

SYSTEM AIR CONDITIONER

Indoor Unit Outdoor Unit Model Name: AC200KNHPKH AC200KXAPNH AC250KNHPKH AC250KXAPNH

Model Code:

AC200KNHPKH/EU AC200KXAPNH/EU AC250KNHPKH/EU AC250KXAPNH/EU

SERVICE Manual

AIR CONDITIONER



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1. Precautions

1-1 Precautions for the Service

- Use the standard parts when replacing the electric parts.
 - Confirm the model name, rated voltage, rated current of the electric parts.
- Repair the disconnection of HARNESS securely when repairing the break down.
 - If there is any connection error, it causes an abnormal noise and incorrect operation.
- In case that you assemble or disassemble the products with laying it on the side, do work on the work cloth.
 - If not, the exterior of products can be scratched.
- ▶ Remove dust and foreign materials from harness, connection part, and inspection part thoroughly when repairing the break down.
 - It protects the danger of fire such as tracking and short.
- ▶ Tighten tightly the service valve of outdoor unit and the cap of charging valve with a monkey spanner.
- ▶ Check the assembly status of parts after repairing the break down.
 - It should be same as the status before repairing.

1-2 Precautions for the Static Electricity and PL

- ▶ As the PCB power terminal has a weakness for the static electricity, pay attention to it during the repair and measurement.
 - Work with insulation gloves during the repair and measurement of PCB.
- ▶ Check the distance between the product and the other electronic appliances such as TV, video, and audio. It should be over 2m.
 - If not, it causes a bad picture quality or a noise.
- Repairing the products by consumer should be strictly prohibited.
 - There is a danger of electric shock or fire due to incorrect disassembly.

1-3 Precautions for the Safety

- ▶ Do not pull any electric wires and do not touch an auxiliary power switch with a wet hand.
 - There is a danger of electric shock or fire.
- ▶ In case any wire or power plug has been damaged, replace it to eliminate any possible danger.
- Do not bend the power cord by force and do not put any heavy object on the power cord.
 - There is a danger of electric shock or fire.
- ▶ Do not use multi socket.
 - There is a danger of electric shock or fire.
- ► Ground the product if necessary.
 - Be sure to ground the product if there is any danger of electric leakage due to water or moisture.
- ▶ Be sure to turn off the auxiliary power switch or pull out the power plug during replacement or repair of electric parts.
 - There is a danger of electric shock.
- In case the product will not be in use for a long time, the battery of remote control should be kept separately.
 - Leakage of inside fluid can cause break down of remote control.

1-4 Others

- Never store or load the air conditioner upside down or sideways to prevent the damage to the compressor.
- ► Young children or infirm persons should be always supervised when they use the air conditioner.
- Max current is measured according to IEC standard for safety.
- Current is measured according to ISO standard for energy efficiency.
- ▶ When installing, make sure there is no leakage. When recovering the refrigerant, ground the compressor first before removing the connection pipe. If the refrigerant pipe is not properly connected and the compressor works with the service valve open, the pipe inhales the air and it makes the pressure inside of the refrigerant cycle abnormally high. It may cause explosion and injury.
- ► Pump Down Procedure (When removing the product)
 - Turn on the air conditioner and select Cool mode to run the compressor for 3 minutes.
 - Release the valve caps on High and Low pressure side.
 - Use L wrench to close the valve on the high pressure side.
 - Approximately 2 minutes after, close the valve on the low pressure side.
 - Stop operation of the air conditioner.
 - Disconnect the pipes.

1-1 Samsung Electronics

2. Product Specifications

2-1 The Feature of Product

■ Built-in Duct Type

After installed, the air conditioner can be harmonized with a room interior.

■ High Performance & Energy Saving

With the advanced BLDC inverter technology, it makes a room cool with highly energy saving and arises the efficiency of air conditioner.

■ Long Piping (Length & Height)

It can give the benefit to the installers and aries the reliability of the air conditioner.

■ Long Ambient Operation (In Low Temperature)

It can arise the reliability and the capacity of the air conditioner, especially operated in low temperature.

■ Eco-friendly Product (Lead-Free, RoHS, WEEE)

2-2 Product Spectification

| | | ITEM | | AC200KNHPKH AC200KXAPNH/ |
|--------------------------------|-------------------|-------------------------------|-----------------------|--|
| | Indoor Unit | | | |
| IMAGE | Outdoor Unit | | | |
| | Remote Controller | | | MWR-WE10N |
| Power | | Product | | 3Ф, 380~415V/50Hz |
| Indoor | | W*D*H | mm | 1350 x 910 x 450 |
| Outdoor | | W*D*H | mm | 940 x 460 x 1630 |
| Indoor | | Product | kg(Net) | 82.5 |
| Outdoor | | Product | kg(Net) | 154 |
| Capacity | Coolin | g/Heating(ISO) | W | 20000/23000 |
| Power input | Coolin | g/Heating (ISO) | W | 6450/6660 |
| Operation current | Coolin | g/Heating (ISO) | А | 10.0/10.3 |
| Noise | Indoor unit | In case of strongest air blow | dB | 52/52 |
| (Cooling/Heating) | Outdoor unit | In case of strongest air blow | dB | 67/71 |
| Refrigerant (R410A) | | g | 6600(Charged for 30m) | |
| Liquid | | mm | 9.52 | |
| Connecting Pipe Gas | | mm | 19.05 | |
| Additional Refrigerant (R410A) | | g/m | 50 | |
| Standard | | m | 5 | |
| Extension length(Total) | | m | 75 | |
| Extension length(Elevation) | | m | 30 | |
| | | | Product Option | 011074-1C50C0-27C8E6-372000 |
| | Option Code | | Installation Option | 020000-100000-200000-300000 030000-100000-200000-300000 |

2-2 Samsung Electronics

| ITEM | | | | AC250KNHPKH AC250KXAPNH |
|--------------------------------|-------------------|-------------------------------|-----------------------------|--|
| | Indoor Unit | | | |
| IMAGE | Outdoor Unit | | | |
| | Remote Controller | | | MWR-WE10N |
| Power | Product | | | 30, 380~415V/50Hz |
| Indoor | | W*D*H | mm | 1350 x 910 x 450 |
| Outdoor | | W*D*H | mm | 940 x 460 x 1630 |
| Indoor | | Product | kg(Net) | 82.5 |
| Outdoor | | Product | kg(Net) | 154 |
| Capacity | Coolin | g/Heating(ISO) | W | 25000/27000 |
| Power input | Coolin | g/Heating (ISO) | W | 9580/8330 |
| Operation current | Coolin | g/Heating (ISO) | А | 14.9/12.9 |
| Noise | Indoor unit | In case of strongest air blow | dB | 55/55 |
| (Cooling/Heating) | Outdoor unit | In case of strongest air blow | dB | 68/72 |
| Refrigerant (R410A | | | g | 6600 (Charged for 30m) |
| _ | Liquid | | mm | 9.52 |
| Connecting Pipe Gas | | mm | 22.2 | |
| Additional Refrigerant (R410A) | | g/m | 50 | |
| Standard | | m | 5 | |
| Extension length(Total) | | m | 75 | |
| Extension length(Elevation) | | m | 30 | |
| | | Product Option | 011074-1C50F0-270014-373800 | |
| | Option Code | | | 020000-100000-200000-300000 030000-100000-200000-300000 |

| Item | Descriptions | Code-No. | Q'TY | Remark |
|-------------|------------------------|-------------|------|----------------|
| | Owner's Manual | DB98-32657A | 1 | |
| | INSTALLATION MANUAL | DB68-04923A | 1 | |
| | Insulation | DB62-04318S | 1 | |
| | Insu DRAIN HOSE | DB62-11028A | 1 | |
| | INSU HOSE D | DB62-11028E | 1 | Indoor Unit |
| <u> </u> | INSU TUBE OUT | DB62-11028F | 1 | |
| | ASSY DRAIN HOSE JOINT | DB67-01191A | 1 | |
| | Ass'y Drain Hose Joint | DB90-06701A | 1 | |
| | GROMMET-HANGER | DB63-00237A | 8 | |
| | RUBBER LEG | DB73-20134A | 4 | |
| | INSTALLATION MANUAL | DB68-04924A | 1 | Outdoor unit |
| | DRAIN PLUG | DB67-00477A | 1 | |
| | RUBBER LEG | DB73-20134A | 4 | |

2-4 Samsung Electronics

3. Disassembly and Reassembly

■ Necessary Tools

| ltem | Remark |
|------------------------|--------|
| +SCREW DRIVER | |
| MONKEY SPANNER | |
| -SCREW DRIVER | |
| NIPPER | |
| ELECTRIC MOTION DRIVER | |
| L-WRENCH | |

■ AC200KNHPKH / AC250KNHPKH

| No | Parts | Procedure | Remark |
|----|--------|--|--------|
| 1 | Commom | 1)Disasseble the Cover Control Unscrew 2 screws A You must turn off the Power before disassembly. | |

3-2 Samsung Electronics

➤ service from Top side

| Parts | Procedure | Remark |
|-------------|---|--|
| Motor & Fan | Disassemble the connection wire to take the motor fan out | |
| | 2) Disassemble th Cabinet Top Fan Unscrew 6 screws | |
| | 3) Disassemble the Link Screw - Unscrew 3 screws | |
| | 4) Disassemble Cabinet Top Fan. | |
| | | |
| | | 1) Disassemble the connection wire to take the motor fan out 2) Disassemble th Cabinet Top Fan Unscrew 6 screws 3) Disassemble the Link Screw - Unscrew 3 screws |

| No | Parts | Procedure | Remark |
|----|-------|---|--------|
| | | 5) Disassemble 2 Case Blower Top Unscrew 8 screws | |
| | | 6) Disassemble 1 Holder Motor Unscrew 2 screws | |
| | | | |
| | | 7) Disassemble Motor wire from 2 holder wire | |
| | | | |

3-4 Samsung Electronics

| No | Parts | Procedure | Remark |
|----|-------|---|--------|
| | | 8) After disassemble the Motor and Blower for the set, disassemble the Blower by use of 3mm wrench. | |
| | | | |
| | | 9)Disassemble 2 Case blower bottom Unscrew 4 screws | |
| | | 10)Disassemble the Bracket Motor Unscrew 4 screws | |
| | | | |
| | | | |

| No | Parts | Procedure | Remark |
|----|-------------|--|--------|
| 3 | Control Box | 1)Disassemble Evap Sensor wire and EEV wire(20kW only) | |
| | | 2) Disassemble the Case Control Unscrew 3 screws | |
| | | | |
| | | | |
| | | | |
| | | | |

3-6 Samsung Electronics

| No | Parts | Procedure | Remark |
|----|-------|---|--------|
| 4 | Evap | 1)Disassemble The Case Evap Top - [AC***JNHFKH]Unscrew 8 screws - [AC***JNHPKH]Unscrew 6 screws | |
| | | 2)Disassemble The Cushion Front. | |
| | | 3)Disassemble The Cushion Support Unscrew 1 screw | |

| No | Parts | Procedure | Remark |
|----|-------|---|--------|
| | | 4)Disassemble The Cover pipe Unscrew 3 screws | |
| | | 5)Remove The cable tie on the Support Evap | |
| | | 6)Disassemble The Evap Unscrew 4 screws | |
| | | | |
| | | | |
| | | | |

3-8 Samsung Electronics

➤ service from Bottom side

| No | Parts | Procedure | Remark |
|----|-------------|--|--------|
| 1 | Motor & Fan | 1)Disassembl the connection wire to take the motor fan out | |
| | | 2) Diassemble The Cabi Fan Bottom Unscrew 9 screws | |
| | | 3) Disassemble the Link Screw - Unscrew 3 screws | |
| | | | |
| | | 4)Disassemble 2 Case blower bottom Unscrew 4 screws | |
| | | 5)Disassemble Bracket Motor and Motor Unscrew 4 screws | |
| | | 6)After disassemble the Motor and Blower for the set, disassemble the Blower by use of 3mm wrench. | |

| No | Parts | Procedure | Remark |
|----|-------|--|--------|
| NO | rarts | 7)Disassemble The Case Blower Top Unscrew 8 screws | Kemark |

3-10 Samsung Electronics

| No | Parts | Procedure | Remark |
|----|-------------|--|--------|
| 2 | Control Box | 1)Disassemble Evap Sensor wire and EEV wire(20kW only) | |
| | | 2) Disassemble the Case Control Unscrew 3 screws | |
| | | | |

| No | Parts | Procedure | Remark |
|----|-------|---|--------|
| 3 | Evap | 1)Disassemble The Case Evap Bottom - [AC***JNHFKH]Unscrew 11 screws - [AC***JNHPKH]Unscrew 7 screws | |
| | | 2)Disassemble The Drain Pan | |
| | | 3)Disassemble The Cover pipe Unscrew 3 screws | |
| | | 4)Remove The cable tie on the Support Evap | |
| | | 5)Disassemble The Support Evap Unscrew 2 screws | |
| | | | |

3-12 Samsung Electronics

| No | Parts | Procedure | Remark |
|----|-------|--|--------|
| | | 6)Disassemble The Evap Unscrew 2 screws ① Moving the Evap 2~5cm to pipe direction ② Holding the pipe side and then rotating the opposite side ③ Moving the Evap in the direction of the arrow 3 | |

3-2 Outdoor Unit

■ AC200KXAPNH / AC250KXAPNH

| No. | Parts | Procedure | Remark |
|-----|---------------------|--|--|
| 1 | CABINET FRONT RIGHT | Warning:Make sure the power is disconnected before work Remove 3 screws. (use "+" screw driver or electric motion driver) | SAMSUNG |
| | | | ISUNG THE PROPERTY OF THE PROP |
| | | | DIGITAL INVERTIBILITY |
| 2 | CABINET TOP | 2) Remove 8 screws around cabi top. (use "+" screw driver or electric motion driver) Arriver 2) Remove 8 screws around cabi top. (use "+" screw driver or electric motion driver) | |

