Outdoor Unit.
- ■Error code: None (The resulting report "Undetermined")
- Determine the status of the Pressure sensor of the independent installed Outdoor Unit before the compressor start.
- If the judgment of Outdoor Unit Pressure sensor is "Undetermined": Checking in accordance with the following order.





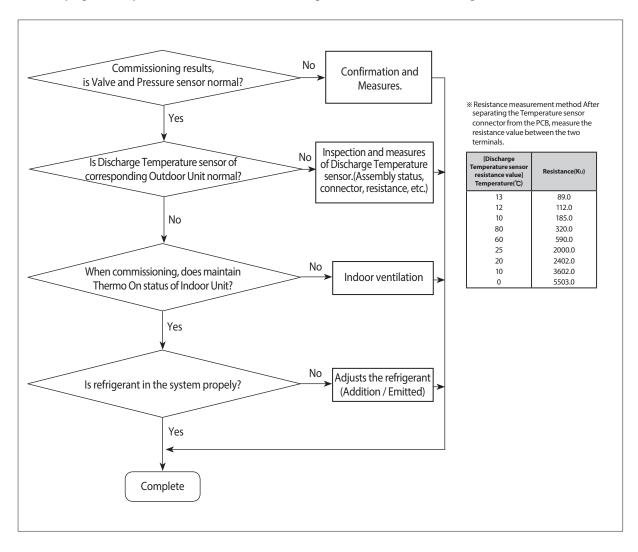
- If the Outdoor Unit with a history of operation (Automatic commissioning inclusion): Maintain the vacuum mode for more than 5 minutes.

- 4) Abnormal operation of the Compressor
  - Inspection item: Operation current of Outdoor Unit Compressor.
  - Error code: None (The resulting report "Undetermined")
  - Determine the status of the operating current of the each Outdoor Unit Compressor.
  - If the judgment of operation current of Outdoor Unit Compressor is "Undetermined":
  - ■Checking in accordance with the following order.



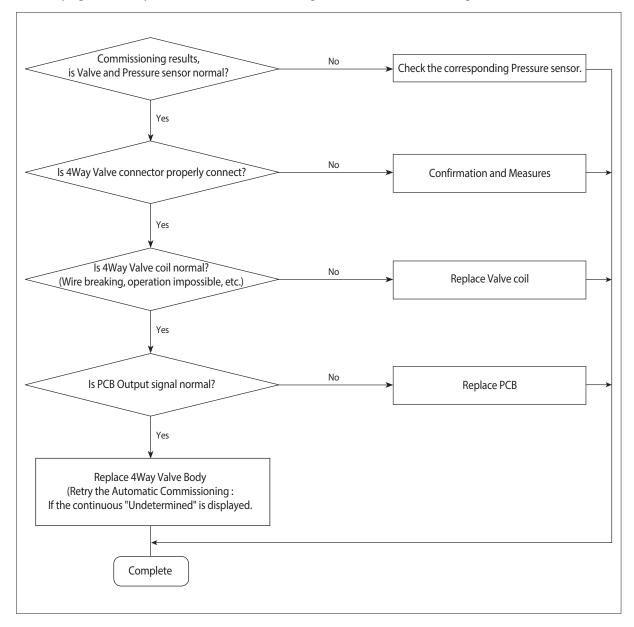
### 5) Cycle status

- Inspection item: Cycle status of Outdoor Unit.
- Error code: None (The resulting report "Undetermined")
- Determine the Cycle status of the each Outdoor Unit.
- If the judgment of Cycle status is "Undetermined": Checking in accordance with the following order.