3-14 Samsung Electronics

| No. | Parts | Procedure | Remark |
|--------|--------------------------|--|---------------------|
| 3 | CABINET FRONT INSTALL | Remove 2 screws (use "+" screw driver or electric motion driver) and lift up to take off. | |
| 4 | GUARD COND | 1) Take off the sensor. | DAY JUST AND TO THE |
| | | 2) Remove 4 screws. (use "+" screw driver or electric motion driver) 2) Remove 4 screws. (use "+" screw driver or electric motion driver) | e NO |
| Samsun | g Electronics | | 3-15 |

| No. | Parts | Procedure | Remark |
|-----|------------------|---|--|
| 5 | CABI BACK RIGEHT | Take out the sensor wire through the holeon cabinet. | |
| | | 2) Remove 13 screws. (use ""+"" screw driver or electric motion driver) Additional contents of the contents | |
| | | | |
| | | | Account of the state of the sta |
| | | | |

3-16 Samsung Electronics

| No. | Parts | Procedure | Remark |
|-----|----------------------|--|--|
| 6 | CABINET BACK INSTALL | 1) Remove 2 scrwe. (using "+" screw driver or electric motion driver) Additional driver of the screw driver or electric motion driver) | Jefore instal lation 企業前请移除? (2) (2) (2) (2) (2) (2) (2) (2) (2) (2) |
| 7 | CABI FRONT LF | 1) Remove 10 screws. (using "+" screw driver or electric motion driver) | |

| No. | Parts | Procedure | Remark |
|-----|---------------|---|--------|
| 8 | FAN PROPELLER | 1) Remove nut,take out the fan. (using wrench turn clockwise) | |
| 9 | MOTOR | Remove 4 screws,take off the motor. (using "+"screw driver or electric motion driver) | |
| | | 2) Pull out the connector on main pcb board. | |

3-18 Samsung Electronics

| No. | Parts | Procedure | Remark |
|-----|---------------|---|--------|
| 10 | BRACKET MOTOR | 1) Remove 2 screws on the base. (using "+" screwdriver or electric motion driver) Output Description: | |
| 11 | CONTROL BOX | 1) Pull out all the connector on the pcb board. Warning: Make sure the power is disconnected before work Output Description: | |
| | | Remove the screw that fix comp power wire. (using "+" screw driver or electric motion driver) | |
| | | 3) Remove the screw that fix comp power wire. (using "+" screw driver or electric motion driver) Additional components of the screw driver of electric motion driver. | |

| No. | Parts | Procedure | Remark |
|-----|-------------|--|--|
| 11 | CONTROL BOX | 4) Remove PBA of control box. a) Remove 2 screws that fix plate cover control box,and revolve open it. (using "+" screwdriver or electric motion driver) | |
| | | | |
| | | b) Remove 2 screws that fix reactor wire. (using "+" screwdriver or electric motion driver) | The state of the s |
| | | c) Remove 2 screws that fix reactor and pull up it. (using "+" screwdriver or electric motion driver) | DB27-0009 TA #55/2 hell Widon C COMPANIE BUT FROM MAIN DR. H. TROOM |

3-20 Samsung Electronics

| No. | Parts | Procedure | Remark |
|-----|-------------|--|--------|
| 11 | CONTROL BOX | d) pull out the connector wire that's on fan motor diver PBA. | |
| | | e) Remove 2 screws that fix PBA CASE,and pull out assy fan motor diver PBA, | ceece |
| | | d) Pull out the connector wire that's on MAIN PBA. e) Remove 4 screws that fix MAIN PBA, and pull out it. | |

| No. | Parts | Procedure | Remark |
|-----|-------------|---|--|
| 11 | CONTROL BOX | f) pull out the connector wire that's on Inverter PBA. | The state of the s |
| | | g) Remove 2 screws that fixing inverter PCB(A part); Remove 2 screws that fixing inverter PCB case (B part); Remove 2 screws that fixing the plate colling(C part). (using "+" screwdriver or electric motion driver) * For 14HP models,the number of screws that fixing inverter PCB is 4. | A B |
| | | h) Band the handel of the case and take off the assy inverter PBA. (Reffer right pic) Warning: Becareful when take off inverter pcb; when reassemble should ensure the silicon grease thin and even. | |

3-22 Samsung Electronics

| No. | Parts | Procedure | Remark |
|-----|-------------|--|--------|
| 11 | CONTROL BOX | i) Pull out the connector wire that's on EMI PBA. | |
| | | j) Remove 4 screws that fix EMI PBA,and pull out it. (using "+" screwdriver or electric motion driver) | |
| | | | |

| No. | Parts | Procedure | Remark |
|-----|-------------|---|--------|
| 11 | CONTROL BOX | 5) Remove 4 screws that fixing heat sink with control case. | |
| | | 6) Remove 5 screws that fixing control box with partition and bracket valve. 7) Then you can take off the whole control box. | |

3-24 Samsung Electronics

| No. | Parts | Procedure | Remark |
|-----|----------------|---|--------|
| 12 | PLATE COOLING | Purge the Coolant first. Separate 2 weld points on plate cooling by using a welder. Warning: When removing the compressor, Heat Exchanger, and Pipe, purge the Coolant inside the Compressor completely and remove the pipe with a welding flame. | |
| 13 | TUBE DISCHARGE | Separate 2 weld points by using a welder. (Tube discharge to oil separator&compressor) Separate 2 weld points by using a welder. (Tube discharge to oil separator&compressor) | |

| No. | Parts | | Procedure | Remark |
|-----|----------------------------|----|---|--------|
| 14 | ASSY TUBE-OIL SEPARATOR | 1) | Separate 2 weld points by using a welder . (1. Oil separator to 4way valve tube. 2.Oil tube to suction tube.) | |
| | | | | |
| | | 2) | Remove 2 screws that fix oil separator on accumulator. | |

3-26 Samsung Electronics

| No. | Parts | | Procedure | Remark |
|-----|-------------------------|----|--|--------|
| 15 | ASSY TUBE-4WAY VALVE | 1) | Separate 2 weld points by using a welder. (4way valve to Assy cond) | |
| | | | | |
| | | 2) | Separate 2 weld points by using a welder (1.scution tube to comperessor. 2.tube vapor to comperessor.) | |
| | | 3) | Remove 3 screws refer to the picture. - After ewmove screw on bracket valve, need to pall up it from patition | |
| | | | | |

| No. | Parts | Procedure | Remark |
|--------|-----------|---|--------|
| No. 16 | ASSY COND | 1) Remove 1 screw that fix partition. Remove 2 screws that fix cond. (Using "+" screwdriver or electric motion driver.) | Remark |
| | | | |
| | | | |
| | | | |
| | | | |

3-28 Samsung Electronics

| No. | Parts | Procedure | Remark |
|-----|-------------|---|--------|
| 17 | COMPERESSOR | Remove felt top and felt side from comperessor. | |
| | | | j |
| | | Open cover power of comp,remove power wire. (using "+" screwdriver or electric motion driver) | |
| | | 3) Remove 3 screws on front of comp and 1 screw back of comp. | |
| | | | |

| No. | Parts | Procedure | Remark |
|-----|---------------|--|--------|
| 18 | ASSY TUBE-EEV | Separate 1 weld points by using a welder. (EEV tube to cond) | |
| | | Separate 1 weld points by using a welder. (EEV tube to tube plate cooling) | |
| | | 3) Remove 2 screws fix assy eev tube on bracket accumulator. Pull out assy tube-EEV. | |
| | | | |
| | | | |

3-30 Samsung Electronics

4. Troubleshooting

4-1 Wired remote controller

• If an error occurs, sis displayed on the wired remote controller. If you would like to see an error code, press the Test button.

| Error mode | Contents | Error type |
|---------------|--|---------------------------------------|
| 888 | Indoor unit communication error | Communication error |
| 888 | Duplicated address setting error | Communication error |
| 888 | No response error address from indoor unit | Communication error |
| 888 | Indoor temperature sensor (open/short error) | Indoor sensor error |
| 888 | Indoor unit Eva In sensor (Open/Short) | Indoor sensor error |
| 858 | Indoor floating switch secondary detection | Self diagnostic error |
| 282 | Indoor/outdoor communication error (1 min) | Communication error |
| 203 | Communication error between indoor/outdoor INV↔MAIN MICOM (1 min) | Communication error |
| 228 | Outdoor temperature sensor error | Outdoor sensor error |
| 238 | COND temperature sensor error | Outdoor sensor error |
| 258 | [Inverter] Emission temperature sensor error | Outdoor sensor error |
| 888 | Detection of Indoor Freezing (when Comp. Stops) | Outdoor unit protection control error |
| HBH | Protection of Outdoor Overload (when Comp. Stops) | Outdoor unit protection control error |
| 888 | Emission temperature excessively high | Outdoor unit protection control error |
| 888 | High pressure blockage error (Refrigerant completely Leakage error) | Self diagnostic error |
| 448 | Heating operation blocked | Self diagnostic error |
| 888 | Cooling operation blocked | Self diagnostic error |
| 858 | Outdoor fan 1 error | Self diagnostic error |
| 888 | [Inverter] Compressor startup error | Outdoor unit protection control error |
| 888 | [Inverter] Total current error/PFC over current error | Outdoor unit protection control error |

| Error mode | Contents | Error type |
|---------------|---|---------------------------------------|
| 888 | OLP Overheat and Comp. Stop | Outdoor unit protection control error |
| 488 | [Inverter] IPM over current error | Outdoor unit protection control error |
| 888 | Compressor V limit error | Outdoor unit protection control error |
| 888 | DC LINK over/low voltage error | Outdoor unit protection control error |
| 888 | [Inverter] Compressor rotation error | Outdoor unit protection control error |
| 888 | [Inverter] Current sensor error | Outdoor unit protection control error |
| 888 | [Inverter] DC LINK voltage sensor error | Outdoor unit protection control error |
| 888 | EEPROM Read/Write error | Outdoor unit protection control error |
| 888 | [Inverter] OTP error | Outdoor unit protection control error |
| 888 | AC ZERO CROSSING SIGNAL OUT error | Outdoor unit protection control error |
| 888 | Compressor LOCK error | Outdoor unit protection control error |
| 888 | Outdoor fan 2 error | Self diagnostic error |
| 888 | IPM Overheat Error for Outdoor Unit Inverter Comp. | Outdoor unit protection control error |
| 888 | Gas leak error | Self diagnostic error |
| 888 | Capacities not matched | Outdoor unit protection control error |
| 888 | Communication error between the indoor unit and wired remote controller | Wired remote controller error |
| 888 | Communication error between the Master and Slave wired remote controllers | Wired remote controller error |

4-2 Samsung Electronics

- If an error occurs during the operation, one or more LED flickers and the operation is stopped except the LED.
- If you re-operate the air conditioner, it operates normally at first, then detect an error again.

LED Display on the receiver & display unit

| | | <u> </u> | ndicator | <u>.</u> | | |
|---|---|--|----------|----------|---|--|
| <u> </u> | | Concealed Type GREEN RED Standard Type | | % | | <u>Remarks</u> |
| Power reset | • | х | X | X | х | |
| Error of Room sensor in the indoor unit(Open/Short) | Х | Х | | Х | Х | |
| Error of EVA-IN,EVA-OUT discharge sensor in the indoor unit(Open/Short) | • | х | • | х | х | |
| Error of Fan motor in the indoor unit | Х | Х | Х | • | Х | |
| Error of Outdoor Thermal Fuse Open Error of Indoor's Terminal Block | x | x | | | • | |
| Clogging of outdoor's service valve the refrigerant leakage | • | x | x | • | • | |
| Detection of the float switch | | Х | Х | • | • | |
| Error of EEPROM Error of Option setting | • | • | | | • | |
| 1. Error of Outdoor Temp. sensor 2. Error of Cond Temp. sensor 3. Error of discharge Temp. sensor | • | х | х | • | х | |
| 1. No communication for 2 minutes between indoor units (Communication error for more than 2 minutes) 2. Indoor unit receiving the communication error from outdoor unit 3. Outdoor unit tracking 3 minutes error 4. When sending the communication error from the outdoor unit, the mismatching of the communication numbers and installed numbers after completion of tracking.(Communication error for more than 2 minutes) | х | х | • | • | х | 1. Indoor unit error (Display is unrelated with operation) 2. Outdoor unit error (Display is unrelated with operation) |

On Flickering X Off

• If you turn off the air conditioner when the LED is flickering, the LED is also turned off.

4-2 Outdoor Trouble shooting

The table below give indication about self diagnostic routine. Some of error code requires activities exclusively for Authorized Service Center.

Outdoor unit

If an error occurs during the operation, it is displayed on the outdoor unit PCB LED, both MAIN PCB and INVERTER PCB

Outdoor unit

If an error occurs during the operation, it is displayed on the outdoor unit PCB LED, both MAIN PCB and INVERTER PCB.

| No. | Error Code | Meaning | Remarks |
|-----|-------------------|--|--|
| 1 | E108 | Error due to repeated address setting(when 2 or more devices has same address within the network) | Check on repeated indoor unit main address |
| 2 | E121 | Error on indoor temperature sensor of indoor unit(Short or Open) | Indoor unit Room Thermistor Open/Short |
| 3 | E122 | Error on EVA IN sensor of indoor unit(Short or Open) | Indoor unit EVA_IN Thermistor Open/Short |
| 4 | E123 | Error on EVA OUT sensor of indoor unit(Short or Open) | Indoor unit EVA_OUT Thermistor Open/Short |
| 5 | E153 | Error on float switch (2nd detection) | "Indoor unit Float Switch Open/Short Drain Pump operation Check" |
| 6 | E154 | RPM feedback error of indoor unit | Check on indoor unit indoor Fan operation |
| 7 | E162 | Outdoor unit EEPROM Read/Write error (H/W) | Check Outdoor EEPROM PBA |
| 8 | E163 | Outdoor unit EEPROM Read/Write error (Option) | Check Outdoor EEPROM Data |
| 9 | E198 | Error on thermal fuse of indoor unit (Open) | Thermal Fuse Open Check of indoor unit Terminal Block |
| 10 | E201 | "Communication error between indoor and outdoor unit(Installation number setting error repeated indoor unit address, indoor unit communication cable error)" | Check indoor quantity setting in outdoor |
| 11 | E202 | "Communication error between indoor and outdoor unit(Communication error on all indoor unit, outdoor unit communication cable error)" | Check electrical connection and setting between indoor unit and outdoor unit |
| 12 | E205 | Communication error on all PBA within the outdoor unit C-Box,communication cable error | - |
| 13 | E206 | E206-C002 : Fan PBA communication error, E206-C003 : INV PBA communication error | - |
| 14 | E221 | Error on outdoor temperature sensor (Short or Open) | Check Outdoor sensor Open / Short |
| 15 | E231 | Error on outdoor COND OUT sensor (Short or Open) | Check Cond-Out sensor Open / Short |
| 16 | E251 | Error on discharge temperature sensor of compressor 1 (Short or Open) | Check Discharge sensor Open / Short |
| 17 | E320 | Error on OLP sensor (Short or Open) | Check OLP sensor Open / Short |
| 18 | E346 | Error due to operation failure of Fan2 | FAN2 error |
| 19 | E347 | Motor wire of Fan2 is not connected | FAN2 error |
| 20 | E348 | Lock error on Fan2 of outdoor unit | FAN2 error |
| 21 | E353 | Error due to overheated motor of outdoor unit's Fan2 | FAN2 error |
| 22 | E355 | Error due to overheated IPM of Fan2 | FAN2 error |
| 23 | E378 | Error due to overcurrent of Fan2 | FAN2 error |
| 24 | E386 | Over-voltage/low-voltage error of Fan2 | FAN2 error |
| 25 | E387 | Hall IC connection error of Fan2 | FAN2 error |
| 26 | E389 | V-limit error on Fan2 of compressor | FAN2 error |
| 27 | E391 | Error due to DataFlash of Fan2 | FAN2 error |
| 28 | E393 | Output current sensor error of Fan2 | FAN2 error |

4-4 Samsung Electronics

| No. | Error Code | Meaning | Remarks |
|-----|------------|--|--|
| 29 | E396 | DC voltage sensor error of Fan2 | FAN2 error |
| 30 | E399 | Heat sink temperature sensor error of Fan2 | FAN2 error |
| 31 | E403 | Compressor down due to freeze protection control | Check Outdoor Cond. |
| 32 | E404 | System stop due to overload protection control | Check Comp. when it start |
| 33 | E416 | System stop due to discharge temperature | - |
| | | | 1. Check if the service valve is open |
| 34 | E422 | Blockage detected on high pressure pipe | 2. Check for refrigerant leakage(pipe connections, heat exchanger) and charge refrigerant if necessary |
| | | g | Check if there's any blockage on refrigerant cycle(indoor unit/outdoor unit) |
| | | | Check if additional refrigerant has been added after pipe extension |
| 35 | E425 | Reverse phase or open phase | Check whether 3 phase is reversed or opened. |
| 36 | E440 | Heating mode restriction due to high air temperature | HEATING |
| 37 | E441 | Cooling mode restriction due to low air temperature | COOLING |
| 38 | E446 | Error due to operation failure of Fan1 | FAN1 error |
| 39 | E447 | Motor wire of Fan1 is not connected | FAN1 error |
| 40 | E448 | Lock error on Fan1 of outdoor unit | FAN1 error |
| 41 | E452 | Error due to ZCP detection circuit problem or power failure | - |
| 42 | E453 | Error due to overheated motor of outdoor unit's Fan1 | FAN1 error |
| 43 | E455 | Error due to overheated IPM of Fan1 | FAN1 error |
| 44 | E458 | Fan speed error | FAN1 ERROR |
| 45 | E461 | Error due to operation failure of inverter compressor | - |
| 46 | E462 | System stop due to full current control | - |
| 47 | E463 | Over current trip / PFC over current error | Check OLP sensor |
| 48 | E464 | IPM Over Current(O.C) | IPM |
| 49 | E465 | Comp. Over load error | - |
| 50 | E466 | DC-Link voltage under/over error | Check AC Power and DC Link Voltage |
| 51 | E467 | Error due to abnormal rotation of the compressor or unconnected wire of compressor | Check Comp wire |
| 52 | E468 | Error on current sensor (Short or Open) | Check Outdoor Inverter PBA. |
| 53 | E469 | Error on DC-Link voltage sensor (Short or Open) | - |
| 54 | E471 | Outdoor EEPROM checksum error between MAIN and INVERTER (AC***KXAPNH) | Check Outdoor EEPROM PBA |
| 55 | E472 | AC Line Zero Cross Signal out | - |
| 56 | E473 | Comp Lock error | - |
| 57 | E474 | Error on IPM Heat Sink sensor of inverter 1 (Short or Open) | heck Outdoor Inverter PBA |
| 58 | E475 | Error on inverter fan 2 | FAN2 ERROR |
| 59 | E478 | Error due to overcurrent of Fan1 | FAN1 error |
| 60 | E484 | PFC Overload (Over current) Error | Check Outdoor Inverter PBA. |
| 61 | E485 | Error on input current sensor of inverter 1 (Short or Open) | Check Outdoor EEPROM PBA |
| 62 | E486 | Over-voltage/low-voltage error of Fan1 | FAN1 error |

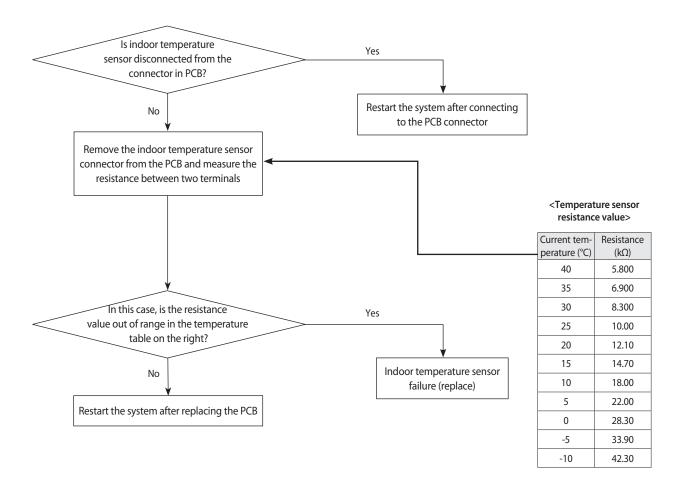
| No. | Error Code | Meaning | Remarks |
|-----|-------------------|---|--|
| 63 | E487 | Hall IC connection error of Fan1 | FAN1 error |
| 64 | E489 | V-limit error on Fan1 of compressor | FAN1 error |
| 65 | E491 | Error due to DataFlash of Fan1 | FAN1 error |
| 66 | E493 | Output current sensor error of Fan1 | FAN1 error |
| 67 | E496 | DC voltage sensor error of Fan1 | FAN1 error |
| 68 | E499 | Heat sink temperature sensor error of Fan1 | FAN1 error |
| 69 | E500 | IPM over heat error on inverter 1 | Check Outdoor Inverter PBA. |
| 70 | E508 | Smart install is not installed | - |
| 71 | E554 | Gas leak detected | Check the refrigerant |
| 72 | E556 | Error due to mismatching capacity of indoor and outdoor unit | Check the indoor and Outdoor unit Capacity |
| 73 | E557 | Option code miss matching among the indoor units (only for DPM) | Check the indoor option code |
| 74 | E590 | Outdoor EEPROM checksum error between MAIN and INVERTER (AC***JXAFKH, AC***JXAFNH, AC***JXAPNH) | - |
| 75 | E660 | Inverter Boot Code error | - |

4-6 Samsung Electronics

4-3 Troubleshooting by symptoms

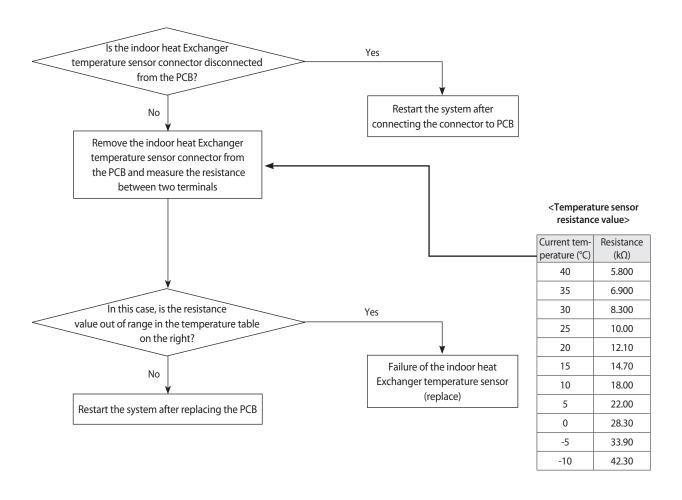
4-3-1 Indoor temperature sensor (open/short)

| Wire remote controller display | E121 |
|--------------------------------|---|
| Symptom | Error of Room sensor in the indoor unit(Open/Short) |
| Failure | Short or leakage of the Room sensor |



4-3-2 Eva in and out sensor (open/short)

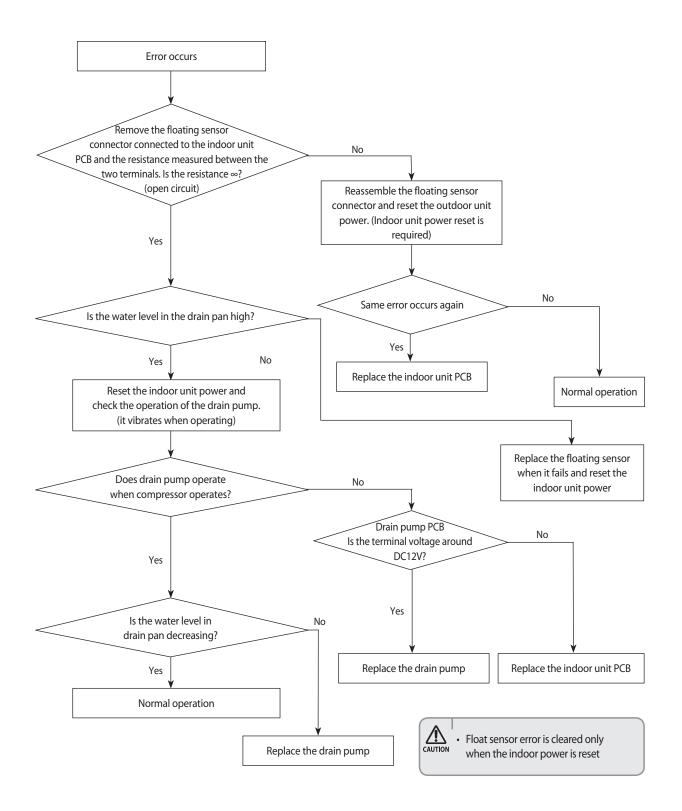
| Wire remote controller display | E122,E123 |
|--------------------------------|---|
| Symptom | Error of EVA-IN,EVA-OUT sensor in the indoor unit(Open/Short) |
| Failure | Short or leakage of the EVA sensor |



4-8 Samsung Electronics

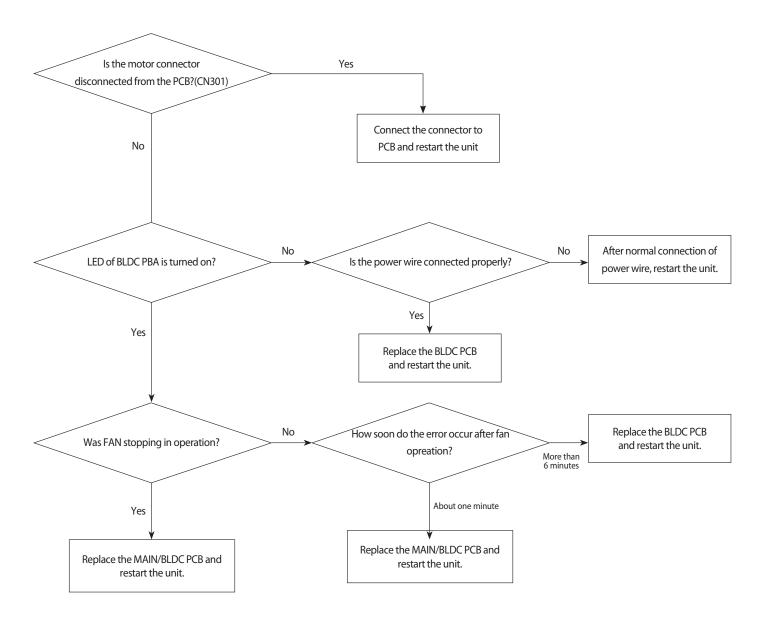
4-3-3 Float switch(Open)

| Wire remote controller display | E153 |
|--------------------------------|-----------------------------------|
| Symptom | 2nd Detection of the float switch |
| Failure | Float switch open |



4-3-4 Fan error

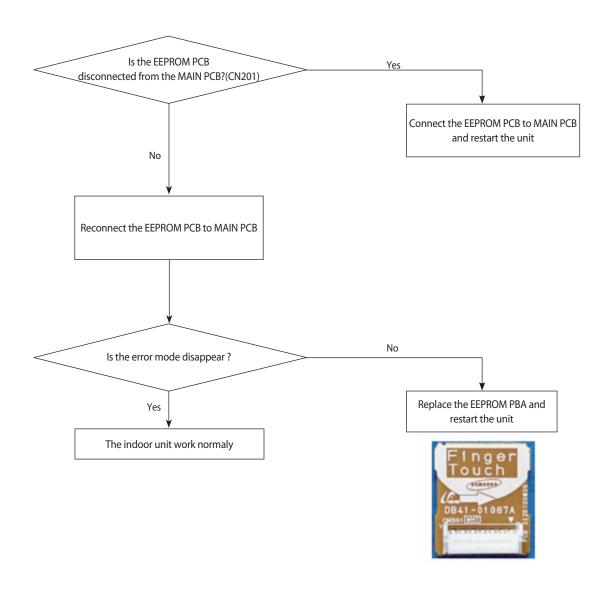
| Wire remote controller display | E154 |
|--------------------------------|---------------------------------------|
| Symptom | Error of Fan motor in the indoor unit |
| Failure | Fan error |