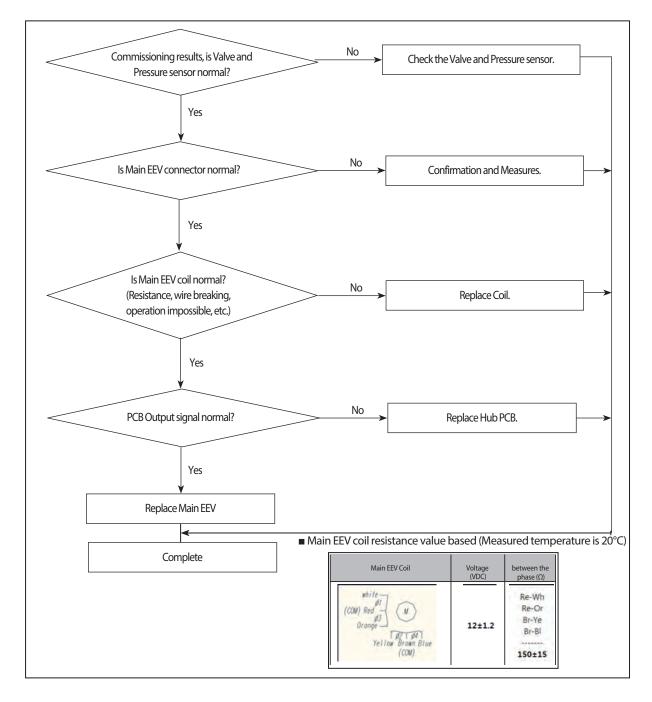
### 6) 4Way Valve

- Inspection item: 4Way Valve of Outdoor Unit.
- Error code: None (The resulting report "Undetermined")
- Determine the 4Way Valve operation status of the each Outdoor Unit.
- If the judgment of 4Way Valve is "Undetermined": Checking in accordance with the following order.



### 7) Main EEV

- Inspection item: Main EEV of Outdoor Unit.(Automatic Commissioning: Heating only)
- Error code: None (The resulting report "Undetermined")
- Determine the Main EEV operation status of the each Outdoor Unit.
- If the judgment of Main EEV is "Undetermined": Checking in accordance with the following order.



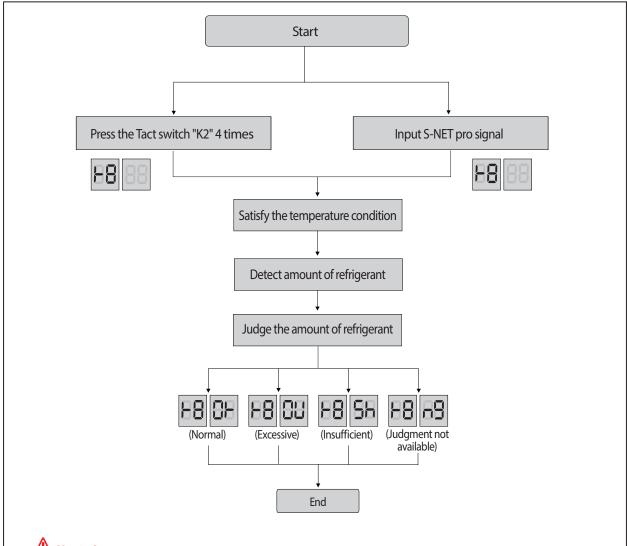
### 1-3 Automatic Commissioning Error Code

| Division             | Error Code | Description                    | Remark                             |
|----------------------|------------|--------------------------------|------------------------------------|
|                      | E503       | Service Valve is closed        | Refer to "Service Valve"           |
| Dedicated Error Code | E505       | High pressure sensor breakdown | Refer to "High/Low pressure sensor |
|                      | E506       | Low pressure sensor breakdown  | (Module installed)"                |

**X** Other error codes: Refer to Service Manual.

### 2. Automatic refrigerant amount detection function (Checking th amount of refrigerant)

This function detects amount of refrigerant in the system through refrigerant amount detection operation.



#### [Caution

- $\bullet$  If the operation cycle is not stable, refrigerant amount detection operation may end.
- Accuracy of the result may decrease if the product was not operated for long period of time before the refrigerant amount detection
- operation. Use the refrigerant amount detection operation function after operating the product in cooling mode for at least 30 minutes.
- Product may trigger protection operation depending on the installation environment. In this case, result of refrigerant amount detection may not be accurate.
- If escape the warranty temperatures, can not get the accurate results.
- Indoor: 20  $\sim$  30  $^{\circ}$ C
- Outdoor: 5 ~ 43 °C

#### Actions to take after the detection result

- Exessive amount of refrigerant
- Discharge 5% the detected amount of refrigerant and restart the refrigerant amount detection operation.
- Insufficient amount of refrigerant
- Add 5% of the detected amount of refrigerant and restart the refrigerant amount detection operation.
- Judgment not available
- Check if the refrigerant amount detection operation was executed within guaranteed temperature range. Execute trial operation to check if there's any other problems on the system.

# **SAMSUNG**

### **GSPN (GLOBAL SERVICE PARTNER NETWORK)**

| Area                          | Web Site                  |
|-------------------------------|---------------------------|
| Europe, CIS, Mideast & Africa | gspn1.samsungcsportal.com |
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