4-10 Samsung Electronics

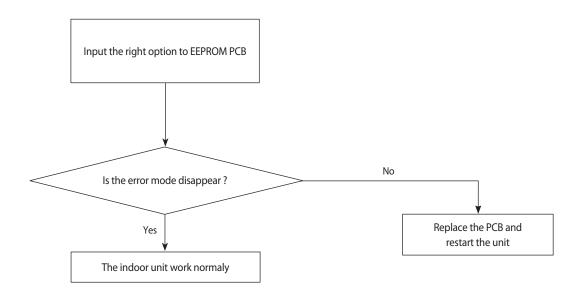
4-3-5 EEPROM error

| Wire remote controller display | E162 |
|--------------------------------|---|
| Symptom | EEPROM PCB disconnected from the MAIN PCB |
| Failure | Option error |



4-3-6 Option error

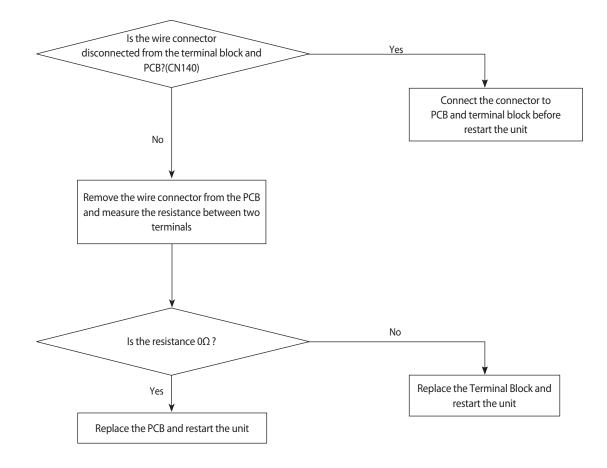
| Wire remote controller display | E163 |
|--------------------------------|-----------------------------|
| Symptom | EEPROM option setting error |
| Failure | Option error |



4-12 Samsung Electronics

4-3-7 Terminal Block's Terminal Fuse(Open)

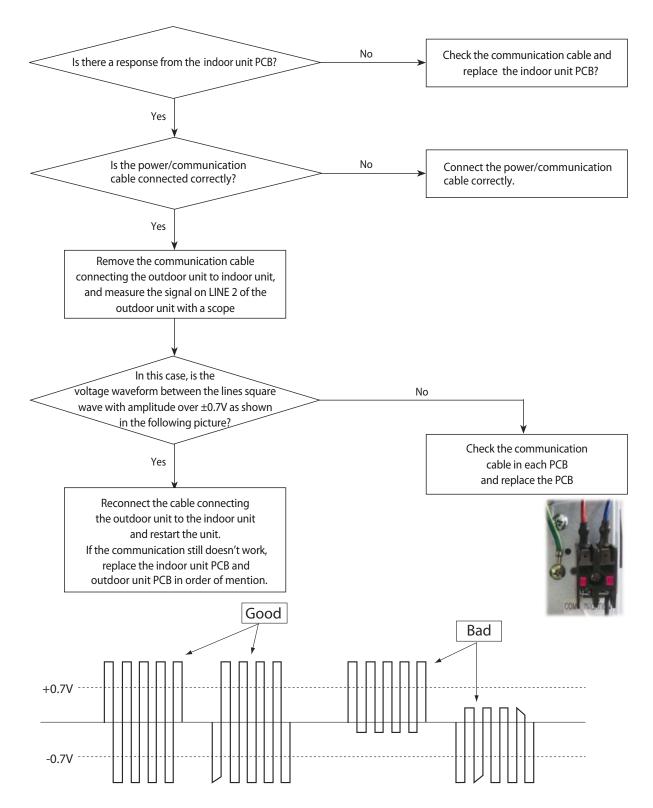
| Wire remote controller display | E198 |
|--------------------------------|---|
| Symptom | Error of Terminal Block's Terminal Fuse(Open) |
| Failure | Fuse open |



4-3-8 Communication error after finishing tracking (E202)

- 1. Check items
 - 1) Is the communication cable short/open?
 - 2) Is there a response from the indoor unit PCB?

2. Check procedure



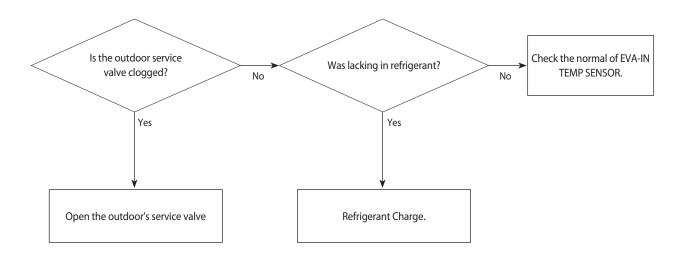
cf.) If there is no oscillo scope, it can be replaced multimeter instead of osillo scope.

If measured voltage is floating value from 0.1V to 4.5V, then it means that the PCB is normal.

4-14 Samsung Electronics

4-3-9 Outdoor's service valve(Clog)

| Wire remote controller display | E422 |
|--------------------------------|-------------------------------------|
| Symptom | Clogging of outdoor's service valve |
| Failure | Valve clog |

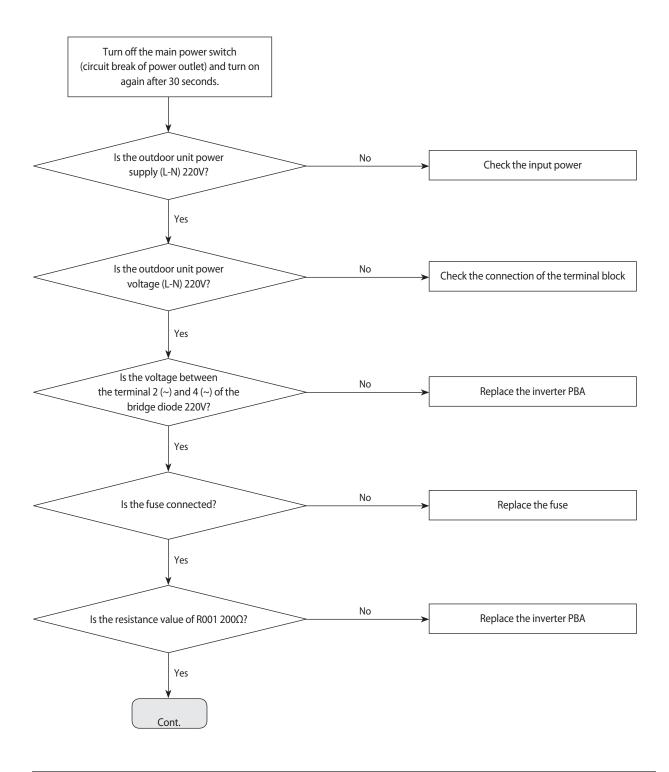


4-3-10 No Power(completely dead) - Initial diagnosis

Outdoor unit is not powered on – Initial diagnosis (1phase)

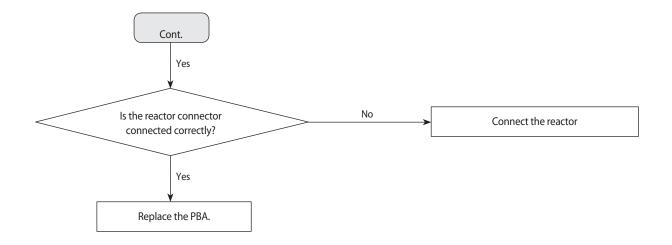
- 1. Check items
 - 1) Is the power supply voltage 220V?
 - 2) Is the AC power connected correctly?
 - 3) Are the LEDs in the main PCB and inverter PCB of the outdoor unit ON?
 - 4) Is the input power voltage of the indoor unit 220V?
 - 5) Is the wired remote controller connected correctly?

2. Check procedure



4-16 Samsung Electronics

Outdoor unit is not powered on – Initial diagnosis (1 phase) (cont.)

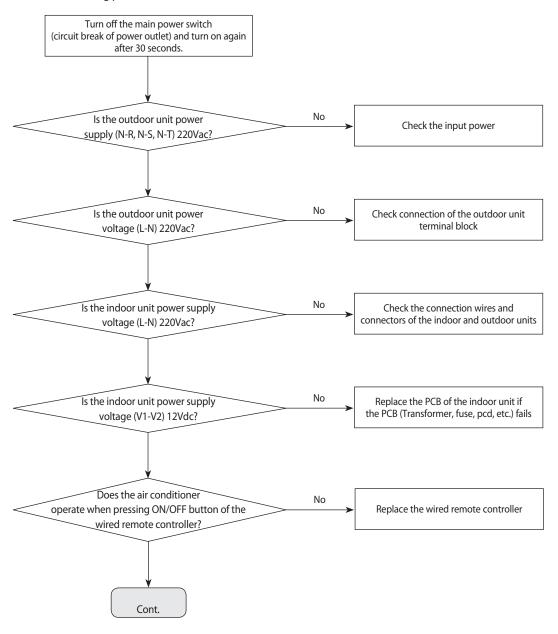


Outdoor unit is not powered on - Initial diagnosis (3phase)

1. Check items:

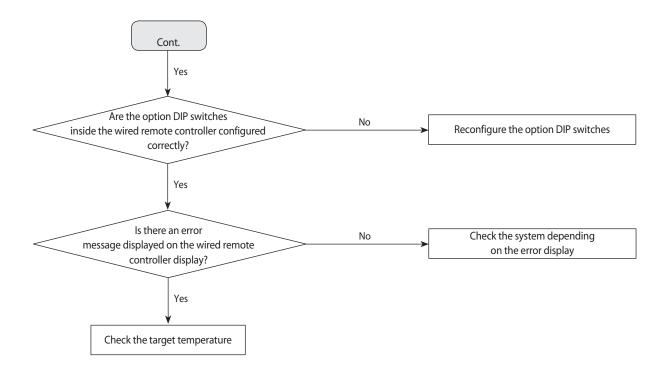
- 1) Is the power supply voltage 380V?
- 2) Is the AC power connected correctly?
- 3) Are the LEDs in the main PCB and inverter PCB of the outdoor unit ON?
- 4) Is the input power voltage of the indoor unit 220V?
- 5) Is the wired remote controller connected correctly?

2. Troubleshooting procedure



4-18 Samsung Electronics

Outdoor unit is not powered on – Initial diagnosis (3phase) (cont.)



4-3-11 E102: Communication error between indoor and outdoor unit

E201: Unit quantity miss matching beween Indoor and Outdoor

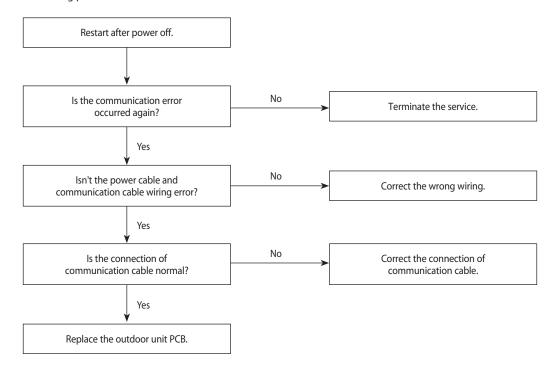
E202: Abnormal state, no communication between Indoor and Outdoor Main PCB

E203: 1min Time out of communication error(Main↔Inverter)

1. Checklist:

- 1) Is the communication cable between the indoor unit and outdoor unit connected correctly?
- 2) Isn't the power cable and communication cable wiring error?

2. Troubleshooting procedure



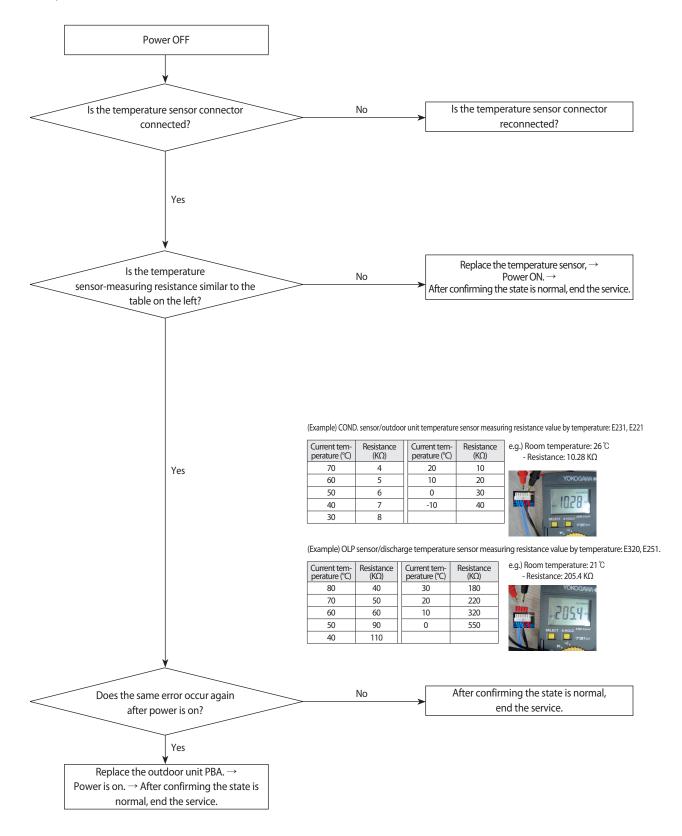
4-20 Samsung Electronics

4-3-12 External Sensor Error (Error Code: E221, E231, E251, E320)

- 1. Test Item
 - 1) Check the connection of the temperature sensor connector.
 - 2) Check the resistance value of the temperature sensor.

| Error Code | Description |
|------------|---|
| E221 | Error of the temperature sensor of the outdoor unit |
| E231 | Error of the COND. sensor of the outdoor unit |
| E251 | Error of the discharge sensor of the outdoor unit |
| E320 | Error of the OLP sensor of the outdoor unit |

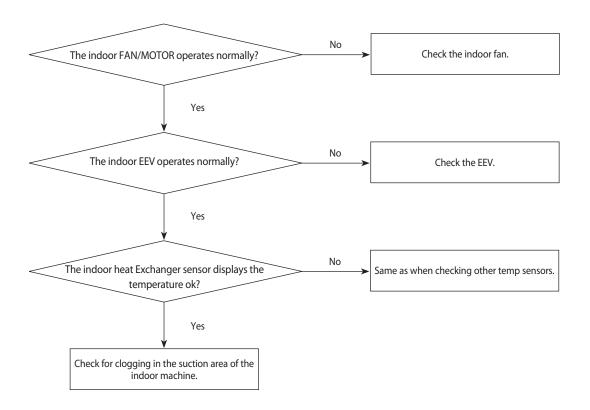
2. Check procedure



4-3-13 E403: Freezing control causes comp. down

| Outdoor unit display | E403 |
|----------------------|---|
| Criteria | •All the operating indoor machines do not reach -4°C for more than five minutes |
| Cause of problem | Check if the indoor FAN/MOTOR operates normally. Check if the indoor EEV operates normally. Check the indoor heat Exchanger's IN/OUT sensor. Check for clogging in the suction area of the indoor machine. |

1. How to check

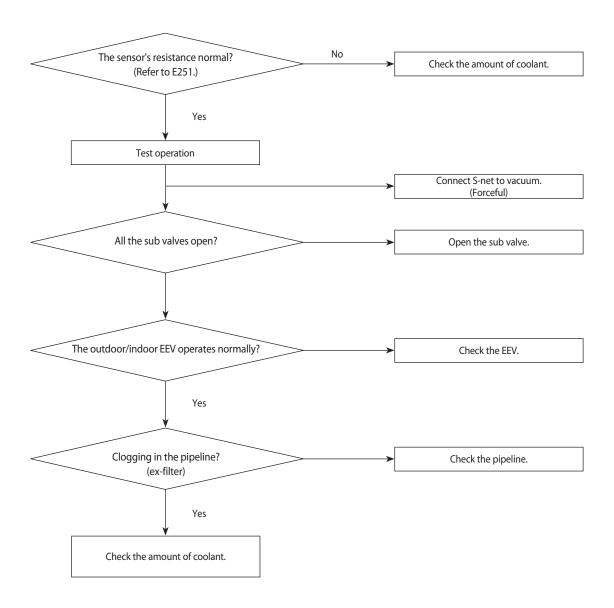


4-22 Samsung Electronics

4-3-14 E416: Dischage temperature sensor error

| Outdoor unit display | E416 |
|----------------------|--|
| Criteria | •The compressor temperature above 110°C. |
| Cause of problem | Insufficient coolant. Clogging in the outdoor machine's solenoid valve. Clogging in the sub valve. Malfunctioning exhaust gas temp sensor. Clogging in the pipeline and the filter. Liquid EEV damaged. |

1. How to check



4-3-15 E440, E441: Abnormal outside temperature halts operation of the compressor

| Outdoor unit display | E440 (No heater operation with the outside temperature above 30°C.) |
|----------------------|---|
| | E441 No AC operation with the outside temperature below -10°C.) |
| Criteria | •The compressor temperature above 110°C. |
| Cause of problem | E440: If the outside temperature is above 30°C, operation of the indoor heater with a remocon causes this error. |
| | E441:The indoor machine remocon ON signal. If the outside temperature is below -10°C before the AC runs, this error occurs. |
| Cause of problem | •OLP SENSOR temp above Trip_Dis. |

1. How to check

The above malfunction codes do not indicate a malfunction of the product. All you have to do is change the temperature suitably for the limits shown in the manual. When the product malfunctions, if the actual situation does not match the above diagnosis, measure the temperature of incoming air with S-net to see if the measurement is the same as the actual outdoor temperature. If not, replace the temperature sensor.

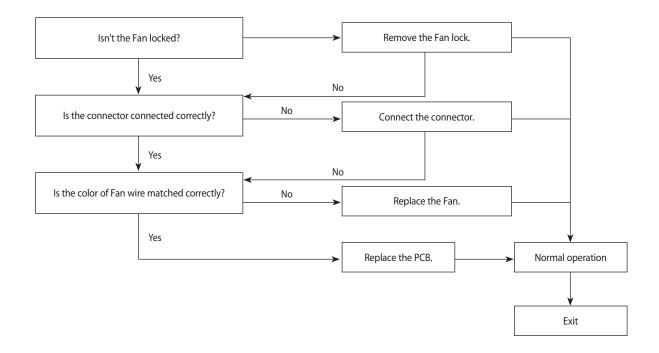
4-24 Samsung Electronics

4-3-16 Outdoor unit BLDC Fan1 or Fan2 error (E458: Fan1 error, E475: Fan2 error)

1. Checklist:

- 1) Isn't the fan locked?
- 2) Is the sensor placed correctly?
- 3) Does the both terminal of sensor satisfy the resistance value in accordance with temperature?
- 4) Is the resistance value of sensor connection pull_up correct?

2. Troubleshooting procedure

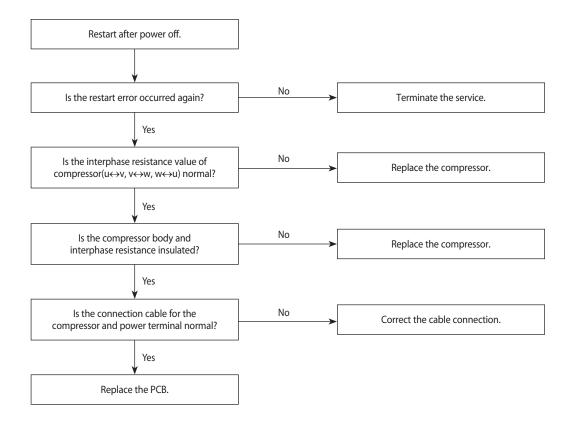


4-3-17 E461: Compressor start error E467: Compressor wire missing error

1. Checklist:

- 1) Is the connection of cable for the compressor and power?
- 2) Is the interphase resistance of compressor normal?

2. Troubleshooting procedure



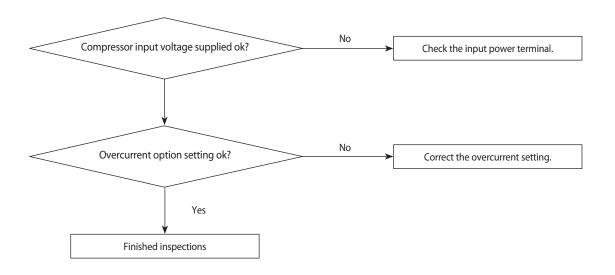
4-26 Samsung Electronics

4-3-18 E462: Current protection control causes comp. down

E484: PFC overload error

| Outdoor unit display | E462,E484 |
|----------------------|--|
| Criteria | • The outdoor machine input current above I_Trip. |
| Cause of problem | •Check the compressor input voltage. (error for low voltage.) •Check the overcurrent option setting. |

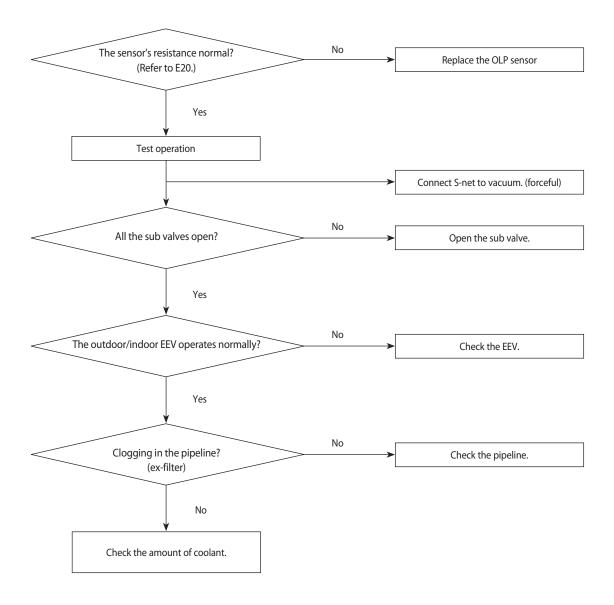
1. How to check



4-3-19 E463: OLP protection control caused comp. down

| Outdoor unit display | E463 |
|----------------------|--|
| Criteria | OLP SENSOR temp above Trip_Dis. |
| Cause of problem | See if the sub valve is open. Check the amount of coolant. Check the OLP sensor. |

1. How to check



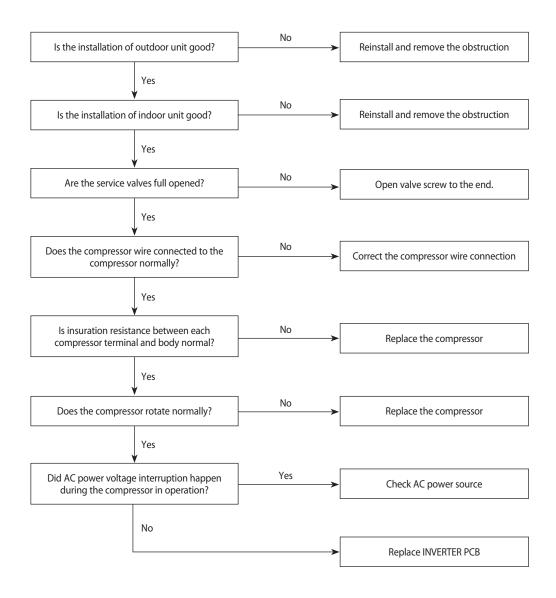
4-28 Samsung Electronics

4-3-20 E464 : O.C. (Over Current) error

1. Checklist:

- 1) Is the refrigerant charged properly?
- 2) Does the compressor rotate normally?(Reverse rotation, Locking etc.)
- 3) Is connection of compressor wire normal?
- 4) Is compressor motor normal?(Insulation, Coil resistance etc.)
- 5) Does a temporary cycle overload condition happened?

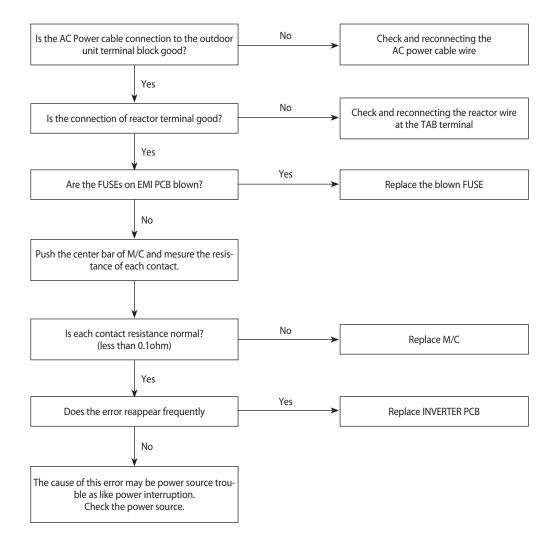
2. Troubleshooting procedure



4-3-21 E466: DC Link Over voltage/ Low voltage error

- 1. Checklist:
 - 1) Is the power voltage normal?(Lightning, Power interruption etc.)
 - 2) Is AC Power cable connection normal?(Detaching the wire)

2. Troubleshooting procedure



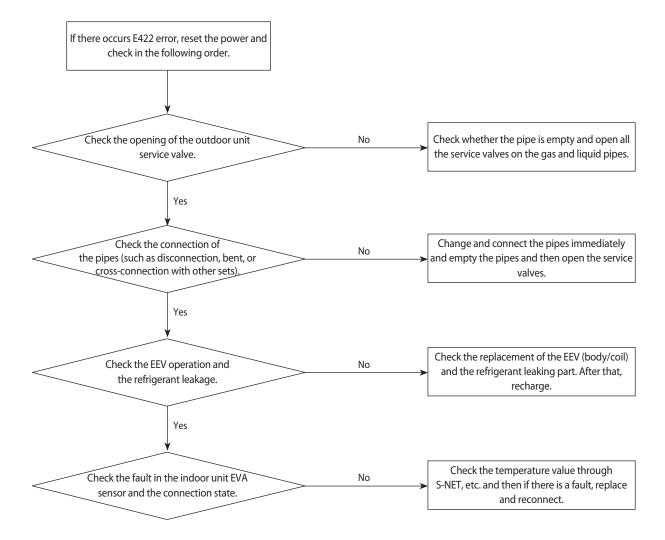
4-30 Samsung Electronics

4-3-22 Pipe Blocking Error (Error Code: E422)

1. Test Item

- 1) Check the open state of the outdoor unit service valve.
- 2) Check the connection of the pipe.
- 3) Check the operation of the EEV.
- 4) Check the refrigerant leakage.
- 5) Check the connection of the indoor unit PBA EVA sensor.
- 6) Check the fault in the indoor unit EVA sensor.

2. Check procedure



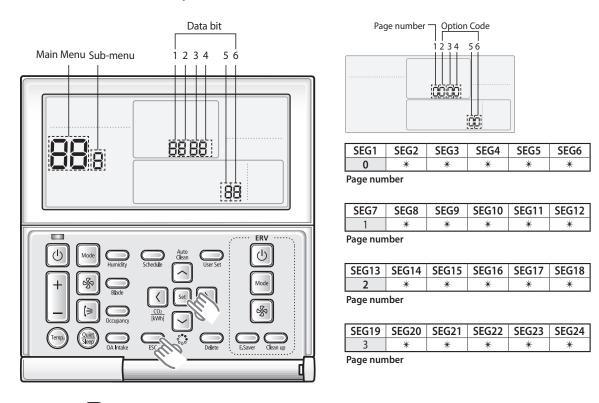
4-3-23 The others

- 1. E465 : Compressor over load error
- If a compressor works improperly, change the compressor and check if it works properly.
- → If a compressor is normal, check the assembly between Heatsink-Inverter PBA. If it is fine, change Inverter PBA.
- 2. E468: Current sensor error
 - Check EEPROM data.
- Check PCB operates properly.
- 3. E471: Oudoor EEPROM error
 - Upload EEPROM on Outdoor unit Main PBA.
- 4. E474: IPM(IGBT Module) or PFCM Temperature sensor Error
- E500: IPM is over heated
- Check IPM is well assembled to heatsink
- Check whether inlet port is clogged.
- Change IPM if it is defective one
- 5. E554: Gas leak error
 - Check refrigerant charge
- Check Indoor EVA sensor
- Check Service valve is open.
- Check the pipes and wires correctly connected.
- ${\it 6.\,E556:} Capacity\,miss\,match\,between\,indoor\,and\,outdoor$
 - Check the model name of indoor and outdoor unit and set option code on indoor unit again.
- 7. Outdoor overload protection control (at the stop of the compressor.): E404
 - Check whether the fan and the motor operate normally.
 - Check the operation of EEV.
 - Check the temperature sensor of the indoor unit heat Exchanger.
 - · Check the indoor unit inlet blocking.

4-32 Samsung Electronics

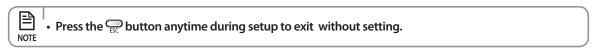
Setting Option Setup Method

In order to set the indoor unit option code use the wired remote controller and follow the directions below.



- 1) Press the same time for more than 3 seconds and then a Main menu will be displayed.
- 2) Press the / button to select and then press button to enter a Sub-menu setting screen.
- 3) Press the 1/ button to select 2 and then press button to enter a Indoor unit option code setting screen.
- The first digit represents the page number and the remaining five digits are option codes.

 The option code which is currently setting will flicker.
- 4) Press the / button to set the option code in order. Press button to go to the next page.
- 5) Press the set button to save and complete the option setting.
- 6) Press the \bigcirc button to exit to normal mode.



• Option code will not be applied if you don't press the set

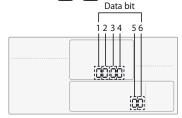
- Setting indoor unit option code is only possible in Master wired remote controller.
 You can only check the indoor unit option code in Slave wired remote controller.
- Setting indoor unit option code is possible when one indoor unit is connected. If more than 2 indoor units are connected, you can only check the Master indoor unit option code.

Setting an indoor unit address and installation option

Set the indoor unit address and installation option with remote controller option. Set the each option separately since you cannot set the ADDRESS setting and indoor unit installation setting option at the same time. You need to set twice when setting indoor unit address and installation option.

Setting an indoor unit address

- 1) Press the same time for more than 3 seconds and then a Main menu will be displayed.
- 2) Press the / button to select and then press button to enter a Sub-menu setting screen.
- 3) Press the 🔼 / 🗹 button to select 🖁 and then press 🕥 button to enter a Indoor Address setting screen.





- The Main/RMC Address which is currently setting will flicker.
- NOTE Data bit 1 and 2 present Indoor unit main address checking
 - Data bit 3 and 4 present Indoor unit main address setting(outdoor unit reset is needed to set).
 - Data bit 5 and 6 present Indoor unit RMC address setting/checking.
- 4) Press the <a>/ button to set the Indoor unit Main/RMC Address.
- 5) Press the set button to save and complete the option setting.
- 6) Press the button to exit to normal mode.



- Press the button anytime during setup to exit without setting.
- Address will not be applied if you don't press [Set] button.
- Setting Main/RMC Address of an Indoor unit is available only with a master wired remote controller.

4-34 Samsung Electronics

Setting an indoor unit installation option

In order to check and set the indoor unit installation option code use the wired remote controller and follow the directions below.

- 1) Press the set and buttons at the same time for more than 3 seconds and then a Main menu will be displayed.
- 2) Press the 1/ button to select and then press button to enter a Sub-menu setting screen.
- 3) Press the 1/2 button to select 3 and then press button to enter a Indoor unit installation option code setting screen.

| ı | | • |
|---|---|----|
| | _ | - |
| | _ | -1 |
| | _ | _ |
| | | |
| | | |

- The first digit represents the page number and the remaining five digits are installation option.
- The total option codes are 24 digits. You can set six digits at a time and it is distinguished by page number (0, 1, 2, 3).
- 4) Press the 4/ button to set the installation option code in order. Press button to go to the next page.

| SEG1 | SEG2 | SEG3 | SEG4 | SEG5 | SEG6 |
|-------|---|------------------------------|-----------------------------------|-----------------|------------------------------|
| 0 | 2 | RESERVED | Exterior temperature sensor | Central control | RESERVED |
| SEG7 | SEG8 | SEG9 | SEG10 | SEG11 | SEG12 |
| 1 | Drain pump | Use of Hot Coil | RESERVED | RESERVED | RESERVED |
| SEG13 | SEG14 | SEG15 | SEG16 | SEG17 | SEG18 |
| 2 | External control | External control output | S-Plasma ion | Buzzer | Number of hours using filter |
| SEG19 | SEG20 | SEG21 | SEG22 | SEG23 | - |
| 3 | Individual control of a remote controller | Heating setting compensation | RESERVED | RESERVED | - |

Option No.: 02XXXX-1XXXXX-2XXXXXX-3XXXXX

| Option | SEG | 1 | SEC | i2 | SEC | | SEG | i4 | SEC | 35 | SI | EG6 | |
|------------------------|------------|---------|--------------------|---------------------------|--|--------------|----------------------|---------|----------------|------------------------|------------------------------|-----------|--|
| Explanation | PAG | E | MO | DE | | | Use of extemper sens | ature | Use of cent | Use of central control | | | |
| | Indication | Details | Indication | Details | RESEF | RVED | Indication | Details | Indication | Details | Details RESERVED | | |
| Indication and Details | | | _ | | | | 0 | Disuse | 0 | Disuse | | | |
| Details | 0 | | 2 | | | | 1 | Use | 1 | Use | | | |
| Option | SEG | 7 | SEC | i8 | SEC | | SEG | 10 | SEG | 11 | SE | G12 | |
| Explanation | PAG | E | Use of dra | in pump | | | | | | | | | |
| | Indication | Details | Indication | Details | | | | | | | | | |
| | | | 0 | Disuse | | | | | | | | | |
| Indication and | | | 1 | Use | RESEF | RVED | RESER | VED | RESER | RVED | RESI | RVED | |
| Details | 1 | | 2 | Use + 3minute delay | | | | | | | | | |
| Option | SEG1 | 13 | SEG | 14 | SEG15 | | SEG16 | | SEG17 | | SEG18 | | |
| Explanation | PAG | E | Use of e | | Setting the output of external control | | Virus doctor | | Buzzer control | | Number of hours using filter | | |
| | Indication | Details | Indication | Details | Indication | Details | Indication | Details | Indication | Details | Indication | Details | |
| Indication and | | | 0 | Disuse | 0 | Thermo on | 0 | Disuse | 0 | Use of buzzer | 2 | 1000 Hour | |
| Details | 2 | | 1 | ON/OFF Control | 1 | Operation | 1 | | 1 1 1 | Non use | 6 2000 II | 2000 Hour | |
| | | | 2 | OFF Control | | on | Use | Use | | of buzzer | 6 | 2000 Hour | |
| Option | SEG1 | 19 | SEG | 20 | SEG21 | | - | | - | | - | | |
| Explanation | PAG | E | control of control | | Heating comper | | - | | - | | - | | |
| | Indication | Details | Indication | Details | Indication | Details | - | | - | | | - | |
| Indication and | | | 0 or 1 | Indoor 1 | 0 | Disuse | | , | | | | | |
| Details | 3 | | 2 | Indoor 2 | 1 | 2°C | _ | | _ | | | _ | |
| | | | 3 | Indoor 3 | 2 | 5°C | | | | | | | |
| | | | 4 | Indoor 4 | _ | | | | | | | | |

- $5. \quad \text{Press the}^{\underbrace{\text{Set}}} \text{ button to save and complete the option setting.}$
- 6. Press the $\stackrel{\frown}{\mathbb{E}_{SC}}$ button to exit to normal mode.



- Press button anytime during setup to exit without setting.
- Option code will not be applied if you don't press Set button.
- $\bullet \ \ \text{Setting Installation option code is available only with a master wired remote controller.}$
- Setting Installation option code is available when there is one on one connection between a wired remote controller and an indoor unit.

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Adjusting air flow

Automatic Air-Volume

When DPM is installed, Automatic Air-Volume function cannot be performed simultaneously for all indoor units. Automatic Air-Volume function must be performed for each indoor unit with the wired remote control attached. With its BLDC motor, you can use smart adjust the indoor unit fan speed depending on the installation condition. If the external static pressure is high so that the duct becomes longer or if the external static pressure is low so that the duct becomes shorter, Using the Automatic Air-Volume function, the volume of exhaust air has been adjusted to the rated volume flow rate automatically.

Performing the Automatic Air-Volume function.

- Check the air conditioning unit stop.

Press the Power button to stop the air conditioner

- Go to Service setting mode with remote controller.

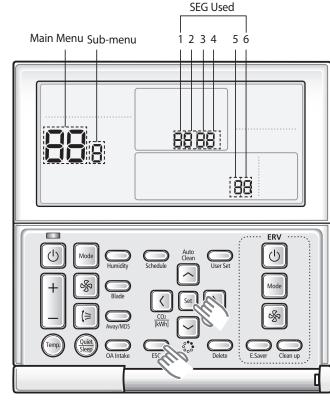
Performing the Automatic Air-Volume function.

- Check the air conditioning unit stop.

Press the Power button to stop the air conditioner

- Go to Service setting mode with remote controller.
- 1). Press the set and buttons at the same time for more than 3 seconds and then a Main menu will be displayed.
- 2).Press the / button to select and then press button to enter a Sub-menu setting screen.
- 3). Press the \(\bigcirc / \overline{\cup button to select \(\bigcirc \) and then press \(\bigcirc \) button to enter a automatic air-volume setting screen.
- 4). Press the / button to select 1 to enable automatic air-volume operation.
- 5). Select mode No. 8.2, and set to "1".
- 6). Press the 📵 button, then the air conditioning unit will start the fan operation for Automatic Air-Volume adjustment.
- * Do not adjust the dampers during fan operation for Automatic Air-Volume adjustment.
- 7). Press \bigoplus_{ESC} button to escape setting mode.
- 8). After 1 to 8 minutes, the air conditioning unit stops operating automatically when Automatic Air-Volume adjustment has been carried out (fan operation icon will be off.)
- 9). When the air conditioning unit has stopped, check the Mode No. 8.1 is "1" for completion of Automatic Air-Volume. If the Mode No. 8.1 is "0", Automatic Air-Volume adjustment is fail. Then adjust the fan speed by referring the E. S. P(External Static Pressure) setting table.

| Main menu | Sub menu | Functions | SEG used | Default | Range |
|-----------|----------|---|----------|---------|---|
| | 1 | Automatic Air-Volume State Return | 1 | 0 | 0 - OFF (Fail or Disable) 1 - Completion. 2 - Running Automatic Air-Volume. |
| 8 | 2 | Automatic Air-Volume Operation | 1 | 0 | 0 - Disable 1 - Enable |
| | 3 | Automatic Air-Volume Voltage Setting | 1 | - | - |





- If the coil is not dry, run the unit for 2 hours with fan only to dry the coil.
- If the coil is not dry, run the unit for 2 hours with fan only to dry the coil.
 The air filter is properly attached into the air passage on the air suction side of the air conditioning unit.
 - Adjust the dampers so that each air inlet and outlet exhusts the designed airflow rate.
 - If using booster fans(an outdoor air processing unit or ERV via duct), do not use Automatic Air-Volume function.
 - If the duct configurations have been changed, automatic air-volume function perform again.
 - The product can be used within the range of rated voltage 220 V/230 V/240 V ± 5 V. If the product needs to be installed in the condition that is out of the rated voltage stated above, additional setting with installation option is required.

E. S. P(External Static Pressure) setting for phase control motor

With its phase control motor, you can adjust the indoor unit fan speed depending on the installation condition. If the external static pressure is high so that the duct becomes longer or if the external static pressure is low so that the duct becomes shorter, adjust the fan speed by referring the following table.

| Model | AC200KNHPKH | AC250KNHPKH |
|-----------------------|-----------------------------|-----------------------------|
| Static Pressure(mmAq) | Opt | ion code for indoor unit |
| 5≤ESP<7.5 | 011074-1C50C0-27C8E6-372000 | 011074-1C50F0-270014-373800 |
| 7.5≤ESP<10 | 011074-1C50E3-27C8E6-372000 | 011074-1C50F3-270014-373800 |
| 10≤ESP<12.5 | 011074-1C50F5-27C8E6-372000 | 011074-1C5435-270014-373800 |
| 12.5≤ESP<15 | 011074-1C5436-27C8E6-372000 | 011074-1C5466-270014-373800 |
| 15≤ESP<17.5 | 011074-1C5458-27C8E6-372000 | 011074-1C5487-270014-373800 |
| 17.5≤ESP≤20 | 011074-1C548E-27C8E6-372000 | 011074-1C54BB-270014-373800 |



- represents E. S. P(External Static Pressure) range of factory setting. You don't have to adjust the fan speed separately if the external static pressure of the installation place is in . When it is out of , input the appropriate option code.
- · If you input the inappropriate option code, error may occur or the air conditioner is out of order. The option code must be inputted correctly by the installation specialist or service agent.

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Easy Tuning

EASY Tuning

If the more cooling and heating airflow rate which set up when installing is wanted, or if the more Silent operation which sets up when installing is wanted, air conditioner is tuned for comfort.

Indoor unit airflow rate for high, mid, low mode increases or decreases for $+2 \sim -2$ Steps with wired remocon.



1. Press the User Set button.

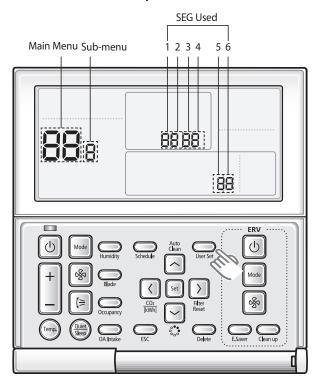
► (Main Menu) will be displayed, and you can press the [\(\Lambda\)]/
[\(\V)] buttons to select No. 8, which will set the Easy Tuning.



2. Press the [>] button to select airflow step.

► Press the [Λ]/[V] buttons to select airflow step(-2,-1,0,1,2) tuning (During the Easy Tuning setting, AC Fan Speed icon will be displayed)





3) Press the Set button to complete the Easy Tuning.

(When the Easy Tuning setting complete, AC Fan Speed icon will be off)

4) Press the button to to exit to normal mode.

| Main menu | Sub menu | Functions | SEG used | Default | Range |
|-----------|----------|-------------|----------|---------|---|
| 8 | - | Easy Tuning | 1,2 | 0 | -2:-2 Step -1:-1 Step 0: No Use 1:+1 Step 2:+2 Step |



- According to airflow changed from the Easy Tuning, Air conditioning performance reducing is possible.

4-5 Items to be checked first

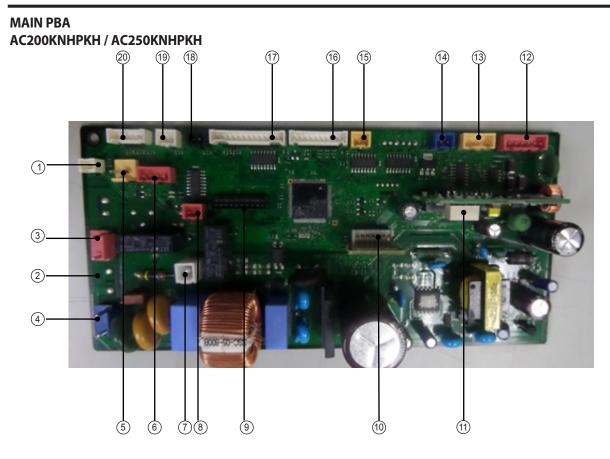
- 1. The input voltage should be rating voltage $\pm 10\%$ range. The air conditioner may not operate properly if the voltage is out of this range.
- Is the link cable linking the indoor unit and the outdoor unit linked properly?
 The indoor unit and the outdoor unit shall be linked by 4 cables.
 Check the terminals if the indoor unit and outdoor unit are properly linked by the same number of cables.
 Otherwise the air conditioner may not operate properly.
- 3. When a problem occurs due to the contents illustrated in the table below it is a symptom not related to the malfunction of the air conditioner.

| No | Operation of air conditioner | Explanation |
|----|---|---|
| 1 | In a COOL operation mode, the compressor does not operate at a room temperature higher than the setting temperature that the INDOOR FAN should operate. [In case of heat pump model] In a HEAT operation mode, the compressor does not operate at a room temperature lower than the setting temperature that indoor fan should operate. | In happens after a delay of 3 minutes when the compressor is reoperated. The same phenomenon occurs when a power is on. As a phenomenon that the compressor is reoperated after a delay of 3 minutes, the indoor fan is adjusted automatically with reference to a temperature of the air blew. |
| 2 | Compressor stops operation intermittently in DRY(${\mathfrak G}$) mode. | Compressor operation is controlled automatically in DRY mode depending on the room temperature and humidity. |
| 3 | [In case of heat pump model] Compressor of the outdoor unit is operating although it is turned off in a HEAT mode. | When the unit is turned off while de-ice is activated, the compressor continues operation for up to 12 minutes(maximum) until the deice is completed. |
| 4 | [In case of heat pump model] The compressor and indoor fan stop intermittently in HEAT mode. | The compressor and indoor fan stop intermittently if room temperature exceeds a setting temperature in order to protect the compressor from overheated air in a HEAT mode. |
| 5 | [In case of heat pump model] Indoor fan and outdoor fan stop operation intermittently in a HEAT mode. | The compressor operates in a reverse cycle to remove exterior ice in a HEAT mode, and indoor fan and outdoor fan do not operate intermittently for within 20% of the total heater operation |

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5. PCB Diagram and Part List

5-1 INDOOR UNIT



| No | Part Code | Local | Function | Description |
|----|-------------|-------|--------------------|----------------|
| 1 | 3711-003942 | CN140 | Fuse Check | SMW200-02P WHT |
| 2 | 3711-000203 | CN906 | BLDC POWER | YW396-03AV WHT |
| 3 | 3711-003407 | CN702 | Comp Signal | YW396-03AV RED |
| 4 | 3711-003404 | CN101 | MAIN POWER | YW396-03AV BLU |
| 5 | 3711-000179 | CN701 | DRAIN | YW396-02V YEL |
| 6 | 3711-000939 | CN81 | COMP ERROR | SMW250-04 RED |
| 7 | 3711-000744 | CN1 | EARTH | YDW236-01WHT |
| 8 | 3711-000796 | CN83 | EXT-T | SMW250-02 RED |
| 9 | 3711-002001 | CN301 | DOWNLOAD | YDW200-20 |
| 10 | 3711-007817 | CN201 | EPPROM | B7P-MQ WHT |
| 11 | 3711-004773 | CN311 | 2 WIRE | BMW200-12 WHT |
| 12 | 3711-001037 | CN302 | COMM | SMW250-06 RED |
| 13 | 3711-000941 | CN801 | SPI | SMW250-04 YEL |
| 14 | 3711-000795 | CN804 | VEN | SMW250-02 BLU |
| 15 | 3711-000798 | CN907 | UART COMM | UART Port |
| 16 | 3711-004182 | CN905 | FAN MOTOR COMM | SMW200-10P WHT |
| 17 | 3711-003895 | CN501 | DISPLAY | SMW200-13P WHT |
| 18 | 3711-000794 | CN411 | FLOAT-SW | SMW250-02 BLK |
| 19 | 3711-000015 | CN412 | ROOM SENSOR | SMW250-02 WHT |
| 20 | 3711-004236 | CN413 | EVA DIS/OUT SENSOR | SMW200-06P WHT |

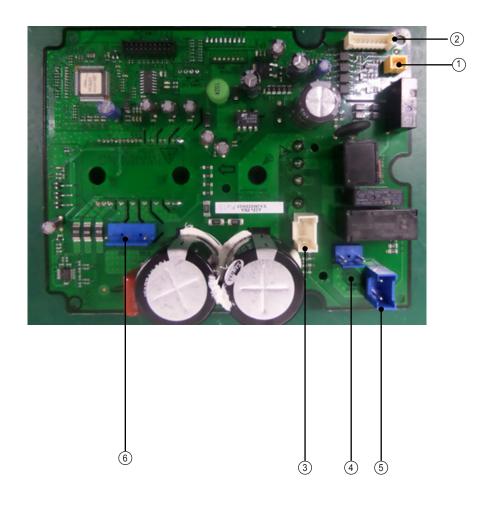
EMI PBA AC200KNHPKH / AC250KNHPKH



| No. | part code | location No. | Function | Description |
|-----|-------------|--------------|----------|---------------------|
| 1 | 3712-001139 | L | IN-L | TAB,MALE,6.35x0.8mm |
| 2 | 3712-001139 | N | IN-N | TAB,MALE,6.35x0.8mm |
| 3 | 3712-001139 | L | OUT-L | TAB,MALE,6.35x0.8mm |
| 4 | 3712-001139 | N | OUT-N | TAB,MALE,6.35x0.8mm |

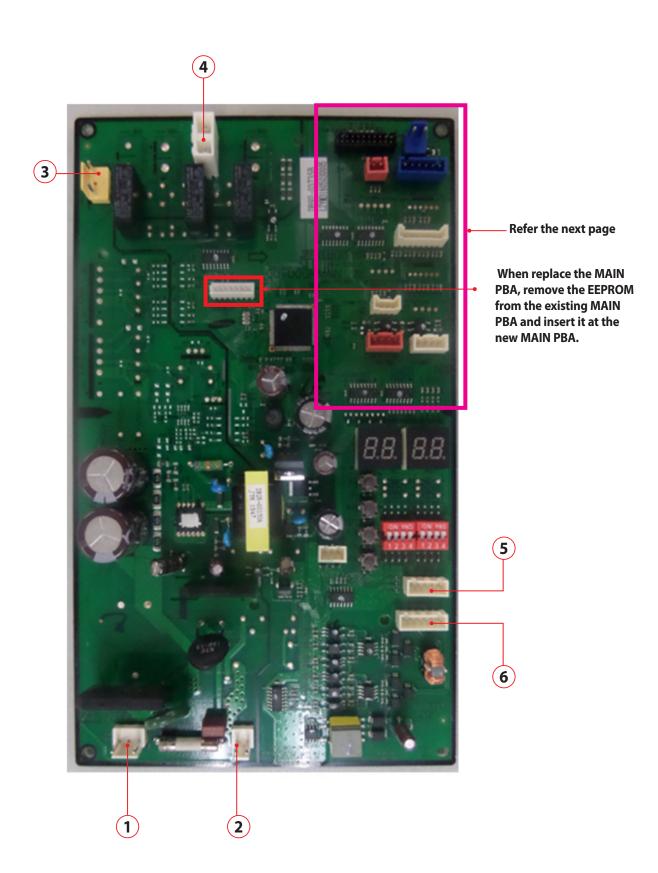
5-2 Samsung Electronics

BLDC PBA AC200KNHPKH / AC250KNHPKH



| No | Part Code | Local | Description |
|----|-------------|-------|---------------------|
| 1 | 3711-000798 | CN12 | COMM,UART Port |
| 2 | 3711-004712 | CN11 | Main to BLDC signal |
| 3 | 3711-005852 | CN15 | Reactor connect |
| 4 | 3711-003404 | CN10 | BLDC PBA power |
| 5 | 3711-006048 | CN14 | Main PBA power |
| 6 | 3711-000260 | CN13 | Motor power |

5-2-1MAIN (cont.)



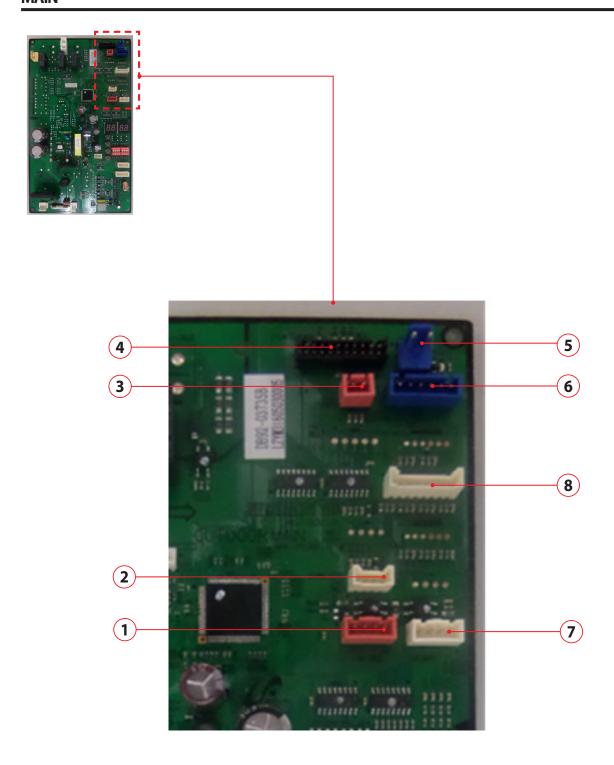
5-4 Samsung Electronics

MAIN (cont.)

| No. | Description | | |
|-----|------------------------|------------|--|
| 1 | CN70-AC POWER | | |
| | 1 | LIVE | |
| | 2 | - | |
| | 3 | NEUTRAL | |
| 2 | CN71-HIGH PRESSURE S/W | | |
| | 1 | S/W | |
| | 2 | S/W | |
| 3 | CN708-4 | IWAY VALVE | |
| | 1 | Valve | |
| | 2 | - | |
| | 3 | NEUTRAL | |

| No. | | Description | | |
|-----|-----------------|-------------|--|--|
| 4 | CN714-CCH 1 OUT | | | |
| | 1 NEUTRAL | | | |
| | 2 | LIVE | | |
| 5 | CN901-DRED | | | |
| | 1 | DRED1 | | |
| | 2 | DRED2 | | |
| | 3 | DRED3 | | |
| | 4 | GND | | |
| | 5 | VCC | | |

| No. | Description | |
|-----|---------------|-----|
| 6 | CN55-COMM PBA | |
| | 1 | F1 |
| | 2 | F2 |
| | 3 | OF1 |
| | 4 | OF2 |
| | 5 | R1 |
| | 6 | R2 |



5-6 Samsung Electronics

MAIN (cont.)

| No. | Description | |
|-----|-------------------|--------------|
| 1 | CN85-STATUS CHECK | |
| | 1 | 12V |
| | 2 | ERROR CHECK |
| | 3 | 12V |
| | 4 | COMP CHECK |
| 2 | CN92-COMM TEST | |
| | 1 | VCC |
| | 2 | RXD INVERTER |
| | 3 | INV COMM |
| | 4 | GND |

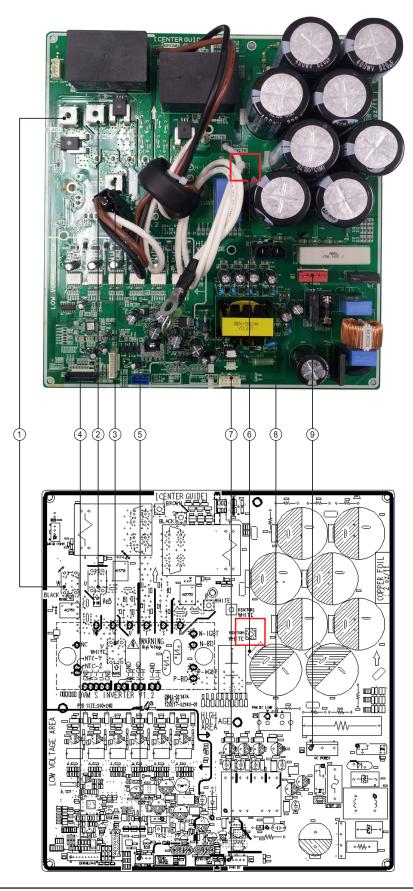
| No. | Description | | | |
|-----|--------------|--------------------|--|--|
| 3 | CN86-EXT-CTL | | | |
| | 1 | 1 EXTERNAL CONTROL | | |
| | SIGNAL | | | |
| | 2 | GND | | |

| No. | Description | |
|-----|---------------|-----------|
| 4 | CN23-DOWNLOAD | |
| | 1 | RXD IN |
| | 2 | TXD IN |
| | 3 | nTRST |
| | 4 | TDO |
| | 5 | TCK |
| | 6 | TDI |
| | 7 | TMS |
| | 8 | TRACE CLK |
| | 9 | GND |
| | 10 | VCC |
| | 11 | VCC |
| | 12 | MODE 0 |
| | 13 | RESET |
| | 14 | TRACE 3 |
| | 15 | F SCLK |
| | 16 | F SDAT |
| | 17 | GND |
| | 18 | TRACE 2 |
| | 19 | TRACE 1 |
| | 20 | TRACE 0 |

| No. | Description | |
|------------|-------------------------------|---------------|
| 5 | CN12-TRANSMITTER DC POWER 12V | |
| | 1 | 12V |
| | 2 | GND |
| 6 CN81-EEV | | V |
| | 1 | EEV1 SIGNAL 1 |
| | 2 | EEV1 SIGNAL 2 |
| | 3 | EEV1 SIGNAL 3 |
| | 4 | EEV1 SIGNAL 4 |
| | 5 | 12V |
| | 6 | 12V |

| No. | Description | |
|-----|--------------------------|------------------|
| 7 | CN41-LOW PRESSURE SENSOR | |
| | 1 - | |
| | 2 | LOW PRESS SENSOR |
| | 3 | GND |
| | 4 | VCC |

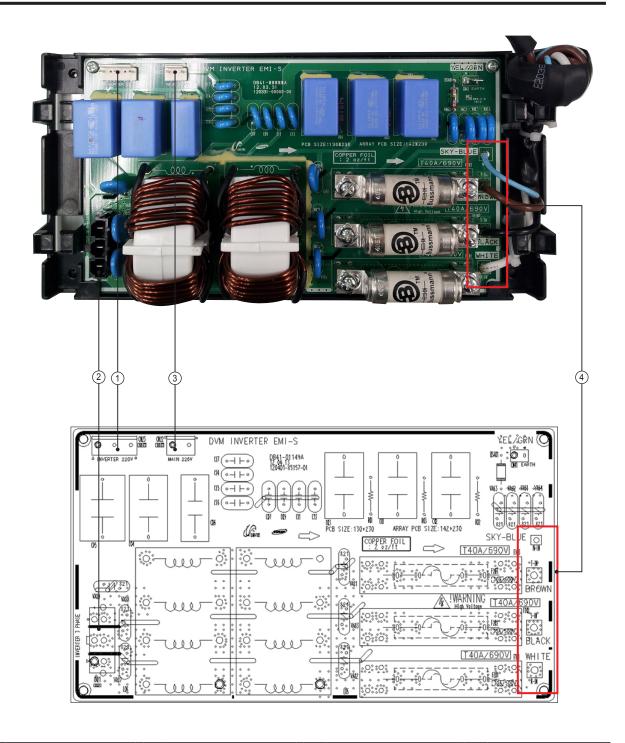
| No. | Description |
|-----|----------------------|
| 8 | CN43-TEMP. SENSOR |
| | #1 : Comp1 disachrge |
| | #2 : comp1 discharge |
| | #3: Comp1 top |
| | #4 : Comp1 Top |
| | #5 : Cond out |
| | #6 : Cond out |
| | #7 : Outdoor Temp. |
| | #8 : Outdoor Temp. |
| | |

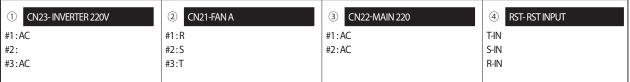


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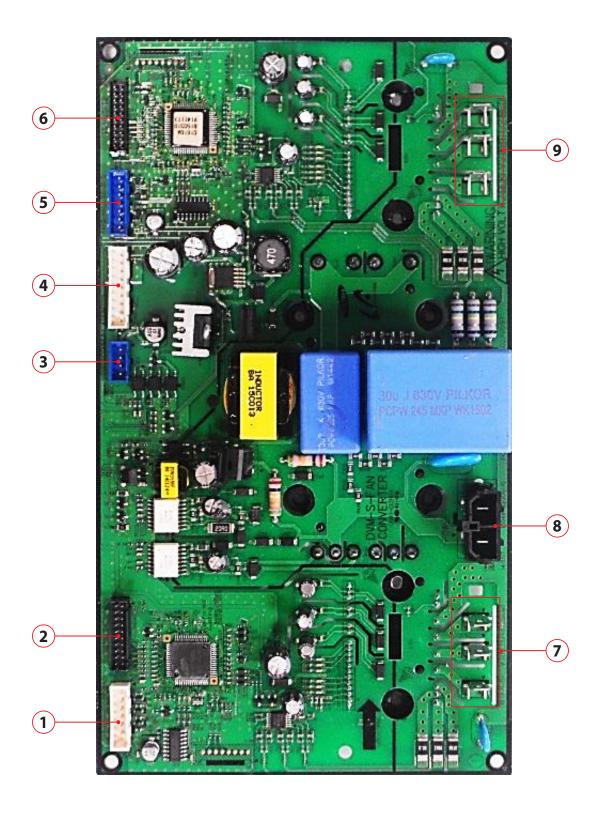
ASS'Y PCB SUB-DRIVER (cont.)

| ① W-COMPW | ② U-COMP U | ③ V-COMPV | (4) CN22-DOWNLOAD #1:RX-DOWN #2:TX-DOWN #3:N-TRST #4:TDO #5:TCK #6:TDI #7:TMS #8: #9:GND #10:VCC |
|--|---|--|--|
| #1:COMPW | #1:COMP U | #1:COMPV | |
| © CN32 – MAIN COMM #1:12V-MAIN #2:IN-SMPS-RELAY #3:COMM-IN #4:GND-MAIN © CN13-ACPOWER #1:AC #2: #3:AC | © REACTOR (WIRE CONNECTION) #1:REACTOR #2:REACTOR | © CN91-FAN DC #1:18V #2:GND #3:5V-FAN #4:AD-SELECT | ® CN15-FAN DC LINK #1:500V #2:GND(500V) |





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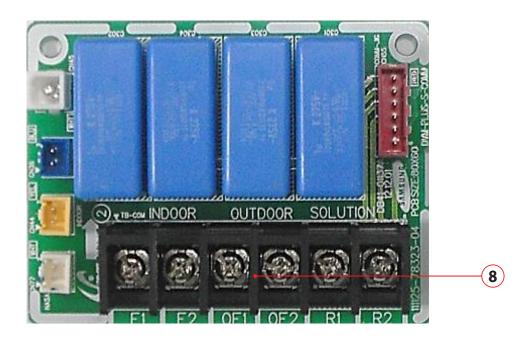
Fan (cont.)

| No. | Description | |
|-----|-------------------------|------------|
| 1 | CN102-FAN1 HALL SENSING | |
| | 1 | HALL-U |
| | 2 | 5 V |
| | 3 | HALL-V |
| | 4 | GND |
| | 5 | HALL-W |
| | 6 | MOTOR-TEMP |
| | 7 | GND |
| 2 | CN202-DOWNLOAD1 | |
| | 1 | RX-DEBUG |
| | 2 | TX-DEBUG |
| | 3 | BOOT |
| | 4 | TDO |
| | 5 | TCK |
| | 6 | TDI |
| | 7 | TMS |
| | 9 | GND |
| | 10 | 5 V |

| No. | Description | |
|-----|-------------|---------------------|
| 3 | CN502-0 | COMMUNICATION |
| | 1 | 12 V-MAIN |
| | 2 | INV SMPS RELAY-MAIN |
| | 3 | COMM-MAIN |
| | 4 | GND-MAIN |
| 4 | CN501-0 | COMMUNICATION |
| | 1 | 18 V-INV |
| | 2 | GND-MAIN |
| | 4 | GND-MAIN |
| | 6 | 12 V-INV |
| | 7 | INV SMPS RELAY-INV |
| | 8 | COMM-INV |
| | 9 | GND-INV |
| 5 | CN10 | 1-FAN2 HALL SENSING |
| | 1 | HALL - U |
| | 2 | 5 V |
| | 3 | HALL - V |
| | 4 | GND |
| | 5 | HALL - W |
| | 6 | MOTOR - TEMP |
| | 7 | GND |

| No. | Description | |
|-----|-------------|-----------|
| 6 | CN301-I | DOWNLOAD2 |
| | 1 | RX-DEBUG |
| | 2 | TX-DEBUG |
| | 3 | BOOT |
| | 4 | TDO |
| | 5 | TCK |
| | 6 | TDI |
| | 7 | TMS |
| | 9 | GND |
| | 10 | 5 V |
| 7 | U1-V1-W1 | |
| | 1 | FAN1-U |
| | 2 | FAN1-V |
| | 3 | FAN1-W |
| 8 | CN401-I | POWER |
| | 1 | DC 540 V |
| | 2 | GND |
| 9 | U2-V2-V | V2 |
| | 1 | FAN2-U |
| | 2 | FAN2-V |
| | 3 | FAN2-W |

5-12 Samsung Electronics

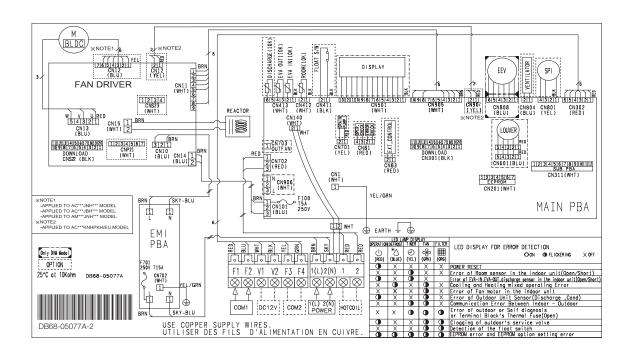


| No. | Description | |
|-----|-------------|-----|
| 1 | TB-COMM | |
| | 1 | F1 |
| | 2 | F2 |
| | 3 | OF1 |
| | 4 | OF2 |
| | 5 | R1 |
| | 6 | R2 |

6. Wiring Diagram

6-1 Indoor Unit

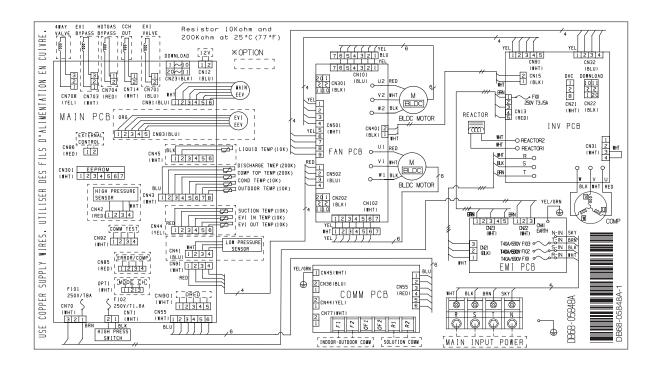
AC200KNHPKH / AC250KNHPKH



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6-2 Outdoor Unit AC200KXAPNH / AC250KXAPNH

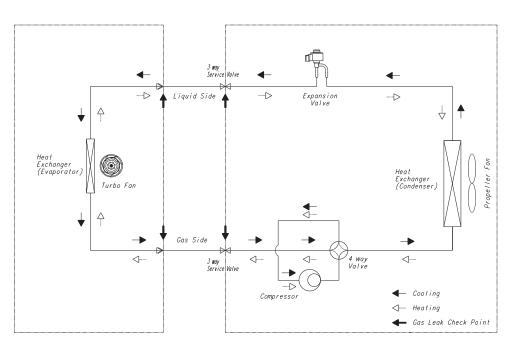


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7. Reference Sheet

7-1 Refrigerating Cycle Diagram

Indoor Unit Outdoor Unit



■ CONDENSER

High temperature and high pressure gas state coolant discharged from the compressor is converted to a liquid state as it is cooled down by the heat emission in the outdoor condenser unit, and sent to the evaporator.

■ COMPRESSOR

Low temperature and low pressure coolant is compressed and sent to the cycling system.

■EVAPORATOR

Liquid coolant sucked in through the capillary tubes cools down the room by absorbing the surrounding heat as it evaporates (converting from liquid to gas). (Absorbing heat required for evaporation)

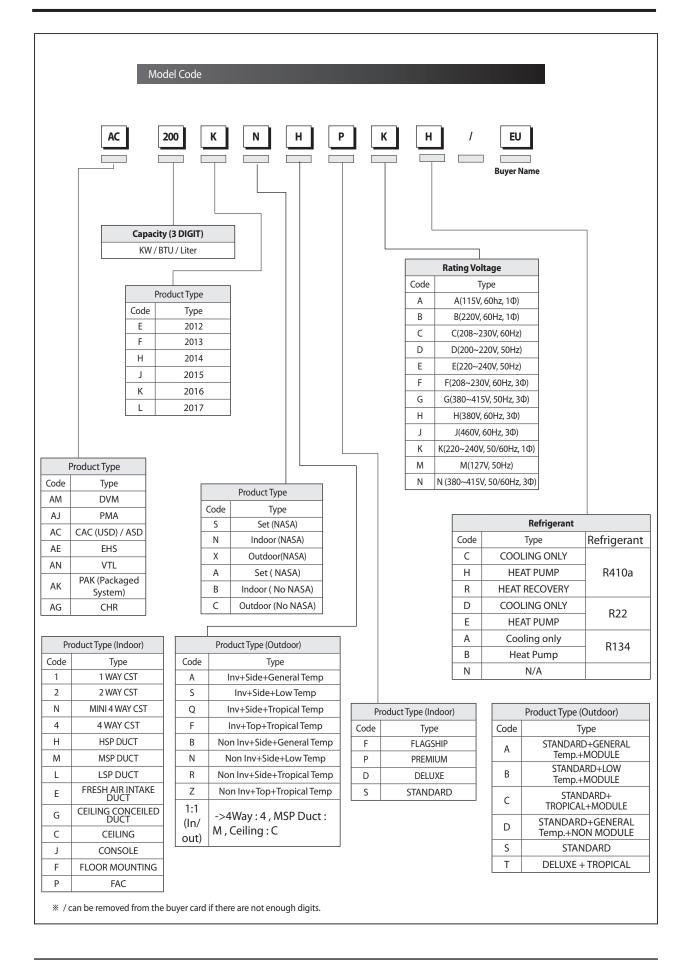
■SERVICE VALVE

You can open the valve by turning the need valve counterclockwise using hex wrench, and it is used for vacuum, gas purging, coolant injection, coolant purging, and indoor-outdoor unit connection.

■ACCUMULATOR

Accumulator prevents the flow of liquid-state coolant into the compressor. (Liquid-state coolant flowing into the compressor will overload the compressor.)

7-1 Samsung Electronics





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